



Macedonia

Currency	EURO
Taxes	VAT 18% per rental
Surcharges	None
Collision Damage Waiver - Theft Protection (included)	Collision damage-CDW- covers the vehicles liability and fire with an excess amount. CDW excess ranges from 500 EUR to 1000 EUR depending on vehicle group. CDW does not provide any coverage concerning damages to the underside of the vehicle, inside of the vehicle-saloon, wind shields, mirrors and tires. Any damage caused due to driver negligence and, or in breach of the road circulation code which is the driving laws of the rental country is the responsibility of the renter and not covered by CDW. The accident statement should always be supplemented so that the insurance coverage will be in effect. In case of car accident and damages police report is mandatory. Without a police report the client takes full responsibility. Theft protection-TP covers the rented vehicle against total theft with an excess amount. Excess varies depending on vehicle group and ranges from 500 EUR to 1000 EUR.
Rate/Day	Included
Third Party Liability (included)	Supplementary liability insurance SLI-third party insurance-required by law- free of charge. Coverage limits, a. Third party bodily injury or death up to 100,000 EUR, b. Third party property damage 50,000 EUR.
Rate/Day	Included
Personal Accident Insurance (PAI)	PERSONAL ACCIDENT INSURANCE (PAI): Covers the renter of the vehicle of up to 4500 EUR in case of death, bodily injuries and total or partial disability up to 9000 EUR and up to 2200 EUR for medical expenses incurred due to accident. PAI does not cover accidents prior or after the rental and those outside of the rental car. If PAI is purchased the rental car is insured for one person - the named driver. Additional drivers will need to present their driving license at the time of rental pickup. Cost of PAI coverage is 3.00 EUR per day per registered driver for all car groups.
Rate/Day	EUR 3 per day
Tire & Windshield Protection (TWP)	N/A
Rate/Day	N/A
Super CDW & Theft protection	FULL DAMAGE (SCDW/TP) or SCDW and THEFT: Covers the excess that is applied to the CDW coverage. Daily charge ranges from 18 EUR to 26 EUR depending on vehicle group. SCDW/TP does not provide any coverage concerning damages to the underside of the vehicle, inside of the vehicle-saloon, wind shields, mirrors and tires. Any damage caused due to driver negligence and/or in breach of the Road Circulation Code which is the driving laws of the rental country is the responsibility of the renter and not covered by SCDW/TP. The Accident Statement should always be supplemented so that the insurances' coverage will be in effect. In case of car accident and damages police report is mandatory. Police report is mandatory. Without a police report the client takes full responsibility.
Rate/Day	Varies from EUR 18 to EUR 26 depending on vehicle group
Roadside Assistance	Roadside Assistance is offered free of charge and is available 24-7 within the territory of North Macedonia. This includes vehicle replacement within 24 hours and telephone service support. The Roadside Assistance telephone number is provided at the time of rental. Roadside Assistance and car replacement is available outside the borders of North Macedonia. Additional charges may apply.
Surcharges	Free of charge
Roadside Assistance Protection Plus	N/A
Rate/Day	N/A
Renter Requirement	Valid international or European Union driver's license for at least 12 months, identity card or passport. The drivers license must be valid for international use, otherwise the national license must be fully translated by an embassy or by an equivalent authority and must be readable in latin characters. The photo is mandatory and must be accompanied by a document of identity, always readable in latin characters, where the home address is indicated. The national license, the translation and the passport must be under the same name and must be produced at the same time.

Age Requirements	"Mini - MDMR, MXMR Economy - EDMR - Compact - CDAR, CDMR, CWMR - minimum rental age 21 years. Intermediate - ICMR, IDMR, Standard - SVMR, Fullsize -FVMR - minimum rental age 24 years unless drivers aged 21-23 have held a driving license for a minimum of 2 years. They can rent these car groups with an extra young driver charge of 17.70 EUR inclusive of VAT applied per day. Maximum rental age is 75 years for all vehicle groups. "
Payment Policy	"Visa, American Express, Diners and Mastercard credit cards are accepted. All cards presented must be in the renter's name. A security deposit will be blocked on the credit card and the estimated cost of the rental will be charged at the time of pickup. The deposit will be released by the cardholder's bank upon notification of return of the vehicle. The car categories Mini & Economy require a deposit of 290€, Compact & Intermediate vehicles have a 390€ deposit, Fullsize and Standard vehicles require a 1000€ deposit. Debit cards and cash cards are accepted as forms of payment for the rental or to purchase additional products. The deposit must be paid with a valid credit card. Please enquire at the local branch for details."
Deposit	Mini & Economy EUR 290, Compact & Intermediate EUR 390, Fullsize & Standard EUR 1000 and the estimated cost of the rental
Additional Driver	ADDITIONAL DRIVER (ADDR): Drivers must meet all renter requirements. A daily charge of 3.54 EUR will be assessed for all car groups with a max of 24.78 EUR per rental. All fees quoted include VAT.
Rate/Day	EUR 3,54 per day with a max of EUR 24,78 per rental incl VAT
Infant Seat	CSI Baby Seat: 3.54 EUR per day (max 24.78 EUR per rental). All fees quoted include VAT.
Rate/Day	See above
Child Safety Seat	CST Child Toddler Seat: 3.54 EUR per day (max 24.78 EUR per rental). All fees quoted include VAT.
Rate/Day	See above
Child Booster Seat	BST Booster Seat: 3.54 EUR per day (max 24.78 EUR per rental). All fees quoted include VAT.
Rate/Day	See above
GPS Navigation Device	GPS Global Positioning System: 5.90 EUR per day (max 41.30 EUR per rental). All fees quoted include VAT.
Rate/Day	See above
Ski Racks	N/A
Rate/Day	N/A
Snow Chains	SNO Snow Chains: 11.80 EUR per rental and on-request only. All fees quoted include VAT.
Rate/Day	See above
Snow Tires	During the winter season of 15-Nov to 15-Mar and in cases of inclement winter weather conditions in the country of Macedonia all rental vehicles are fitted with winter tires in accordance to local road laws. Winter tires are included in all rates.
Rate/Day	Included in the rate
Toll Pass Waiver	N/A
Rate/Day	N/A
Wifi Device	Internet Hot Spot: 5.90 EUR per day max 41.30 EUR per rental (limited up to 100mb/day). All fees quoted include VAT.
Rate/Day	See above
Cross Border Policy	CROSS BORDER POLICY: Cross border rentals are allowed within the European countries except Turkey. There is also an insurance fee that applies. The guarantee is equal to the buying value of the rented vehicle. Please contact the Reservations Department for further information. The fee is 35.40 EUR inclusive of VAT for each border of each country the rental vehicle will be driving through. The green card covers the rental vehicle with basic insurance (T.P.I.) as long as it remains inside the borders of the country/countries for which it is issued. Roadside Assistance or car replacement whilst driving abroad is not available.

Oneway rentals	<p>"One Way Rentals</p> <p>Domestic one way rentals are allowed for all car groups. Drop fees apply. Domestic one-way drop fees: All domestic one-way routes have a 59.00 EUR.</p> <p>International one-way rentals are also allowed on request to select locations. A drop fee applies. This fee amount varies depending on the one-way route and destination location. For more information on international one-way drop fees, available routes and conditions it is recommended to contact our reservations department at +389 78252700</p> <p>One ways have to be pre-booked and a minimum advance notice of 24 hours applies. All fees quoted include VAT. "</p>
Refueling Policy	<p>Refueling charges: Full to full. All rental vehicles are delivered with a full tank and must be returned in the same condition. In cases when the vehicle is returned with less than a full tank; the difference will be charged to the renter in accordance to the official rate of Enterprise-Rent-A-Car FYR Macedonia. A tank service fee of 11.80 EUR inclusive of VAT will also apply.</p>
After Hours	N/A
Safety kit	N/A
Languages Spoken	Macedonian, English
Driving Side of the Road	Right

V082020