



Bulgaria

Currency	EURO
Taxes	VAT 20% per rental
Surcharges	Government Admin Rental Fee (GARS - Government contracts only) 4.03 EUR per day
Collision Damage Waiver - Theft Protection (included)	<p>Collision Damage Waiver is an optional coverage product which reduces the customers financial responsibility in cases of damage to the rental vehicle to the excess and or deductible amount. The customer is liable for the full cost of the vehicle if this coverage product is not purchased or if no police statement was presented in the event of an accident to the rental company. All costs are exclusive of VAT.</p> <p>Car Groups Mini and Economy 11.00 EUR PER DAY - excess is 400.00 EUR.</p> <p>Car Groups Compact, Intermediate and Standard 11.00 EUR per day - excess is 600.00 EUR.</p> <p>Car Groups Full-size 27.00 EUR per day - excess is 900.00 EUR.</p> <p>Car Groups Intermediate SUV and Standard SUV 20.00 EUR per day - excess is 900.00 EUR.</p> <p>Theft Waiver is an optional coverage product which reduces the customers financial responsibility in the event of theft or loss to the excess and or deductible amount. The customer is liable for the full cost of the rental vehicle if this coverage product is not purchased. All costs are exclusive of VAT.</p> <p>Car Groups Mini and Economy 11.00 EUR per day - excess is 400.00 EUR.</p> <p>Car Groups Compact, Intermediate and Standard 11.00 EUR per day - excess is 600.00 EUR.</p> <p>Car Groups Full-size 27.00 EUR per day - excess is 900.00 EUR.</p> <p>Car Groups Intermediate SUV and Standard SUV 20.00 EUR per day - excess is 900.00 EUR.</p>
Rate/Day	Included
Third Party Liability (included)	Supplementary liability protecton (SLP) - third party liability is included in all rates and required by law. The rental vehicle is covered for third party liability: property damages up to EUR 500,000 bodily injury or death up to EUR 500,000 for 1 person and up to EUR 2,500,000 for 2 or more persons in accordance to Bulgarian law. A copy of the third-party liability policy is available in the rental vehicle for inspection.
Rate/Day	Included
Personal Accident Insurance (PAI)	Personal accident insurance (PAI) is an optional coverage product which provides limited cover for death, disability and medical expenses in the event of an accident. The cost of PAI is 4 EUR per day exclusive of vat for all car groups.
Rate/Day	EUR 4 per day excl VAT
Tire & Windshield Protection (TWP)	N/A
Rate/Day	N/A
Super CDW	<p>Full Damage Waiver is an optional coverage product which covers the customers financial responsibility in cases of damage to the rental vehicle and reduces the deductible and or excess amount to zero. This coverage product cannot be purchased unless standard Collision Damage Waiver - CDW is purchased. All costs are exclusive of VAT.</p> <p>Car Groups Mini, Economy, Compact, Intermediate and Standard 5.00 EUR per day - excess is zero.</p> <p>Car Groups Full-size 13.00 EUR per day - excess is zero.</p> <p>Car Groups Intermediate SUV and Standard SUV 7.00 EUR per day - excess is zero.</p>
Rate/Day	See above

Roadside Assistance	<p>Roadside Assistance in cases of mechanical failure or accident is available. In any case of accident or breakdown the customer should contact the branch in which the rental vehicle was picked-up as well as the Road Assistance provider. The 24-7 mobile numbers for our Bulgaria branches are 00359 88 5892829 and 00359 885826817 for Sofia, 00359 886383839 for Bourgas and 00359 884222425 for Vama.</p> <p>All details relative to roadside assistance including the 24-7 assistance telephone number can be found within the vehicle on a card included with the vehicle documentation. The 24-7 phone numbers for rentals picked up from Sofia or Bourgas are 00359 889918988 and 00359 291146 respectively and for Vama 00359 884222425.</p> <p>In cases where the vehicle is driven abroad and incurs a mechanical failure or other issue (including accident) the expenses for the transportation and recovery of the rental vehicle will be the financial responsibility of the customer. In the case of any accident the customer is obliged to send a copy of all police documents within 24 hours to the rental location. The original copy of the police report is required. In cases of a damaged vehicle being returned without the submission of the police report all expenses will be charged to the renter.</p>
Surcharges	Free of charge, see above
Roadside Assistance Protection Plus	N/A
Rate/Day	N/A
Renter Requirement	All drivers must present a full valid driving license and a valid identity card or passport. All drivers must also have held their full license for a minimum of 1 year. Renters holding a driving license from an EU member state or a country-state, which is part of the Vienna convention accordance to the law of treaties, do not require an International Driving Permit. For all other countries a valid International Driving Permit is required along with the national/ domestic driving license. Renters are advised to check whether local authorities require foreign drivers to present an International Driving Permit to avoid the risk of potential fines. Please note that we reserve the right to request additional ID or conduct further identification checks if needed, which may include an identity check with an external organization. Upon the United Kingdom leaving the European Union (EU) the requirements for UK Driving license holders driving in EU member states may change. Please check requirements before travelling. Government advice may be found at: https://www.gov.uk/guidance/prepare-to-drive-in-the-eu-after-brex-it .
Age Requirements	<p>Minimum drivers age is 21 years for car groups Mini and Economy Minimum drivers age is 23 years for car groups Compact, Intermediate, Standard and Full-size. Maximum drivers age is 75 years for all categories.</p> <p>Young drivers surcharge of 3.00 EUR per day plus VAT applies for all drivers under the age of 23 (21 to 22 years) for car groups Compact, Intermediate, Standard and Full-size.</p>
Payment Policy	Visa, American Express, Eurocard and Mastercard credit cards are accepted. All cards presented must be in the renters name. A security deposit will be blocked on the credit card and the estimated cost of the rental will be charged at the time of pickup. The deposit will be released by the cardholders bank upon notification of return of the vehicle. The deposit for any car category is 450.00. Debit cards, cash cards and cash are accepted as forms of payment for the rental or to purchase additional products. Please enquire at the local branch for details.
Deposit	EUR 450
Additional Driver	The maximum number of additional drivers permitted per rental is two. Additional driver fee is 3.60 EUR per day with a maximum charge of 36.00 EUR per rental. Rental conditions apply to all additional drivers. All fees quoted are inclusive of VAT.
Rate/Day	EUR 3,60 per day max EUR 36 per rental incl VAT
Infant Seat	N/A
Rate/Day	N/A
Child Safety Seat	Child Toddler Seat - CST - are available at 3.60 EUR per day with a maximum charge of 36 EUR per rental. All fees quoted are inclusive of VAT. Suitability is 1-3 years. All optional special equipment has a booking minimum advance notice of 24 hours.
Rate/Day	EUR 43,60 per day incl VAT max EUR 36 per rental
Child Booster Seat	N/A
Rate/Day	N/A
GPS Navigation Device	Global Positioning System - GPS - are available on request for 7.20 EUR per day inclusive of VAT. A 100 EUR deposit is required from the renter to rent this equipment. All optional special equipment has a booking minimum advance notice of 24 hours.
Rate/Day	EUR 7,20 per day incl VAT

Ski Racks	Ski Racks -SKV - are available on request at 3.60 EUR per day with a maximum charge of 36 EUR per rental. All fees quoted are inclusive of VAT. All optional special equipment has a booking minimum advance notice of 24 hours.
Rate/Day	See above
Snow Chains	Snow Chains - SNO - are available on request at 3.60 EUR per day with a maximum charge of 36 EUR per rental. All fees quoted are inclusive of VAT. All optional special equipment has a booking minimum advance notice of 24 hours.
Rate/Day	See above
Snow Tires	Snow Chains - SNO - are available on request at 3.60 EUR per day with a maximum charge of 36 EUR per rental. All fees quoted are inclusive of VAT. All optional special equipment has a booking minimum advance notice of 24 hours. During the winter season of 1 November to 31 March and in cases of inclement winter weather conditions in the country of Bulgaria all rental vehicles are fitted with winter tires in accordance to local road laws. Winter tires are included in all rates.
Rate/Day	See above
Cross Border Policy	<p>Cross Border Travel</p> <p>Out of country rentals: You may drive the rental car to certain countries outside of Bulgaria. Restrictions do apply. Out of country rentals require prior approval and are charged at an extra 5.00 EUR per day and 50.00 EUR fee for green card.</p> <p>Out of country rentals are allowed only into following Countries: Albania, Belgium, Bosnia, Greece, Denmark, Finland, France, Germany, Great Britain, Ireland, Luxembourg, Moldova, Montenegro, Netherlands, Norway, Austria, Portugal, Sweden, Croatia, Italy, Poland, Romania, Slovakia, Slovenia, Serbia, Czech Republic, North Macedonia, Hungary, Spain and Switzerland.</p> <p>Out of country rentals are not allowed to countries that are not listed above.</p> <p>Process and publication of green card: The minimum time of publication of a green card is 5 working days. The green card covers the rented vehicle with basic insurance (T.P.I.) as long as it remains in the borders of the country for which it is issued. Roadside assistance - car replacement is available while driving to the above listed countries except Albania, Bosnia, Moldova and Montenegro.</p>
One way	<p>One Way Rentals</p> <p>Domestic one way rentals are allowed for all car groups. Drop fees apply. Domestic one-way drop fees: Sofia to Bourgas vice versa 180 EUR. Sofia to Varna vice versa 216 EUR. Bourgas to Varna vice versa 84 EUR. Sofia Airport to Sofia City vice versa is free of charge. All drop fees quoted are inclusive of VAT.</p> <p>One ways have to be pre-booked and the minimum length of rental must be at least 5 days for domestic one ways. All domestic one way rentals are on request.</p> <p>International one-way rentals are also allowed on request to select locations. A drop fee applies. This fee amount varies depending on the one-way route and destination location. For more information on international one-way drop fees, available routes and conditions it is recommended to contact our reservations department at +359 24390950</p>
Refueling Policy	<p>Refueling policy: Customers must return the rental vehicle with a full tank or the same amount of fuel measured at the time of rental pickup or refueling charges will apply. Unleaded/Diesel - 1.80 EUR per liter. All fees quoted are inclusive of VAT.</p>
After Hours	<p>After hours is an on-request service provided, to pick up and/or drop off a vehicle outside branch opening hours. An additional charge of 20 EUR including VAT applies and must be paid at the rental counter on the time of pick-up. This service charge applies to all locations for hours 22:00-00:00</p>
Delivery and Collection	<p>Delivery and Collection during office hours and within city limits and up to 10 km distance radius from the rental location is free of charge. Distances in excess of 10 km will be charged to the renter at a rate of 0.60 EUR per km plus a fee of 18 EUR. Delivery and collection service outside of office hours is on request only. Charges are as mentioned above but with an additional out of hours fee of 28.80 EUR if an Enterprise employee is required to delivery or collect the rental vehicle. Our delivery and collection 24-7 telephone number is +359 884222425. Please call our reservations team on +359 24390950 for more details. All fees quoted are inclusive of VAT.</p>
Languages Spoken	Bulgarian, English
Driving Side of the Road	Right

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