



# Portugal

<b>Currency</b>	EURO
<b>Taxes</b>	VAT 23% per rental (Mainland) VAT 22% per rental (Madeira) VAT 18% per rental (Azores)
<b>Surcharges Mainland</b>	Government Admin Rental Fee (GARS - Government contracts only) 4.03 EUR per day PTAP - Portugal Airport Fees 23.58 EUR per rental. (29.00 EUR per rental VAT taxable) VREG - VLF 1.42 EUR per day, 21.34 EUR max per rental. (1.75 EUR per day, 26.25 EUR max per rental VAT taxable) LEGL - Government Rental Fee 1.10 EUR per day. (This fee is not VAT taxable)
<b>Surcharges Madeira</b>	Government Admin Rental Fee (GARS - Government contracts only) 4.03 EUR per day PTAP - Portugal Airport Fees 23.58 EUR per rental. (29.00 EUR per rental VAT taxable) VREG - VLF 1.42 EUR per day, 21.34 EUR max per rental. (1.75 EUR per day, 26.25 EUR max per rental VAT taxable) LEGL - Government Rental Fee 1.10 EUR per day. (This fee is not VAT taxable)
<b>Surcharges Azores</b>	Government Admin Rental Fee (GARS - Government contracts only) 4.03 EUR per day PTAP - Portugal Airport Fees 23.58 EUR per rental. (27.82 EUR per rental VAT taxable) VREG - VLF 1.42 EUR per day, 21.34 EUR max per rental. (1.68 EUR per day, 25.18 EUR max per rental VAT taxable) LEGL - Government Rental Fee 1.10 EUR per day. (This fee is not VAT taxable)
<b>Collision Damage Waiver - Theft Protection (included)</b>	Damage Waiver  CDW Collision Damage Waiver (CDW) limits the renters financial responsibility for loss and damage to the rental vehicle. If not included in the reservation CDW coverage is an optional protection product which is available for purchase.  If Guerin-Enterprise rental agreement terms and conditions were not violated; the renter will be only responsible for the applicable excess which ranges from 1180.80 EUR for a Mini, 1968.00 EUR for a Compact and SUV, 2829.00 EUR for a Premium and Minivan, 3075.00 EUR for Commercial and 3690.00 EUR for the Premium Limousine car group.  This coverage excludes acts of vandalism, tires and rims, windshield, superior and inferior part of the vehicle without collision and non-compliance with the rules of the road.
<b>Third Party Liability (included)</b>	PORTUGAL MAINLAND, MADEIRA AND AZORES: 50 Million EUR cover Enterprise cars in accordance with the insurance certificate. The violation of the Enterprise rental agreement terms and conditions or unreported accidents may void this insurance."
<b>Roadside Assistance</b>	Roadside assistance is available 24/7. At pick up you can optionally choose for Roadside Protection: Roadside Assistance TOP TOP Travel Assistance allows you to have no towing costs or on-site assistance and exempts costs in case of:  1) Forgetting the key inside the vehicle; 2) Immobilization due to lack of fuel; 3) Help in case of a lack of battery; 4) Loss of vehicle key; 5) Immobilization of the vehicle; 6) Fuel change; 7) Travel assistance for punctured tire; 8) Accident with drivers responsibility All services can only be requested through direct contact with Guerin. A service will be diagnosed so that the client can continue his trip. If any damage is caused to the rental vehicle that is not covered by the Road Protection service, the renter will be responsible for it. Road protection is provided 24 hours a day, 7 days a week (365 days)
<b>Surcharges</b>	Standard Roadside Assistance is included
<b>Renter Requirement</b>	PORTUGAL MAINLAND, MADEIRA AND AZORES: Renters must have a full current driving license valid at least 1 year. IMPORTANT: For all reservations made for vehicle groups K - INTERMEDIATE WAGON/ESTATE (IWMR), L FULL SIZE WAGON/ESTATE (FWMR), G FULL SIZE CAR (FDMR) H PREMIUM LIMOUSINES (PLMR) the listed requirements will be mandatory during the time of rental pickup at the branch location: 1 - Two valid credit cards. 2 - Return ticket to the country of origin.

<b>Age Requirements</b>	<p>PORTUGAL MAINLAND AZORES and MADEIRA ISLAND</p> <p>Minimum rental age is 18 years for vehicle groups: Economy, Compact and Intermediate. A young drivers fee for drivers aged 18-20 is applicable when renting these categories.</p> <p>Minimum rental age is 25 for vehicle groups: Premium, Full size Pass Van and Luxury. Young drivers are not permitted for groups Premium, Fullsize Pass Van and Luxury.</p> <p>There is no Maximum rental age.</p>
<b>Payment Policy</b>	<p>Portugal - Mainland, Madeira and Azores</p> <p>Accepted methods of payment: Visa Credit, Mastercard, and American Express are accepted as well as vouchers.</p> <p>DEPOSITS: All customers are required to place a deposit taken in the form of a credit card authorization. Deposits will be blocked on the credit card and the below amounts apply :</p> <p>Mini and Economy: 600 EUR All Other: 1000 EUR</p> <p>In case customers accept the Super CDW or Excess Reduction, the amount to be left is reduced by half (EUR 300 for Mini and Economy, EUR 500 for the remaining groups). The deposit is made at the beginning of the rental for missing fuel, additional days, damages, services, etc. If at the end of the rental, there is some amount to charge relating to any of the mentioned items, this deposit will be used. In case the amount to be charged, at the end of the rental, is higher than the deposit amount, the driver is responsible for the differential amount.</p>
<b>Deposit</b>	EUR 600 for Mini & Economy groups, EUR 1000 for the remaining car groups
<b>Additional Driver</b>	Rental conditions apply to all additional drivers. An additional driver surcharge at a rate of 9,00 EUR per day will apply to each additional driver. All fees quoted include VAT.
<b>Rate/Day</b>	EUR 9 per day, per driver
<b>Infant Seat</b>	N/A
<b>Rate/Day</b>	EUR 10 per day, max EUR 120 per rental incl. vat
<b>Child Safety Seat</b>	<p>Baby Seat</p> <p>Child restraint systems (Baby seat and Booster seat) with various sizes approved according to the regulations in force, providing maximum comfort and safety in all situations. They are divided as follows:</p> <p>Baby0 - Group 0 (Synthesis) - 0 to 13 Kg - 0 - 12 months  Baby1 - Grupo1 (Key One) - 9 to 18 kg - 13 months to 3 years  Baby2 - Group 2/3 (Max 3S) - 15 to 30 kg - 4 to 7 years  Booster seat - Over 36 kg or up to 12 years</p> <p>This equipment has a daily cost and is subject to availability</p> <p>Note: it is only mandatory to transport children in child restraints for children up to 12 years old or under 135 cm in height</p>
<b>Rate/Day</b>	EUR 10 per day, max EUR 120 per rental incl. vat
<b>Child Booster Seat</b>	<p>Booster Seat</p> <p>Child restraint systems (Baby seat and Booster seat) with various sizes approved according to the regulations in force, providing maximum comfort and safety in all situations. They are divided as follows:</p> <p>Baby0 - Group 0 (Synthesis) - 0 to 13 Kg - 0 - 12 months  Baby1 - Grupo1 (Key One) - 9 to 18 kg - 13 months to 3 years  Baby2 - Group 2/3 (Max 3S) - 15 to 30 kg - 4 to 7 years  Booster seat - Over 36 kg or up to 12 years</p> <p>This equipment has a daily cost and is subject to availability</p> <p>Note: it is only mandatory to transport children in child restraints for children up to 12 years old or under 135 cm in height</p>
<b>Rate/Day</b>	EUR 10 per day, max EUR 120 per rental incl. vat
<b>GPS Navigation Device</b>	Geolocation equipment available on request. This equipment is subject to deductible in case of loss or damage, and is not covered by the SCDW / Excess Reduction. This equipment has a daily cost and is subject to availability
<b>Rate/Day</b>	\$6.50 per day. \$65.00 max rental.
<b>Toll Pass Device</b>	TPD - Toll Pass Device is available for Portugal Mainland and covers travel on toll roads within Portugal. Daily rate is 1.85 with a maximum rental fee of 18.50 EUR. In the event of loss or damage to TPD equipment a replacement fee of 36.90 EUR will apply. All fees quoted include VAT.
<b>Rate/Day</b>	EUR 1,85 per day, max EUR 18,50 per rental incl VAT
<b>Wifi Device</b>	WIF - In Car WiFi is available but must be requested in advance. WiFi equipment is only available in airport locations and is subject to an additional daily charge of 6.15 EUR up to a maximum 10 days rental. In the case of loss and/or damage a replacement fee will apply. All fees quoted include VAT.
<b>Rate/Day</b>	EUR 6,15 per day max 10 days rental incl VAT
<b>Cross Border Policy</b>	Cross border travel is allowed, and it is necessary to give this information at the counter at pick up time.

<b>Oneway rentals</b>	All rentals where the vehicle is not returned to the same location as pick-up will be subject to a one-way fee. Domestic and international one-way rentals are permitted to selected locations and must be pre-booked or authorized at the time of pick-up. The one-way fee varies based on car category, location and pick up date. The exact amount of the one-way fee will be displayed during the reservation process when entering the dates, desired route and car category.
<b>Fual service option</b>	All vehicles are delivered with a full tank of petrol and vehicles must be returned in the same condition. Clients should leave a fuel deposit of 100,00 EUR. If the vehicle is returned with less than a full tank, in addition to petrol shortage an extra charge of 30 EUR for refuelling service will apply. All fees quoted include VAT.
<b>After Hours</b>	Return vehicle to the Alamo returns parking garage. Lock the vehicle and place keys in the key box located by the rental counter.
<b>Languages Spoken</b>	Portugese, English
<b>Driving Side of the Road</b>	Right
<b>V102024</b>	