



# Bulgaria

<b>Currency</b>	EURO
<b>Taxes</b>	VAT 20% per rental
<b>Surcharges</b>	Government Admin Rental Fee (GARS - Government contracts only) 4.03 EUR per day
<b>Collision Damage Waiver - Theft Protection (included)</b>	<p>Theft Waiver is an optional coverage product which reduces the customers financial responsibility in the event of theft or loss to the excess and or deductible amount. The customer is liable for the full cost of the rental vehicle if this coverage product is not purchased. All costs are inclusive of VAT.</p> <p>Car Groups Mini and Economy 10.20 EUR per day - excess is 720.00 EUR.            Car Groups Compact, Intermediate and Standard 11.00 EUR per day - excess is 1200.00 EUR.            Car Groups Full-size 27.00 EUR per day - excess is 1800.00 EUR.</p>
<b>Theft protection 2</b>	<p>Full theft waiver is an optional coverage product which covers the customers financial responsibility in the event of theft or loss and reduces the theft waiver excess-deductible amount to zero for all car groups. This coverage product cannot be purchased unless standard theft waiver TW is purchased first. All costs are exclusive or VAT.</p> <p>Car Groups Mini, Economy, 3.60 EUR per day - excess is zero.            Car Groups Compact, Intermediate and Standard 6.00 EUR per day - excess is zero.            Car Groups Full-size 12.00 EUR per day - excess is zero</p> <p>In case of car theft, an administration fee (D.A.F.) of 36.00 EUR (inclusive of VAT) will be charged to the driver and is not refundable since it applies for opening a claim.</p>
<b>Rate/Day</b>	Included
<b>Third Party Liability (included)</b>	<p>Supplementary liability protection (SLP) - third party liability is included in all rates and required by law. The rental vehicle is covered for third party liability: property damages up to EUR 500,000 bodily injury or death up to EUR 500,000 for 1 person and up to EUR 2,500,000 for 2 or more persons in accordance to Bulgarian law. A copy of the third-party liability policy is available in the rental vehicle for inspection.</p>
<b>Rate/Day</b>	Included
<b>Personal Accident Insurance (PAI)</b>	<p>Personal accident insurance (PAI) is an optional coverage product which provides limited cover for death, disability and medical expenses in the event of an accident. The cost of PAI is 4 EUR per day exclusive of vat for all car groups.</p>
<b>Rate/Day</b>	EUR 4 per day excl VAT
<b>Super Collision Damage Waiver</b>	<p>Full Damage Waiver is an optional coverage product which covers the customers financial responsibility in cases of damage to the rental vehicle and reduces the deductible and or excess amount to zero. This coverage product cannot be purchased unless standard Collision Damage Waiver - CDW is purchased. All costs are inclusive of VAT:</p> <p>Car Groups Mini, Economy, 9.00 EUR per day - excess is zero.            Car Groups Compact, Intermediate and Standard 12.00 EUR per day - excess is zero.            Car Groups Full-size 18.00 EUR per day - excess is zero</p> <p>In case of car damage, an administration fee (D.A.F.) of 36.00 EUR (inclusive of VAT) will be charged to the driver and is not refundable since it applies irrelevantly to the party at fault. Note! A deductible will still be applicable for Tire and Windshield related incidents. You can buy additional coverage for tires and windshield which also lowers your deductible on those items to zero.</p>
<b>Rate/Day</b>	See above
<b>Roadside Assistance</b>	<p>Roadside Assistance in cases of mechanical failure or accident is available. In any case of accident or breakdown the customer should contact the branch in which the rental vehicle was picked-up as well as the Road Assistance provider. The 24-7 mobile numbers for our Bulgaria branches are 00359 88 5892829 and 00359 885826817 for Sofia, 00359 886383839 for Bourgas and 00359 884222425 for Varna.</p> <p>All details relative to roadside assistance including the 24-7 assistance telephone number can be found within the vehicle on a card included with the vehicle documentation. The 24-7 phone numbers for rentals picked up from Sofia or Bourgas are 00359 889918988 and 00359 291146 respectively and for Varna 00359 884222425.</p> <p>In cases where the vehicle is driven abroad and incurs a mechanical failure or other issue (including accident) the expenses for the transportation and recovery of the rental vehicle will be the financial responsibility of the customer. In the case of any accident the customer is obliged to send a copy of all police documents within 24 hours to the rental location. The original copy of the police report is required. In cases of a damaged vehicle being returned without the submission of the police report all expenses will be charged to the renter.</p>

<b>Surcharges</b>	Free of charge, see above
<b>Roadside Assistance Protection Plus</b>	N/A
<b>Rate/Day</b>	N/A
<b>Renter Requirement</b>	All drivers must present a full valid driving license and a valid identity card or passport. A digital driving license is not accepted. All drivers must also have held their full license for a minimum of 1 year. Renters holding a driving license from an EU member state or a country-state, which is part of the Vienna convention accordance to the law of treaties, do not require an International Driving Permit. For all other countries a valid International Driving Permit is required along with the national/ domestic driving license. Renters are advised to check whether local authorities require foreign drivers to present an International Driving Permit to avoid the risk of potential fines. Please note that we reserve the right to request additional ID or conduct further identification checks if needed, which may include an identity check with an external organization. Upon the United Kingdom leaving the European Union (EU) the requirements for UK Driving license holders driving in EU member states may change. Please check requirements before travelling. Government advice may be found at: <a href="https://www.gov.uk/guidance/prepare-to-drive-in-the-eu-after-brexite">https://www.gov.uk/guidance/prepare-to-drive-in-the-eu-after-brexite</a> .
<b>Age Requirements</b>	The minimum age requirement to drive all vehicles is 21. There is no maximum rental age. No additional fees apply to young drivers.
<b>Forms of Payment</b>	Visa, American Express, Eurocard and Mastercard credit cards are accepted. All cards presented must be in the renters name. A security deposit will be blocked on the credit card and the estimated cost of the rental will be charged at the time of pickup. The deposit will be released by the cardholders bank upon notification of return of the vehicle. The security deposit for Mini and Economy car groups is 360EUR, for Compact, Intermediate and Standard car groups is 600EUR and for Full Size car groups is 1080EUR. All amounts mentioned are including VAT. Debit cards, cash cards and cash are accepted as forms of payment for the rental or to purchase additional products, but not for the security deposit block. Please enquire at the local branch for details.
<b>Deposit</b>	EUR 460
<b>Additional Driver</b>	Additional driver fee is 4.20 EUR per day with a maximum charge of 42.00 EUR per rental. Rental conditions apply to all additional drivers. All fees quoted are inclusive of VAT.
<b>Rate/Day</b>	EUR 3,60 per day max EUR 36 per rental incl VAT
<b>Infant Seat</b>	N/A
<b>Rate/Day</b>	N/A
<b>Child Safety Seat</b>	Child Toddler Seat - CST - are available at 3.60 EUR per day with a maximum charge of 36 EUR per rental. All fees quoted are inclusive of VAT. Suitability is 1-3 years. All optional special equipment has a booking minimum advance notice of 24 hours.
<b>Rate/Day</b>	EUR 43,60 per day incl VAT max EUR 36 per rental
<b>Child Booster Seat</b>	N/A
<b>Rate/Day</b>	N/A
<b>GPS Navigation Device</b>	Global Positioning System - GPS - are available on request for 7.20 EUR per day inclusive of VAT. A 100 EUR deposit is required from the renter to rent this equipment. All optional special equipment has a booking minimum advance notice of 24 hours.
<b>Rate/Day</b>	EUR 7,20 per day incl VAT
<b>Ski Racks</b>	Ski Racks -SKV - are available on request at 3.60 EUR per day with a maximum charge of 36 EUR per rental. All fees quoted are inclusive of VAT. All optional special equipment has a booking minimum advance notice of 24 hours.
<b>Rate/Day</b>	See above
<b>Snow Chains</b>	Snow Chains - SNO - are available on request at 3.60 EUR per day with a maximum charge of 36 EUR per rental. All fees quoted are inclusive of VAT. All optional special equipment has a booking minimum advance notice of 24 hours.
<b>Rate/Day</b>	See above
<b>Snow Tires</b>	Snow Chains - SNO - are available on request at 3.60 EUR per day with a maximum charge of 36 EUR per rental. All fees quoted are inclusive of VAT. All optional special equipment has a booking minimum advance notice of 24 hours. During the winter season of 1 November to 31 March in cases of inclement winter weather conditions in the country of Bulgaria all rental vehicles are fitted with winter tires in accordance to local road laws. Winter tires are included in all rates.
<b>Rate/Day</b>	See above
<b>Cross Border Policy</b>	<p>Out of country (Cross Border) rentals are allowed to certain countries outside of Bulgaria. Out of country rentals require prior approval (at least 5 working days prior to the pick-up date) and are charged at an extra 120EUR per rental.</p> <p>Out of country rentals are allowed only into following Countries: Albania, Bosnia, Greece, Germany, Moldova, Montenegro, Austria, Croatia, Italy, Romania, Slovakia, Slovenia, Serbia, Czech Republic, North Macedonia, Hungary, and Switzerland.</p> <p>Out of country rentals are not allowed to countries that are not listed above.</p> <p>Process and publication of green card (cross border third party insurance): The minimum time of publication of a green card is 5 working days. The green card covers the rented vehicle with basic insurance (T.P.I.) as long as it remains in the borders of the country for which it is issued. Roadside assistance - car replacement is available while driving to the above listed countries except Albania, Bosnia, Moldova and Montenegro.</p>

One way	<p>One Way Rentals- Domestic one way rentals are allowed for all car groups. Drop fees apply. Domestic one-way drop fees- Sofia to Bourgas vice versa 150.00 EUR plus VAT. Sofia to Varna vice versa 180.00 EUR plus VAT. Bourgas to Varna vice versa 70.00 EUR plus VAT. Sofia Airport to Sofia City vice versa is free of charge. One ways have to be pre-booked and the minimum length of rental must be at least 5 days for domestic one ways. All domestic one way rentals are on request. International one-way rentals are also allowed on request to select locations. A drop fee applies. This fee amount varies depending on the one-way route and destination location. For more information on international one-way drop fees, available routes and conditions it is recommended to contact our reservations department at 359 24390950</p>
Refueling Service	<p>Refueling policy- customers must return the car with a full tank or the same amount of fuel in the rental vehicle at time of pickup or refueling charges will apply. Unleaded-diesel - 3.00 EUR per litre, including VAT.</p>
After Hours	<p>After hours is an on-request service provided, to pick up and/or drop off a vehicle outside branch opening hours. An additional charge of 20 EUR including VAT applies and must be paid at the rental counter on the time of pick-up. This service charge applies to all locations for hours 22:00-00:00</p>
Delivery and Collection	<p>Delivery and Collection during office hours and within city limits and up to 10 km distance radius from the rental location is free of charge. Distances in excess of 10 km will be charged to the renter at a rate of 0.60 EUR per km plus a fee of 18 EUR. Delivery and collection service outside of office hours is on request only. Charges are as mentioned above but with an additional out of hours fee of 28.80 EUR if an Enterprise employee is required to delivery or collect the rental vehicle. Our delivery and collection 24-7 telephone number is +359 884222425. Please call our reservations team on +359 24390950 for more details. All fees quoted are inclusive of VAT.</p>
Damage Dispute Resolution	<p>If you wish to discuss or dispute any matters concerning damage to your rental vehicle then please contact the Rental Company using the contact information below: office@enterpriserentacar.bg, tel. no. 00359 243 909 50.</p>
Damage Waiver	<p>Collision Damage Waiver (CDW) reduces the deductible in the event of damage of the vehicle.</p> <p>If CDW is not included in the reservation, it is available for purchase at the rental counter. The standard deductible is 720 EUR for the vehicle categories Mini and Economy, 1200 EUR for Compact, Intermediate and Standard cars, and 1800 EUR for Full Size cars. The deductible will be charged every time a vehicle is damaged, lost, not returned.</p> <p>Before purchasing CDW it is advised to determine if personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage, or impound fees. If CDW is declined, the renter will be required to pay these charges and seek compensation through their carrier of personal coverage. CDW is not insurance. All amounts above are inclusive of VAT.</p>
Tire and Windshield Protection	<p>Tires and Windshield protection is an optional coverage that reduces the renters financial responsibility in the event of damage to the tires and/or windshield and the undercarriage of the vehicle subject to the terms and conditions of your rental contract and applicable laws. It is available for an additional fee and reduces the excess for damage to the undercarriage, the tires, or the windshield of the vehicle to ZERO. If not included in your reservation, CDW is required to be able to purchase Tire and Windshield protection. The accident report should always be supplemented so that the insurance covers will be in effect. In case of car damage or car theft, an administration fee (D.A.F.) of 36.00 EUR (inclusive of VAT) will be charged to the driver. This charge applies irrelevantly to the party at fault.</p>
Languages Spoken	Bulgarian, English
Driving Side of the Road	Right

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