



Portugal

Currency	EURO
Taxes	VAT 23% per rental
Surcharges	Government Admin Rental Fee (GARS - Government contracts only) 4,03 EUR per day PTAP - Portugal Airport Fees 23,58 EUR per rental. (29,00 EUR per rental VAT taxable) VREG - VLF 1,42 EUR per day, 21,34 EUR max per rental. (1,75 EUR per day, 26,25 EUR max per rental VAT taxable) LEGL - Government Rental Fee 1,10 EUR per day. (This fee is not VAT taxable)
Collision Damage Waiver - Theft Protection (included)	CDW Collision Damage Waiver (CDW) limits the renter's financial responsibility for loss and damage to the rental vehicle. If not included in the reservation CDW coverage is an optional protection product which is available for purchase. If Guerin-Enterprise rental agreement terms and conditions were not violated; the renter will be only responsible for the applicable excess which ranges from 1180.80 EUR for a Mini, 1968.00 EUR for a Compact and SUV, 2829.00 EUR for a Premium and Minivan, 3075.00 EUR for Comercial and 3690.00 EUR for the Premium Limousine car group. This coverage excludes acts of vandalism, tires and rims, windshield, superior and inferior part of the vehicle without collision and non-compliance with the rules of the road.
Rate/Day	Included
Third Party Liability (included)	PORTUGAL MAINLAND, MADEIRA AND AZORES: 50 Million EUR cover Enterprise cars in accordance with the insurance certificate. The violation of the Enterprise rental agreement terms and conditions or unreported accidents may void this insurance."
Rate/Day	Included
Personal Accident Insurance (PAI)	PORTUGAL MAINLAND, MADEIRA AND AZORES - PAI Personal Accident Insurance covers the passengers and driver in the event of death or total permanent disability up to a maximum of EUR 15,000 and medical expenses up to a maximum of EUR 1500. The cost of PAI is EUR 5,57 excluding VAT per day for all groups up to a maximum of EUR 83,57 per rental.
Rate/Day	EUR 5,57 per day excl VAT max EUR 83,57 per rental
Theft Protection	TP Theft Protection limits the renter's financial responsibility for loss by theft of the rental vehicle or components. To activate this protection the presentation of the theft report and the vehicle's original key are needed . If not included in the reservation, TP is an optional protection product which is available for purchase at the counter. If Guerin-Enterprise rental agreement terms and conditions were not violated; the renter will be only responsible for the applicable excess which ranges from 1180.80 EUR for a Mini, 1968.00 EUR for a Compact and SUV, 2829.00 EUR for a Premium and Minivan, 3075.00 EUR for Comercial and 3690.00 EUR for the Premium Limousine car group.
Rate/Day	From EUR 4,88 to EUR 8,13 depending on car group plus VAT
Excess Protection	Excess Reduction This complementary product allows to reduce the value of the minimum deductible, varying according to the different groups of vehicles.
Rate/Day	
Additional CDW	Wheels and Window Protection (ACDW) This complementary product consists of eliminating the customer's responsibility for isolated glass breakage, damage to wheels (tires and rims), rear view mirrors, headlights and optics.
Rate/Day	

Roadside Assistance	<p>"Roadside Assistance TOP TOP Travel Assistance allows you to have no towing costs or on-site assistance and exempts costs in case of:</p> <ol style="list-style-type: none"> 1) Forgetting the key inside the vehicle; 2) Immobilization due to lack of fuel; 3) Help in case of a lack of battery; 4) Loss of vehicle key; 5) Immobilization of the vehicle; 6) Fuel change; 7) Travel assistance for punctured tire; 8) Accident with driver's responsibility <p>All services can only be requested through direct contact with Guerin. A service will be diagnosed so that the client can continue his trip. If any damage is caused to the rental vehicle that is not covered by the Road Protection service, the renter will be responsible for it. Road protection is provided 24 hours a day, 7 days a week (365 days)"</p>
Surcharges	N/A
Super Collision Damage Waiver	<p>Total Car Rental Protection - SCDW This complementary product is available to customers who have purchased CDW or TP (and only for them) and reduces the minimum deductible to zero. Damage caused to windows, wheels (tires and rims), optics, headlights and rear-view mirrors, damage to the lower or upper part of the body, or damage to the interior of the vehicle, are not included. The customer is also covered in the event of damage caused by vandalism.</p>
Rate/Day	
Renter Requirement	<p>PORTUGAL MAINLAND, MADEIRA AND AZORES: Renters must have a full current driving licence valid at least 1 year. IMPORTANT: For all reservations made for vehicle groups K - INTERMEDIATE WAGON/ESTATE (IWMR), L FULL SIZE WAGON/ESTATE (FWMR), G FULL SIZE CAR (FDMR) & H PREMIUM LIMOUSINES (PLMR) the listed requirements will be mandatory during the time of rental pickup at the branch location: 1 - Two valid credit cards. 2 - Return ticket to the country of origin.</p>
Age Requirements	<p>PORTUGAL MAINLAND: Minimum rental age is 18 years for vehicle groups: Mini MCMR, Economy EDMR and Compact CDMR.</p> <p>A young drivers fee of EUR 7,70 per day up to a maximum EUR 77,00 per rental for drivers aged 18 to 20 years is applicable only on vehicle groups Mini MCMR, Economy EDMR and Compact CDMR. All fees quoted include VAT.</p> <p>Minimum rental age is 21 for vehicle groups: Compact Automatic CDAR Compact Wagon CWMR, Intermediate IDMR, Intermediate Wagon IWMR, Convertible FTMR and all Commercial vans .</p> <p>Minimum rental age is 25 for vehicle groups: Fullsize FDMR,FDAR Fullsize Wagon FWMR,FWAR Fullsize Van FVMR and Premium PLMR, PMMR, PTAR.</p> <p>Maximum rental age is 80.</p>
Payment Policy	<p>Portugal - Mainland, Madeira and Azores Accepted methods of payment: All major credit cards are accepted as well as vouchers. IMPORTANT: For all reservations made for rental vehicles under groups K (INTERMEDIATE WAGON/ESTATE), L (FULL SIZE WAGON/ESTATE), G (FULL SIZE CAR) & H (PREMIUM LIMOUSINES) the listed requirements below will be mandatory during the time of rental pickup at the branch location: 1. Two valid credit cards. 2. Return ticket to the country of origin. DEPOSITS: All customers are required to place a deposit taken in the form of a credit card authorization. Deposits will be blocked on the credit card in a total of 300 EUR for Economy and Compact groups and 600 EUR for the remaining groups. This deposit is blocked on the credit card, regardless of customers accepting or not the Super CDW or excess reduction. This deposit is made at the beginning of the rental for missing fuel, additional days, damages, services, etc. If at the end of the rental there is some amount to charge relating to any of the mentioned items, this deposit will be used. In case the amount to be charged, at the end of the rental, is higher than the deposit amount, the driver is responsible for the payment of the outstanding amount.</p>
Deposit	EUR 300 for Economy and Compact car groups, EUR 600 for the remaining car groups
Additional Driver	Rental conditions apply to all additional drivers. An additional driver surcharge at a rate of 5,00 EUR per day up to a maximum 50,00 EUR per rental will apply to each additional driver. All fees quoted include VAT.
Rate/Day	EUR 5 per day, max EUR 50 per rental per driver, incl. VAT

Infant Seat	N/A
Rate/Day	
Child Safety Seat	<p>Baby Seat</p> <p>Child restraint systems (Baby seat and Booster seat) with various sizes approved according to the regulations in force, providing maximum comfort and safety in all situations. They are divided as follows:</p> <p>Baby0 - Group 0 (Synthesis) - 0 to 13 Kg - 0 - 12 months</p> <p>Baby1 - Grupo1 (Key One) - 9 to 18 kg - 13 months to 3 years</p> <p>Baby2 - Group 2/3 (Max 3S) - 15 to 30 kg - 4 to 7 years</p> <p>Booster seat - Over 36 kg or up to 12 years</p> <p>This equipment has a daily cost and is subject to availability</p> <p>Note: it is only mandatory to transport children in child restraints for children up to 12 years old or under 135 cm in height</p>
Rate/Day	\$5.69 - \$8.13 per day. \$90 - \$120 max rental.
Child Booster Seat	<p>Booster Seat</p> <p>Child restraint systems (Baby seat and Booster seat) with various sizes approved according to the regulations in force, providing maximum comfort and safety in all situations. They are divided as follows:</p> <p>Baby0 - Group 0 (Synthesis) - 0 to 13 Kg - 0 - 12 months</p> <p>Baby1 - Grupo1 (Key One) - 9 to 18 kg - 13 months to 3 years</p> <p>Baby2 - Group 2/3 (Max 3S) - 15 to 30 kg - 4 to 7 years</p> <p>Booster seat - Over 36 kg or up to 12 years</p> <p>This equipment has a daily cost and is subject to availability</p> <p>Note: it is only mandatory to transport children in child restraints for children up to 12 years old or under 135 cm in height</p>
Rate/Day	\$8.94 per day. \$89.40 max rental. \$150 replacement.
GPS Navigation Device	Geolocation equipment available on request. This equipment is subject to deductible in case of loss or damage, and is not covered by the SCDW / Excess Reduction. This equipment has a daily cost and is subject to availability
Rate/Day	\$6.50 per day. \$65.00 max rental.
Ski Racks	N/A
Rate/Day	N/A
Snow Chains	N/A
Rate/Day	N/A
Snow Tires	N/A
Rate/Day	N/A
Toll Pass Device	TPD - Toll Pass Device is available for Portugal Mainland and covers travel on toll roads within Portugal. Daily rate is 1.85 with a maximum rental fee of 18.50 EUR. In the event of loss or damage to TPD equipment a replacement fee of 36.90 EUR will apply. All fees quoted include VAT.
Rate/Day	EUR 1,85 per day, max EUR 18,50 per rental incl VAT
Wifi Device	WiFi - In Car WiFi is available but must be requested in advance. WiFi equipment is only available in airport locations and is subject to an additional daily charge of 6.15 EUR up to a maximum 10 days rental. In the case of loss and/or damage a replacement fee will apply. All fees quoted include VAT.
Rate/Day	EUR 6,15 per day max 10 days rental incl VAT
Cross Border Policy	<p>Vehicles can be driven in all countries of the European Union including Andorra, Iceland, Norway, Switzerland and the United Kingdom.</p> <p>A surcharge of 73.80 EUR will apply for all cross border travels.</p> <p>In all cases, customers must inform the rental branch of their intention to leave the country with the vehicle and require authorization. Cross border travels without prior authorization or without payment of the surcharge will incur in a penalty charge of 3.00 EUR per km effective from the beginning of the rental.</p> <p>Customers will also be responsible for any damages to the vehicle.</p>
Oneway rentals	All rentals where the vehicle is not returned to the same location as pick-up will be subject to a one-way fee. Domestic and international one-way rentals are permitted to selected locations and must be pre-booked or authorized at the time of pick-up. The one-way fee varies based on car category, location and pick up date. The exact amount of the one-way fee will be displayed during the reservation process when entering the dates, desired route and car category.
Fual service option	All vehicles are delivered with a full tank of petrol and vehicles must be returned in the same condition. Clients should leave a fuel deposit of 100,00 EUR. If the vehicle is returned with less than a full tank, in addition to petrol shortage an extra charge of 30 EUR for refuelling service will apply. All fees quoted include VAT.
After Hours	Return vehicle to the Alamo returns parking garage. Lock the vehicle and place keys in the key box located by the rental counter.
Languages Spoken	Portugese, English
Driving Side of the Road	Right

V052021