



Israel

Currency	USD
Taxes	VAT 17% per rental
Surcharges	ILAP Israel Airport Fee USD 39 per rental
Mileage policy	For rentals between 1-2 days there is a 250km per day limit. Should the total rental exceed the kilometer quota set out in the Standard Agreement (based on the applicable rental period), the Renter shall be charged with a kilometer surcharge payment for each kilometer above said quota in the amount set out in the Standard Agreement.
Collision Damage Waiver - Theft Protection (included)	<p>CDWTP - Collision Damage Waiver and Theft Protection - available for purchase at the rental counter only unless it is expressly noted in the reservation that such coverage is included in the rental price. CDWTP provides coverage for theft of the vehicle and damage or total loss of the vehicle due to a car accident, whether caused by the renter or as a result of damage caused by a third party. CDW-TP coverage remains subject to payment of the excess (deductible) payment for each damage or loss separately whether such damage is caused by the renter or as a result of damage caused by a third party. Coverage does not include damage caused by prohibited use and damage to the undercarriage, roof, tires of the vehicle for which the renter is fully responsible. This coverage is not valid outside of the State of Israel (including Tabah) and within the areas designated as Area A in the agreement signed between the state of Israel and the Palestinian Authority. Loss of personal belongings is not covered. There may be other exclusions, further information is available at the Alamo rental counter. The cost of this coverage varies by car group.</p> <p>If the coverage is not included in the rental price, renters Choosing not to purchase this coverage means the renter chose to utilize the CDW and TP coverage obtained through a credit card company (and not through the rental company) and in such case renter will be required to provide security through a credit card in an amount no less than US\$ 2,500 and will be responsible for any damage, theft or loss to the vehicle or its accessories. It is renters responsibility to verify the terms of such coverage with the credit card company.</p>
Rate/Day	Included
Third Party Liability (included)	<p>LIABILITY DAMAGE WAIVER (LDW) which provides coverage for third party liability is mandatory and is included in the rental cost.</p> <p>The purchase of Collision Damage Waiver-Theft Protection (CDW-TP) is mandatory at the rental counter unless you choose to utilize the CDW and TP coverage you obtained through your credit card company. See LDW and CDW-TP for further details.</p>
Rate/Day	Included
Personal Accident Insurance (PAI)	N/A
Rate/Day	N/A
Tire & Windshield Protection (TWP)	Available for purchase at the rental counter only. Choosing this coverage removes excess (deductible) payment for damage to the windshield of the vehicle and provides full coverage except for such damages as detailed in the rental contract.
Rate/Day	TBA
Supplemental Liability Protection	LIABILITY DAMAGE WAIVER (LDW) is mandatory and must be purchased at the rental counter. LDW covers personal injury and death for the driver of the vehicle, passengers in the vehicle, and third parties and third party standard property damages. It does not cover damage to the rental vehicle. The cost of this coverage will be specified in your confirmation email. Please note that the coverage that the rental company provides with respect to third party damage is limited to an amount which does not exceed NIS 600,000 (approximately 170,000 USD) per event.
Rate/Day	TBA
Excess Protection	Available for purchase at the rental counter only by renters who purchased the CDW-TP coverage (whether or not included in the rental price as part of the reservation or purchased at the rental counter). Choosing this coverage removes the requirement to pay the excess (deductible) payment under the CDW-TP coverage and provides full coverage except for such damages as detailed in the rental contract (undercarriage, roof, tires, prohibited use, etc) for which the renter remains fully responsible. Coverage is not valid outside of the State of Israel (including Tabah). For the avoidance of doubt coverage is not valid within the areas designated as Area A in the agreement signed between the State of Israel and the Palestinian authority. Loss of personal belongings is not covered. There may be other exclusions, further information is available at the rental counter. The cost of this coverage varies by vehicle group.
Rate/Day	Varies per car group

Roadside Assistance	Roadside Assistance Protection- Alamo offers roadside assistance at all locations within the State of Israel and will not provided outside of Israel (including Tabah) and within the areas designated as Area A in the agreement signed between the state of Israel and the Palestinian Authority. In the event of a breakdown this service is free. Roadside assistance also offers services in case of- flat tire, lockout, fuel delivery, and key replacement- costs may vary between incidents. Roadside assistance is void and of no effect if, at the time of the incident requiring roadside assistance, the Renter or authorized drivers are in violation of the Rental Agreement and Rental Terms provided to the Renter at the Alamo rental counter, including, without limitation, the prohibited uses and violations set forth therein. In such cases, roadside assistance will be available but standard charges will apply. Alamo rental locations do not provide direct roadside assistance to the customer. This assistance is provided by Eldan on behalf of Alamo. This service is available 24 hours 7 days a week by calling 972-3-5579000 and following the prompts listed
Surcharges	Free of charge, see above
Roadside Assistance Protection Plus	N/A
Rate/Day	N/A
Renter Requirement	<p>All renters must be at least 18 years of age and be present at the pick-up. Drivers aged 18-23 (young drivers) may rent Economy, Compact, and Intermediate only and will be charged a Young Driver Extra Payment in the amount of 22.43USD per day for renters aged 18-20 and 12.46USD per day for renters aged 21-23. All payments hereunder shall be charged VAT (currently 17%) unless the renter presents a valid Tourist Visa.*</p> <p>All drivers must present a legible driver's license, in English and suitable for the type of rented vehicle which includes a photo of the driver and that has been in effect for a minimum of two (2) years and be valid for at least one year from entry to Israel. If the license is not written in English, the renter must produce an international driver's license. All drivers must produce a valid passport. All drivers must present a major credit card in his/her own name at the time of rental. In addition to the above, the credit card shall be used as security for any payment due by the Renter to Alamo in accordance with the Agreement and the Rental Terms, up to the amount specified in the Agreement, subject to the approval of the credit card company (herein, the "Security"), and this Security shall be renewed from time to time</p> <p>There is a mandatory airport service fee of 39.00 USD per rental assessed at all airport locations.</p> <p>Should the Renter be travelling with a child aged 4 or under, mandatory regulations applicable in Israel compel the Renter to drive with a safety alert system installed in the vehicle for the prevention of forgetting children inside the vehicle after parking (herein, the "System"). The fine for driving without such a System installed in the vehicle is NIS 250 and a deduction of 4 points for holders of Israeli drivers' licenses. The System can be purchased at the rental counter for USD 70, excluding VAT.*</p> <p>*Israeli citizens, Israeli Passport holders and non-tourist visa holders pay 17% VAT.</p>
Age Requirements	All renters must be at least 18 years of age, be present at the pick-up and present a valid and legible driver's license in English and suitable for the type of rented vehicle which includes a photo of the driver and that has been in effect for a minimum of two (2) years, valid for at least one year from entry to Israel. If the driver's license is not written in English, the renter must additionally hold and provide Eldan an international driver's license. Renters age 18-23 (inclusive) (young drivers) may rent Mini, Economy, Compact, and Intermediate only and will be charged a Young Driver extra payment in the amount of 22.43USD per day for renters aged 18-20 and 12.46 USD per day for renters aged 21-23. All payments hereunder shall be charged VAT (currently 17%) unless the renter presents a valid Tourist Visa.
Payment Policy	<p>Accepted methods of payment: Credit cards: Amex, Diners, Master Card, and Visa are accepted. Security Deposits, SD- for each rental a deposit will be held through your credit card for the estimated amount of the rental plus a security deposit which may vary based on the vehicle type, type of reservation, type of coverages, etc., all of which being subject to the approval of the credit card company. The Security Deposit will be authorized on the Renters credit card at the time of rental. The minimum authorization is 250 USD. It is hereby clarified that if you choose to utilize the CDW and TP coverage obtained through your credit card company (and not through the rental company) then such authorization shall be no less than 2,500USD (See Collision Damage Waiver and Theft Protection). Subject to any legal limitations under applicable law, cash and debit cards are not accepted methods of payment.</p>
Deposit	Estimated cost of the rental plus a security deposit depending on vehicle type. Min. deposit is USD 700
Additional Driver	All drivers must meet our minimum age requirements and present a valid photo drivers license written in English and if not English must have an international drivers license and a valid passport. All location policies that apply to the renter will also apply to the additional driver. Additional authorized driver fee- 3.00 USD per day -max 50.00 USD per rental. If additional drivers do not have a Tourist visa the rental will have a charge for VAT of 17 percent.
Rate/Day	USD 3 per day
Infant Seat	N/A
Rate/Day	N/A

Child Safety Seat	9MOS-4years USD 5 per day max USD 150 per rental. Available upon request
Rate/Day	See above
Child Booster Seat	Bst booster seat (4years+): 5 USD per day (max 150 USD per rental). All special equipment is available upon request
Rate/Day	See above
GPS Navigation Device	GPS IPAD with GPS app: 18.80 USD per day. All special equipment is available upon request.
Rate/Day	See above
Cross Border Policy	Vehicles may not be driven beyond the borders of the State of Israel as well as within the areas designated as Area A in the agreement signed between the state of Israel and the Palestinian Authority. Additional information may be provided at the time of rental.
Oneway rentals	One way rentals are allowed between pick up at the rental counter and other specific city locations in Israel, without a drop charge or minimum day rental except in respect of Eilat. For one way rentals that drop off or originate in Eilat, the vehicle must be rented for 3 or more days in order for the drop fee to be waived. If the vehicle is rented for less than 3 days a drop charge of 190.00 USD will apply. Please check at the rental counter upon arrival for complete one-way rental information.
Refueling Policy	Vehicles are rented with a full tank and must be returned in the same condition. If the vehicle is returned with less than a full tank of fuel, the Renter will be charged for the difference at the fuel market price per liter plus a 35 percent service charge. VAT will apply only for Israeli under applicable law. Tourists holding a Tourist Visa do not incur VAT.
After Hours	N/A
Delivery and Collection	N/A
Languages Spoken	Hebrew, Arabic, English
Driving Side of the Road	Right
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