



Norway

Currency	Norwegian Crown
Taxes	25% Per Rental
Surcharges	NOAP Norway Airport Fee (290 NOK per rental) GARS 33.83 NOK/DAY
Premium Location Fee	NOWF Norway Winter Fee (32 NOD/DAY)
Collision Damage Waiver - Theft Protection (included)	<p>Collision Damage Waiver And Theft Protection (CDWTP) is an optional coverage that reduces the renters liability in case of damage to and/or theft of the vehicle. If CDWTP is not included in the reservation, it is available for purchase.</p> <p>The standard deductible is 10,000 NOK for all vehicle categories and covers the following:</p> <ul style="list-style-type: none">- Third Party Liability- Damage/Collision Waiver- Theft Cover <p>If you wish to lower your excess further, you can purchase Super Collision Damage Waiver and lower the excess to 3000 NOK.</p> <p>Please use the link below to read the terms and conditions in more detail: https://paretoforsikringsmegling.no/insurance-norway-in-tryg-forsikring</p>
Rate/Day	Included
Third Party Liability (included)	<p>Third Party Liability insurance is mandatory by law and included with all rental rates. There is no limit to the amount of Liability insurance coverage per accident for personal injury or death. Liability insurance covers per accident for property damage up to 10,000,000.00 NOK. Third Party insurance cover amounts are adjusted each year from the 1st of January. The liability insurance does not cover injury to the driver of the rental vehicle but third parties, passengers, are covered. It also does not cover the renters property or cover damages to a connected vehicle on the rental like a caravan or trailer.</p>
Super Collision Damage Waiver & Theft Protection	<p>Super Collision Damage Waiver is an optional coverage that reduces the renters liability in case of damage to and/or theft of the vehicle.</p> <p>The Excess deductible is 3000 NOK for all vehicle categories and covers the following.</p> <ul style="list-style-type: none">- Third Party Liability- Damage/Collision Waiver- Theft Cover <p>Please note: Collision Damage Waiver must be included in the reservation or purchased before you can chose Super Collision Damage Waiver.</p> <p>If you wish to reduce your excess to zero instead, you can purchase the Zero Excess cover.</p> <p>Please use the link below to read the terms and conditions in more detail: https://paretoforsikringsmegling.no/insurance-norway-in-tryg-forsikring</p>
Basic Package	<p>The basic package is an optional service, that includes road assistance protection (RAP), tires and windshield protection (TWP) and personal accident insurance (PAI) for a more advantageous price than if the products are purchased separately. CDWTP must be accepted to be able to purchase this additional insurance product or coverage</p>
Premium Package	<p>The premium package is an optional service, that includes road assistance protection (RAP), tires and windshield protection (TWP), personal accident insurance (PAI) and super collision damage waiver theft protection (SCDWTP) for a more advantageous price than if the products are purchased separately. CDWTP must be accepted to be able to purchase this additional insurance product or coverage</p>
Zero Excess Protection	<p>Zero Excess is an optional coverage that removes renters responsibility in the event of damage to the bodywork.</p> <p>Please note: Collision Damage Waiver and Super Collision Damage Waiver must be included in the reservation or purchased before you can chose Zero Excess.</p> <p>Please use the link below to read the terms and conditions in more detail: https://paretoforsikringsmegling.no/insurance-norway-in-tryg-forsikring</p>
Rate/Day	TBA
Personal Accident Insurance (PAI)	<p>The Personal Accident Insurance covers the driver and passengers and provides compensation for disability, medical expenses or death in the event of a traffic accident.</p> <p>Please use the link below to read the terms and condition in more detail: https://paretoforsikringsmegling.no/insurance-norway-in-tryg-forsikring</p>
Rate/Day	TBA
Tire & Windshield Protection (TWP)	<p>Tire and Windshield protection is an optional coverage which reduces the renters financial responsibility in the event of damage to the tires or windshield of the vehicle subject to the terms and conditions of your rental contract and applicable laws.</p> <p>It is available for an additional fee and reduces the excess for damage the undercarriage, the tires or windshield of the vehicle from NOK 10000 to NOK 0,- .</p> <p>Please use the link below to read the terms and condition in more detail: https://paretoforsikringsmegling.no/insurance-norway-in-tryg-forsikring</p>
Rate/Day	TBA
Roadside Protection	<p>Roadside Protection (RAP) is an optional coverage available for selection by the renter. RAP allows the customer to waive financial responsibility for chargeable roadside incidents such as tire punctures, running out of fuel and lockouts. RAP does not cover self-inflicted situations such as misfuelling and does not eliminate the customers deductible in the event of damage or theft, regardless of which protection you choose at the time of pick-up. RAP is mandatory for all customers taking the vehicle out of the country. You must adhere to all rental terms and conditions to receive the benefit of RAP.</p>
Surcharges	N/A
Roadside Assistance Protection Plus	N/A
Rate/Day	N/A

Renter Requirement	<p>At the time of pickup customer must present a national drivers license valid in the country of pickup. All EU national driving licenses are valid in Norway. The driving license must have been issued by authorized authorities at least 12 months before the date of the commencement of the rental. Pre-EU licenses should be in Latin alphabet with international remark Permis De Conduire.</p> <p>For all non-European union renters an international driving permit (IDP) is required. IDP must be accompanied with the national driving license. IDP is not required if customer holds drivers license of Australia, Canada, Iceland, Norway, New Zealand, Switzerland Or United States. Special requirements apply for driving licenses of the Peoples Republic Of China And Vietnam. Please turn to your embassies for further information.</p> <p>Passport information: renters from countries with Schengen agreement (including Iceland, Norway And Switzerland) will need to present a valid national identity card or passport at the rental counter as proof of identity.</p> <p>All other renters will need to present a valid international passport in roman alphabet at the rental counter as proof of identity. The above conditions is also applicable for all additional drivers, if any.</p>
Age Requirements	Minimum age for renting from Alamo Norway is 18. Customers are required to have at least 1 year of driving experience. All drivers between the ages of 18 - 24 will be charged an underage fee of 100.00 NOK including tax per day with a maximum fee of 1000.00 NOK per rental. All car groups are available for renters between the ages of 18 - 99.
Payment Policy	<p>All major credit cards are accepted when booking at online websites. Upon arrival, a deposit will be placed on your credit card. There must be sufficient credit on your card to cover all charges.</p> <p>Accepted credit cards are: American Express, Visa and Mastercard / Eurocard.</p> <p>Cash and debit cards (Visa Electron, Maestro) are not accepted neither as a form of payment nor as a deposit.</p>
Deposit	NOK 3.000 for all car types
Oneway Drop Policy	All rentals where the vehicle is not returned to the same location as it was collected from will be subject to a one-way fee. The one-way fee varies based on car category, location, and pick-up date. The exact amount of the one-way fee will be displayed during the reservation process when entering the dates, desired route, and car category.
Pack 1 Protection	Basic package - The Basic Package is an optional service, that includes Road Assistance Protection or RAP, Tires and Windshield Protection or TWP and Personal Accident Insurance or PAI for a more advantageous price than if the products are purchased separately. CDWTP must be accepted to be able to purchase this additional insurance product or coverage.
Pack 2 Protection	Premium Package - The Premium Package is an optional service, that includes Road Assistance Protection or RAP, Tires and Windshield Protection or TWP, Personal Accident Insurance or PAI and Super Collision Damage Waiver Theft Protection or SCDWTP for a more advantageous price than if the products are purchased separately. CDWTP must be accepted to be able to purchase this additional insurance product or coverage.
Additional Driver	Additional drivers are available for NOK 50.00 including tax per day. Unauthorized drivers are fully responsible for all damages to the Alamo vehicles and damages caused by Alamo vehicles. The person on the reservation is considered as the main driver, he or she should be present at time of pickup and responsible of any rental and rental related charges.
Excess Reduction	<p>This cover reduces your deductible to NOK 3000 on the following:</p> <ul style="list-style-type: none"> - Third Party Liability - Damage/Collision Waiver - Theft Cover - Tire and Windshield Cover <p>If you wish to reduce your excess to zero instead, you can purchase the Zero Excess cover.</p> <p>Please use the link below to read the terms and condition in more detail: https://paretoforsikringsmegling.no/insurance-norway-in-tryg-forsikring</p>
Rate/Day	NOK 50.00 incl. taks per day
Infant Seat	<p>Child safety seats are mandatory in Norway for children up to 135cm.</p> <p>Enterprise Norway offers child/baby seats for children between 1kg and 18 kg for all vehicle groups.</p> <p>Enterprise Norway rents child/baby seats for NOK 120.00 (including tax) per day and/or NOK 600.00 (including tax) per rental.</p> <p>If the child/baby seat is not returned or is returned damaged, a penalty fee of NOK 2000.00 will apply.</p> <p>Please note that the child seat will not be installed by the enterprise Norway staff. Instruction will be provided at time of pick up.</p>
Rate/Day	NOK120.00 per day incl. tax per day
Child Safety Seat	<p>Child safety seats are mandatory in Norway for children up to 135cm.</p> <p>Enterprise Norway offers child/baby seats for children between 1kg and 18 kg for all vehicle groups.</p> <p>Enterprise Norway rents child/baby seats for NOK 120.00 (including tax) per day and/or NOK 600.00 (including tax) per rental.</p> <p>If the child/baby seat is not returned or is returned damaged, a penalty fee of NOK 2000.00 will apply.</p> <p>Please note that the child seat will not be installed by the enterprise Norway staff. Instruction will be provided at time of pick up.</p>
Rate/Day	NOK120.00 per day incl. tax per day
Child Booster Seat	<p>Enterprise Norway offers booster seats for children weighing between 15 and 36 kg for all vehicle groups.</p> <p>Enterprise Norway rents booster seats for NOK 60.00 (including tax) per day and/or NOK 600.00 (including tax) per rental.</p> <p>If the booster seat is not returned or is returned damaged, a penalty fee of NOK 200.00 will apply.</p>
Rate/Day	NOK 60.00 per day incl. tax per day

GPS Navigation Device	Enterprise Norway offers global positioning system (GPS) units. GPS units are available for an additional amount of NOK 125.00 (including tax) per day and/or NOK 750.00 (including tax) per rental. GPS is not covered by any insurance offered by enterprise Norway. NOK 2000.00 (including tax) will be charged if the GPS unit and/or its parts are lost, stolen, or damaged. Customer is responsible for returning all equipment to the rental location. GPS unit must be programmed while stationary. Enterprise Norway strongly recommends that GPS unit should be removed when the vehicle is left unattended.
Rate/Day	NOK 125.00 per day incl.tax
Cross Border Policy	<p>Outside of Norway, vehicles can only be driven in Austria, Belgium, Czech Republic, Denmark, Finland, France, Germany, Italy, Liechtenstein, Luxembourg, Netherland, Sweden, Portugal, San Marino, Spain, Switzerland and the United Kingdom. A cross border fee of 250 NOK (incl. VAT) per day up to a maximum of 2500 NOK (incl. VAT) will apply for all authorized countries and territories except Sweden and Denmark where there is no fee applicable. Ferry travel with the vehicle is permitted, provided that origin and destination country are included in the list of permitted territories above.</p> <p>For all cross-border travel, it is mandatory that you have Roadside Protection (RAP) included/purchased on your rental. For more information regarding RAP, please see refer to the Roadside Protection policy.</p> <p>In all cases, customers must inform the rental branch of their intention to leave the country with the vehicle and require written authorization. Unauthorized cross border travels will result in a breach of contract and incur in a penalty charge of 10,000 NOK.</p>
Oneway rentals	A one way rental is a rental which starts at one location and terminates at another. A fee may apply for this service and will be advised at time of reservation. International one-way rentals are allowed only to Sweden and Denmark.
Refueling Policy	Fuel service option (FSO) is offered at time of check out and price is depending on the vehicles tank size. Ask the rental agent at the counter.
After Hours	<p>After hours pick-up is confirmed for all vehicle groups with 12 hours advance notice during opening hours and the flight number and customer contact details (mobile phone number and e-mail address). Please make sure that your mobile phone is switched on when landed to receive a text message with instructions for pick up. Please find our location details at "location information". After hours pick up is charged NOK 500.00 (including tax). After hours return is free of charge.</p> <p>Late arrivals: if you make a reservation specifying a pick-up location and you do not arrive at the specified pick-up location for the rental within an hour of the specified pick-up time, (or if the location closes before then, by the location's closing time), the reservation will expire. However, if you are arriving by airplane and have flight details (including airline and flight number), the reservation will be held until one hour after the flight has landed and cleared. In the case of flight delay whereby the new arrival time is outside of the pick-up location opening hours, the location will remain open provided that the carrier has notified the delay and the new arrival time. For afterhours returns depositing the keys and rental agreement in a key box (intended for after hour returns) does not constitute the end of the rental. You remain liable for any damages until an Enterprise employee takes possession of the vehicle when the Enterprise location opens</p> <p>Kristiansand (KRST73/61/02) Return the vehicle at the car rental parking at a place marked Alamo, Enterprise, National. Then follow the signs to the car rental offices. The key drop is on the left side of the door, next to the rental offices.</p> <p>- Trondheim Airport (TRDT73/62/03) Return the vehicle in the Car Rental Parking garage and park the vehicle at one of the marked Enterprise parking spaces. Go to the Rental Car office and drop the key in the drop box on the right side of the door.</p>
Administration fee	Administration fee of NOK 300.00 (including tax) applies on each parking / traffic / speeding ticket. The renter is responsible for any fees, taxes, fines and penalties incurred in connection with the use of the vehicle and enterprise Norway reserves the right to charge any fine or fee plus the administration fee, to the renter's credit card.
Tolls	Norway has toll roads where you pay a certain amount to be able to drive on the specific road. This fee will be charged to enterprise/alamo/national and we will charge the amount to your form of payment. The toll fees are not included in the amount quoted in your rate and there is no fixed amount. The amount that will be charged in addition to the rental depends on the renters travels on the toll roads. An administration fee will be charged in addition. The renter is unfortunately not able to pay directly at the toll road passing.
Carrying pets	Carrying pets is not allowed, as it can cause severe allergic reactions to other people. Failure to comply with this policy will result in a penalty of NOK 3.500.00 (including tax) plus cleaning cost. Exceptions can be made for service dogs, please check at the time of reservation.
Smoking	All Enterprise cars are non-smoking. If Enterprise consider that the cars needs extra cleaning due to smoking in the car, Enterprise reserves the right to charge a penalty fee of NOK 3.500 (including tax) plus cleaning fee
Damages	Before leaving the rental location, the renter is required to check the condition of the vehicle. Any damages not stated on the rental agreement must be reported to an enterprise employee and noted on the rental agreement. Failure to do so may result in the renter being liable for the damage cost.
Delivery and Collection	Currently not offered in Norway.
Driving Conditions	The renter undertakes to use the vehicle in a responsible manner and only for the purpose it was intended. In particular the renter must not use the vehicle for any of the following purposes: 1) driving under the influence of alcohol, drugs or any other type of narcotic substances 2) transportation of inflammable or dangerous goods, as well as toxic, corrosive, radioactive or other harmful substances 3) carrying anything which, because of its smell and/or condition, harms the vehicle or causes enterprise to lose time or money 4) transportation of live animals 5) install roof rack, luggage carrier or similar unless supplied by enterprise 6) re-rental to or use by other persons 7) carrying passengers for hire or reward 8) participating in rallies, competitions or trials 8) giving driving lessons 9) pushing or towing another vehicle 9) travelling on non-paved roads or on roads where the surface or state of repair could put the vehicles wheels, tires or it's under body mechanics at risk 10) intentionally committing any offence i.e. failure to utilize seat belts 11) in any way break the highway code, road traffic laws or any other laws
Driving Side of the Road	Right

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