



Montenegro

Currency	EURO
Taxes	VAT 21% per rental
Surcharges	MEAP Montenegro Airport Fee 10.00 EUR per rental (VAT taxable 12.10 EUR)
Collision Damage Waiver (included)	<p>COLLISION DAMAGE WAIVER (CDW) reduces the renters responsibility for loss of or damage to the rental vehicle (including but not limited to, Towing, storage, loss of use, administrative fees and / or diminished value of the rental vehicle) subject to the terms and conditions of the rental agreement and applicable laws.</p> <p>The CDW excess ranges from 600 EUR to 1200 EUR depending on the car group. The protection provided by CDW may duplicate the renters existing coverage and Enterprise is not qualified to evaluate the adequacy of the renters existing coverage. Therefore, the renter should examine their personal credit card protections, automotive insurance policies or other sources of coverage which may duplicate the protection provided by CDW.</p> <p>CDW Excess: Mini, Economy manual & Special Economy EUR 600 Economy 4WD, Economy Automatic & Compact Manual EUR 700 Special Compact & Compact Automatic EUR 720 Intermediate, Standard SUV, Compact Wagon & Compact SUV EUR 800 Standard Automatic EUR 1000 Full Size Van EUR 1200</p>
Theft Protection (included)	<p>THEFT PROTECTION (TP) is an coverage which reduces the customers financial responsibility in cases of Theft via a set deductible / excess which ranges from 600.00 EUR to 1200.00 EUR depending on the vehicle group:</p> <p>Mini, Economy manual & Special Economy EUR 600 Economy 4WD, Economy Automatic & Compact Manual EUR 700 Special Compact & Compact Automatic EUR 720 Intermediate, Standard SUV, Compact Wagon & Compact SUV EUR 800 Standard Automatic EUR 1000 Full Size Van EUR 1200</p>
Third Party Liability (included)	Third party insurance (required by law) is free of charge and included in all rates. Coverage limits - third party bodily injury or death up to 550,000.00 EUR. Third party property damage 300,000.00 EUR.
Rate/Day	Included
Personal Accident Insurance (PAI)	Personal accident insurance (PAI) is an optional coverage which if purchased covers the authorized drivers, passengers and personal effects . This coverage is available to purchase at the counter at the time of rental for an additional fee of EUR 2.50 per day for all vehicle groups.
Rate/Day	EUR 2,50 for all vehicle groups
Tire & Windshield Protection (TWP)	Tires and windshield protection (TWP) is an optional coverage which if accepted eliminates the financial responsibility of damage/loss to the tires, windshield and any other windows of the rental vehicle provided the vehicle is used in accordance with the terms and conditions of the rental agreement. Tires and windshield protection is available to purchase at the counter for an additional fee of EUR 2.50 per day for all vehicle groups.
Rate/Day	EUR 2,50 per day
Super CDW	Super collision damage waiver (SCDW) is optional and can only be purchased with CDW. SCDW cannot be purchased alone. SCDW reduces the excess of CDW to zero in the case of damage to the rental vehicle. SCDW is not valid if the event occurred due to driver negligence. The daily cost of SCDW varies according to vehicle class. SCDW rates range from EUR 7.00 to EUR 13.00 excluding VAT per day.
Rate/Day	Rates range from EUR 7.00 to EUR 13.00 excl. VAT
Roadside Assistance	Roadside Assistance is free of charge and available 24/7 by calling the phone number +382 67222065 and/or +382 67788782. Including these services for free: Flat tyre, Jump start, Lockout service, Fuel Delivery & Key replacement. The cost of the lost or damaged key, lost of vehicle's documents aren't covered and the authorized driver (s) should pay on the spot these costs. In case of an unroadworthy rental vehicle as a result of a roadside incident, a towing service and a replacement vehicle will be provided within 2-4 hours (depends the distance) for free. Road assistance free service void if at the time of incident the authorized driver (s) are in violation of the Rental Agreement terms.
Surcharges	Free of charge

Renter Requirement	"All drivers must present a full valid driving license and a valid identity card or passport. All drivers must have held their full license for a minimum of 1 year. Renters carrying a driving license that isn't in Latin characters do require an International Driving Permit."
Age Requirements	Minimum age to rent is 22 for all vehicle groups with the exception of Fullsize Van which is 26. Maximum age to rent is 77. There is no young drivers fee and it is not possible for renters under the age of 22 (26 for Fullsize Van) to rent.
Payment Policy	Visa and Mastercard credit cards are accepted. All cards presented must be in the renters name. A security deposit will be blocked on the credit card and the estimated cost of the rental will be charged at the time of pickup. The deposit will be released by the cardholders bank upon notification of return of the vehicle. The car categories Mini and Economy require a deposit of 300.00 EUR Compact and Intermediate have a 500.00 EUR deposit Standard and Full size vehicles require a 1000.00 EUR deposit. Debit cards and cash cards are accepted as forms of payment for the rental or to purchase additional products. The deposit must be paid with a valid credit card. Please enquire at the local branch for details.
Deposit	Mini, Economy EUR 300, Compact, Intermediate EUR 500, Standard, Fullsize EUR 1000 plus the estimated cost of the rental
Additional Driver	An additional charge of EUR 7.26 per day, maximum EUR 54.45 per rental including VAT applies for each additional driver. Full rental conditions apply to all additional drivers.
Rate/Day	EUR 7,26 per day, max EUR 54,45 per rental incl VAT
Infant Seat	BABY SEAT - CSI - For newborn babies up to 13 kg. Installation with a 3-point seat belt or belt base. Available for a daily charge of 7.26 EUR, maximum 42.35 EUR inclusive of VAT.
Rate/Day	See above
Child Safety Seat	CHILD TODDLER SEAT - CST - From 9kg to 18 kg. Compatible with 3-point seat belt or base for any car. Available for a daily charge of 7.26 EUR, maximum 42.35 EUR inclusive of VAT.
Rate/Day	See above
Child Booster Seat	BOOSTER SEAT - BST - Highly versatile child seat for children ranging from 15 kg to 36 kg. Installation with a 3-point seat belt or belt. Available for a daily charge of 7.26 EUR, maximum 42.35 EUR inclusive of VAT.
Rate/Day	See above
GPS Navigation Device	GPS - Need help getting around? Try one of our GPS navigation devices that are now available for rent. Available for a daily charge of 7.26 EUR, maximum 42.35 EUR inclusive of VAT.
Rate/Day	See above
Ski Racks	Available for car groups Economy EDMR, Compact CDMR and Standard SUV SFMR only for a daily charge of 6.05 EUR, maximum 36.30 EUR. In the case of loss or damage a replacement fee of 300 EUR will apply. Ski Rack equipment is available from 01 November to 30 April. All fees include VAT.
Rate/Day	See above
Snow Chains	During the winter season of 15-Nov to 01-Apr and in cases of inclement winter weather conditions in the country of Montenegro all rental vehicles are fitted with winter tires and/or snow chains in accordance to local road laws. Winter tires and/or snow chains are included in all rates.
Rate/Day	Included in the rate from 15 nov - 01 april and in cases of inclement winter weather conditions
Snow Tires	During the winter season of 15-Nov to 01-Apr and in cases of inclement winter weather conditions in the country of Montenegro all rental vehicles are fitted with winter tires and/or snow chains in accordance to local road laws. Winter tires and/or snow chains are included in all rates.
Rate/Day	Included in the rate from 15 nov - 01 april and in cases of inclement winter weather conditions
Safety Kit	A safety kit consisting of a safety triangle and safety jacket is required by law in Montenegro and is provided in all rental vehicles. The customer may provide their own safety kit but enterprise is not liable for fines issues to renters who cannot provide a kit when asked by police authorities. Any fines levied by police for the non provision of compulsory safety equipment in the rental vehicle during a police stop will be charged to the renter.
Rate/Day	Included

Wifi Device	<p>Portable wi-fi devices are available at a cost of 4.84 EUR per day, up to a maximum of 24,20 EUR per rental.</p> <p>All the passengers can use high speed wifi coverage throughout their journey in Montenegro. In the case of loss/damage a replacement fee of 90.00 EUR will apply.</p> <p>The equipment is available from all pick up locations in Montenegro. Wi-Fi service is possible to use only on territory of Montenegro, and all data-traffic automatically will stop working across the border of Montenegro.</p> <p>Wi-Fi provides Internet traffic at a maximum of 60GB. Device provides 4G network with maximum traffic speed of 128mb.</p> <p>If client spend gigabytes in excess of the included in the package 60 GB, Internet access is blocked.</p>
Rate/Day	EUR 4,84 per day, max EUR 24,20 per rental
Cross Border Policy	<p>Vehicles can be driven in all E.U. Countries except to Belarus, Russian Federation, Ukraine and Turkey. Vehicles must be returned to the agreed station in Montenegro, if not otherwise agreed by the rental agreement.</p> <p>Out of country travels require approval of the Station employee, by providing the permission stamp at the rental agreement and all relevant documents, at the time of vehicle pick up. A surcharge for a Third Party Insurance (TPI) will apply and must be purchased at the rental counter. The charge is 60.50 EUR excluding airport fees per rental. The vehicle is covered by TPI as long as it is driven inside the borders of the country for which it is issued. Car replacement while driving abroad is available for additional fee. To arrange cross border travel please inform the Enterprise Montenegro employee at the time of vehicle pick up, if not differently specified. For additional information and clarification please contact customer.service@enterprise.me</p>
Oneway rentals	<p>Domestic one-ways are available for all locations within Montenegro.</p> <p>A one-way drop fee of EUR 30.25 inclusive of VAT is applicable for each domestic one-way rental with the exception of one-way rentals within the same city which are free of charge. There is no minimum length of rental requirement to qualify for a one-way rental. One way reservations must be made within 24 hours advance notice.</p> <p>International one-way rentals are also allowed on request to select locations. A drop fee applies. This fee amount varies depending on the one-way route and destination location. For more information on international one-way drop fees, available routes and conditions it is recommended to contact our reservations department at + 382 31 580 113.</p>
Refueling Policy	All vehicles are delivered with a full tank of fuel and must be returned in the same condition. If the rental vehicle is returned with less than a full tank of fuel, the renter will be charged for the difference plus an extra service charge of 10 EUR. VAT does not apply to fuel charges.
After Hours	<p>After hours is a service provided to pick up and/or drop off a vehicle outside the opening hours. An additional charge of 30,25€ excluding airport fee applies and must be paid at the rental counter.</p> <p>This service charge applies to all locations. Emergency contact phone numbers: Cell phone 1 : +382 67 222 065 -Nebojsa Mijanovic Cell phone 2 : +382 67 788 782 - Blagoje Manojlovic Emergency phone number : +382 67 222 951 - Andjelko Mijanovic</p>
Delivery and Collection	<p>Delivery and Collection is available within a notice period of 24 hours up to 20 km of city limited at a charge of 18.15 EUR per service. Deliveries and collections outside of city limits (over 20 km and up to a maximum of 50 km) will incur the renter and additional per km fee of EUR 0.54. The driver must be present to show their passport, driving license and to confirm payment method. Delivery and Collection is available 24/7. The contact and cell number to arrange this service is +382 (0) 67222065, Mr Nebojsa Mijanovic. All fees quoted include VAT.</p>
Languages Spoken	English
Driving Side of the Road	Right

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