



# Guatemala

<b>Currency</b>	USD
<b>Taxes</b>	State Tax (STAX) 12%
<b>Surcharges</b>	"License Plate Fee (VREG) \$1.50 per day Environmental Fee (OPTL) \$0.40 per day Airport Fee (ARPT) 5% "
<b>Collision Damage Waiver - Theft Protection (included)</b>	<p>Collision Damage Waiver Theft Protection (CDW-TP) is not insurance. The rental location requires purchase of CDW-TP to rent a vehicle, unless you present written proof that your credit card provides collision and theft protection in Guatemala or purchase the Alamo Protection Package (APP) which includes CDW-TP. If you purchase CDW-TP, the rental company contractually waives your responsibility for all or part of the cost of damage to, loss or theft of the vehicle during the rental period in Guatemala unless you invalidate the coverage as provided in the rental agreement.</p> <p>A deductible of up to 2,500 USD for Collision Damage Waiver depending on car class, and a deductible of 3,500 USD for Theft Protection will apply.</p> <p>If CDW-TP and APP are both declined, the renter is responsible for the full value of damage to or loss of the vehicle, and an authorization on the customers credit card will be taken at the time of rental for the estimated cost of the rental plus 1,000 USD.</p>
<b>Rate/Day</b>	Included
<b>Third Party Liability (included)</b>	<p>"Third Party Liability (TPL) The purchase of Third Party Liability (TPL) is required by the rental location on all vehicles unless you provide proof of liability coverage or purchase the Alamo Protection Package (APP), which includes TPL. Customers can obtain coverage for damages and injuries to third parties, up to the policy limits, under the local rental car company's insurance by purchasing its TPL protection, and such a purchase is required unless the customer presents valid written proof of current liability insurance specifying coverage in Guatemala or if the customer purchases National Protection Package (APP) which includes TPL. TPL provides coverage for incidents which occur during the rental period in Guatemala. TPL coverage is subject to the actions listed on the rental agreement that invalidate the coverage as described in the rental agreement. A deductible of up to \$5,000 USD applies. Please be aware that most auto insurance policies from outside of Guatemala do not provide coverage in Guatemala. Liability insurance purchased on third party travel websites is not an acceptable form of coverage. Employees of the local rental car company are not qualified to evaluate the adequacy of the customer's personal auto insurance coverage. The renter should contact their insurance company prior to arrival with any questions regarding their specific coverage.</p> <p>Deductible: \$5,000 USD all vehicles</p> <p>TPL provides liability coverage up to \$100,000 USD</p>
<b>Rate/Day</b>	Included
<b>Personal Accident Insurance (PAI)</b>	N/A
<b>Rate/Day</b>	N/A
<b>Tire &amp; Windshield Protection (TWP)</b>	"Tire and Windshield Protection (TWP) Tire & Windshield Protection waives customer's liability in the event of damage to tires, windshield due to the bad conditions of the roads."
<b>Rate/Day</b>	\$5
<b>Deductible Protection (DP)</b>	Deductible Protection (DP) may be purchased as an additional protection along with the CDW-TP and TPL. DP reduces renter's Collision Damage Waiver-Theft Protection and Third Party Liability deductible to \$0.
<b>Rate/Day</b>	\$15

<b>Additional Protections</b>	<p>"Alamo Protection Package (APP) is a package which includes Collision Damage Waiver-Theft Protection (CDW-TP), Tire and Windshield Protection (TWP), Deductible Protection (DP) and Third Party Liability (TPL) at a discounted price. Alamo Protection Package (APP) is not insurance. If you purchase APP the rental company contractually waives your responsibility for the cost of damage to, loss or theft of the vehicle, up to the policy limits for damages and injuries to third parties during the rental period in Guatemala, subject to the actions listed on the rental agreement that invalidate the coverage as described in the rental agreement.</p> <p>No deductible applies."</p>
<b>Rate/Day</b>	<p>"\$34.00 - Economy, Compact, Intermediate, Standard, Fullsize, Mini-SUV, Compact-SUV, Intermediate-SUV</p> <p>\$45.00 - Fullsize-SUV, Fullsize-Pickup, Fullsize-Van, Premium-SUV and Luxury-SUV"</p>
<b>Roadside Assistance</b>	<p>Available 24 hours: Customer must call Alamo at 502-2217-2100 during business hours and 502-1778 option 1, outside of business hours. In the case of an accident/incident, customer must contact rental location and insurance company immediately to report accident. Detailed instructions are provided at the time of rental.</p>
<b>Roadside Assistance Protection Plus</b>	<p>"Roadside Plus (RSP) - If selected and paid for at the time of rental, Roadside Assistance is available 24/7 without additional charges.</p> <p>RSP includes towing (not related to an accident), flat tire service (if no inflated spare is available, vehicle will be towed), and lockout service (if keys are locked inside the vehicle). Jumpstarts and fuel delivery service for up to 5 gallons (or equivalent liters) of fuel is also provided. Tire damage beyond repair as a result of driver neglect is the responsibility of the renter.</p> <p>RSP does not include replacement of lost keys (including remote entry devices), the replacement cost of the key will be \$50.00 USD and will be added to the rental agreement."</p>
<b>Rate/Day</b>	\$5
<b>Renter Requirement</b>	<p>"Must meet the location's minimum age requirements.</p> <p>Present a valid driver's license.</p> <p>Present a major credit card in renter's name at the time of rental</p> <p>A customer can drive in country using their drivers license from country of origin for up to 60 days. If staying in country longer, they will need an International driving permit. A notarized English translation is not required for Chinese drivers license.</p> <p>International drivers must provide a valid license from their country of residence. In addition to the drivers license, if the characters are not in English or Latin characters, an international drivers permit is recommended. If the drivers license is in characters other than Latin, an International permit is required or a Notarized English Translation is accepted.</p> <p>This location accepts notarized Chinese Drivers License."</p>
<b>Age Requirements</b>	<p>"Minimum age to rent a vehicle is 21 and maximum rental age is 75 years. Drivers between the ages of 21 and 24 will incur an additional daily fee."</p>
<b>Rate/Day</b>	\$ 10
<b>Payment Policy</b>	<p>A passport in addition to a credit card, with available credit and in the renters name, must be presented. The signature on the back must match the name imprinted on the card. In addition, if the renter has an online transaction, the number and name printed on the card presented by renter must match the name and number stored for the online transaction.</p> <p>Credit Cards honored: American Express, MasterCard, VISA</p> <p>An authorization on the credit card in the amount of \$800 USD will be taken on all rentals plus the estimated cost of the rental. This authorization amount may be used toward damages of vehicles or late charges.</p> <p>Debit/Check cards are accepted as final payment but customer must pre-authorize with a valid credit card. Debit/check cards are considered to be any non-credit card American Express, MasterCard, VISA, Discover logo. Any other non-credit card without one of these logos are not accepted.</p>
<b>Deposit</b>	\$800 plus the estimated cost of the rental

<b>Additional Driver</b>	<p>"- All additional drivers must meet all rental requirements.</p> <ul style="list-style-type: none"> <li>· Additional drivers must appear at the rental counter with the primary renter.</li> <li>· Additional drivers must sign the rental agreement.</li> <li>· An additional daily fee may apply for any Additional Drivers.</li> </ul> <p>The additional driver can only be added to the contract at the pick up location.</p> <p>"</p>
<b>Rate/Day</b>	\$10 per day
<b>Infant Seat</b>	Alamo features child restraint systems that conform to government standards. This is a rear-facing seat recommended for infants 5-20lbs
<b>Rate/Day</b>	"US\$6.00 Maximum \$180.00 Replacement \$150.00"
<b>Child Safety Seat</b>	Alamo features child restraint systems that conform to government standards. The convertible seat is designed for infants and toddlers.
<b>Rate/Day</b>	"US\$6.00 Maximum \$180.00 Replacement \$150.00"
<b>Child Booster Seat</b>	Alamo features child restraint systems that conform to government standards.
<b>Rate/Day</b>	"US\$6.00 Maximum \$180.00 Replacement \$150.00"
<b>Cellular Phone</b>	It is a Smartphone with WiFi. Included in your daily fee, you will get local calls and messaging.
<b>Rate/Day</b>	"US\$15.00 daily Maximum \$450.00 Replacement \$150.00"
<b>Cross Border Policy</b>	<p>"Unrestricted driving within Guatemala.</p> <p>Renters may drive into El Salvador, Honduras and Nicaragua, however, arrangements must be made with the rental station 48 hours prior to leaving Guatemala. A fee of \$35 USD will be assessed for legal/cross border documents. Rental vehicles may not be driven outside of Guatemala without the required legal documents. "</p>
<b>Oneway rentals</b>	<p>"Unrestricted driving within Guatemala.</p> <p>Renters may drive into El Salvador, Honduras and Nicaragua, however, arrangements must be made with the rental station 48 hours prior to leaving Guatemala. A fee of \$35 USD will be assessed for legal/cross border documents. Rental vehicles may not be driven outside of Guatemala without the required legal documents. "</p>
<b>Refueling Policy</b>	<p>"As a customer, you have a choice as to how you would like to pay for fuel.</p> <p>Option 1- We Refill This option allows the renter to pay Alamo at the end of the rental for gas used but not replaced. Price per gallon will be higher than local fuel prices. A 40% surcharge will apply.</p> <p>Option 2- You Refill This option allows the renter to return the vehicle with a full tank of gas to avoid extra fuel charges.</p> <p>"</p>
<b>After Hours</b>	N/A
<b>Fleet Mix</b>	Toyota, Chevrolet
<b>Languages Spoken</b>	Spanish & English
<b>Driving Side of the Road</b>	Right

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