



Slovenia

Disclaimer	All information, prices and conditions can be changed by the supplier without notifying Target Travel Services. We reserve all rights to change any information on the website without prior notice. The information in the policy is valid for all Alamo bookings, the information may differ per rental or location. Please contact our customer service for specific questions.
Currency	EUR
Value Added Tax (VAT)	VAT 22% per rental
Surcharges	Government Admin Rental Fee (GARS - Government contracts only) 4.03 EUR per day
Additional Driver	Additional Driver- 20.00 EUR per rental inclusive of VAT for all car groups. All rental terms and conditions apply.
Age Requirements	Minimum age for all car groups is 18 except Premium which is 21. Maximum age for all car groups is 70 yrs old. A fee of 40.00 EUR per rental inclusive of VAT applies to drivers aged 18-20 and 70+ age.
Cross Border Policy	Cross Border Policy: Cross border rentals are allowed within the European countries with the exception of Bulgaria and Romania. Travel to Turkey NOT ALLOWED. Applicable fees for cross border travel are: EU Countries - 20 EUR per rental Bosnia and Herzegovina, Serbia, Macedonia and Montenegro - 50 EUR per rental Albania and Kosovo - 122 EUR per rental All charges above are inclusive of VAT Prior written authorization is required (ask rental agent at the time of pickup). There is also an insurance fee that applies. The guarantee is equal to the buying value of the rented car. Please contact the reservations department at +386 30208880 for further information. The Green Card covers the rented vehicle with basic insurance (T.P.I.) as long as it remains in the borders of the country for which it is issued. Roadside assistance or car replacement while driving abroad is available.
Damage Dispute Resolution	If you wish to discuss or dispute any matters concerning damage to your rental vehicle then please contact the Rental Company using the contact information below: technical-support@autobenussi.hr, 00385953366000
Damage Waiver	Collision Damage Waiver (CDW) is an optional service and reduces the renters liability in the event of damage to the vehicle when no responsible third party is identified. If CDW is not included in the reservation, it is available for purchase at the rental counter. If CDW is not included in the rental or CDW is declined, the renter will be liable for the total cost of damages to the vehicle or the full value of the vehicle in case of damage. If purchased or included in the rental, the excess is: 1000 EUR for the vehicle categories Mini, Economy; 1200 EUR for the vehicle categories Compact; 1500 - 1800 EUR for Intermediate and Standard vehicles; 2000 EUR for all passenger Vans and all commercial vans; and from 2500 - 5500 EUR for all Premium and Luxury vehicles. The excess will be charged every time a vehicle is damaged Before purchasing CDW, it is advisable to determine if the renters personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If CDW is declined, the renter will be required to pay these charges and to seek compensation through their carrier of personal coverage. The Collision Damage Waiver (CDW) is not insurance.
Delivery and Collection	Delivery and Collection service up to 10 kilometers of city limits is free of charge. Delivery and Collection services outside of the 10 kilometer city limit radius will incur a service charge of 12.20 EUR, plus a per kilometer fee of 0.85 EUR. All fees quoted include VAT. The driver must be present to show their passport and confirm payment method. Please call our reservation team at +386 30208880 for more information and to request delivery and collection service.
Excess Reduction	Excess Reduction (ER) is an optional service which reduces the applicable excess in the event of damage or theft of the vehicle when no responsible third party is identified. If ER is not included in the reservation, it is available for purchase at the rental counter. If purchased or included in the rental, the excess is reduced to: 300 EUR for the vehicle categories Mini and Economy; 400 EUR for the vehicle categories Compact 500 - 600 EUR for Intermediate and Standard vehicles; 600 EUR for all Passengers vans and all commercial vans; 800 - 1200 EUR for all Premium and Luxury vehicles. The excess will be charged every time a vehicle is damaged, The purchase of ER does not lower the renters liability for damage to the tyres and windscreen. Additional coverage can be purchased to reduce the excess to zero for damage to the tyres and windscreens. If not included in the reservation, the purchase of CDW is required to be able to purchase ER. Before purchasing ER, it is advisable to determine if the renters personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If ER is declined, the renter will be required to pay these charges and to seek compensation through their carrier of personal coverage. ER is not insurance.
Exclusive Policy	Cost of rental includes unlimited kilometers, Third Party Liability and VAT. Should renters intend to drive the rental vehicle on Slovenian motorways an additional mandatory vignette fee of 3.00 EUR per day including VAT chargeable at counter will apply.

Forms of Payment	<p>Visa, Diners and Mastercard credit cards are accepted. All cards presented must be in the renter's name. A security deposit will be blocked on the credit card and the estimated cost of the rental will be charged at the time of pickup. The deposit will be released by the cardholder's bank upon notification of return of the vehicle.</p> <p>Deposit amounts and categories: 700.00 EUR for Mini and Economy 900.00 EUR for Compact and small Commercial Van 1100.00 EUR for Compact Convertible, Intermediate and Standard Manual 1300.00 EUR for Standard Automatic; Standard SUV and Wagon; Standard and Fullsize Passenger Vans; Standard Commercial Van 1600.00 EUR for Premium and Fullsize SUV 2000.00 EUR for Luxury and Luxury Passenger Van 2500.00 EUR for Premium SUV</p> <p>Debit cards and cash cards are accepted as forms of payment for the rental or to purchase additional products. The deposit must be paid with a valid credit card. Please enquire at the local branch for details.</p>
Inclusive Policy	Cost of rental includes unlimited kilometers, Third Party Liability, CDW - Collision Damage Waiver, TP - Protection against theft and fire and VAT. Should renters intend to drive the rental vehicle on Slovenian motorways, an additional mandatory vignette fee of 3.00 EUR per day including VAT chargeable at counter will apply.
Insurance Policy	SUPPLEMENTARY LIABILITY PROTECTION SLP - THIRD PARTY INSURANCE IS A LEGAL REQUIREMENT AND FREE OF CHARGE. IT PROTECTS THE RENTER - DRIVER AND OTHER AUTHORIZED DRIVERS AGAINST LIABILITY IN THE CASE OF THIRD PARTY BODILY INJURY OR DEATH AND THIRD PARTY PROPERTY DAMAGE. THIRD PARTY LIABILITY INSURANCE DOES NOT COVER LOSS OF, OR DAMAGE TO THE RENTAL VEHICLE. RENTER - DRIVER IS RESPONSIBLE FOR THE FULL VALUE OF THE VEHICLE REGARDLESS OF FAULT. SUBJECT TO ACCEPTANCE OF THE OPTIONAL INSURANCE OPTIONS.
Miscellaneous Policy	During the winter season of 15 November to 15 March and in cases of inclement winter weather conditions in the country of Slovenia all rental vehicles are fitted with winter tires in accordance to local road laws. Winter tires are included in all rates.
One Way Drop Policy	One way rentals are available intra Slovenia and also from Slovenian rental offices to select International locations. Please contact our reservations department at +386 30208880 for additional information relative to available one-way routes and respective drop fee pricing.
Refueling Service	Refueling charges: Full to full. All vehicles are delivered with a full tank and must be returned in the same condition. In cases when the vehicle is returned with less than a full tank, the difference will be charged according to the official rate of Alamo Rent-A-Car Slovenia. Fees for tank services also apply at a cost of 36.60 EUR inclusive of VAT.
Renter Requirements	Valid IDP in Latin characters along with the National one or European Union driving license held for at least 12 months, identity card or passport.
Roadside Protection	Roadside Protection: Roadside Assistance Protection is provided 24 hours day 7 days a week and is free of charge. The 24/7 Roadside Assistance telephone number is +386 30208881.
Supplemental Liability Protection	Supplementary Liability Protection SLP - Third Party Insurance is a legal requirement and free of charge. It protects the renter/driver and other authorized drivers against liability in the case of third party bodily injury or death and third-party property damage. Third party liability insurance does not cover loss of or damage to the rental vehicle. Renter/Driver is responsible for the full value of the vehicle regardless of fault. (subject to the acceptance or inclusion of the optional insurance products).
Theft Protection	<p>THEFT PROTECTION (TP) covers the rented vehicle against total theft with a deductible amount as per categories below.</p> <p>If TP is not included in the reservation, it is optional and available for purchase at the rental counter.</p> <p>1000 EUR - Mini, Economy, Economy Special; 1200 EUR - Compact Manual, Compact Special; 1500 EUR - Compact Convertible, Intermediate Manual; Intermediate Automatic 1800 EUR - Intermediate SUV, Standard, Standard Fullsize, Station Wagon 2000 EUR - Standard Van, Fullsize Van; 2500 EUR - Fullsize SUV, Premium Convertible; 3000 EUR - Luxury, Luxury Van, Intermediate Elite; 5500 EUR - Luxury Elite, Premium SUV</p>
Tire and Windshield Protection	<p>Tyre and windshield protection is an optional coverage that reduces the renters financial responsibility in the event of damage to the tyres and/or windshield and is subject to the terms and conditions of your rental contract and applicable laws.</p> <p>It is available for an additional fee and reduces the excess for damage to the tyres and the windshield of the vehicle to ZERO.</p> <p>If not included in your reservation, a Collision Damage Waiver (CDW) is required to be able to purchase tyre and windshield protection.</p>
Zero Excess	<p>Zero Excess (ZE) is an optional service and the purchase of ZE requires the purchase of a Collision Damage Waiver (CDW) if not included in the reservation. Collision Damage Waiver(CDW) inclusions and exclusions are applicable. This cover reduces your excess to the following amounts:</p> <p>Car categories: Mini, Economy, Compact: Zero Car categories: Standard, Intermediate: Zero Car categories: Full-Size, Van: Zero Car categories: Premium, Luxury: Zero</p> <p>Note! An excess will still be applicable for tyre- and windshield-related incidents. You can buy additional coverage for tyres and windshield, which also lowers your excess on those items to zero.</p>

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