

	<h1>Netherlands</h1>
Currency	EURO
Taxes	VAT 21 % per rental
Surcharges	<p>Government Admin Rental Fee (GARS - Government contracts only) 4.03 EUR per day NLRF - Netherlands Road Fee 2.50 EUR per day (3.03 EUR per day maximum EUR 18.15 per rental VAT taxable) NLAP Netherlands Airport Fee (17.5% per rental 50.00 EUR minimum cap (60.50 EUR with VAT) NLLF Netherlands Location Fee 11.00 EUR per rental (13.31 EUR per rental VAT taxable)</p>
Collision Damage Waiver - Theft Protection (included)	<p>Arrange Online and Save MoneyAnd Time Limit your liability and avoid extra costs by choosing a coverage option. By choosing extra options online you benefit from the best pricing.</p> <p>Collision Damage Waiver Super Cover (CDWS) reduces the liability in the event of damage or theft of the vehicle when no responsible third party is identified. If purchased or included in the rate the deductible for the car categories Mini, Economy, Compact, Intermediate, and Fullsize is reduced to 450 EUR, and for the car categories Premium and Luxury it is reduced to 600 EUR. This product only covers damages to the body of the vehicle. It does not cover roof, tires, rims, and windows, broken/loss of keys, or contamination of fuel. Damage to the underbody and/or roof due to collision with bridges, tunnels, overhanging structures, etc. is excluded from the damage cover unless a force majeure can be proved.</p> <p>Before purchasing CDWS it is advised to determine if a personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage, or impound fees. If CDWS is declined, the renter will be required to pay these charges and seek compensation through their carrier of personal coverage. CDWS is not insurance.</p>
Damage Waiver	<p>Arrange Online and Save MoneyAndTime Limit your liability and avoid extra costs by choosing a coverage option. By choosing extra options online you benefit from the best pricing.</p> <p>Collision Damage WaiverAndTheft Protection (CDWTP) reduces liability in the event of damage or theft of the vehicle when no responsible third party is identified. If purchased or included in the rate the deductible for the car categories Mini, Economy, Compact, Intermediate and Full-Size is 900 EUR, and for the car categories Premium and Luxury it is 1200 EUR.</p> <p>This product only covers damages to the body of the vehicle. It does not cover roof, tires, rims, and windows, broken/loss of keys, or contamination of fuel. Damage to the underbody and/or roof due to collision with bridges, tunnels, overhanging structures, etc. is excluded from the damage cover unless a force majeure can be proved.</p> <p>Before purchasing CDWTP it is advised to determine if a personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage, or impound fees. If CDWTP is declined, the renter will be required to pay these charges and seek compensation through their carrier of personal coverage. CDWTP is not insurance.</p>
Rate/Day	Included
Collision Damage Waiver Top Cover	<p>choosing extra options online you benefit from the best pricing.</p> <p>Collision Damage Waiver Top Cover (CDWT) reduces the liability in the event of damage or theft of the vehicle when no responsible third party is identified. If purchased or included in the rate the deductible for all car categories is reduced to 0 EUR.</p> <p>This product only covers damages to the body of the vehicle. It does not cover roof, tires, rims, and windows, broken/loss of keys, or contamination of fuel. Damage to the underbody and/or roof due to collision with bridges, tunnels, overhanging structures, etc. is excluded from the damage cover unless a force majeure can be proved.</p> <p>Before purchasing CDWT it is advised to determine if a personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage, or impound fees. If CDWT is declined, the renter will be required to pay these charges and seek compensation through their carrier of personal coverage. CDWT is not insurance.</p>
Third Party Liability (included)	<p>All the vehicles in the Alamo fleet are insured against bodily injury and property damage that you might inflict on a third party as a result of an accident involving the vehicle. The amounts for such liability cover are available on request. In particular, you must comply with the rule concerning permitted destinations, as set out in the article -use of the vehicle- above, in order to have the full benefit of the insurance provisions.</p>
Rate/Day	Included
Personal Accident Insurance (PAI)	<p>Personal Accident Insurance (PAI). If chosen and indicated in the rental agreement or if included in the rate, this facility provides a financial indemnity for the driver and passengers (subject to permitted number of occupants in the vehicle) in the event of death or permanent disability. The amounts vary depending whether an adult or a child is involved. Similarly, Partial Disability may lead to lower payment or to no payment at all if the disability percentage is below a certain threshold. The terms and conditions are available upon request. PAI is an option and not mandatory to rent a vehicle.</p>
Inclusive Policy	<p>Third Party Liability (SLP), CDW/TP, Roadside Assistance, 200 kilometres/day with the exception on weekend rate (unlimited) for NL Domestic. Third Party Liability (SLP), CDW/TP, unlimited mileage for Europe and other source markets based on individual agreement with contract partner.</p>
Exclusive Policy	<p>Third party liability -slp-,unlimited kilometers, roadside assistancewith exception for rentals over 28 days -100 km per day applies-. Exclusive rates apply for source markets USA, rest of world and other source markets based on individual agreement with contract partner.</p>
Rate/Day	TBA
Tire & Windshield Protection (TWP)	<p>Arrange Online and Save Moneyand Time Limit your liability and avoid extra costs by choosing a coverage option. By choosing extra options online you benefit from the best pricing.</p> <p>Tires and Windshield Protection (TWP) reduces the liability in the event of damage to tires or windshields when no responsible third party is identified. If purchased or included in the rate the deductible for all car categories is 0 EUR.</p> <p>Before purchasing TWP it is advised to determine if a personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage, or impound fees. If TWP is declined, the renter will be required to pay these charges and seek compensation through their carrier of personal coverage. TWP is not insurance.</p>
Rate/Day	TBA
Inclusive	<p>Third Party Liability (SLP), CDW/TP, Roadside Assistance, 200 kilometres/day with the exception on weekend rate (unlimited) for NL Domestic. Third Party Liability (SLP), CDW/TP, unlimited mileage for Europe and other source markets based on individual agreement with contract partner.</p>
Exclusive	<p>Third Party Liability (SLP), unlimited kilometres, Roadside Assistance with the exception for rentals over 28 days (100 km per day applies). Exclusive rates apply for source markets USA/Rest of World and other source markets based on individual agreement with contract partner.</p>

Super CDW Super cover	<p>"CDW Super Cover partially waives the already limited liability in cases of damage to the rental vehicle provided the vehicle is used in accordance with the "General Car Rental conditions of Enterprise Rent-A-Car NL".</p> <p>The amount of Non Waivable charge is EUR 450.00 for all car groups.</p> <p>CDW Super Cover (SCDW1) does not cover tires, rims and windows, broken/loss of keys or contamination of fuel. Super Cover can be purchased at time of reservation or at time of pick-up and is not available for customers on Corporate contract rentals unless there is a corporate account number present that indicates this option is applicable.</p> <p>Damage to the under body-work and/or roof due to collision with bridges, tunnels, overhanging structures etc. is excluded from the damage cover, unless a force majeure can be proved."</p>
Super CDW Top cover	<p>"CDW Top Cover totally waives the already limited liability in cases of damage to the rental vehicle provided the vehicle is used in accordance with the "General Car Rental conditions of Enterprise Rent-A-Car NL".</p> <p>CDW Top Cover (SCDW2) does not cover tires, rims and windows, broken/loss of keys or contamination of fuel. Top Cover can be purchased at time of reservation or at time of pick-up and is not available for customers on Corporate contract rentals unless there is a corporate account number present that indicates this option is applicable.</p> <p>Damage to the under body-work and/or roof due to collision with bridges, tunnels, overhanging structures etc. is excluded from the damage cover, unless a force majeure can be proved."</p>
Roadside Assistance	<p>Alamo provides 24/7 Breakdown and Assistance Service to the customer. This service is handled by ANWB Roadside Assistance. Further information specific to the Roadside Assistance, including the 24/7 assistance telephone number, will be provided at the time of rental. Roadside assistance is provided with the rental free of charge in case of mechanical breakdown, not due to driver negligence of willful misconduct.</p> <p>Alamo Rent-A-Car Roadside Assistance PLUS protection option: Roadside Assistance PLUS offers an additional cover for the call out costs* related to breakdowns caused by drivers fault; flat tire,battery, lost keys or keys locked in the vehicle, out of fuel, refueling wrong type of fuel or tire exchange". *Excludes the eventual cost to repair the vehicle and any travel cost to change the vehicle. In order to benefit from this cover, Renter must make contact with the dedicated Breakdown and Assistance Service immediately after the occurrence of the incident. If the Renter does not contact the Breakdown and Assistance Service and if Renter initiates steps or make any disbursements without the prior consent, the Roadside Assistance PLUS coverage does not apply.</p> <p>A basic break down service is included in your rental to cover call outs for mechanical faults and accidents. Roadside Assistance PLUS fee: EUR 6.50/day including VAT</p>
Surcharges	Free of charge
Roadside Protection	<p>Alamo provides 24/7 Breakdown and Assistance Service to the customer. This service is handled by ANWB Roadside Assistance. Further information specific to the Roadside Assistance, including the 24/7 assistance telephone number, will be provided at the time of rental. Roadside assistance is provided with the rental free of charge in case of mechanical breakdown, not due to driver negligence of willful misconduct.</p> <p>Alamo Rent-A-Car Roadside Assistance PLUS protection option: Roadside Assistance PLUS offers an additional cover for the call out costs* related to breakdowns caused by drivers fault; flat tire,battery, lost keys or keys locked in the vehicle, out of fuel, refueling wrong type of fuel or tire exchange". *Excludes the eventual cost to repair the vehicle and of any travel cost to change the vehicle. In order to benefit from this cover, Renter must make contact with the dedicated Breakdown and Assistance Service immediately after the occurrence of the incident. If the Renter does not contact the Breakdown and Assistance Service and if Renter initiates steps or make any disbursements without the prior consent, the Roadside Assistance PLUS coverage does not apply.</p> <p>A basic break down service is included in your rental to cover call outs for mechanical faults and accidents. Roadside Assistance PLUS fee: EUR 5.00/day excluding VAT</p>
Rate/Day	EUR 5 per day excl VAT
Theft protection	<p>Theft Protection (TP). If chosen and indicated in the rental agreement or if included in the rate, this facility limits the financial liability in the event of the vehicle being stolen, except where incurred through negligence and/or breach of contract. A Non-Waivable Charge applies. NWC (Non-Waivable Charge): Fixed amount charged for every rental for which TP has been taken out. The amount of Non Waivable charge is EUR 900.00 for all car category</p>
Theft protection 2	<p>Theft Protection (TP). If chosen and indicated in the rental agreement or if included in the rate, this facility limits the financial liability in the event of the vehicle being stolen, except where incurred through negligence and/or breach of contract. A Non-Waivable Charge applies. NWC (Non-Waivable Charge): Fixed amount charged for every rental for which TP has been taken out. The amount of Non Waivable charge varies from EUR 400.00 to EUR 600.00 depending on car category.</p>
Renter Requirement	<p>All drivers (including additional drivers) must hold and produce a driving license valid in the country where the rental takes place. The driving license must have been issued by authorised authorities at least 12 months before the date of the commencement of the rental. In addition to the normal driving license, an international driving license is also mandatory if the driving license is written in a language different to the one of the renting country and/or in characters that can not be read in the renting country or if the driving license is otherwise not valid in the European Union. An International driving license is valid only if accompanied by the normal driving license. Also a valid identity card or passport must be presented at time of rental. Note: Drivers license, valid identity card or passport and credit card needs to be in renters name (main driver).</p>
Age Requirements	<p>All car groups are available for all renters aged 18 and over with the exception of car groups Full size, Premium and Luxury which are only available to 25 year old renters and above. Maximum Age 80 years.</p>

Forms of Payment	<p>All major credit cards issued by either American Express, Mastercard, Diners Club or VISA are accepted. Debit cards, prepaid cards, cash payments, travelers cheques and euro cheques are not accepted. A security deposit plus the estimated cost of the rental will be taken as an authorization at pickup, or in the case of pre-paid reservations, a security deposit plus the total amount of ancillaries purchased at the counter.</p> <p>The deposit amounts based on vehicle category and protection products selected/included are listed below:</p> <p>Mini, Economy, Compact, Intermediate and Standard vehicles: No Damage Waiver included or selected rental amount plus 600 EUR security deposit Collision Damage Waiver (CDWTP) rental amount plus 400 EUR security deposit Collision Damage Waiver Super Cover (SCDWS) rental amount plus 400 EUR security deposit Collision Damage Waiver Top Cover (SCDWTP) rental amount plus 200 EUR security deposit</p> <p>Full Size vehicles: No Damage Waiver included or selected rental amount plus 1200 EUR security deposit Collision Damage Waiver (CDWTP), Collision Damage Waiver Super Cover (SCDWS) or Collision Damage Waiver Top Cover (SCDWTP) rental amount plus 600 EUR security deposit</p> <p>Premium and Luxury Vehicles: No Damage Waiver included or selected, Collision Damage Waiver (CDWTP), Collision Damage Waiver Super Cover (SCDWS) or Collision Damage Waiver Top Cover (SCDWTP) rental amount plus 1200 EUR security deposit</p> <p>These amounts will be held on the credit card until the vehicle is returned and the final rental charge is debited. Any charges for damages, fines, taxes, penalties and the related administration fees accrued during the rental period will also be debited from the credit card after the return of the vehicle.</p>
Deposit	See above
Additional Driver	All additional drivers must meet all rental requirements. Additional drivers can be added at any rental location and at any time during the rental. An additional driver fee of 8.50 EUR incl. VAT (21%) per day applies.
Rate/Day	EUR 6 excl VAT
Infant Seat	N/A
Rate/Day	N/A
Child Safety Seat	CHILD SEATS -CST- Are available at a cost of 7.00 EUR per day excluding VAT with a maximum charge of 100.00 EUR per rental excluding VAT. In cases of loss or damage a replacement fee of 250.00 EUR applies.
Rate/Day	EUR 7 per day excl VAT max EUR 100 per rental
Child Booster Seat	N/A
Rate/Day	N/A
GPS Navigation Device	NAVIGATION SYSTEM is available at 9.00 EUR per day excluding VAT with a maximum charge of 90.00 EUR per rental excluding VAT. In case of loss or damage, a replacement fee of 1000.00 EUR applies.
Rate/Day	EUR 9 per day excl VAT max EUR 90 per rental
Ski Racks	N/A
Rate/Day	N/A
Snow Chains	N/A
Rate/Day	N/A
Snow Tires	All season/snow tires, on request available on a limited number of car categories between 1 November and 31 March for a daily charge of 21.00 EUR excl.VAT and maximum 210.00 EUR excl. VAT per rental. In cases of loss or damage a replacement fee of 3500 EUR applies. If travelling cross borders all season tires may be a legal requirement. Please check with the rental branch at time of rental.
Rate/Day	EUR 21.00 per day (excl. VAT) max EUR 210.00 (excl. VAT) per rental
One Way Drop Policy	All rentals where the vehicle is not returned to the same location as pick-up will be subject to a one-way fee. Domestic and international one-way rentals are permitted to selected locations and must be pre-booked or authorized at the time of pick-up. The one-way fee varies based on car category, location and pick up date. The exact amount of the one-way fee will be displayed during the reservation process when entering the dates, desired route and car category.
Toll Pass Waiver	N/A
Rate/Day	N/A
Wifi Device	N/A
Rate/Day	N/A
Cross Border Policy	<p>Vehicles can be driven in Andorra, Austria, Belgium, Denmark, Finland, France, Germany, Gibraltar, Italy, Ireland, Liechtenstein, Luxembourg, Monaco, Norway, Portugal, San Marino, Spain, Sweden, Switzerland, United Kingdom and the Vatican (Area 1). Any islands are excluded from cross border travels. Travels to Norway and Sweden are only permitted between 1st May and 30th September. On request vehicles may also be driven in Croatia, Czech Republic, Poland, Slovakia and Slovenia (Area 2).</p> <p>Standard, Fullsize, Premium and Luxury vehicles as well as the brands Audi, BMW, Mercedes and Volkswagen are not permitted to go into Area 2. A surcharge of 5.00 EUR per day will apply for all cross border travels to Area 2. Prior authorization to leave the country with the vehicle is not required except when traveling to countries in Area 2. Driving the vehicle into any unauthorized country without prior authorization is a breach of contract and will require the customer to pay for all recovery expenses.</p>
Oneway rentals	All rentals where the vehicle is not returned to the same location as pick-up will be subject to a one-way fee. Domestic and international one-way rentals are permitted to selected locations and must be pre-booked or authorized at the time of pick-up. The one-way fee varies based on car category, location and pick up date. The exact amount of the one-way fee will be displayed during the reservation process when entering the dates, desired route and car category.
Renter Requirements	All drivers (including additional drivers) must hold and produce a driving license valid in the country where the rental takes place. The driving license must have been issued by authorised authorities at least 12 months before the date of the commencement of the rental. In addition to the normal driving license, an international driving license is also mandatory if the driving license is written in a language different to the one of the renting country and/or in characters that cannot be read in the renting country or if the driving license is otherwise not valid in the European Union. An International driving license is valid only if accompanied by the normal driving license. Also a valid identity card or passport must be presented at time of rental. Note: Drivers license, valid identity card or passport and credit card needs to be in renters name (main driver).
Refueling Policy	<p>All vehicles are supplied with a full tank. As a customer you have a choice of how you pay for fuel:</p> <p>Option 1 - We Refill This option allows the renter to pay Enterprise/Alamo/National at the end of the rental for gas used but not replaced. Price per litre is 3.57 EUR incl. VAT (21%).</p> <p>Option 2 - You Refill This option allows the renter to return the vehicle with a full tank to avoid extra fuel charges.</p>
After Hours	See unique station level policy for after hours service
Delivery and Collection	N/A
Languages Spoken	Dutch, English
Driving Side of the Road	Right