



Netherlands

Currency	EURO
Taxes	VAT 21 % per rental
Surcharges	NLRF - Netherlands Road Fee 2.50 EUR per day (3.03 EUR per day maximum EUR 18.15 per rental VAT taxable) NLAP Netherlands Airport Fee (20% per rental 50.00 EUR minimum cap excl. VAT). NLLF Netherlands Location Fee 11.00 EUR per rental (13.31 EUR per rental VAT taxable)
Collision Damage Waiver - Theft Protection (included)	"CDW (Collision Damage Waiver) Basic Cover. If chosen and indicated on the rental agreement or if included in the rate, this facility will limit the liability for any damage to the vehicle subject to the Non-Waivable Charge. NWC (Non-Waivable Charge): Fixed amount charged for every rental for which CDW has been taken out and where the vehicle is returned damaged. The amount of Non Waivable charge is EUR 900.00 for all car groups. CDW Basic Cover only covers the body of the vehicle and does not cover roof, tires, rims and windows, broken/loss of keys or contamination of fuel. Damage to the under body-work and/or roof due to collision with bridges, tunnels, overhanging structures etc. is excluded from the damage cover, unless a force majeure can be proved." Theft Protection (TP). If chosen and indicated in the rental agreement or if included in the rate, this facility limits the financial liability in the event of the vehicle being stolen, except where incurred through negligence and/or breach of contract. A Non-Waivable Charge applies. NWC (Non-Waivable Charge): Fixed amount charged for every rental for which TP has been taken out. The amount of Non Waivable charge is EUR 900.00 for all car categories.
Rate/Day	Included
Third Party Liability (included)	All the vehicles in the Enterprise fleet are insured against Bodily Injury and/or Property Damage that you might inflict on a third party as a result of an accident involving the Vehicle. The amounts for such liability cover are available on request. In particular, you must comply with the rule concerning permitted destinations, as set out in the "General Car Rental conditions of Enterprise Rent-A-Car NL", in order to have the full benefit of the insurance provisions.
Rate/Day	Included
Personal Accident Insurance (PAI)	Personal Accident Insurance (PAI). If chosen and indicated in the rental agreement or if included in the rate, this facility provides a financial indemnity for the driver and passengers (subject to permitted number of occupants in the vehicle) in the event of death or permanent disability. The amounts vary depending whether an adult or a child is involved. Similarly, Partial Disability may lead to lower payment or to no payment at all if the disability percentage is below a certain threshold. The terms and conditions are available upon request. PAI is an option and not mandatory to rent a vehicle.
Rate/Day	TBA
Tire & Windshield Protection (TWP)	Tires and Windshield Protection covers damage to the rubber tire and windshields with a zero excess. Does not cover rim. Rim is considered as part of the body.
Rate/Day	TBA
Inclusive	Third Party Liability (SLP), CDW/TP, Roadside Assistance, 200 kilometres/day with the exception on weekend rate (unlimited) for NL Domestic. Third Party Liability (SLP), CDW/TP, unlimited mileage for Europe and other source markets based on individual agreement with contract partner.
Exclusive	Third Party Liability (SLP), unlimited kilometres, Roadside Assistance with the exception for rentals over 28 days (100 km per day applies). Exclusive rates apply for source markets USA/Rest of World and other source markets based on individual agreement with contract partner.
Super CDW Super cover	"CDW Super Cover partially waives the already limited liability in cases of damage to the rental vehicle provided the vehicle is used in accordance with the "General Car Rental conditions of Enterprise Rent-A-Car NL". The amount of Non Waivable charge is EUR 450.00 for all car groups. CDW Super Cover (SCDW1) does not cover tires, rims and windows, broken/loss of keys or contamination of fuel. Super Cover can be purchased at time of reservation or at time of pick-up and is not available for customers on Corporate contract rentals unless there is a corporate account number present that indicates this option is applicable. Damage to the under body-work and/or roof due to collision with bridges, tunnels, overhanging structures etc. is excluded from the damage cover, unless a force majeure can be proved."

Super CDW Top cover	<p>"CDW Top Cover totally waives the already limited liability in cases of damage to the rental vehicle provided the vehicle is used in accordance with the "General Car Rental conditions of Enterprise Rent-A-Car NL".</p> <p>CDW Top Cover (SCDW2) does not cover tires, rims and windows, broken/loss of keys or contamination of fuel. Top Cover can be purchased at time of reservation or at time of pick-up and is not available for customers on Corporate contract rentals unless there is a corporate account number present that indicates this option is applicable.</p> <p>Damage to the under body-work and/or roof due to collision with bridges, tunnels, overhanging structures etc. is excluded from the damage cover, unless a force majeure can be proved."</p>																
Roadside Assistance	<p>"Enterprise provides 24/7 Breakdown and Assistance Service to the customer. This service is handled by ANWB Roadside Assistance. Further information specific to the Roadside Assistance including the 24/7 assistance telephone number will be provided at the time of rental. Roadside assistance is provided with the rental free of charge in case of mechanical breakdown, not due to driver negligence or willful misconduct.</p> <p>Enterprise Rent-A-Car Roadside Assistance PLUS protection option. Roadside Assistance PLUS offers an additional cover for the call out costs* related to breakdowns caused by driver's fault; flat battery, lost keys or keys locked in the vehicle, out of fuel, refueling wrong type of fuel or tire exchange*. *Excludes the eventual cost to repair the vehicle and of any travel cost to change the vehicle. In order to benefit from this cover, Renter must make contact with the dedicated Breakdown and Assistance Service immediately after the occurrence of the incident. If the Renter does not contact the Breakdown and Assistance Service and if Renter initiates steps or make any disbursements without the prior consent, the Roadside Assistance PLUS coverage does not apply.</p> <p>A basic break down service is included in your rental to cover call outs for mechanical faults and accidents. Roadside Assistance PLUS fee: Euro 5.00/day excluding VAT "</p>																
Surcharges	Free of charge																
Roadside Assistance Protection Plus	Available, see Roadside assistance																
Rate/Day	EUR 5 per day excl VAT																
Renter Requirement	All drivers (including additional drivers) must hold and produce a driving license valid in the country where the rental takes place. The driving license must have been issued by authorised authorities at least 12 months before the date of the commencement of the rental. In addition to the normal driving license, an international driving license is also mandatory if the driving license is written in a language different to the one of the renting country and/or in characters that can not be read in the renting country or if the driving license is otherwise not valid in the European Union. An International driving license is valid only if accompanied by the normal driving license. Also a valid identity card or passport must be presented at time of rental. Note: Drivers license, valid identity card or passport and credit card needs to be in renters name (main driver).																
Age Requirements	All car groups are available for all renters aged 18 and over with the exception of car groups Full Size, Premium and Luxury which are only available to 25 year old renters and above. Maximum Age 80 years.																
Payment Policy	<p>"American Express, Mastercard, Diners Club and Visa credit cards are accepted. Debit Cards, cash payments, travellers cheques and euro cheques are not accepted.</p> <p>An international valid credit card is always required for the authorisation which is determined by the total rental amount (or in case of pre-paid reservations the total amount of ancillaries purchased at time of pickup) plus a deposit amount according to the below:</p> <table border="0"> <tr> <td>Car Category: MINI, ECONOMY, COMPACT, INTERMEDIATE and STANDARD</td> <td>CDW</td> </tr> <tr> <td>Basic Cover - Rental Amount + Euro 400</td> <td>CDW Super</td> </tr> <tr> <td>Cover - Rental Amount + Euro 400</td> <td>CDW Top Cover -</td> </tr> <tr> <td>Rental Amount + Euro 200</td> <td></td> </tr> <tr> <td>Car Category: FULLSIZE</td> <td>CDW</td> </tr> <tr> <td>Basic Cover, Super Cover or Top Cover - Rental amount + Euro 600</td> <td></td> </tr> <tr> <td>Car Category: PREMIUM and LUXURY</td> <td>CDW</td> </tr> <tr> <td>Basic Cover, Super Cover or Top Cover - Rental Amount + Euro 1200 amount</td> <td></td> </tr> </table> <p>These amounts will be held on the credit card until the vehicle is returned and the final rental charge is debited. Any charges for damages, fines, taxes, penalties and the related administration fees belonging to the rental period can also be debited from the credit card after the return of the vehicle."</p>	Car Category: MINI, ECONOMY, COMPACT, INTERMEDIATE and STANDARD	CDW	Basic Cover - Rental Amount + Euro 400	CDW Super	Cover - Rental Amount + Euro 400	CDW Top Cover -	Rental Amount + Euro 200		Car Category: FULLSIZE	CDW	Basic Cover, Super Cover or Top Cover - Rental amount + Euro 600		Car Category: PREMIUM and LUXURY	CDW	Basic Cover, Super Cover or Top Cover - Rental Amount + Euro 1200 amount	
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Deposit	See above																
Additional Driver	There will be an additional charge of EUR 6.00 per day excl VAT per rental for each additional authorised driver. The "General Car Rental conditions Enterprise Rent-A-Car NL" apply for all additional drivers.																
Rate/Day	EUR 6 excl VAT																
Infant Seat	N/A																
Rate/Day	N/A																
Child Safety Seat	CHILD SEATS -CST- Are available at a cost of 7.00 EUR per day excluding VAT with a maximum charge of 100.00 EUR per rental excluding VAT. In cases of loss or damage a replacement fee of 250.00 EUR applies.																

Rate/Day	EUR 7 per day excl VAT max EUR 100 per rental
Child Booster Seat	N/A
Rate/Day	N/A
GPS Navigation Device	NAVIGATION SYSTEM is available at 9.00 EUR per day excluding VAT with a maximum charge of 90.00 EUR per rental excluding VAT. In case of loss or damage, a replacement fee of 1000.00 EUR applies.
Rate/Day	EUR 9 per day excl VAT max EUR 90 per rental
Ski Racks	N/A
Rate/Day	N/A
Snow Chains	N/A
Rate/Day	N/A
Snow Tires	All season tires, on request available on a limited number of car categories between 1 November and 31 March for a daily charge of 15.00 EUR and maximum 150.00 EUR per rental. In cases of loss or damage a replacement fee of 3500 EUR applies. If travelling cross borders all season tires may be a legal requirement. Please check with the rental branch at time of rental.
Rate/Day	EUR 15 per day max EUR 150 per rental
Toll Pass Waiver	
Rate/Day	
Wifi Device	N/A
Rate/Day	N/A
Cross Border Policy	Vehicles can be driven in Andorra, Austria, Belgium, Denmark, Finland, France, Germany, Gibraltar, Italy, Ireland, Liechtenstein, Luxembourg, Monaco, Norway, Portugal, San Marino, Spain, Sweden, Switzerland, United Kingdom and the Vatican (Area 1). Any islands are excluded from cross border travels. Travels to Norway and Sweden are only permitted between 1st May and 30th September. On request vehicles may also be driven in Croatia, Czech Republic, Poland, Slovakia and Slovenia (Area 2). Standard, Fullsize, Premium and Luxury vehicles as well as the brands Audi, BMW, Mercedes and Volkswagen are not permitted to go into Area 2. A surcharge of 5.00 EUR per day will apply for all cross border travels to Area 2. Prior authorization to leave the country with the vehicle is not required except when traveling to countries in Area 2. Driving the vehicle into any unauthorized country without prior authorization is a breach of contract and will require the customer to pay for all recovery expenses.
Oneway rentals	All rentals where the vehicle is not returned to the same location as pick-up will be subject to a one-way fee. Domestic and international one-way rentals are permitted to selected locations and must be pre-booked or authorized at the time of pick-up. The one-way fee varies based on car category, location and pick up date. The exact amount of the one-way fee will be displayed during the reservation process when entering the dates, desired route and car category.
Refueling Policy	All vehicles are delivered with a full tank of petrol and must be returned in the same condition. If the vehicle is returned with less than a full tank a charge of EUR 2.75/Litre excluding VAT for refueling service/fuel shortage will be applied.
After Hours	See unique station level policy for after hours service
Delivery and Collection	N/A
Languages Spoken	Dutch, English
Driving Side of the Road	Right
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