



Costa Rica

Currency	USD
Taxes	N/A
Surcharges	"Airport Concession Fee (ARPT) 13% License Plate Fee (VREG) USD 1.50 per day Environmental Fee (OPTL) USD 0.40 per day "
Collision Damage Waiver - Theft Protection (included)	<p>Collision Damage WaiverTheft Protection (CDW-TP) is not insurance. The rental location requires CDW-TP protection to rent a vehicle, unless you present written proof that your credit card provides collision and theft protection in Costa Rica or purchase Alamo Protection Package (APP) which includes CDW-TP. If you purchase CDW-TP, the rental company contractually waives your responsibility for all or part of the cost of damage to, loss or theft of the vehicle during the rental period in Costa Rica, after the deductible, unless you invalidate the coverage as provided in the rental agreement.</p> <p>A deductible of up to 2,000 USD for CDW depending on car class, and a deductible of 2,000 USD for Theft Protection will apply.</p> <p>Please be aware that most auto insurance policies from outside Costa Rica do not provide coverage in Costa Rica. Liability insurance purchased on third party travel website are not an acceptable form of coverage. Employees of the local rental car company are not qualified to evaluate the adequacy of the customers personal auto insurance coverage. The renter should contact their insurance company prior to arrival with any questions regarding their specific coverage. Further, if the renter provides acceptable proof of current coverage in Costa Rica and declines both CDW-TP and APP, the renter is responsible for the full value of damage to or loss of the vehicle and an additional authorization in the amount of 1,500 USD will be held on their credit card at the time of rental.</p>
Rate/Day	Included. Deductible is USD 1500 for any damages and USD 2000 for theft. CDW-TP excludes the tires and windshields, loss of keys, documents and license plates
Third Party Liability (included)	<p>Third Party Liability (TPL) The purchase of Third Party Liability (TPL) is required by the rental location on all vehicles unless you provide proof of liability coverage or purchase the Alamo Protection Package (APP), which includes TPL.</p> <p>Customers can obtain coverage for damages and injuries to third parties, up to the policy limits, under the local rental car companys insurance by purchasing its TPL protection, and such a purchase is required unless the customer presents valid written proof of current liability insurance specifying coverage in Costa Rica or if the customer purchases National Protection Package (APP) which includes TPL. TPL provides coverage for incidents which occur during the rental period in Costa Rica. TPL coverage is subject to the actions listed on the rental agreement that invalidate the coverage as described in the rental agreement.</p> <p>A deductible up to 5,000 USD will apply.</p> <p>Please be aware that most auto insurance policies from outside Costa Rica do not provide coverage in Costa Rica. Liability insurance purchased on third party travel websites and insurance that accompanies US credit or debit cards are not acceptable forms of coverage. Employees of the local rental car company are not qualified to evaluate the adequacy of the customers personal auto insurance coverage. The renter should contact their insurance company prior to arrival with any questions regarding their specific coverage.</p>
Rate/Day	Included
Personal Accident Insurance (PAI)	N/A
Rate/Day	N/A
Tire & Windshield Protection (TWP)	"Tire and Windshield Protection (TWP) Tire & Windshield Protection waives customer's liability in the event of damage to tires, windshield or windows. "
Rate/Day	USD 5,95
Deductible Protection (DP)	Deductible Protection (DP) may be purchased as an additional protection along with CDW-TP and TPL. DP reduces the renter's Collision Damage Waiver-Theft Protection and Third Party Liability deductible to \$0.
Rate/Day	USD 20,95
Additional Protections	<p>" Alamo Protection Package (APP) is a package product which includes Collision Damage Waiver-Theft Protection (CDW-TP), Tire and Windshield Protection (TWP), Deductible Protection (DP) and Third Party Liability (TPL) at a discounted price. APP is not insurance. If you purchase APP, the rental company contractually waives your responsibility for the cost of damage to, loss or theft of the vehicle, and up to the policy limits for damages and injuries to third parties during the rental period in Costa Rica, subject to the actions listed on the rental agreement that invalidate the coverage as described in the rental agreement. No deductible applies. If CDW-TP and APP are both declined, the renter is responsible for the full value of damage to or loss of the vehicle.</p> <p>No deductibles apply."</p>

Rate/Day	USD 45.00 Mini to Standard SUV. USD 55.00 Full-size, Premium SUV , Luxury, Pick up and VAN
Roadside Assistance	"Roadside Assistance (RSP) - If selected and paid for at the time of rental, Roadside Assistance is available 24/7 without additional charges. RSP includes towing (not related to an accident), flat tire service (if no inflated spare is available, vehicle will be towed), and lockout service (if keys are locked inside the vehicle). Jumpstarts and fuel delivery service for up to 5 gallons (or equivalent liters) of fuel is also provided. Tire damage beyond repair as a result of driver neglect is the responsibility of the renter. RSP does not include the replacement of lost keys (including remote entry devices), the replacement cost of the key is \$50.00 and will be added to the rental agreement."
Surcharges	USD 5
Roadside Assistance Protection Plus	N/A
Rate/Day	N/A
Renter Requirement	"Customers must have a valid drivers license from the country of origin. Must meet the location's minimum age requirements. Present a major credit card in renter's name at the time of rental A customer can drive in country using their drivers license from country of origin for up to 60 days. If staying in country longer, they will need an International driving permit. International drivers must provide a valid license from their country of residence. In addition to the drivers license, if the characters are not English or Latin Characters an International drivers permit is recommended. If the drivers license is in characters other than Latin, an International Permit is required or a Notarized English translation is accepted."
Age Requirements	"Minimum age to rent a vehicle is 21, and the maximum rental age is 75 years. Drivers between the ages of 21 and 24 will incur an additional daily fee of USD 10
Payment Policy	"A passport in addition to a credit card, with available credit and in the renter's name, must be presented. The signature on the back must match the name imprinted on the card. In addition, if the renter has an online transaction, the number and name printed on the card presented by renter must match the name and number stored for the online transaction. Credit Cards honored: American Express®, MasterCard®, VISA®, Diners Club® An authorization on the credit card in the amount of \$1,000 USD, plus the estimated cost of the rental, will be taken at the time of rental. This authorization amount may be used toward damages of vehicles or late charges. Debit/Check cards are only accepted at this location as a form of final payment. Debit/check cards are considered to be any non-credit card American Express®, MasterCard®, VISA®, Diners Club®, Discover® logo. Any other non-credit card without one of these logos are not accepted. Cash is only accepted at this location as a form of final payment. "
Deposit	USD 1000 plus the estimated cost of the rental
Additional Driver	" . All additional drivers must meet all rental requirements. . Additional drivers must appear at the rental counter with the primary renter. . Additional drivers must sign the rental agreement. . An additional daily fee may apply for any Additional Drivers. The additional driver can only be added to the contract at the pick up location. "
Rate/Day	USD 5
Infant Seat	Alamo features child restraint systems that conform to government standards. This is a rear-facing seat recommended for infants 5-20lbs
Rate/Day	USD 6.00 USD 180 Max USD 150 replacement"
Child Safety Seat	Alamo features child restraint systems that conform to government standards. The convertible seat is designed for infants and toddlers.
Rate/Day	USD 6.00 USD 180 Max USD 150 replacement"
Child Booster Seat	Alamo features child restraint systems that conform to government standards.
Rate/Day	USD 6.00 USD 180 Max USD 150 replacement"
GPS Navigation Device	Need help getting around? Try one of our GPS navigation devices that are now available for rent.
Rate/Day	USD 11.99 per day, USD 350 Max USD 250 replacement"

Cellular phone	Cell Phone with GPS & WiFi, Unlimited internet traffic. Allows up to 10 devices connected. Main apps for navigation and all country coverage.
Rate/Day	USD 13,99 per day, USD 450 max, USD 50 replacement
Snow Chains	N/A
Rate/Day	N/A
Snow Tires	N/A
Rate/Day	N/A
Toll Pass Waiver	Toll pass devices are available at the locations for an additional daily fee. The toll pass allows the customer to breeze through the toll facilities. Just drive thru and take the "fast" lane.
Rate/Day	USD 4.00 per day USD 16.00 per week USD 50 replacement
Wifi Device	WiFi router devices are available for all locations. WIFI provides unlimited Internet traffic at a maximum download speed of 6 MBPS. The maximum download speed is guaranteed up to a maximum daily traffic of 4 GB. The router allows up to 105 devices connected contemporarily. The service is not working outside the country. Non return or damage of the WIFI router (or parts of it) will result in a maximum penalty of \$250.
Rate/Day	USD 12.99 per day USD 450 max USD 250 replacement"
Cross Border Policy	"Unrestricted Driving in Costa Rica. Renters wishing to visit Nicaragua or Panama must prearrange at time of rental for a vehicle exchange at the border. A three (3) day minimum notice is required. Customers can only rent the following vehicles- Economy, Compact, Intermediate SUV & Standard SUV Upon vehicle exchange at the border, the original agreement is closed and a second rental agreement is issued by the other country -same rate is applied. In Nicaragua, a vehicle exchange fee totaling \$50.00 USD and in Panama a vehicle exchange fee totaling \$150.00 USD will be assessed. When the renter returns to Costa Rica, the same process applies plus an additional \$50.00 USD exchange fee. Renters not planning to return to Costa Rica must notify the rental location in Costa Rica when prearranging the vehicle exchange."
Oneway rentals	"All one way rentals must be booked in advance and are subject to availability. One way charges apply and are payable at time of rental. One way charges cannot be prepaid. "
Refueling Policy	"As a customer, you have a choice as to how you would like to pay for fuel. Option 1- Prepay Fuel This option allows the renter to pay for the full tank of gas at the time of rental and return the tank empty. No refunds will be issued for unused gas. Pre-paid gas is available at 5% less than the local fuel prices Option 2- We Refill This option allows the renter to pay Alamo at the end of the rental for gas used but not replaced. Price per gallon will be higher than local fuel prices. A 50% surcharge will apply. Option 3- You Refill This option allows the renter to return the vehicle with a full tank of gas to avoid extra fuel charges. "
Delivery and Collection	"Customer must pre-arrange delivery/collection or pick-up/drop off of vehicle in advance Delivery/Collection is available at no additional cost for hotels within 20 KM Delivery/Collection is available at an additional cost for anything over 20 KM. Additional cost may range from \$20- \$150 Pick-up & Drop is available at no additional cost between San Jose Airport and the city of Alajuela Pick-up & Drop is available at no additional cost between Liberia Airport to any nearby Alamo location "
After Hours	"Customer must pre-arrange after hours service in advance After hours service is available at some locations "
Fleet Mix	Daihatsu, Suzuki, Toyota, Hyundai
Languages Spoken	Spanish, English
Driving Side of the Road	Right

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