



Latvia

Currency	EURO
Taxes	VAT 21 % per rental
Surcharges	None
Collision Damage Waiver - Theft Protection (included)	<p>Collision Damage Waiver is included with the rental rates as per default. CDW coverage reduces the renters financial responsibility in the event of a single case of damage to the rental vehicle subject to the terms and conditions of the rental contract and applicable laws. This insurance product does not include damage to the undercarriage, the tires or windshield of the vehicle. It is available for an additional fee of 5.00 EUR per day plus VAT and reduces the excess for damage of the vehicle to 600 and 950 EUR depending on car group.</p> <p>Theft Protection is an optional coverage which reduces the renters financial responsibility in cases of theft in accordance to the terms and conditions of your rental contract and applicable laws. It is available for an additional fee of 4.13 EUR plus VAT per day and reduces the excess for damage of the vehicle to between 600 to 950 EURs depending on the car group rented.</p>
Rate/Day	Included
Third Party Liability (included)	Third Party Liability coverage includes a maximum of 5 000 000 EUR sum for third party injury or death and 1 000 000 EUR for property damage. There is no specific minimum cover amount for this insurance policy as every case is investigated individually.
Rate/Day	Included
Personal Accident Insurance (PAI)	N/A
Rate/Day	N/A
Tire & Windshield Protection (TWP)	Tires and Windshield Protection is an optional coverage which reduces the renters financial responsibility in the event of damage to the tires and/or windshield of the vehicle subject to the terms and conditions of your rental contract and applicable laws. Tires and Windshield Protection is not included within the Collision Damage Waiver and Partial Collision Damage Waiver coverage. It is available for an additional fee of 4.13 EUR per day plus VAT and zeroes the excess for damage to the tires and/or windshield.
Rate/Day	EUR 4,13 per day excl VAT
Partial CDW	Partial Collision Damage Waiver is an optional coverage which further reduces the renters financial responsibility in the event of a single case of damage to the rental vehicle subject to the terms and conditions of the rental contract and applicable laws. This insurance product does not include damage to the undercarriage, the tires or windshield of the vehicle. It is available for an additional fee of 8.26 EUR per day plus VAT and reduces the excess for damage of the vehicle to half the total of the Collision Damage Waiver. Excess for Partial Collision Damage Waiver ranges from 200 to 350 EUR depending on the car group.
Rate/Day	EUR 8,26 per day excl VAT
Super CDW	Super Collision Damage Waiver is an optional coverage which reduces the excess of Collision Damage Waiver to zero in the event of damage to the rental vehicle subject to the terms and conditions of the rental contract and applicable laws. This insurance product also covers damage to the undercarriage, the tires or windshield of the vehicle. It is available for an additional fee of 16.53 EUR plus VAT per day and reduces the excess for damage of the vehicle to zero.
Rate/Day	EUR 16,53 per day excl VAT
Roadside Assistance	<p>Enterprise offers Roadside Assistance Protection (RAP) at select locations. RAP allows the customer to waive financial responsibility for chargeable roadside incidents such as lockouts, vehicle technical failure, towing, replacement car. RAP can be added for 3.00 EUR inclusive of VAT per day.</p> <p>RAP coverage does not include the following: Flat tire, fuel delivery and key replacement. RAP is void and null if at the time of the incident necessitating roadside assistance the renter or authorized driver(s) are in violation of the rental agreement. In such cases Roadside Assistance will be available but standard charges will apply.</p> <p>Enterprise rental locations do not provide direct Roadside Assistance to the renter. The assistance is provided by a car dealership on behalf of Enterprise. RAP is available during the office rental operating hours by calling +371 29338899. Roadside Assistance outside of Latvia can also be obtained by calling +371 29338899 but is not included within this RAP package and is subject to additional charges.</p>

Surcharges	EUR 3 per day incl VAT
Roadside Assistance Protection Plus	N/A
Rate/Day	N/A
Renter Requirement	All drivers (renter and additional drivers) must produce a valid driving license at the time of rental. In addition to a valid driving license, the renter must also produce two proofs of address (utility bill, credit card bill or bank statement for example) not more than three months old, ID card or passport and a major credit card in his/her own name. Multiple-part driving license holders must produce all parts of their license. An international driving permit is required for anyone holding a non-European driving license. Additional ID or further identification checks may be requested if deemed necessary. This may include an identity check with external partners who may check details supplied against databases to which they have access.
Age Requirements	All renters and additional drivers must be 18 or older. Only renters aged 23 or older can rent the Luxury Van vehicle group. The young driver fee for drivers between the ages of 18-21 is 4.25 EUR inclusive of VAT. It is advisable to check local terms and conditions upon completion of the reservation.
Payment Policy	Visa and MasterCard credit cards are accepted as payment for rentals and upon reservation. Cash payments may be accepted in exception to the general rule if a supporting credit card is provided. Cash payments must be arranged and approved by the Station Manager. Deposits: Customers should present valid credit card in his/her own name for security deposit authorization purposes. The deposit amount will cover the amount of Collision Damage Waiver cover which ranges from 600 to 950 EUR depending upon vehicle class and the cost of a full tank of fuel. The purchase of partial collision damage waiver and super collision damage waiver will result in a lower deposit amount. The deposit is blocked during the rental period and unblocked after the rental vehicle has been returned in the same condition at the time of rental pickup (no damage, full tank of fuel and no traffic fines or penalties). Cash deposits will be returned to the rental customer within 45 days after rental return via a wire transfer to the customers bank account.
Deposit	Varies from EUR 600 to EUR 950 depending on vehicle class and the cost of a full tank of fuel
Additional Driver	There will be an additional charge of 5.00 EUR per day for each additional authorized driver. Full rental conditions apply to all additional drivers. All fees quoted include VAT.
Rate/Day	EUR 5 per day incl VAT
Infant Seat	Baby seats are available on-request for an additional fee of 8.00 EUR per day with a maximum rental fee of 35.00 EUR. All fees quoted include VAT.
Rate/Day	See above
Child Safety Seat	Child seats are available on-request for an additional fee of 8.00 EUR per day with a maximum rental fee of 35.00 EUR. All fees quoted include VAT.
Rate/Day	See above
Child Booster Seat	Booster seats are available on-request for an additional fee of 8.00 EUR per day with a maximum rental fee of 35.00 EUR. All fees quoted include VAT.
Rate/Day	See above
GPS Navigation Device	GPS is available on-request for an additional fee of 8.00 EUR per day. All fees quoted include VAT.
Rate/Day	See above
Ski Racks	N/A
Rate/Day	N/A
Snow Chains	N/A
Rate/Day	N/A
Snow Tires	Winter tires are fitted at no extra cost to all rental vehicles as mandated by law during 1 Dec until 31 March.
Rate/Day	Free of charge
Safety kit	A safety kit consisting of a safety triangle and safety jacket is required by law and is provided in all rental vehicles. The customer may provide their own safety kit but Enterprise is not liable for fines issued to renters who cannot provide a kit when asked by police authorities. Any fines levied by police relating to compulsory safety equipment will be charged to the renter.
Rate/Day	Included
Wifi Device	N/A
Rate/Day	N/A

Cross Border Policy	<p>The renter must advise that the rental vehicle will be taken across an international border at the time of rental.</p> <p>Cross-border travel is permitted into Estonia and Lithuania. Cross border fee is 45.00 EUR (VAT incl.) per one country.</p> <p>Cross-border travel is forbidden into Poland, Russia, Ukraine and Belarus.</p> <p>It is recommended to contact the rental location for information relative to cross border travel and its restrictions and regulations.</p> <p>A penalty fee equal to the cost of recovering the rental vehicle and a 500 Euro fine will apply for the unauthorized drop of the rental vehicle in a country prohibited for cross-border travel. A penalty fee of 250 Euro will apply for unauthorized drop of the rental vehicle in a country other than the country of rental origin.</p>
Oneway rentals	<p>International one way rentals are available at an additional cost:</p> <p>Riga -Tallinn, Tallinn City office (Estonia) - 139.15 EUR</p> <p>Riga - Vilnius Airport, Vilnius City office, Kaunas Airport (Lithuania) - 139.15 EUR. All fees quoted include VAT.</p>
Refueling Policy	<p>All vehicles are delivered with a full tank of fuel and should be returned in the same condition. If a vehicle is returned with less than a full tank of fuel a refueling charge per missing litre of fuel at a rate of EUR 2.42 inclusive of VAT will apply. Prepaid fuel option is available upon request. Please ask station staff at the time of rental for information about prepaid fuel and pricing.</p>
After Hours	N/A
Delivery and Collection	<p>Delivery and collection service is available to Hotels in the centre of Riga, Riga Old Town, Jumala, Riga Ferry Harbor, Riga Railway Station and Riga Bus Station during main office hours at a charge of 15.00 EUR per service.</p> <p>Deliveries and collections outside city limits or over 10km in distance upon renter request will cost an additional 0.60 EUR per km.</p> <p>For out of main office hours deliveries and/or collections an out of hours charge of 30.00 EUR each way will apply in addition to the above charges. Night deliveries are by request only.</p> <p>Please call our station team at +371 29338899 to request delivery or collection service.</p> <p>Out of main office hours delivery and collection service is subject to the same conditions as delivery and collection during office hours, however, an after-hours charge of 30.00 EUR applies. All fees quoted include VAT.</p>
Languages Spoken	Latvian, English
Driving Side of the Road	Right

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