

	<h1>Spain</h1>
<b>Disclaimer</b>	All information, prices and conditions can be changed by the supplier without notifying Target Travel Services. We reserve all rights to change any information on the website without prior notice. The information in the policy is valid for all Alamo bookings, the information may differ per rental or location. Please contact our customer service for specific questions.
Currency	EUR
<b>Value Added Tax (VAT)</b>	21,00%
Premium Location Fee (subject to VAT)	25 EUR per rental*
<b>Vehicle Registration Fee</b>	Included in the rate
Additional Driver	The price per additional driver is 14.00 EUR per day, with a 10 day maximum at 140.00 EUR.
<b>Age Requirements</b>	All drivers must be at least 25 years of age to rent a vehicle. Renters aged 21 to 24 may rent cars and SUVs of the categories Mini, Economy, Compact, Intermediate and Standard as well as small Passenger Vans and Compact and Intermediate Cargo Vans. A daily surcharge of 23.00 EUR applies to renters between 21 and 24 years of age.
Additional Chargers & Liabilities	<p>You will be responsible for the following additional charges or liabilities if incurred:</p> <ul style="list-style-type: none"> <li>- Additional rental charges for changes you make to the booked rental vehicle, rental period or optional products</li> <li>- Damages, theft or third-party liabilities not covered by a protection product in accordance with the rental agreement</li> <li>- Any fines or penalty charges relating to the operation of the vehicle during your rental period, such as parking or speeding fines, plus reasonable administration charges</li> <li>- Rental charges for late returns</li> <li>- Any legal fees incurred collecting any payments due under the terms of the rental agreement</li> <li>- A reasonable collection fee if a vehicle is not returned to the original rental office</li> <li>- The cost of cleaning the vehicle if you return the vehicle in a dirty condition</li> </ul> <p>Any fees imposed by your credit card company or financial institution, including because you make a payment to us overseas.</p> <p>When you complete the rental agreement you will be required to present a valid credit or debit card as security for any charges incurred during your rental. Your signature on the rental agreement will pre-authorise the Rental Company to charge the card for future payments that become due. The Rental Company may also hold a deposit against these future liabilities - see Forms of Payment &amp; Deposits.</p>
<b>Cross Border Policy</b>	Vehicles can be driven in Austria, Germany, Belgium, France, Netherlands, Italy, Luxembourg, Monaco, Switzerland, Portugal, Andorra and Gibraltar (not in other countries) with the payment of a Cross-Border Fee. The Cross-Border Fee costs 55.50 EUR (VAT included) and must be bought at the counter. In all cases, customers must inform staff at the counter of their intention to leave Spain with the vehicle and request authorisation from Enterprise to do so.
Damage Dispute Resolution	Renters wishing to discuss or dispute any matters concerning damage to the rental vehicle may contact our damage recovery department. Please email <a href="mailto:es.dru@ehi.com">es.dru@ehi.com</a> or call 00 34 917821011.
<b>Damage Waiver</b>	Damage Waiver reduces your liability if the vehicle is damaged or stolen and may be included in your rate. If it is not included then it is available to purchase, but you may wish to check if your personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value and any towing, storage or impound fees. If you decline Damage Waiver then you must pay these charges and seek compensation from your carrier. Damage Waiver is not insurance. The following excesses apply for each incident of damage: 1200.00 EUR for Mini, Economy, Compact, Compact Hybrid and Intermediate cars. 1400.00 EUR for Standard cars, Standard people carriers, Compact Elite, Intermediate, Standard SUV and Hybrid, Compact and Intermediate Convertibles. 1700.00 EUR for Premium cars, Premium people carriers, Full size and Premium 4x4. 2000.00 EUR for Luxury cars and 4x4. Cargo Vans the following excesses apply; 1050.00 EUR for small vans, 1250.00 EUR medium vans and 1500.00 EUR large vans. Purchasing Damage Waiver on its own will only reduce your liability, if you need to reduce your excess to zero you must also purchase Excess Protection.
Damage Waiver Exclusions/Voids	<p>Damage Waiver does not cover: tires, lost keys, key fobs, transponders, damage caused by the use of the wrong fuel, any damage or loss caused by the failure to take all reasonable measures to safeguard the vehicle or the keys or any other device which unlock the vehicle and/or enable the vehicle to be started, and roof or undercarriage damage to the Vehicle</p> <p>Damage Waiver will be voided if damage is caused by: unauthorised driver, anyone using a vehicle without the correct license or anyone under the age of 21, use of the vehicle for hire or reward, use of the vehicle for any illegal purpose or deliberately causing injury, loss or damage to property or person, use of the vehicle for racing, pacemaking, testing or teaching someone to drive, use of vehicle whilst under the influence of drinks or drugs, overloading the vehicle with passengers, overloading the vehicle above the maximum legal weight, using the vehicle outside of mainland Spain without our written permission, towing, using the vehicle off road, transporting fish, meat, fruit, vegetables, live or dead animals, any kind of packaged liquid or dangerous or noxious substances, using the vehicle in a reckless manner, using the vehicle on an aerodrome, airfield, airport or military installation, failing to report an accident to us within seven calendar days and using the European Accident Report, or failing to lock the vehicle.</p>
<b>Debit Card Policy</b>	All major debit cards issued by either Visa or Mastercard are accepted. The car categories Fullsize, Premium, Luxury and Large Passenger Vans must be paid via credit card.
Excess Protection	Excess Protection is an optional product available only if Damage Waiver is included in your rate that reduces any applicable Damage Waiver excess (see Damage Waiver terms). Excess Protection reduces your excess on all vehicles to zero. Excess Protection is not insurance and before purchasing you may wish to check if your personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value and any towing, storage or impound fees. If you decline Excess Protection then you are required to pay any applicable Damage Waiver excess and seek compensation from your carrier.
<b>Excess Protection Exclusions/Voids</b>	Excess Protection does not cover: tires, lost keys, key fobs, transponders, damage caused by the use of the wrong fuel, any damage or loss caused by the failure to take all reasonable measures to safeguard the vehicle or the keys or any other device which unlock the vehicle and/or enable the vehicle to be started and roof or undercarriage damage to the Vehicle. Excess Protection will be voided if damage is caused by: unauthorised driver, anyone using a vehicle without the correct license or anyone under the age of 21, use of the vehicle for hire or reward, use of the vehicle for any illegal purpose or deliberately causing injury, loss or damage to property or person, use of the vehicle for racing, pacemaking, testing or teaching someone to drive, use of vehicle whilst under the influence of drinks or drugs, overloading the vehicle with passengers, overloading the vehicle above the maximum legal weight, using the vehicle outside of mainland Spain without our written permission, towing, using the vehicle off road, transporting fish, meat, fruit, vegetables, live or dead animals, any kind of packaged liquid or dangerous or noxious substances, using the vehicle in a reckless manner, using the vehicle on an aerodrome, airfield, airport or military installation, failing to report an accident to us within seven calendar days and using the European Accident Report, or failing to lock the vehicle.

Exclusive Policy	Total charges include road fund license, premium location fee and VAT. Damage waiver is not included and must be taken unless an alternative coverage can be verified at time of rental. Additional surcharges may apply. Additional protection products may be purchased.
Forms of Payment	All major debit and credit cards (issued by either Visa, Mastercard or American Express) are accepted. Checks, prepaid cards, Diners Club, Maestro and Discover Card are not accepted. All cards presented must be in the renters name. A security deposit plus the estimated cost of the rental will be taken at the time of rental. For cars and SUVs of categories Mini, Economy, Compact, Intermediate and Standard, and Compact & Intermediate Cargo Vans, a deposit of 200 EUR is required. All other Cargo Vans the deposit is 400 EUR. For Compact Elite, Full Size, Premium, Luxury and Convertible vehicles and Large Passenger Vans the deposit is 400 EUR and must be paid via credit card. When renting a car or SUV of the categories Compact Elite, Full Size, Premium or Luxury, two bank cards are required as additional security, of which one must be a debit card (must also be Visa, Mastercard or American Express) and one valid credit card, two credit cards on the name of the main driver are also accepted. Cash payments may be allowed but the deposit must be paid via debit or credit card and the deposit will be a minimum of 500 EUR. Please contact the local branch for details.
Inclusive Policy	Total charges include road fund license, damage waiver including theft protection with an excess, third party liability, premium location fee and VAT. Additional surcharges may apply. Additional protection products may be purchased.
One Way Drop Policy	All rentals where the vehicle is not returned to the same location as it is collected from will be subject to a one way fee. The one way fee varies based on car category, location and pick up date. The exact amount of the one way fee will be displayed during the reservation process when entering the dates, desired route and car category.
Refueling Service	If the renter does not choose to purchase an optional fuel product at the start of the rental period and does not return the vehicle with the same level of fuel as at the start of the rental period (as indicated on the Rental Agreement) the renter will be required to pay a refueling service fee calculated as the difference between the fuel level recorded on the Rental Agreement and that recorded upon the return of the vehicle multiplied by the fuel price displayed at the branch, plus a refueling charge of 20.99 EUR. Unused or excess fuel will not be refunded.  Where the vehicle is an electric vehicle and is returned with less charge than was provided at the start of the Rental Period (such level as indicated on the Rental Agreement Summary), a re-charging fee calculated as the kWhs needed to charge the vehicle to make up the difference between the charge level recorded on the Rental Agreement Summary and that recorded upon the return of the Vehicle multiplied by the kWh price displayed on the Rental Agreement Summary plus, an additional charge as indicated on the Rental Agreement Summary. No unused or excess charge will be refunded.
Renter Requirements	All drivers must present a full valid and unexpired driving license. If the driving license is written in a language and characters different to those of the country of rental, an International Driving Permit is also required. Renters are advised to check whether local authorities require foreign drivers to present an International Driving Permit to avoid the risk of potential fines. Renters with licenses from countries who are not part of the International Driving Permit Agreement should carry a certified translation.  All renters must provide a valid identity card or passport. All drivers must have held their full license for a minimum of 1 year, or 2 years if renting in the Canary Islands. When renting an Elite, Premium or Luxury Car or Convertible or SUV, renters must have additional verified contact information such as employment details, telephone numbers and proof of Spanish residency. When renting these vehicles from an airport location travel documents such as boarding passes, hotels and apartments vouchers etc. must be provided as well. Local customers whose documents are issued in different countries must provide additional proof of address (i.e. phone bill, gas or electricity bill) which must be less than 90 days old. If visiting Spain, renters must provide proof of accommodation, local and home country contact information such as employment details and return travel. Please note that we reserve the right to request additional ID or conduct further identification checks if needed which may include an identity check with an external organization.
Roadside Protection	Alamo offers Roadside Assistance Protection. Roadside Assistance Protection allows Alamo customers to waive all financial responsibility for the following - tyre (excluding the rim) replacement costs, except when part of a larger repair, replacement keys costs and all recovery and call charges imposed by our chosen roadside assistance providers as a result of a fault caused by renter error. Roadside Assistance Protection does not exempt you from these charges if there is any breach of our rental agreement. Roadside Assistance Protection is an optional product; before purchasing you may wish to check if your personal coverage is adequate. If you decline RAP then you will be required to pay any applicable charges and see compensation from your carrier. RAP is not insurance.
Roadside Protection Exclusions/Voids	Roadside Protection does not cover: damage caused by the use of the wrong fuel or any failure to take all reasonable measures to look after the vehicle keys or any other device which unlocks the vehicle and/or enables the vehicle to be started.  Roadside Protection will be voided if damage is caused by: failure to secure the vehicle keys and failure to lock the vehicle, unauthorised repairs on the vehicle, failure to stop using the vehicle once a fault becomes known, use by an unauthorised driver, use by an unlicensed driver, use for hire and reward, use of vehicle for any illegal purpose or deliberately causing injury or damage to property, racing, pacemaking, or teaching someone to drive, use whilst under the influence of alcohol or drugs, use of the vehicle outside of the United Kingdom without our written permission, overloaded with more passengers than seatbelts, towing, use off road, transporting dangerous or noxious substances, use of vehicle in a reckless manner, or use of vehicle on an aerodrome, airfield, airport or military installation.
Third Party Liability	Third party liability insurance is mandatory and covers the driver and the owner for third party claims against him/her for damage caused by the hire vehicle. Third party insurance is included in the rate. Cover is limited to 135 million euros.
Vehicle Return & Damages	When you return the vehicle, we recommend that you remain present until the vehicle is inspected by the Rental Company. You may have to wait during busy times. If there is any change in condition of the rental vehicle which exceeds normal wear and tear then this will be recorded by the Rental Company on a written post rental inspection report a copy of which will be provided to you. If you choose not to be present for the post-rental inspection the Rental Company will inspect the vehicle in your absence. In the event of any change of condition that exceeds normal wear and tear to the rental vehicle then the Rental Company will notify you and this will be recorded on a written post rental inspection report. Please note your liability for damage extends until the vehicle is checked in by the Rental Company. Unless otherwise provided in the rental agreement, if you return the vehicle after the Rental Companies business hours, you will remain responsible for any damage or loss in accordance with the rental agreement until the Rental Company reopens and conducts the post-rental inspection. For more information on damage dispute resolution, see the Damage Dispute Policy.  When you complete the rental agreement you will be required to present a valid credit or debit card as security for any charges incurred during your rental. Your signature on the rental agreement will pre-authorise the Rental Company to charge the card for future payments that become due. The Rental Company may also hold a deposit against these future liabilities - see Forms of Payment & Deposits.
072024	