



# Turkey

<b>Disclaimer</b>	All information, prices and conditions can be changed by the supplier without notifying Target Travel Services. We reserve all rights to change any information on the website without prior notice. The information in the policy is valid for all Alamo bookings, the information may differ per rental or location. Please contact our customer service for specific questions.
Currency	4.03EUR per day
<b>Value Added Tax (VAT)</b>	20,00%
Premium Location Fee	None
<b>Additional Driver</b>	A daily charge of 7.00 EUR up to a maximum 105.00 EUR per rental for each additional authorized driver. Additional driver requests should be made at the start of rental. Full rental conditions apply to all additional drivers. All insurances are valid for the additional driver or at the time of driving by the additional driver if included on the rental agreement. All fees quoted include VAT.
Age Requirements	The Mini, Economy, Economy Elite and Intermediate group of vehicles can be rented by those who are at least 21 years old and have held a valid drivers license for 1 year. The Minivan, Compact, Intermediate and Standard, Intermediate SUV, and Standard SUV group of vehicles can be rented by those who are at least 25 years old and have held a valid drivers license for 2 years. The Premium, Luxury, and Full-size group of vehicles can be rented by those who are at least 27 years old and have a drivers license for 3 years. There is no young drivers fee for any car groups.
<b>Cross Border Policy</b>	<b>CROSS BORDER POLICY. CARS ARE NOT ALLOWED TO BE DRIVEN OUT OF TURKEY AT ANY TIME.</b>
Damage Dispute Resolution	If you wish to discuss or dispute any matters concerning damage to your rental vehicle then please contact the Rental Company using the contact information below: ssh@enterprise.com.tr, 902166800690
<b>Damage Waiver</b>	The Collision Damage Waiver (CDWTP) reduces the liability you are responsible for in the event of damage to and/or theft of the vehicle. If the Collision Damage Waiver (CDWTP) is not included in the rental agreement, the renter is responsible for the total cost of the damages to the rented vehicle or the value of the vehicle in case of loss or theft. It is available for purchase. If it is included, Collision Damage Waiver (CDWTP) applicable excess amounts are 500 EUR for Mini, Economy, Compact, Intermediate, and Standard groups, 700 EUR for Full Size and SUV groups, 1000 EUR for Premium groups, and 1500 EUR for Luxury groups. Damage to the underside, interior, and the roof is not covered. Any damage caused due to driver negligence and/or breach of the driving laws of the rental country is the responsibility of the renter and is not covered by CDWTP. In the event of an accident involving a 3rd party, or incidental damage or theft, the customer is responsible for obtaining a report from the police. Without a proper report, the client takes full responsibility.
Damage Waiver Exclusions/Voids	Collision Damage Waiver and Theft Protection does not cover: tire punctures, wheel damage, interior damage, chipped or cracked windshield, wrong fuel, roof damage, undercarriage damage, damage to lights or lenses, mechanical damage, damage from riots or civil unrest, damage from dangerous substances Collision Damage Waiver and Theft Protection will be voided if damage is caused by: driving under the influence of drugs or alcohol, unauthorized drivers, racing or speed contest or competition, unlicensed driver or driver training, driving over state or international borders in violation of the Rental Agreement, towing or pushing, intentional damage, simple negligence, gross negligence or recklessness, driving off of a regularly maintained roadway, using the vehicle for hire, driving in violation of local traffic laws, failure to secure the car keys, or failure to lock or secure the vehicle.
<b>Exclusive Policy</b>	<b>RATES INCLUDE RENTAL, TIME AND MILEAGE, SLP THIRD PARTY INSURANCE.</b>
Forms of Payment	All major debit and credit cards, issued by either American Express, Mastercard and Visa are accepted. All cards presented must be in the renters name. Debit cards can be used to settle any outstanding balances at the end of the rental. A security deposit plus the estimated cost of the rental will be taken at the time of rental. The deposit is 300 EUR for the categories mini and economy, 400 EUR for the categories intermediate and standard, 500 EUR for the categories full size, and 700 EUR for the categories premium and luxury.

<b>Important Policy</b>	Important Policy Information: All one way rentals are on request. International one ways are not permitted. One way drop charges may apply. A Full valid license must be held for a minimum of one year. All major Credit cards are accepted. No Cash payments are allowed. A deposit is required which must be paid by credit card. Vehicles are supplied with a full tank and refueling charges will apply if returned empty. Baby seat, Luggage rack, Snow chains, Mobile phone are all available on request at a cost. GPS is also available on request at a cost and is only available at all Istanbul locations. This country does not provide reflective jackets and is not required by law to do so. Additional taxes and surcharges may apply to this reservation.
<b>Inclusive Policy</b>	Cost of rental includes unlimited time and mileage, Collision Damage Waiver-Theft Protection CDWTP, SLP Third Party Liability and VAT. Additional surcharges may apply. Additional products may be purchased.
<b>Insurance Policy</b>	SLP SUPPLEMENTARY LIABILITY PROTECTION THIRD PARTY LIABILITY MAXIMUM LIABILITY FOR THIRD PARTIES. DEATH OR INJURIES PER PERSON UP TO FIVE TRY 250.000 APPROX. 100,000 EUR PER PERSON, 1.250.000 TRY APPROX. 500.000 EUR PER ACCIDENT. VEHICLE DAMAGE 25.000 TRY APPROX. 10.000 EUR PER VEHICLE, 50.000 TRY APPROX. 20.000 EUR PER ACCIDENT. AS REQUIRED BY LAWS OF THE COUNTRY AND INCLUDED IN ALL RATES VAT IS INCLUDED IN ALL RATES.
<b>Loyalty Availability</b>	
<b>Miscellaneous Policy</b>	CROSS BORDER POLICY. CARS ARE NOT ALLOWED TO BE DRIVEN OUT OF TURKEY AT ANY TIME.
<b>One Way Drop Policy</b>	One way travel is allowed between all Alamo locations in Turkey with fees dependent on the one way route. One way travel outside of Turkey is not permitted.
<b>Refueling Service</b>	All vehicles are delivered with a full tank of fuel and must be returned in the same condition. If the vehicle is returned with less than a full tank of fuel, the renter will be charged for the difference in fuel plus an additional 20% service charge. VAT and local fees and surcharges will also apply to fuel charges.
<b>Renter Requirements</b>	RENTER REQUIREMENTS. ALL DRIVERS AND ADDITIONAL DRIVERS MUST PRODUCE A VALID DRIVING LICENSE AT THE TIME OF RENTAL. IN ADDITION TO A VALID DRIVING LICENSE, ALL THE CLIENTS MUST PRESENT AN IDENTITY CARD OR PASSPORT. IF THE CUSTOMER IS FOREIGN HE OR SHE MUST PRESENT THE PAPER SEAL ON HIS OR HER PASSPORT AT THE RENTAL COUNTER.
<b>Super Collision Damage Waiver</b>	Super Collision Damage Waiver (SCDW) is optional coverage available only if Collision Damage Waiver (CDWTP) is included in the rate or purchased. Collision Damage Waiver (CDW) inclusions and exclusions are applicable. This cover reduces your excess on CDWTP to zero. If it is not included in the reservation, it is available for purchase. Damage to the underside, interior, and the roof is not covered. In the event of an accident involving a 3rd party, or incidental damage or theft, the customer is responsible for obtaining a report from the police. Without a proper report, the client takes full responsibility.
<b>Super Collision Damage Waiver Exclusions/Voids</b>	Super Collision Damage Waiver (SCDW) does not cover damage caused by the use of the wrong fuel or any failure to take all reasonable measures to look after the vehicle keys or any other device which unlocks the vehicle and/or enables the vehicle to be started. SCDW will be voided if damage is caused by: failure to secure the vehicle keys and failure to lock the vehicle, unauthorized repairs on the vehicle, failure to stop using the vehicle once the renter becomes aware of a fault or malfunction of the vehicle (Renter must take into account any warning lights that may appear on the dashboard), use by an unauthorized driver, use by an unlicensed driver, use for hire and reward, use of vehicle for any illegal purpose or deliberately causing injury or damage to property, racing, pace making, or teaching someone to drive, use whilst under the influence of alcohol or drugs, use of the vehicle outside of Turkey without our written permission, overloaded with more passengers than seatbelts, towing, use off road, transporting dangerous or noxious substances, use of vehicle in a reckless manner, or use of vehicle on an aerodrome, airfield, airport or military installation.
<b>Supplemental Liability Protection</b>	Third party Liability: Liability protection covers third party liability for third parties to a maximum of TRY 25000. As required by the laws of the country it is included in all rates.
<b>Supplemental Liability Protection Exclusions/Voids</b>	Supplementary Liability Protection - Third Party Insurance will be voided if damage is caused by: driving under the influence of drugs or alcohol, unauthorized drivers, racing or speed contest or competition, unlicensed driver or driver training, driving over state or international borders in violation of the Rental Agreement, towing or pushing, intentional damage, simple negligence, gross negligence or recklessness, driving off of a regularly maintained roadway, using the vehicle for hire, driving in violation of local traffic laws, failure to secure the car keys, or failure to lock or secure the vehicle.