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|  | France |
| Currency | EURO |
| Taxes | Sales Tax (VAT) - 20\% |
| Surcharges | Included in the rate |
| Collision Damage Waiver - Theft Protection (included) | Damage Waiver (DW) reduces the liability of the renter in the event of damage to or theft of the vehicle. <br> The excess amount is 1500 EUR for Mini, Economy, Compact and Intermediate Cars and Compact SUVs. <br> Standard vehicles, Minivans with up to 7 seats and all other SUVs have an excess of 2500 EUR. Elite, Premium and Luxury vehicles and 9-seater Passenger Vans have an excess of 3500 EUR. <br> Small Cargo Vans have an excess of 1500 EUR, Medium and Intermediate Cargo Vans 2500 EUR and Luton Cargo Vans with Tail Lift 3500 EUR. <br> Before purchasing DW it is advised to determine, if a personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If DW is declined, the renter will be required to pay these charges and seek compensation through their carrier of personal coverage. DW is not insurance. |
| Damage waiver Exclusions / Voids | Damage Waiver does not cover: tires, lost, broken and stolen keys, key ring, trackers, any optional accessory, any damage caused by the use of wrong fuel, any failure to take all reasonable measures to look after the vehicle keys or any other device which unlocks the vehicle and/or enables the vehicle to be started. Damage Waiver will be voided if damage is caused by: non authorized driver, person whom has no driving license or does not have the category of vehicle on their license, hire and reward, illegal activity, racing or speed tests or road tests, under the influence of drugs or alcohol, outside the countries listed on page one of the contract, overloading of the vehicle, pushing or towing another vehicle, transporting dangerous materials or substances, not using the vehicle on a public road, in an imprudent or negligent manner, or within the grounds of an airport. |
| Third Party Liability (included) | "Included in the rate Please note that one same driver is only allowed to rent one single car at the same time" |
| Rate/Day | Included |
| Excess Protection (EP) | Excess Protection (EP) is an optional coverage available only if Damage Waiver (DW) is included in the rate. EP reduces the applicable Damage Waiver excess amount to zero for all cars and SUVs. For Small Cargo Vans the excess can be reduced to 250 EUR, for Medium and Intermediate Cargo Vans to 300 EUR and for Luton Cargo Vans with Tail Lift to 350 EUR. If EP is not included in the reservation, it is available for purchase. Before purchasing EP it is advised to determine, if a personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If EP is declined, the renter will be required to pay these charges up to the Damage Waiver excess amount and seek compensation through their carrier of personal coverage. EP is not insurance. |
| Rate/Day | N/A |
| Roadside Assistance | Emergency contact details for 24/7 roadside assistance can be found on the rental contract. Customers should call this number if required. Dependant on the circumstances, we reserve the right to not replace the vehicle and pass on specific repair/callout charges to the customer. |
| Surcharges | N/A |
| Roadside Assistance Protection (PBA) | Roadside Assistance Protection (PBA) is an optional 24-hour emergency service. It allows customers to waive all financial responsibility for tyre (excluding rim) and glass repair or replacement costs (except when part of a larger repair), key replacement costs and all recovery and call charges imposed by a chosen roadside assistance provider as result of a fault caused by the renter. Roadside Assistance Protection does not exempt the customer from these charges if there is any breach of the rental agreement. |
| Rate/Day | EUR 5 a day |


| Renter Requirement | All drivers must present a full valid and unexpired driving license. If the driving license is written in a language and characters different to those of the country of rental, an International Driving Permit is also required. Renters are advised to check whether local authorities require foreign drivers to present an International Driving Permit to avoid the risk of potential fines. Renters with licenses from countries who are not part of the International Driving Permit Agreement should carry a certified translation. <br> All renters must provide a valid identity card or passport. All drivers must have held their full license for a minimum of 1 year. All local renters must provide proof of home address in France with a utility or phone bill. Customers picking up at Charles de Gaulle Airport must provide flight itinerary or boarding pass showing arrival departure. Local train tickets from Paris cannot be accepted. <br> Please note that we reserve the right to request additional ID or conduct further identification checks if needed which may include an identity check with an external organization. |
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| Age Requirements | To rent a vehicle, the renter must have held a valid driving license for: <br> - at least 1 year for categories Mini Manual and Automatic, Economy Manual and Automatic - at least 3 years for categories Compact Manual and Automatic, Compact SUV Manual and Automatic, Standard Manual and Automatic, Intermediate SUV Manual and Automatic - at least 7 years for categories Intermediate Monospace 7 Seat Manual and Automatic, Standard SUV Manual and Automatic, Fullsize Manual and Automatic, Compact Elite Manual and Automatic, Intermediate Manual and Automatic, Premium Manual and Automatic <br> The minimum age to rent is 18 years old. All drivers under the age of 25 will be subject to an additional daily charge. <br> The additional Young Driver charges are: <br> - 18 to 20 years of age: 55 Euros per day; max. 770 EUR (VAT included) <br> - 21 to 24 years of age: 33 Euros per day; max. 462 EUR (VAT included) |
| Rate/Day | 18 to 20 years of age: 55 Euros per day; max. 825 EUR (VAT included) 21 to 24 years of age: 33 Euros per day; max. 462 EUR (VAT included) |
| Payment Policy | The major credit cards by Amex, Mastercard and Visa are accepted. Debit cards are also accepted. Cash payments are not permitted for any rental. The deposit for all categories is 600 EUR is required at the time of rental. |
| Additional Driver | Rental conditions apply to all additional drivers. A fee of 13.00 EUR per day, with a 10 day maximum (130.00 EUR) excluding VAT, applies. |
| Rate/Day | Additional drivers are charged at EUR 13 per day, Tax included, with a maxmum of EUR 130 per rental. |
| Infant Seat | Baby seats ( $0 \sim 1$ YEARS) are available at the cost of 14. - $€$ per day, max of $84 .-€$ per rental, VAT included. Infant seats have a replacement fee of $€ 245$ |
| Rate/Day | See above |
| Child Safety Seat | Child seats ( $1 \sim 3$ YEARS) are available at the cost of 14. - $€$ per day, max of $84 .-€$ per rental, VAT included. Child seats have a replacement fee of $€ 245$ |
| Rate/Day | See above |
| Booster Seat | Booster seats (4+ YEARS) are available at the cost of $9 €$ per day, max of $54 €$ per rental, VAT included. They must be pre ordered at the point of reservation, available on request. Customers will be required to fit the child seat themselves. Booster seats have a replacement fee of $€ 114$ |
| Rate/Day | See above |
| GPS Navigation Device | Available |
| Rate/Day | EUR 20 per day, inc.tax. With a maximum of EUR 200,- per rental. (replacement € 180) |
| Ski Racks | Available from November 1st till March 31st. Only for Geneva Airport, Lyon Airport \& Rail station. On request only |
| Rate/Day | 70,00 € per rental |
| Snow Chains or socks | Available from November 1st till March 31st. On request only |
| Rate/Day | 60,00 € per rental |
| Snow Tires | Avalable at selected locations |
| Rate/Day | 25,00 € per day 400,00 € maximum |


| Cross Border Policy | Vehicles can be driven in Andorra, Austria, Belgium, Denmark, Finland, Germany, Great Britain, Italy, Liechtenstein, Luxembourg, Monaco, Netherlands, Norway, Portugal, San Marino, Spain, Sweden and Switzerland. A surcharge of 55.00 EUR will apply for all cross border travels which is payable at the rental counter. Vehicles must be returned to France mainland. In all cases, customers must inform the rental branch of their intention to leave the country with the vehicle and require authorization. Any movement of the vehicle outside of pre-authorized countries will be in breach of the Rental Terms and Conditions. Liability will arise accordingly. Please note that we are unable to provide any additional equipment that may be compulsory for driving abroad (e.g. breathalyzers, warning triangles, first aid kits etc.) and this responsibility rests on the driver. Customers are therefore required to be aware of any requirements of the destination and any countries or regions customers might travel through. A list of requirements is available from websites such as the AA at: www.theaa.com. |
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| Oneway rentals | All rentals where the vehicle is not returned to the same location as it is collected will be subject to a one way fee. One way rentals are allowed within mainland France only. |
| Refueling Policy | If the renter does not choose to purchase an optional fuel product at the start of the rental period and does not return the vehicle with the same level of fuel as at the start of the rental period (as indicated on the Rental Agreement) the renter will be required to pay a refueling service fee calculated as the difference between the fuel level recorded on the Rental Agreement and that recorded upon the return of the vehicle multiplied by the fuel price displayed at the branch, plus a refueling charge of 15 EUR. Unused or excess fuel will not be refunded. <br> Where the vehicle is an electric vehicle and is returned with less charge than was provided at the start of the Rental Period (such level as indicated on the Rental Agreement Summary), a recharging fee calculated as the kWhs needed to charge the vehicle to make up the difference between the charge level recorded on the Rental Agreement Summary and that recorded upon the return of the Vehicle multiplied by the kWh price displayed on the Rental Agreement Summary plus, an additional charge as indicated on the Rental Agreement Summary. No unused or excess charge will be refunded. |
| After Hours | Please contact the local rental branch to enquire about after hours rentals and returns. Additional charges may apply. |
| Delivery and Collection | Please contact the local rental branch to enquire about delivery and collection. Additional charges will apply. |
| Maximum days of rental | There is no maximum length of rental, however the customer will have to go to a local branch every 28 days to have the condition of the vehicle checked. |
| Languages Spoken | French, English |
| Driving Side of the Road | Right |
| Vehicle Registration Fee (VLF) | $€ 4.01$ per rental (included in rate) |
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