



Panama

Currency	USD
Taxes	"Sales Tax (STAX) 7% "
Surcharges	Airport Fee (ARPT) 12% at Tucumen Intl. Airport Airport Fee (ARPT) 6% at Enrique Malek Airport Airport Fee (ARPT) 6% at Marcos A Gelebert Airport Government Admin Fee (LACG) \$5.00 Per Rental
Collision Damage Waiver - Theft Protection (included)	"Collision Damage Waiver–Theft Protection (CDW-TP1) is not insurance. The rental location requires purchase of CDW-TP1 to rent a vehicle, unless you present written proof that you credit card provides collision and theft protection in Panama, or you purchase the Alamo Protection Package (APP), which includes CDW-TP1. The rental company will not accept personal insurance or insurance sold by third parties as a substitute for purchasing CDW-TP1. If you purchase CDW-TP1, the rental company contractually waives your responsibility for the cost of damage to, loss or theft of the vehicle, after the deductible, during the rental period in Panama unless you invalidate the coverage as provided in the rental agreement. A deductible of up to \$2,500 USD applies, depending on car class. If CDW-TP1 and APP are both declined, the renter is responsible for the full value of damage to or loss of the vehicle.
Rate/Day	Included
Third Party Liability (included)	"Third Party Liability (TPL1) In Panama, the purchase of TPL is required by the rental company unless you purchase the Alamo Protection Package (APP), which includes TPL1. Customers can obtain coverage for damages and injuries to third parties, up to the policy limits, under the local rental car company's insurance by purchasing its TPL1 protection unless you invalidate the coverage as provided in the rental agreement. Liability insurance purchased on third party travel websites and insurance that accompanies US credit or debit cards may not provide coverage in Panama. "
Rate/Day	Included
Personal Accident Insurance (PAI)	"Personal Accident Insurance (PAI) is optional and is not required to rent a vehicle. Personal Accident Coverage covers ambulance service, doctor and hospitalization for passengers, not exceeding the capacity of the vehicle, with a maximum limit of \$5,000 for the driver and \$3000 for passengers. Also includes a life insurance of \$50,000 for the driver and \$25,000 for the passengers. "
Rate/Day	"\$3.50 Mini, Economy, Midsize, Full-size, Premium & Luxury \$5.00 Minivans, Compact to Premium SUV's \$7.00 Standard, Full-size & Premium Vans "
Tire & Windshield Protection (TWP)	Tire and Windshield Protection (TWP) Tire & Windshield Protection waives customer's liability in the event of damage to tires, rims, windshield and side glass.
Rate/Day	"\$5.00 - Mini to Fullsize Vans and SUVs \$7.00 Premium Vans"
Deductible Protection (DP)	Deductible Protection (DP) reduces renter's Collision Damage Waiver Protection deductible to \$0. Deductible Protection does not apply in the case of theft. A police report is required.
Rate/Day	\$7.00 - Midsize and above
Additional protections	Alamo Protection Package (APP) is a package product which includes Collision Damage Waiver-Theft Protection (CDW-TP), Tire and Windshield Protection (TWP), Third Party Liability (TPL) and Deductible Protection (DP) at a discounted price. APP is not insurance. If you purchase APP, the rental company contractually waives your responsibility for the cost of damage to, loss or theft of the vehicle (including tires and windshield), and up to the policy limits for damages and injuries to third parties during the rental period in Panama subject to the actions listed on the rental agreement that invalidate the coverage as described in the rental agreement. No Deductible applies for CDW-TP, TWP and TPL. A deductible of up to \$2,500 USD will apply in the event of partial or total theft of the vehicle, depending on car class.
Rate/Day	"\$33.00 - Mini, Compact and Economy \$38.00 - Intermediate, Standard, Full-size, Premium, Van, SUV and Pickup"

Roadside Assistance	<p>"Roadside Assistance Protection (RAP) If selected and paid for at the time of rental, Roadside Assistance is available 24/7 without additional charges.</p> <p>RAP includes towing (not related to an accident), flat tire service (if no inflated spare is available, vehicle will be towed), and lockout service (if keys are locked inside the vehicle). Jumpstarts and fuel delivery service for up to 5 gallons (or equivalent liters) of fuel is also provided. Tire damage beyond repair as a result of driver neglect is the responsibility of the renter."</p>
Surcharges	Free of charge
Roadside Assistance Protection Plus	N/A
Rate/Day	N/A
Renter Requirement	<p>"Must meet the location's minimum age requirements.</p> <p>Present a valid driver's license.</p> <p>Present a major credit card in renter's name at the time of rental.</p> <p>International drivers must provide a valid license from their country of residence. In addition to the drivers license, if the characters are not in English or Latin characters, an international drivers permit is recommended. If the drivers license is in characters other than Latin, an International permit is required or a Notarized English Translation is accepted.</p> <p>This location accepts notarized Chinese Drivers License.</p> <p>"</p>
Age Requirements	<p>"Minimum age to rent a vehicle is 23 and maximum rental age is 70 years. Drivers between the ages of 23 and 24 will incur an additional daily fee of USD 9,50.</p>
Payment Policy	<p>"A passport in addition to a credit card, with available credit and in the renter's name, must be presented. The signature on the back must match the name imprinted on the card.</p> <p>Credit Cards honored: American Express®, MasterCard®, VISA®</p> <p>An authorization on the credit card of approximately 30% or a minimum charge of \$300 will apply for Economy to Compact and a minimum of \$500 for Midsize and above will be authorized on credit card upon rental of vehicle of the rental charges plus the cost of the rental will be taken at the time of rental. This authorization amount may be used toward damages of vehicles or late charges.</p> <p>Debit/Check cards are not accepted at this location. Debit/check cards are considered to be any non-credit card American Express®, MasterCard®, VISA®, Diners Club®, logo.</p> <p>Cash is not accepted at this location.</p> <p>"</p>
Deposit	Min charge USD 300 for Economy to Compact, USD 500 for Midsize and above plus the estimated cost of the rental
Additional Driver	<p>"· All additional drivers must meet driver license and age requirements.</p> <p>- Additional drivers must appear at the rental counter with the primary renter.</p> <p>· Additional drivers must sign the rental agreement.</p> <p>· An additional daily fee may apply for any Additional Drivers.</p>
Rate/Day	USD 5
Infant Seat	Alamo features child restraint systems that conform to government standards. The convertible seat is designed for infants and toddlers.
Rate/Day	\$ 5 per day. \$ 110 for replacement
Child Safety Seat	Alamo features child restraint systems that conform to government standards. The convertible seat is designed for infants and toddlers.
Rate/Day	\$ 5 per day. \$110 replacement
Child Booster Seat	Alamo features child restraint systems that conform to government standards. The convertible seat is designed for infants and toddlers.
Rate/Day	\$ 5 per day. \$110 replacement
GPS Navigation Device	N/A
Rate/Day	N/A

Delivery and Collection	<p>"Delivery and Collection not available. Customer can pre-arrange pick-up and drop off of vehicle in advance</p> <p>Customer must contact the rental office directly upon arrival</p> <p>Pick-up/drop off is available at no additional cost for 0-2 miles Pick-up/drop off is available at a cost of \$20 for 3-15 miles Pick-up/drop off is available at a cost of \$30 for 16-25 miles</p> <p>"</p>
Rate/Day	See above
Wifi Device	WIFI is available at the rental locations
Rate/Day	<p>"\$7.95 daily \$41.65 - Weekly \$140 Replacement"</p>
Cross Border Policy	<p>"Driving restricted within the country of Panama only</p> <p>"</p>
Oneway rentals	<p>"All one way rentals must be booked in advance and are subject to availability. One way charges apply and are payable at time of rental. One way charges cannot be prepaid.</p> <p>"</p>
Refueling Policy	<p>"As a customer, you have a choice as to how you would like to pay for fuel.</p> <p>Option 1- Prepay Fuel This option allows the renter to pay for the full tank of gas at the time of rental and return the tank empty. No refunds will be issued for unused gas. Pre-paid gas is available at the local fuel prices</p> <p>Option 2- We Refill This option allows the renter to pay Alamo at the end of the rental for gas used but not replaced. Price per gallon will be higher than local fuel prices. A 50% surcharge will apply.</p> <p>Option 3- You Refill This option allows the renter to return the vehicle with a full tank of gas to avoid extra fuel charges."</p>
After Hours	Available 24 hours: Customer must contact rental locations for assistance during business hours. After this time, customer must call 507-238-4142. In the case of an accident/incident, customer must contact police and complete a police report and report to Alamo immediately. Additional charges may apply for any towing.
Fleet Mix	Kia, Toyota & Hyundai
Languages Spoken	Spanish, English
Driving Side of the Road	Right

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