



France

Currency	EURO
Taxes	Sales Tax (VAT) - 20%
Surcharges	Included in the rate
Collision Damage Waiver - Theft Protection (included)	<p>Damage Waiver (DW) reduces the liability of the renter in the event of damage to or theft of the vehicle. If DW is not included in the reservation, the renter has full liability for the vehicle. DW is available for purchase and reduces the applicable excess to zero for all cars and SUVs. For Small Cargo Vans the excess can be reduced to 250 EUR, for Medium and Intermediate Cargo Vans to 300 EUR and for Luton Cargo Vans with Tail Lift to 350 EUR. Damage Waiver (DW) reduces the liability of the renter in the event of damage to or theft of the vehicle. If DW is not included in the reservation, the renter has full liability for the vehicle. DW is available for purchase and reduces the applicable excess to zero for all cars and SUVs. For Small Cargo Vans the excess can be reduced to 250 EUR, for Medium and Intermediate Cargo Vans to 300 EUR and for Luton Cargo Vans with Tail Lift to 350 EUR. If included in the reservation, the excess amount is 1500 EUR for Mini, Economy, Compact and Intermediate Cars and Compact SUVs. Standard vehicles, Minivans with up to 7 seats and all other SUVs have an excess of 2500 EUR. Elite, Premium and Luxury vehicles and 9-seater Passenger Vans have an excess of 3500 EUR. Small Cargo Vans have an excess of 1500 EUR, Medium and Intermediate Cargo Vans 2500 EUR and Luton Cargo Vans with Tail Lift 3500 EUR. Before purchasing DW it is advised to determine, if a personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If DW is declined, the renter will be required to pay these charges and seek compensation through their carrier of personal coverage. DW is not insurance. THIS IS INCLUDED IN OUR RATES</p>
Rate/Day	Included
Third Party Liability (included)	"Included in the rate Please note that one same driver is only allowed to rent one single car at the same time"
Rate/Day	Included
Excess Protection (EP)	<p>Excess Protection (EP) is an optional coverage available only if Damage Waiver (DW) is included in the rate. EP reduces the applicable Damage Waiver excess amount to zero for all cars and SUVs. For Small Cargo Vans the excess can be reduced to 250 EUR, for Medium and Intermediate Cargo Vans to 300 EUR and for Luton Cargo Vans with Tail Lift to 350 EUR. If EP is not included in the reservation, it is available for purchase. Before purchasing EP it is advised to determine, if a personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If EP is declined, the renter will be required to pay these charges up to the Damage Waiver excess amount and seek compensation through their carrier of personal coverage. EP is not insurance.</p>
Rate/Day	N/A
Roadside Assistance	Emergency contact details for 24/7 roadside assistance can be found on the rental contract. Customers should call this number if required. Dependant on the circumstances, we reserve the right to not replace the vehicle and pass on specific repair/callout charges to the customer.
Surcharges	N/A
Roadside Assistance Protection (PBA)	<p>Roadside Assistance Protection (PBA) is an optional 24-hour emergency service. It allows customers to waive all financial responsibility for tyre (excluding rim) and glass repair or replacement costs (except when part of a larger repair), key replacement costs and all recovery and call charges imposed by a chosen roadside assistance provider as result of a fault caused by the renter. Roadside Assistance Protection does not exempt the customer from these charges if there is any breach of the rental agreement.</p>
Rate/Day	EUR 5 a day

Renter Requirement	All drivers must present a full valid driving license. If the driving license is written in a language and characters different to those of the country of rental, an International Driving Permit is also required. Renters are advised to check whether local authorities require foreign drivers to present an International Driving Permit to avoid the risk of potential fines. Renters with licenses from countries who are not part of the International Driving Permit Agreement should carry a certified translation. All renters must provide a valid identity card or passport. All drivers must have held their full license for a minimum of 1 year. All local renters must provide proof of home address in France with a utility or phone bill. Customers picking up at Roissy Charles de Gaulle Airport must provide a local landline telephone number and a valid boarding pass or mainline train ticket showing arrival at Roissy Charles de Gaulle Airport within 24 hours of the rental start date. Please note that we reserve the right to request additional ID or conduct further identification checks if needed which may include an identity check with an external organisation. Upon the United Kingdom leaving the European Union (EU) the requirements for UK Driving license holders driving in EU member states may change. Please check requirements before travelling. Government advice may be found at https://www.gov.uk/guidance/prepare-to-drive-in-the-eu-after-brexit
Age Requirements	All drivers must be at least 25 years of age to rent a vehicle. Renters aged 21 to 23 may rent the car categories Mini and Economy. Renters aged 24 and older may rent the car categories Compact, Intermediate, Standards, SUVs and Passenger Vans. Cargo Vans may be rented from age 23. An additional charge applies to renters under 25 years of age.
Rate/Day	Young drivers are charged at €32 per day with a maximum of €320 per rental.
Payment Policy	All major credit cards (issued by either Visa, Mastercard or American Express) are accepted. Prepaid cards, Diners club and Discovery card are not accepted. All cards presented must be in the renter's name. A security deposit plus the estimated cost of the rental will be taken at the time of rental. For the car categories Mini to Standard and Passenger Vans a deposit of 250€ is required. For Convertibles, Premium and Luxury vehicles the deposit is 1000€. Cargo Vans require a deposit of 500€. Cash and 'cheques vacances' are accepted as forms of payment but only at the end of the rental. The initial charges must be taken on a valid debit or credit card.
Additional Driver	Additional drivers must meet all renter requirements. They must appear at the rental counter with the primary renter and sign the rental agreement. Additional drivers can only be added to the contract at the pick up branch. Additional charges will apply.
Rate/Day	Additional drivers are charged at EUR 12 per day, Tax included, with a maximum of EUR 120 per rental.
Infant Seat	Baby seats (1 ~ 3 YEARS) are available at the cost of 12.- € per day, max of 72.- € per rental, VAT included.
Rate/Day	See above
Child Safety Seat	Baby seats (1 ~ 3 YEARS) are available at the cost of 12.- € per day, max of 72.- € per rental, VAT included.
Rate/Day	See above
Child Booster Seat	Child booster seats (4+ YEARS) are available at the cost of 8.40 € per day, max of 50.40 € per rental, VAT included. They must be pre ordered at the point of reservation, available on request. Customers will be required to fit the child seat themselves. Child seats have a replacement fee of €130.00.
Rate/Day	See above
GPS Navigation Device	Available
Rate/Day	EUR 13 per day, inc.tax. With a maximum of EUR 156,- per rental.
Ski Racks	Available from 22nd nov 2019 until 31th march 2020, on request. Not available at all locations.
Rate/Day	EUR 35 per rental
Snow Chains	Available from 22nd nov 2019 until 31th march 2020, on request. Not available at all locations.
Rate/Day	60,00 € per rental
Snow Tires	Available at selected locations
Rate/Day	25,00 € per day 400,00 € maximum
Cross Border Policy	Vehicles can be driven in Andorra, Austria, Belgium, Denmark, Finland, Germany, Great Britain, Italy, Liechtenstein, Luxembourg, Monaco, Netherlands, Norway, Portugal, San Marino, Spain, Sweden and Switzerland. A surcharge of 55.00 EUR will apply for all cross border travels which is payable at the rental counter. Vehicles must be returned to France mainland. In all cases, customers must inform the rental branch of their intention to leave the country with the vehicle and require authorization. Any movement of the vehicle outside of pre-authorized countries will be in breach of the Rental Terms and Conditions. Liability will arise accordingly. Please note that we are unable to provide any additional equipment that may be compulsory for driving abroad (e.g. breathalyzers, warning triangles, first aid kits etc.) and this responsibility rests on the driver. Customers are therefore required to be aware of any requirements of the destination and any countries or regions customers might travel through. A list of requirements is available from websites such as the AA at: www.theaa.com .

Oneway rentals	All rentals where the vehicle is not returned to the same location as it is collected will be subject to a one way fee. One way rentals are allowed within mainland France only.
Refueling Policy	Renters must return the vehicle with the same fuel level as at the time of pick up. If the vehicle is not returned with the same level of fuel the renter will be charged a refuelling service charge based upon the fuel used. An additional fee of 15€ will apply. The renter may choose to prepay for the refuelling service charge at the time of vehicle collection. Please contact the local branch for details.
After Hours	Please contact the local rental branch to enquire about after hours rentals and returns. Additional charges may apply.
Delivery and Collection	Please contact the local rental branch to enquire about delivery and collection. Additional charges will apply.
Maximum days of rental	There is no maximum length of rental, however the customer will have to go to a local branch every 28 days to have the condition of the vehicle checked.
Languages Spoken	French, English
Driving Side of the Road	Right

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