



# Switzerland

<b>Disclaimer</b>	All information, prices and conditions can be changed by the supplier without notifying Target Travel Services. We reserve all rights to change any information on the website without prior notice. The information in the policy is valid for all Alamo bookings, the information may differ per rental or location. Please contact our customer service for specific questions.
Currency	CHF
<b>Value Added Tax (VAT)</b>	VAT 7.7 % per rental
Surcharges (Home City)	Government Admin Rental Fee (GARS - Government contracts only) 4.81 CHF per day CHRF - Switzerland Road Fee 4.60 CHF per day max 46.00 CHF per rental (4.95 CHF per day max 49.54 CHF per rental VAT taxable) CHWF - Switzerland Winter Fee 8.00 CHF per day max 80.00 CHF per rental (8.62 CHF per day max 86.16 CHF per day VAT taxable)
<b>Surcharges (Airports)</b>	Government Admin Rental Fee (GARS - Government contracts only) 4.81 CHF per day CHRF - Switzerland Road Fee 4.60 CHF per day max 46.00 CHF per rental (4.95 CHF per day max 49.54 CHF per rental VAT taxable) CHWF - Switzerland Winter Fee 8.00 CHF per day max 80.00 CHF per rental (8.62 CHF per day max 86.16 CHF per day VAT taxable) CHAP - Switzerland Airport Fees 20% per rental (VAT taxable)
Additional Driver	All additional drivers must meet all rental requirements. Additional drivers can be added at any rental location and at any time during the rental. An additional driver fee of 12.00 CHF (excl. VAT) per day up to a maximum charge of 120.00 CHF (excl. VAT) applies.
<b>Age Requirements</b>	The minimum age requirement for all vehicles is 21. A young driver fee of 19.90 CHF (excl. VAT) per day up to a maximum charge of 199.00 CHF (excl. VAT) applies for all renters between the age of 21 and 24.
Cross Border Policy	Vehicles can be driven in all European countries excluding Albania, Belarus, Bosnia, Kosovo, Moldova, Montenegro, Northern Macedonia, Russia, Kaliningrad region, Turkey and Ukraine. No additional charges apply for cross border travels. Customers are not required to inform the rental branch of their intention to leave the country with the vehicle and no prior require authorization is needed.
<b>Damage Dispute Resolution</b>	Renters wishing to discuss or dispute any matters concerning damage to the rental vehicle should contact our damage recovery department on <a href="mailto:claims@enterprise.ch">claims@enterprise.ch</a> .
Damage Waiver	Collision Damage Waiver and Theft Protection (CDWTP) reduces the liability of the renter in the event of theft, attempted theft or damage to the bodywork of the vehicle, provided the vehicle is used in accordance with the terms and conditions of the rental agreement. If CDWTP is not included in the reservation, the renter has full liability for the vehicle. CDWTP is available for purchase if not included in the booking.  If included in the reservation, the excess amount ranges between 1500 CHF and 5000 CHF depending on car class. Excess will be charged every time a vehicle is damaged. Collision Damage Waiver and Theft Protection is not insurance.
<b>Damage Waiver Exclusions/Voids</b>	Collision Damage Waiver and Theft Protection does not cover: tire punctures, wheel damage, interior damage, wrong fuel, roof damage, undercarriage damage, damage to lights or lenses, damage from weather, natural disasters, damage from riots or civil unrest, damage from dangerous substances  Collision Damage Waiver and Theft Protection will be voided if damage is caused by: driving under the influence of drugs or alcohol, unauthorized driver, racing or speed contest or competition, unlicensed driver or driver training, driving over state or international borders in violation of the Rental Agreement, gross negligence or recklessness, or driving off of a regularly maintained roadway.
Exclusive Policy	Cost of rental includes time and miles, unlimited kilometers and mandatory Winter Fee (from 01 December to 31 March).
<b>Forms of Payment</b>	VISA, American Express and MasterCard are accepted for payment and deposit for the rental. All customers are required to provide a deposit plus the cost of the rental by credit card. The deposit amount for car classes intermediate and below is CHF 2,000.00. The deposit amount for any car class above intermediate is CHF 3,000.00. Payment must be made with a valid credit card issued in the name of the renter.
Inclusive Policy	Cost of rental includes time and miles, unlimited kilometers, Collision Damage Waiver and Theft Protection-CDWTP, Supplemental Liability Insurance - SLP, VAT, Airport fee, Winter fee and Road tax.
<b>Loyalty Availability</b>	
One Way Drop Policy	All rentals where the vehicle is not returned to the same location as pick-up will be subject to a one-way fee. Domestic and international one-way rentals are permitted to selected locations and must be pre-booked or authorized at the time of pick-up. The one-way fee varies based on car category, location and pick up date. The exact amount of the one-way fee will be displayed during the reservation process when entering the dates, desired route and car category.

<b>Personal Accident Insurance</b>	<p>Personal Accident Cover</p> <p>Our Personal Accident Cover provides you with financial compensation in the event of an accident with your rental vehicle or while getting in or out of the car. This coverage applies to the registered and named driver as well as their passengers for the duration of the rental. Coverage amounts: Up to CHF 30000.00 per person in the event of disability, CHF 15000.00 in the event of death.</p>
Refueling Service	<p>Option 1 - Prepay Fuel</p> <p>This option allows the renter to pay for the fuel at the time of rental and return the tank empty. No refunds will be issued for unused fuel.</p> <p>Option 2 - We Refill</p> <p>This option allows the renter to pay Enterprise at the end of the rental for fuel used but not replaced. Price per liter will be equal to the local fuel prices and subject to an additional administration fee.</p> <p>Option 3 - You Refill</p> <p>This option allows the renter to return the vehicle with the same fuel level to avoid extra fuel charges.</p>
<b>Renter Requirements</b>	<p>The renter and all additional drivers must present a valid drivers license at the time of rental. In addition to the valid drivers license, the main renter must present an official photographic identification (e.g. passport) and a credit card issued in their name. All persons with a drivers license not issued in Latin script (e.g. German, French, Italian, English) must carry an international drivers permit, in addition to their drivers license from their country of origin.</p>
Roadside Protection	<p>Roadside Assistance Protection is an optional coverage available for selection by the renter. Roadside Assistance Protection includes all the benefits of Basic Roadside Assistance Protection. In addition, Roadside Assistance Protection covers the costs of overnight accommodation and onward travel by taxi, train, or bus for all passengers in the vehicle, up to a total cost of 500 CHF.</p> <p>If necessary, a replacement vehicle will be delivered within 24 hours in Switzerland. You must adhere to all rental terms and conditions to receive the benefit of Roadside Assistance Protection.</p> <p>Roadside Assistance Protection also covers the cost of repair/replacement for the following:</p> <ul style="list-style-type: none"> <li>- Misfuelling (only if the renter realizes and informs the rental company before the engine has been started following refueling)</li> <li>- Loss of the vehicle key or the key locked inside the vehicle</li> <li>- Flat car battery</li> <li>- Running out of fuel</li> </ul>
<b>Super Collision Damage Waiver</b>	<p>Super Collision Damage Waiver and Theft Protection-SCDWTP- is an optional coverage that can only be purchased in addition to Collision Damage Waiver and Theft Protection CDWTP. SCDWTP cannot be purchased alone. SCDWTP reduces the excess on CDWTP to 0 CHF in cases of theft of the vehicle or after collision. SCDWTP is not applicable if the event occurred due to driver negligence or legal violation. In these cases the renter will be liable for the entire financial loss incurred by the lessor.</p>
Supplemental Liability Protection	<p>Supplemental Liability Protection (Third Party Liability) cover is required by law and included in all rates. All vehicles in our fleet are insured against damage or injuries caused to a third party and third party property as a result of an accident involving the hire vehicle. You must comply with all the rental companys terms and conditions in order to receive the benefit of the insurance provisions.</p>
<b>Supplemental Liability Protection Exclusions/Voids</b>	<p>Supplementary Liability Insurance - Third Party Insurance will be voided if damage is caused by: driving under the influence of drugs or alcohol or gross negligence or recklessness.</p>
Tire and Windshield Protection	<p>TWP Tires and Windshield Protection is an optional coverage which reduces the renters financial responsibility in the event of damage to the tires, rims or windshield of the vehicle subject to the terms and conditions of your rental contract and applicable laws. It is available for an additional fee of 9.50 CHF per day plus VAT and Airport Fees where applicable and waives the excess for damage to tires, rims and windows to 0 CHF.</p>
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