



# Georgia

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| <b>Currency</b>  | USD  |
| <b>Taxes</b>   | VAT 18% per rental   |
| <b>Surcharges</b>  | None   |
| <b>Collision Damage Waiver - Theft Protection (included)</b> | "The CDW/TP/PAI/SLP packaged coverage product is included in rates by default. Collision Damage Waiver - CDW and Theft Protection - TP reduces the excess in case of damages and theft to between 300 to 400 USD depending on the car group.<br>PAI - Personal Accident Insurance is included with the rates by default and the coverage per seat is 8680 USD.<br>SLP - Supplemental Liability Protection is included with the rates by default and the coverage is 10000 USD for third party liability including bodily injury, death and property damage.<br>" |
| <b>Rate/Day</b>  | Included   |
| <b>Third Party Liability (included)</b>                      | "The CDW/TP/PAI/SLP packaged coverage product is included in rates by default. Collision Damage Waiver - CDW and Theft Protection - TP reduces the excess in case of damages and theft to between 300 to 400 USD depending on the car group.<br>PAI - Personal Accident Insurance is included with the rates by default and the coverage per seat is 8680 USD.<br>SLP - Supplemental Liability Protection is included with the rates by default and the coverage is 10000 USD for third party liability including bodily injury, death and property damage.<br>" |
| <b>Rate/Day</b>  | Included   |
| <b>Personal Accident Insurance (PAI)</b>                     | "The CDW/TP/PAI/SLP packaged coverage product is included in rates by default. Collision Damage Waiver - CDW and Theft Protection - TP reduces the excess in case of damages and theft to between 300 to 400 USD depending on the car group.<br>PAI - Personal Accident Insurance is included with the rates by default and the coverage per seat is 8680 USD.<br>SLP - Supplemental Liability Protection is included with the rates by default and the coverage is 10000 USD for third party liability including bodily injury, death and property damage.<br>" |
| <b>Rate/Day</b>  | Free of charge   |
| <b>Tire &amp; Windshield Protection (TWP)</b>                | TWP - Tires and Windshield Protection is an optional coverage which reduces the renters financial responsibility to zero in cases of damages to tires or windshield of the rented vehicle in accordance to the terms and conditions of your rental contract and applicable laws. It is available for an additional fee of 4.20 USD plus VAT per day and reduces the excess for tire and windshield damage to between 150 to 200 USD depending on the car group.  |
| <b>Rate/Day</b>  | USD 4,20 per day plus VAT  |
| <b>Super CDW &amp; Theft protection</b>                      | SCDWTP - Super Collision Damage Waiver & Theft Protection is an optional coverage which reduces the excess of Collision Damage Waiver and Theft Protection in the event of damage and/or theft to the rental vehicle subject to the terms and conditions of the rental contract and applicable laws. It is available for an additional fee of 8.50 USD plus VAT per day and reduces the excess for damage to between 150 to 200 USD depending on the car group.  |
| <b>Rate/Day</b>  | USD 8,50 plus VAT  |
| <b>Super CDW &amp; Tires and Windshield protection</b>       | SCDWTWP - Super Collision Damage Waiver, Theft Waiver and Tires and Windshield Protection is an optional coverage which reduces the excess of CDW, TP and TWP to zero in case of damage to the rental vehicle and theft. This insurance product also covers damage to the tires or windshield of the vehicle. It is available for an additional fee of 12.75 USD plus VAT and reduces the excess for damage or theft to zero.  |
| <b>Rate/Day</b>  | USD 12,75 plus VAT   |

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| <b>Roadside Assistance</b>                 | "Standard roadside assistance is included in the rates. If customers have a breakdown or accident they will receive roadside assistance from our technical department. The 24/7 contact numbers are: 00995577967070 and 00995577657070. Other roadside services like flat tire, jump start, fuel delivery, loss of keys or lock services are available upon request with an extra charge according to the agency price list.<br>Roadside assistance is also available 24/7 in and outside of Georgia. Should customers face problems within the territory of Georgia a 0.95 USD fee per km applies depending on the distance between Tbilisi and the location of the rental vehicle requiring roadside assistance. The same rule and fee applies for roadside assistance in the territory of Armenia with the per km fee based on the distance between our Yerevan office and rental vehicle location. All fees quoted include VAT."  |
| <b>Surcharges</b>                          | Included, see above   |
| <b>Roadside Assistance Protection Plus</b> | N/A   |
| <b>Rate/Day</b>                            | N/A   |
| <b>Renter Requirement</b>                  | "At the time of rental pickup renter must be in a possession of a valid driving license for over 1 year, passport and credit card as well as comply to the terms and conditions. International driving license is required for US citizens as well as some other countries where local driving licenses are not in latin letters.<br><b>DRIVING RESTRICTIONS</b><br>Driving to Omalu, Shatili and Ushguli from November till mid of April is forbidden for any types of vehicles because of dangerous road conditions, during the summer time it is allowed to drive there with SUVs but because of bad road conditions we do not recommend."   |
| <b>Age Requirements</b>                    | Minimum rental age is 21, maximum is 79. There is no young drivers fee.   |
| <b>Payment Policy</b>                      | "Visa, MasterCard, AMEX, ARCA credit cards are accepted as payment for rentals and upon reservation.<br>Cash payments may be accepted in exception to the general rule if a supporting credit card is provided. Cash payments must be arranged and approved by the Station Manager.<br>Deposits: Customers should present valid credit card in his/her own name for security deposit authorization purposes. The deposit amount will cover the amount of Collision Damage Waiver cover which ranges from 300 to 400 USD depending upon vehicle class and the cost of a full tank of fuel. The purchase of partial collision damage waiver and super collision damage waiver will result in a lower deposit amount.<br>The deposit is blocked during the rental period and unblocked within 21 working days after the rental vehicle has been returned in the same condition at the time of rental pickup (no damage, full tank of fuel and no traffic fines or penalties).<br>" |
| <b>Deposit</b>                             | Ranges between USD 300 to 400 based on the vehicle class and the cost of a full tank of fuel  |
| <b>Additional Driver</b>                   | Additional Driver is available at a cost of 4.96 USD per day with a maximum per rental cost of 34.69 USD. Additional Drivers must be at least 21 years old and in a possession of valid driving license and passport as well as comply to other terms and conditions. All fees quoted include VAT.  |
| <b>Rate/Day</b>                            | USD 4,96 per day max USD 34,69 incl VAT   |
| <b>Infant Seat</b>                         | Baby seats are available at a cost of 8.50 USD per day, with a maximum of 59.50 USD per rental. 24 hours notice is required to guarantee availability. In the case of loss/damage a replacement fee of 85.00 USD will apply.  |
| <b>Rate/Day</b>                            | USD 8,50 per day max USD 59,50 per rental   |
| <b>Child Safety Seat</b>                   | Child Safety Seats are available at a cost of 8.50 USD per day, with a maximum of 59.50 USD per rental. 24 hours notice is required to guarantee availability. In the case of loss/damage a replacement fee of 85.00 USD will apply.  |
| <b>Rate/Day</b>                            | USD 8,50 per day max USD 59,50 per rental   |
| <b>Child Booster Seat</b>                  | Booster Seats are available at a cost of 8.50 USD per day, with a maximum of 59.50 USD per rental. In the case of loss/damage a replacement fee of 50.00 USD will apply.  |
| <b>Rate/Day</b>                            | USD 8,50 per day max USD 59,50 per rental   |
| <b>GPS Navigation Device</b>               | Multilingual GPS navigators are available at a cost of 8.50 USD per day, with a maximum of 59.50 USD per rental. In the case of loss/damage a replacement fee of 155.00 USD will apply.   |
| <b>Rate/Day</b>                            | USD 8,50 per day max USD 59,50 per rental   |
| <b>Ski Racks</b>                           | N/A   |
| <b>Rate/Day</b>                            | N/A   |
| <b>Snow Chains</b>                         | N/A   |
| <b>Rate/Day</b>                            | N/A   |
| <b>Snow Tires</b>                          | Effective from Nov 1 until 30th of March all vehicles are provided with winter tires. No extra charge applies.  |
| <b>Rate/Day</b>                            | Free of charge  |

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| <b>Wifi Device</b>              | Portable wi-fi devices are available at a cost of 4.96 USD per day, up to a maximum of 34.69 USD per rental. All the passengers can use high speed wifi coverage throughout their journey in Georgia. In the case of loss/damage a replacement fee of 59.00 USD will apply.   |
| <b>Rate/Day</b>                 | USD 4,96 per day max USD 34,69  |
| <b>Cross Border Policy</b>      | Cross border travel is available between Georgia and Armenia at an extra cost of 50.00 USD per rental. The renter must disclose whether they intend to travel cross border at the time of rental. Should the renter fail to disclose their intent to travel cross border without authorization he/she will not have insurance to drive in the territory of Armenia. The penalty is 62,78 USD. All fees quoted include VAT.  |
| <b>Oneway rentals</b>           | One way rentals are available between Georgia and Armenia for a 136.88 USD extra one time charge for one way rentals between Downtown Locations and 147.50 USD for one ways between Airport locations and from Airport to City locations vice versa. Domestic one ways between the Tbilisi Airport and the Tbilisi location vice versa are free of charge.  |
| <b>Refueling Policy</b>         | Refueling: All vehicles are delivered with full tank of fuel and must be returned in the same condition. If a vehicle is returned with less than a full tank of fuel the renter will be required to pay the difference at a rate of 1.18 USD per litre inclusive of VAT.  |
| <b>After Hours</b>              | Please review station level after hours policy  |
| <b>Delivery and Collection</b>  | Delivery and Collection is available with an extra charge. Any delivery within Tbilisi has a fixed amount of 33.33 GEL (12.70 USD). For deliveries and collections outside of the city limits but within 300 km a fee of 1.40 GEL (0.50 USD) per km is applied. Deliveries and collections further than 300km will incur an extra 130.00 GEL (.50 USD) fee plus the additional km rate. These rates are inclusive of VAT. To arrange delivery and collection service customers are encouraged to contact the branch or forward a request via email. |
| <b>Languages Spoken</b>         | Georgian, English   |
| <b>Driving Side of the Road</b> | Right   |

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