



Turkey

Currency	EURO
Taxes	VAT 20% per rental
Surcharges	Government Admin Rental Fee (GARS - Government contracts only) 4.03 EUR per day
Collision Damage Waiver - Theft Protection (included)	<p>The Collision Damage Waiver (CDWTP) reduces the liability you are responsible for in the event of damage to and/or theft of the vehicle. If the Collision Damage Waiver (CDWTP) is not included in the rental agreement, the renter is responsible for the total cost of the damages to the rented vehicle or the value of the vehicle in case of loss or theft.</p> <p>If it is included, Collision Damage Waiver (CDWTP) applicable excess amounts are: 500 EUR for Mini, Economy, Compact, Intermediate, and Standard groups 700 EUR for Full Size and SUV groups 1000 EUR for Premium groups 1500 EUR for Luxury groups.</p> <p>Damage to the underside, interior, and the roof is not covered. Any damage caused due to driver negligence and/or breach of the driving laws of the rental country is the responsibility of the renter and is not covered by CDWTP. In the event of an accident involving a 3rd party, or incidental damage or theft, the customer is responsible for obtaining a report from the police. Without a proper report, the client takes full responsibility.</p>
Damage waiver Excusions / voids	Collision Damage Waiver and Theft Protection does not cover: tire punctures, wheel damage, interior damage, chipped or cracked windshield, wrong fuel, roof damage, undercarriage damage, damage to lights or lenses, mechanical damage, damage from riots or civil unrest, damage from dangerous substances Collision Damage Waiver and Theft Protection will be voided if damage is caused by: driving under the influence of drugs or alcohol, unauthorized drivers, racing or speed contest or competition, unlicensed driver or driver training, driving over state or international borders in violation of the Rental Agreement, towing or pushing, intentional damage, simple negligence, gross negligence or recklessness, driving off of a regularly maintained roadway, using the vehicle for hire, driving in violation of local traffic laws, failure to secure the car keys, or failure to lock or secure the vehicle.
Third Party Liability (included)	Third party Liability: Liability protection covers third party liability for third parties to a maximum of TRY 25000. As required by the laws of the country it is included in all rates.
Rate/Day	Included
Super CDW	SUPER COLLISION DAMAGE WAIVER SCDW COVERS THE DEDUCTIBLE AMOUNT THAT IS APPLIED TO THE CDW COVERAGE AND MUST BE PURCHASED IN CONJUNCTION WITH CDW. DAMAGE TO THE UNDERSIDE, INTERIOR AND ROOF IS NOT COVERED. ANY DAMAGE CAUSED DUE TO DRIVER NEGLIGENCE, OFF ROAD USE AND OR IN BREACH OF THE DRIVING LAWS OF THE RENTAL COUNTRY IS THE RESPONSIBILITY OF THE RENTER AND NOT COVERED BY SCDW. IN THE EVENT OF DAMAGE OR THEFT THE CUSTOMER IS RESPONSIBLE FOR OBTAINING A POLICE REPORT. WITHOUT A POLICE REPORT THE CLIENT TAKES FULL RESPONSIBILITY. THE DAILY PREMIUM RANGES FROM 6.00 TO 10.00 EUR DEPENDING ON CAR GROUP
Rate/Day	From EUR 6 to EUR 10 per day depending on car group
Headlights, Tire & Windshield Protection	HTW Headlights Tyres Windshield Insurance is an optional insurance which covers all damages to headlights, tyres and windshields. HTW can be purchased at a daily premium ranging from 4.00 to 10.00 EUR depending on car group.
Rate/Day	From EUR 4 to EUR 10 depending on car group
Roadside Assistance	IN ORDER TO REQUEST ROADSIDE SERVICE, PLEASE CALL 90 216 44 44 937 TO BE CONNECTED WITH ONE OF OUR ASSISTANCE PROVIDERS. THIS SERVICE IS AVAILABLE 24HOURS A DAY, 7 DAYS A WEEK AND IS FREE OF CHARGE. IN THE INSTANCE OF DRIVER NEGLIGENCE OR VIOLATION OF THE RENTAL AGREEMENT, THE CUSTOMER WILL BE HELD FULLY RESPONSIBLE FOR ANY DAMAGES TO THE VEHICLE AND ASSOCIATED COSTS.
Surcharges	Free of charge
Renter Requirement	RENTER REQUIREMENTS. ALL DRIVERS AND ADDITIONAL DRIVERS MUST PRODUCE A VALID DRIVING LICENSE AT THE TIME OF RENTAL. IN ADDITION TO A VALID DRIVING LICENSE, ALL THE CLIENTS MUST PRESENT AN IDENTITY CARD OR PASSPORT. IF THE CUSTOMER IS FOREIGN HE OR SHE MUST PRESENT THE PAPER SEAL ON HIS OR HER PASSPORT AT THE RENTAL COUNTER.
Age Requirements	The Mini, Economy, Economy Elite and Intermediate group of vehicles can be rented by those who are at least 21 years old and have held a valid drivers license for 1 year. The Minivan, Compact, Intermediate and Standard, Intermediate SUV, and Standard SUV group of vehicles can be rented by those who are at least 25 years old and have held a valid drivers license for 2 years. The Premium, Luxury, and Full-size group of vehicles can be rented by those who are at least 27 years old and have a drivers license for 3 years. There is no young drivers fee for any car groups.

Payment Policy	<p>ACCEPTED METHODS OF PAYMENT: AMEX, DINERS, MASTERCARD, and VISA are accepted.</p> <p>SECURITY DEPOSITS (SD): For each rental a credit card (VISA, MASTERCARD, DINERS, and AMEX) is required.</p> <p>DEPOSIT: Total rental amount and security deposits will be collected at the beginning of the rental through the credit card of the person renting the vehicle. For the full size, premium and luxury group of vehicles, it is required to submit two credit cards and the deposit will be charged to each credit card. Any difference in the invoice amount that may occur at the end of the lease, on the other hand, will be collected or returned, using the same credit card. The credit card holder must be present in person during the rental. The vehicle rental cannot be processed with a credit card belonging to someone else. In addition to the rental fee, a certain amount of deposit which ranges from 100.00 to 500.00 EUR, depending on the brand and model of the vehicle, will be collected from the credit card submitted by the customer. Therefore, credit availability of the credit card (as much as total of rental and deposit fee) is required. The amount collected as deposit will be returned to the same credit card at the end of the rental after deducting the amounts not included in the reservation, if any, such as the above-mentioned additional services, assurances, missing fuel, damages, fines etc.</p> <p>The deposit refunds are reflected to your credit card within 1-10 business days, depending on the internal communication process of the bank.</p> <p>DEBIT CARDS/CASH/OTHER: Debit cards, Travelers Checks and Euro Checks are not accepted at any time. Cash payments also cannot be used for the deposit or to pay for the rental.</p>
Deposit	Cost of the rental plus a deposit that varies between EUR 500 - 1500 depending on brand and model of the vehicle
Additional Driver	A daily charge of 7.00 EUR up to a maximum 105.00 EUR per rental for each additional authorized driver. Additional driver requests should be made at the start of rental. Full rental conditions apply to all additional drivers. All insurances are valid for the additional driver or at the time of driving by the additional driver if included on the rental agreement. All fees quoted include VAT.
Rate/Day	EUR 7 per day, max EUR 105 per rental
Infant Seat	Daily charge 4.50 EUR, max per rental 45.00 EUR. All fees quoted include VAT.
Rate/Day	See above
Child Safety Seat	Daily charge 4.50 EUR, max per rental 45.00 EUR. All fees quoted include VAT.
Rate/Day	See above
Child Booster Seat	Daily charge 4.50 EUR, max per rental 45.00 EUR. All fees quoted include VAT.
Rate/Day	See above
GPS Navigation Device	Daily charge 4.00 EUR, max per rental 40.00 EUR. All fees quoted include VAT.
Rate/Day	See above
Ski Racks	N/A
Rate/Day	N/A
Snow Chains	Snow Chains are available on request and free of charge.
Rate/Day	Free of charge
Snow Tires	Daily charge 8,26 EUR, max per rental 123,90. All fees quoted include VAT.
Rate/Day	See above
Cross Border Policy	Cross Border Policy: Cars are not allowed to be driven out of Turkey at any time.
Oneway rentals	One way travel is allowed between all Alamo locations in Turkey with fees dependent on the one way route. One way travel outside of Turkey is not permitted.
Fuel service option	All vehicles are delivered with a full tank of fuel and must be returned in the same condition. If the vehicle is returned with less than a full tank of fuel, the renter will be charged for the difference in fuel plus an additional 20% service charge. VAT and local fees and surcharges will also apply to fuel charges.
After Hours	After hours drop is only allowed at locations that are open 24 hours. The rental location must be informed of the return time at the beginning of the rental. If this results in a one way rental an additional fee may apply.
Languages Spoken	English, Turkish
Driving Side of the Road	Right

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