



# Germany

<b>Currency</b>	EUR
<b>Taxes</b>	Value added Tax (VAT) 19%
<b>Surcharges</b>	Included
<b>Collision Damage Waiver - Theft Protection (included)</b>	Damage Waiver (DW) reduces the deductible in the event of damage or theft of the vehicle, when no responsible third party is identified. If DW is not included in the reservation, it is available for purchase at the rental counter and reduces the applicable excess to zero. If included in the reservation, all Car and SUV categories of the sizes Mini, Economy, Compact, Intermediate, Standard and Small Passenger Vans have a 950.00 EUR excess, for Fullsize and Premium vehicles, Large Passenger Vans, Large SUVs and the Small Cargo Van the excess is 1150.00 EUR, for all other Cargo Vans the excess is 1500.00 EUR and for the Luxury Elite Electric an excess of 2500.00 EUR applies.
<b>Rate/Day</b>	Included
<b>Third Party Liability (included)</b>	Included
<b>Rate/Day</b>	Included
<b>Personal Accident Insurance(PAI)/ Personal Effects Coverage(PEC)</b>	Personal Accident Insurance(PAI)/ Personal Effects Coverage(PEC) is an optional coverage which provides the renter and renter's passengers with accidental death benefits, injury expense benefits and insures the personal effects of the renter and passengers while they travel. Before purchasing PAI/PEC it is advised to determine, if a personal coverage is adequate. The PAI/PEC coverage cannot exceed 44 days and/or a total amount of 200€ regardless of the duration of the rental period.
<b>Rate/Day</b>	EUR 6,61 per day
<b>Tire &amp; Windshield Protection (TWP)</b>	Not available
<b>Rate/Day</b>	N/A
<b>Excess Protection (EP)</b>	Excess Protection (EP) is an optional coverage which reduces the applicable Damage Waiver excess amount to zero for all vehicles. The excess for Elite Electric vehicles can be reduced to 1000 EUR. If EP is not included in the reservation, it is available for purchase. Before purchasing EP it is advised to determine, if a personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If EP is declined, the renter will be required to pay these charges up to the Damage Waiver excess amount and seek compensation through their carrier of personal coverage. EP is not insurance.
<b>Rate/Day</b>	Car class FDMR, FWMR, FDAR, FWAR, FFMR, FFAR, PDMR, PWMR, PDAR, PWAR, PFAR, FVMR, FVAR, LVMR, LVAR and GVAR rate/day is EUR 37,47 Car class IKMN, SKMN, FKMN, OKMN, PKMD and LKMD not available. For all the other car class categories the rate/day is EUR 31,23
<b>Extra Coverage Option (NOC)</b>	Not available
<b>Rate/Day</b>	N/A
<b>Roadside Assistance</b>	Emergency contact details for 24/7 roadside assistance can be found on the rental contract. Customers should call this number if required. Dependent on the circumstances, we reserve the right to not replace the vehicle and pass on specific repair/callout charges to the customer.
<b>Surcharges</b>	Included
<b>Roadside Assistance Protection Plus</b>	Roadside Assistance Protection (RAP) is an optional 24-hour emergency service including provision of a replacement vehicle in case of lost vehicle key, shipping of the key, on-site assistance in case of tire breakdowns, towing service, forced unlocking of the vehicle if the keys are locked inside, jump-start assistance, and refuelling service up to 5 litres. The renter pays a flat-rate fee that covers all roadside assistance services. Before purchasing RAP, it is advised to determine if a personal coverage is adequate to cover these charges. If RAP is declined, the renter will be required to pay any applicable charges and seek compensation from the carrier of personal coverage. RAP is not insurance.
<b>Rate/Day</b>	EUR 7,49 per day

<b>Renter Requirement</b>	All drivers must present a full valid driving license. If the driving license is written in a language and characters different to those of the country of rental, an International Driving Permit is also required. Renters are advised to check whether local authorities require foreign drivers to present an International Driving Permit to avoid the risk of potential fines. Renters with licenses from countries who are not part of the International Driving Permit Agreement should carry a certified translation. All renters must provide a valid identity card or passport. Non-EU licenses are valid for up to 6 months based on the date of the stamp in the renter's passport. After six months, an EU issued driving license is legally required. Please note that we reserve the right to request additional ID or conduct further identification checks if needed which may include an identity check with an external organisation. Upon the United Kingdom leaving the European Union (EU) the requirements for UK Driving license holders driving in EU member states may change. Please check requirements before travelling. Advice on driving in Europe following the United Kingdom leaving the EU may be found at <a href="https://www.gov.uk/driving-abroad">https://www.gov.uk/driving-abroad</a>
<b>Age Requirements</b>	All drivers must be at least 21 years old. Drivers under the age of 25 may only rent cars and SUVs of the categories Mini, Economy, Compact, Intermediate and Standard as well as Cargo Vans and will be subject to an underage driver fee of 16.00 EUR per day. At airport and rail locations the fee is 19.99 EUR per day. Drivers aged over 25 may rent all vehicles with the exception of Luxury Electric Vehicles where the minimum age is 30.
<b>Payment Policy</b>	All major debit and credit cards, issued by either Maestro, VPAY, Visa Electron, Visa, Mastercard or American Express, are accepted. All cards presented must be in the renters name. Prepaid cards, cash, checks, Diners Club and Discover Card are not accepted.  A security deposit of 250.00 EUR plus the estimated cost of the rental will be taken at the time of rental. If payment is made by credit card, only the estimated cost of rental will be charged and a security deposit will be blocked on the credit card. The car categories Fullsize, Premiums, Large Passenger Vans, Large SUVs and Luxury Elite Electric must be paid via credit card.
<b>Deposit</b>	See above
<b>Additional Driver</b>	Additional drivers must meet all renter requirements. Additional drivers can be added to the contract at any rental branch. Additional charges will apply.
<b>Rate/Day</b>	EUR 12,49 per day per driver, EUR 87,40 per week per driver, no max
<b>Infant Seat</b>	*On request, not available at all homecity locations
<b>Rate/Day</b>	EUR 12 per day, EUR 84 per week, max. EUR 120 per rental
<b>Child Safety Seat</b>	*Only available at the airports
<b>Rate/Day</b>	EUR 12 per day, EUR 84 per week, max. EUR 120 per rental
<b>Child Booster Seat</b>	*On request, not available at all homecity locations
<b>Rate/Day</b>	EUR 12 per day, EUR 84 per week, max. EUR 120 per rental
<b>GPS Navigation Device</b>	Available
<b>Rate/Day</b>	EUR 12,49 per day, EUR 62,45 per week, max. EUR 124,90 per rental.
<b>Ski Racks</b>	*MUC airport only, at request
<b>Rate/Day</b>	EUR 15 per day, EUR 70 per week, max. EUR 120 per rental. EUR 300 to replace
<b>Snow Chains</b>	*MUC airport only, on request
<b>Rate/Day</b>	EUR 12,49 per day, EUR 62,45 per week, max. EUR 124,90 per rental. EUR 100 to replace
<b>Winter Tires</b>	During winter weather conditions (1st Nov - 31st Mar), winter appropriate tires are included in the price.
<b>Rate/Day</b>	Included
<b>Bluetooth</b>	EUR 6,20 per day, EUR 31 per week, max. EUR 62 per rental
<b>Wifi Device</b>	Not available
<b>Rate/Day</b>	N/A
<b>Cross Border Policy</b>	Vehicles can be driven in Andorra, Austria, Belgium, Denmark, Finland, France, Gibraltar, Great Britain, Ireland, Liechtenstein, Luxembourg, Monaco, Netherlands, Northern Italy, Norway, Portugal, Sweden, Switzerland and Spain. Vehicles can also be driven in Croatia, Southern Italy, the Vatican, San Marino, Poland, Slovakia, Slovenia, the Czech Republic and Hungary with exception of vehicles of the brands Audi, BMW, Mercedes, VW, Land Rover, Jaguar. Premium and Luxury Elite Electric vehicles cannot be rented for cross border travels. Additional charges will apply for all cross border travels. In all cases, customers must inform the rental branch of their intention to leave the country with the vehicle and require authorization.
<b>Oneway rentals</b>	One-way rentals within Germany are allowed. Surcharges will apply. Availability of car classes for one-way bookings may depend on regional restrictions.

<b>Refueling Policy</b>	Renters must return the vehicle with the same fuel level as the time of pick up. If the vehicle is not returned with the same level of fuel the renter will be charged a refuelling service charge based upon the fuel used. The refuelling charge is EUR 4,50 per litre. The renter may choose to prepay for the refuelling service charge at the time of vehicle collection. Please contact the local branch for details.
<b>Grace Period</b>	A day is a complete or partial period of 24 consecutive hours from the start of the Rental Period. On return, a grace period of 29 minutes will be applied if the 24-hour period is exceeded before an extra day applies. Beyond this grace period, an additional day at the local rate will be charged.
<b>Maximum length of rental</b>	There is no maximum length of rental, however the customer will have to go to a local branch every 28 days to have the condition of the vehicle checked.
<b>After Hours</b>	Please contact the local rental branch to enquire about after hours rentals and returns. Additional charges may apply.
<b>Delivery and Collection</b>	Please contact the local rental branch to enquire about delivery and collection. Additional charges will apply.
<b>Fleet Mix</b>	Not available
<b>Languages Spoken</b>	On request
<b>Driving Side of the Road</b>	Right

V012021