

	<h1>Spain</h1>
Currency	EURO
Taxes	<p>Sales Tax 21% (Canaries: IGIC 15%)</p> <p>Please note: sales tax is calculated by the drop off date (rather than by pick up date). Premium location fee EUR 25 per rental</p>
Surcharges	Included
Collision Damage Waiver - Theft Protection (included)	<p>Damage Waiver reduces your liability if the vehicle is damaged or stolen and may be included in your rate. If it is not included then it is available to purchase, but you may wish to check if your personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value and any towing, storage or impound fees. If you decline Damage Waiver then you must pay these charges and seek compensation from your carrier. Damage Waiver is not insurance.</p> <p>The following excesses apply;</p> <p>1200.00 EUR Mini, Economy, Compact, Compact Elite, Compact Hybrid and Intermediate cars.</p> <p>1400.00 EUR Standard cars, Compact, Intermediate, Standard SUV and Hybrid, Compact and Intermediate Convertibles.</p> <p>1700.00 EUR, Premium cars, All People Carriers, Full size and Premium 4x4.</p> <p>2000.00 EUR Luxury cars and 4x4.</p> <p>Cargo Vans the following excesses apply;</p> <p>1050.00 EUR small vans,</p> <p>1250.00 EUR medium vans</p> <p>1500.00 EUR large vans.</p> <p>Purchasing Damage Waiver on its own will only reduce your liability, if you need to reduce your excess to zero you must also purchase Excess Protection.</p>
Damage Waiver Exclusions / Voids	<p>Damage Waiver does not cover: tires, lost keys, key fobs, transponders, damage caused by the use of the wrong fuel, any damage or loss caused by the failure to take all reasonable measures to safeguard the vehicle or the keys or any other device which unlock the vehicle and/or enable the vehicle to be started, and roof or undercarriage damage to the Vehicle</p> <p>Damage Waiver will be voided if damage is caused by: unauthorised driver, anyone using a vehicle without the correct license or anyone under the age of 21, use of the vehicle for hire or reward, use of the vehicle for any illegal purpose or deliberately causing injury, loss or damage to property or person, use of the vehicle for racing, pacemaking, testing or teaching someone to drive, use of vehicle whilst under the influence of drinks or drugs, overloading the vehicle with passengers, overloading the vehicle above the maximum legal weight, using the vehicle outside of mainland Spain without our written permission, towing, using the vehicle off road, transporting fish, meat, fruit, vegetables, live or dead animals, any kind of packaged liquid or dangerous or noxious substances, using the vehicle in a reckless manner, using the vehicle on an aerodrome, airfield, airport or military installation, failing to report an accident to us within seven calendar days and using the European Accident Report, or failing to lock the vehicle.</p>
Third Party Liability (included)	<p>Third party liability insurance is mandatory and covers the driver and the owner for third party claims against him/her for damage caused by the hire vehicle. Third party insurance is included in the rate. Cover is limited to 135 million euros.</p>
Rate/Day	Included
Roadside Assistance Protection (RAP)	<p>Alamo offers Roadside Assistance Protection. Roadside Assistance Protection allows Alamo customers to waive all financial responsibility for the following - tyre (excluding the rim) replacement costs, except when part of a larger repair, replacement keys costs and all recovery and call charges imposed by our chosen roadside assistance providers as a result of a fault caused by renter error. Roadside Assistance Protection does not exempt you from these charges if there is any breach of our rental agreement. Roadside Assistance Protection is an optional product; before purchasing you may wish to check if your personal coverage is adequate. If you decline RAP then you will be required to pay any applicable charges and seek compensation from your carrier. RAP is not insurance.</p>
Rate/Day	RAP is charged at €7,50 per day +APT+ VAT

Renter Requirement	<p>All drivers must present a physical driving license that is full, valid and unexpired. If the driving license is written in a language and characters different to those of the country of rental, an International Driving Permit is also required. Renters are advised to check whether local authorities require foreign drivers to present an International Driving Permit to avoid the risk of potential fines. Renters with licenses from countries who are not part of the International Driving Permit Agreement should carry a certified translation.</p> <p>All renters must provide a valid identity card or passport. All drivers must have held their full license for a minimum of 1 year. When renting an Elite, Premium or Luxury Car or Convertible or SUV, renters must have additional verified contact information such as employment details, telephone numbers and proof of Spanish residency. When renting these vehicles from an airport location travel documents such as boarding passes, hotels and apartments vouchers etc. must be provided as well. Local customers whose documents are issued in different countries must provide additional proof of address (i.e. phone bill, gas or electricity bill) which must be less than 90 days old. If visiting Spain, renters must provide proof of accommodation, local and home country contact information such as employment details and return travel. Please note that we reserve the right to request additional ID or conduct further identification checks if needed which may include an identity check with an external organization.</p>
Maximum days of rental	One rental day is a complete or partial period of 24 consecutive hours from the start of the rental period. On return, a grace period of 29 minutes will be applied if the 24-hour period is exceeded before an extra day applies. Beyond this grace period, an additional day at the local rate will be charged.
Age Requirements	All drivers must be at least 25 years of age to rent a vehicle. Renters aged 21 to 24 may rent cars and SUVs of the categories Mini, Economy, Compact, Intermediate and Standard as well as small Passenger Vans and Compact and Intermediate Cargo Vans. A daily surcharge of 23.00 EUR applies to renters between 21 and 24 years of age.
Rate/Day	EUR 22,50 per day, max. EUR 225
Payment Policy	<p>All major debit and credit cards (issued by either Visa, Mastercard or American Express) are accepted. Checks, digital credit cards, prepaid cards, Diners Club and Discover Card are not accepted. All cards presented must be in the renter's name.</p> <p>A security deposit plus the estimated cost of the rental will be taken at the time of rental.</p> <p>For cars and SUVs of categories Mini, Economy, Compact, Intermediate and Standard, and Compact & Intermediate Cargo Vans, a deposit of 200 EUR is required. All other Cargo Vans the deposit is 400 EUR.</p> <p>For Compact Elite, Full Size, Premium, Luxury and Convertible vehicles and Large Passenger Vans the deposit is 400 EUR and must be paid via credit card.</p> <p>When renting a car or SUV of the categories Compact Elite, Full Size, Premium or Luxury, two bank cards are required as additional security of which one must be a valid credit card. The second card must be issued by either Mastercard or Visa. Cash payments may be allowed but the deposit must be paid via debit or credit card and the deposit will be a minimum of 500 EUR. Please contact the local branch for details.</p>
Additional Driver	The price per additional driver is 14.00 EUR per day, with a 10 day maximum at 140.00 EUR .
Infant Seat	Baby, child and booster seat available on request. Not available at all locations. Each EUR 14 per day, max. EUR 98 per rental
Child Safety Seat	Baby, child and booster seat available on request. Not available at all locations. Each EUR 14 per day, max. EUR 98 per rental
Booster Seat	Baby, child and booster seat available on request. Not available at all locations. Each EUR 14 per day, max. EUR 98 per rental
GPS Navigation Device	EUR 14 per day, EUR 98 per rental.
Cross Border Policy	Vehicles can be driven in Austria, Germany, Belgium, France, Netherlands, Italy, Luxembourg, Monaco, Switzerland, Portugal, Andorra and Gibraltar (not in other countries) with the payment of a Cross-Border Fee. The Cross-Border Fee costs 55.50 EUR (VAT included) and must be bought at the counter. In all cases, customers must inform staff at the counter of their intention to leave Spain with the vehicle and request authorisation from Enterprise to do so.
Rate/Day	EUR 55 per rental

Oneway rentals	All Rentals where the vehicle is not returned to the same location as it is collected will be subjected to a one way fee of upto €150. One way rentals are not allowed to go from the mainland to the Canary Islands or vice-versa.
Grace period	One rental day is a complete or partial period of 24 consecutive hours from the start of the rental period. On return, a grace period of 29 minutes will be applied if the 24-hour period is exceeded before an extra day applies. Beyond this grace period, an additional day at the local rate will be charged.
Refueling Policy	<p>If the renter does not choose to purchase an optional fuel product at the start of the rental period and does not return the vehicle with the same level of fuel as at the start of the rental period (as indicated on the Rental Agreement) the renter will be required to pay a refueling service fee calculated as the difference between the fuel level recorded on the Rental Agreement and that recorded upon the return of the vehicle multiplied by the fuel price displayed at the branch, plus a refueling charge of 20.99 EUR. Unused or excess fuel will not be refunded.</p> <p>Where the vehicle is an electric vehicle and is returned with less charge than was provided at the start of the Rental Period (such level as indicated on the Rental Agreement Summary), a re-charging fee calculated as the kWhs needed to charge the vehicle to make up the difference between the charge level recorded on the Rental Agreement Summary and that recorded upon the return of the Vehicle multiplied by the kWh price displayed on the Rental Agreement Summary plus, an additional charge as indicated on the Rental Agreement Summary. No unused or excess charge will be refunded.</p>
After Hours	Please contact the local rental branch to enquire about after hours rentals and returns. Additional charges may apply.
Delivery and Collection	Please contact the local rental branch to enquire about delivery and collection. Additional charges will apply.
Languages Spoken	Spanish, English
Driving Side of the Road	Right
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