



United Kingdom

Currency	GBP
Taxes	State tax (STAX) 20%
Surcharges	Premium location fee (PLF) 17,5%
Collision Damage Waiver - Theft Protection (included)	<p>"Rates include limited mileage, collision damage waiver, and third party liability for one driver.</p> <p>The following excesses apply:</p> <p>£1200.00 for groups MBMN/MBMR (A group), ECMN/EBMR (B group), EDMR/CCMR (C group), CDMR (D group), and IDMR (E group) SDMR/SDMD (F group), ECAN/EBAR (B auto), EDAR/CCAR (C auto), CDAR (D auto), IDAR (E Auto) and SDAR/SDAD (F auto). £1350.00 for groups SVMR/IVMR (MMPV), SVAR/IVAR (MMPVA) FVMR (MPV), FVAR (MPV auto), IKMN (small cargo van), LVMR/SKMN (medium cargo van), and FKMN (large cargo van). £1,400 for groups DCAR (Compact Elite Auto), DCMR (Compact Elite Manual). £1,600.00 for groups PDMR (Small Prem Man), PDAR (Small Prem Auto), LDMR (Medium Prem Man) LDAR (Medium Prem Auto), IFAR (Small 4x4 Man) IFAR (Small 4x4 Auto) and FFMR (Large 4x4 Man), FFAR (Large 4x4 Auto) LVMR/MVMR (9 seater MPV) and LVAR/MVAR (9 seater auto MPV)</p> <p>The damage waiver excess can be voluntarily reduced at the Alamo branch on arrival by purchasing Excess Protection. Rates vary and will be clarified at the time of purchase. Any charges agreed do not form a part of any agreed relationship with the customer and are non refundable by Alamo Rent-A-Car. "</p>
Rate/Day	Included
Third Party Liability (included)	Third Party Liability (TPL) is included in the rates. It includes unlimited bodily injury/death. TPL provides the customer with up to 30 million JPY. This meets or exceeds the minimum financial responsibility limits, as outlined in the applicable motor vehicle financial responsibility laws of the country where the vehicle is rented. TPL coverage is subject to the actions listed on the rental agreement that invalidate the coverage as described in the rental agreement.
Rate/Day	Included
Personal Accident Insurance (PAI)	N/A
Rate/Day	N/A
Tire & Windshield Protection (TWP)	N/A
Rate/Day	N/A
Deductible Protection (DP)	N/A
Rate/Day	N/A
Extra Coverage Option (NOC)	N/A
Rate/Day	N/A
Roadside Assistance	Emergency contact details for 24/7 roadside assistance can be found on the rental contract. Customers should call this number if required. Dependant on the circumstances, we reserve the right to not replace the vehicle and pass on specific repair/callout charges to the customer.
Surcharges	N/A
Roadside Assistance Protection (RAP)	Roadside Assistance Protection (RAP) is an optional 24-hour emergency service including tyre and glass repair or replacement costs except when part of a larger repair, replacement keys costs and all recovery and call out charges as result of a fault caused by the renter. RAP does not apply if there is a breach of the rental agreement or if a wrong fuel type is used. The renter pays a flat-rate fee that covers all roadside assistance services. Before purchasing RAP, it is advised to determine if a personal coverage is adequate to cover these charges. If RAP is declined, the renter will be required to pay any applicable charges and seek compensation from the carrier of personal coverage. RAP is not insurance.
Rate/Day	N/A

Renter Requirement	All drivers must present a full valid driving license. If the driving license is written in a language and characters different to those of the country of rental, an International Driving Permit is also required. Renters are advised to check whether local authorities require foreign drivers to present an International Driving Permit to avoid the risk of potential fines. Renters with licenses from countries who are not part of the International Driving Permit Agreement should carry a certified translation. All renters must produce a valid photo ID such as driving license, passport or ID card. Visitors to the UK must also provide proof of return travel and accommodation information while in the UK. Please note that we reserve the right to request additional ID or conduct further identification checks if needed which may include an identity check with an external organisation. Advice on driving in Europe following the United Kingdom leaving the European Union may be found at https://www.gov.uk/driving-abroad .
Age Requirements	The minimum age to rent for all vehicles is 30. Renters aged 25 or older may rent cars and SUVs of the categories Mini, Economy, Compact, Intermediate and Standard, Small Passenger Vans as well as Cargo Vans. No additional surcharges apply. Renters aged 19 years or older who have held a full driving license for at least one year, can access a vehicle through Enterprise Car Club. Find more information at www.enterpriseclub.co.uk .
Forms of Payment	All major debit and credit cards (issued by either Visa, Mastercard or American Express) are accepted. All cards presented must be in the renter's name. A security deposit plus the estimated cost of the rental will be taken at the time of rental. Cash, checks, prepaid cards, Diners Club and Discover Card are not accepted. For all cars and SUVs of the categories Mini, Economy, Compact, Standard, Small Passenger Vans and Cargo Vans a deposit of 200.00 GBP is required. These vehicles may be rented with a debit or credit card. Large Passenger Vans, Compact Elite, large SUVs and all Premium vehicles require a deposit of 500.00 GBP. For Luxury and Executive vehicles, a deposit of 1000.00 GBP applies. A credit card is mandatory to rent these vehicles.
Debit Cards	Debit cards are accepted. Large SUVs, Large Passenger Vans and cars of the categories Elite, Fullsize, Premium, Luxury and Executive require a credit card. Renters with residence in the UK who wish to use a debit card will need to pass an online address check as verification of residence at their given address. Any customer failing the check will not be allowed to rent. Airports Only - Debit cards are accepted at the time of rental with a round trip plane ticket or flight itinerary that shows the renter's name and discloses the return date. Debit cards are not accepted from local customers. Local renters must present a valid credit card in the renter's name. If using a payment source registered outside of the United Kingdom, this location cannot be responsible for any fluctuations in the currency exchanges while the deposit is being held. Airports Only - Debit cards are accepted at the time of rental with a round trip plane ticket or flight itinerary that shows the renter's name and discloses the return date. Debit cards are not accepted from local customers. Local renters must present a valid credit card in the renter's name. If using a payment source registered outside of the United Kingdom, this location cannot be responsible for any fluctuations in the currency exchanges while the deposit is being held.
Additional Driver	Additional drivers must meet all renter requirements. Additional drivers can be added to the rental agreement if they visit any rental location and present their driving license. A daily surcharge of 18.33 GBP will apply at airport locations and 15.60 GBP at all other locations.
Rate/Day	15.60 GBP - 18.33 GBP per day
Baby Seat	Baby seats are available at airport locations. Baby seats are charged £12.69/day or max £104.99/month (inc. VAT/surcharges). Baby seats must be pre-ordered at the time of reservation. Baby seats can go one way at a cost of £35.00 per rental. Customers will be required to fit the baby seat themselves. Baby seats incur a replacement fee of £130.00.
Rate/Day	See above
Child Safety Seat	Child seats are available at airport locations. Child seats are charged £12.69/day or max £140.99/month (inc. VAT/surcharges) Child seats must be pre-ordered at the time of reservation. Child seats can go one way at a cost of £35.00 per rental. Customers will be required to fit the baby seat themselves. Baby seats incur a replacement fee of £130.00.
Rate/Day	See above
Child Booster Seat	Booster seats are available at airport locations. Booster seats are charged £12.69/day or max £140.99/month (inc. VAT/surcharges). Booster seats must be pre-ordered at the time of reservation. Booster seats can go one way at a cost of £35.00 per rental. Customers will be required to fit the baby seat themselves. Baby seats incur a replacement fee of £130.00.
Rate/Day	See above
GPS Navigation Device	GPS units are available from airport locations. GPS units are charged at £13.32/day and max £91.65/rental (inc. VAT/surcharges). All units have a replacement fee of £170.00.
Rate/Day	See above
Ski Racks	N/A
Rate/Day	N/A
Snow Chains	N/A
Rate/Day	N/A
Snow Tires	N/A

Rate/Day	N/A
Cross Border Policy	<p>Additional drivers must meet all renter requirements. Additional drivers can be added to the rental agreement if they visit any rental location and present their driving license. £150 per rental / £25 for pick-ups from Northern Ireland for cross border into Republic of Ireland. In all cases, customers must inform the rental branch of their intention to leave the UK mainland with the vehicle and require our authorization. Customers are required to inform the rental branch with no less than 72 hours' notice prior to collecting the vehicle to arrange their European Travel Coverage. European Travel Coverage is only available to customers paying with a credit card and the vehicle must only be used in the following countries: Austria, Belgium, Croatia, Czech Republic, Denmark, France, Germany, Ireland, Italy, Netherlands, Poland, Slovakia, Slovenia, Spain, Switzerland, UK. This includes the destination and any countries customers might travel through. Premium, Luxury and Executive vehicles are excluded from the European Travel Coverage product and are therefore not allowed to leave the country. European Travel Coverage is only available to customers paying with a credit card and the vehicle must only be used in the following countries: Austria, Belgium, Croatia, Czech Republic, Denmark, France, Germany, Ireland, Italy, Netherlands, Poland, Slovakia, Slovenia, Spain, Switzerland, UK. This includes the destination and any countries customers might travel through. Premium, Luxury and Executive vehicles are excluded from the European Travel Coverage product and are therefore not allowed to leave the country.</p> <p>Please note that we are unable to provide any additional equipment that may be compulsory for driving abroad (e.g. breathalyzers, warning triangles, first aid kits etc.) and this responsibility rests on the driver. Customers are therefore required to be aware of any requirements of the destination and any countries or regions customers might travel through. A list of requirements is available from websites such as the AA at: www.theaa.com. Advice on driving in Europe following the United Kingdom leaving the European Union may be found at https://www.gov.uk/driving-abroad.</p>
Oneway rentals	All rentals where the vehicle is not returned to the same location as it is collected will be subject to a one way fee of up to £150. One way rentals are allowed within all of the UK, including Northern Ireland.
Refueling Policy	If the renter does not choose to purchase an optional fuel product at the start of the rental period and does not return the vehicle with the same level of fuel as at the start of the rental period (as indicated on the Rental Agreement) the renter will be required to pay a refueling service fee calculated as the difference between the fuel level recorded on the Rental Agreement and that recorded upon the return of the vehicle multiplied by the fuel price displayed at the branch, plus a refueling charge of 6 GBP. Unused or excess fuel will not be refunded.
After Hours	Vehicles can typically only be rented and returned within the official opening hours. Please contact the local rental branch to enquire about possible after-hours rentals and returns.
Grace Period	One rental day is a complete or partial period of 24 consecutive hours from the start of the rental period. On return, a grace period of 29 minutes will be applied if the 24-hour period is exceeded before an extra day applies. Beyond this grace period, an additional day at the local rate will be charged.
Languages Spoken	English
Driving Side of the Road	Left

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