



Belgium

Currency	EURO
Taxes	VAT 21% per rental
Surcharges	BEAP Belgium Airport Fee (20% per rental with 50.00 EUR min rental cap - VAT taxable) Government Admin Rental Fee (GARS - Government contracts only) 4.03 EUR per day
Collision Damage Waiver (included)	<p>CDW COLLISION DAMAGE WAIVER removes a renters responsibility for damage in case of accident, fire or vandalism to the rental vehicle excluding tires and windshield. CDW is not insurance. Purchasing CDW reduces the renters responsibility to a deductible ranging between 850 EUR and 2000 EUR</p> <p>In case of violation such as alcohol, drugs or any other misuse as stated in the TCs, the renter stays responsible for the full value of the damage. If CDW is declined by the renter, he are she will be responsible for the full value of the damage to the rental vehicle. In case of damage or theft an administration cost of 40 EUR excluding VAT and local fees is applied in addition to the non-waivable excess. All prices are subjected to changes without prior notice.</p>
Theft Protection (Included)	TP1 theft protection is a theft protection product that reduces a renters responsibility for theft and or damage caused as a result of attempted theft of the rental vehicle or any of its parts. TP1 is not insurance. Purchasing TP1 reduces the renters responsibility to a deductible ranging between 850 EUR and 2000 EUR for a daily fee ranging between 5.06 EUR and 17.54 EUR depending on the car type and length of rental. The daily fee excludes vat and local surcharge. In case of negligence such as not having taken measures to ensure the rental vehicles safety and security. The renter is responsible for the full value of the loss. If TP1 is declined by the renter, he or she will be responsible for the full value of the rental vehicle in case of theft or attempted theft. In case of damage or theft an administration cost of 40 EUR excluding vat and local fees is applied in addition to the non waivable excess. All prices are subjected to changes without prior notice.
Theft Protection 2	TP2 theft waiver reduces excess of TP1 theft protection to zero. Purchase of TP1 theft protection and CDW collision damage waiver is required for renters to qualify for the product. TP2 cost per day ranges between 1.20 and 5.20 EUR depending on car type and length of rental. Daily fee excluding vat and local surcharge. In case of negligence such as not having taken measures to ensure the rental vehicles safety and security. The renter is also responsible for the full value of the loss. In case of damage or theft an administration cost of 40 EUR excluding vat and local fees is applied in addition to the non waivable excess. All prices are subjected to changes without prior notice.
Third Party Liability (included)	SLP supplementary liability protection: third party liability insurance is mandatory in compliance with Belgian law and always included in the price of the rental. It provides unlimited coverage for any damages or injuries caused to a third party other than the driver, the rental vehicle and its contents with an excess of 175 EUR (in case of vehicles in car groups economy, compact, intermediate, full size, standard, premium and luxury). For utility vehicles and cargo vans i.d. CKMR, IKMR, SKMR and FKMR, there is an excess of 350 EUR. In cases of violation such as alcohol, drugs or any other misuse as stated in the terms and conditions the renter is responsible for the full value of the damage caused to the third party and the rental vehicle.
Rate/Day	Included
Roadside Assistance	Alamo offers roadside assistance included in the daily rate. The assistance will cover vehicle malfunction. Events such as a flat tire, jump start, lockout service, fuel delivery, and key replacement non exhaustive list are not covered by Roadside Assistance Protection. RAP is void and of no effect if, at the time of the incident necessitating roadside assistance, the renter or authorized drivers are in violation of the rental agreement, including, without limitation, the prohibited uses and violations set fort therein. In such cases, roadside assistance will be available but standard charges will apply. Alamo rental locations do not provide direct roadside assistance to the customer. This assistance is provided by Touring Club Belgium on behalf of Alamo. This service is available 24-7 by calling 012-39 09 44 within the country of rental. Assistance outside the country of rental may be obtained by calling 32 12 39 09 44
Surcharges	Included
Roadside Assistance Protection Plus	N/A
Rate/Day	N/A
Renter Requirement	All drivers, both rental an additional drives, must preset a valid driving licence at the time of rental. In addition to a valid driving licence, the primary renter must further present an additional photographic identificationpassport and a major credit card in their own name. Multiple part driving license holder must present all parts of ther license. An international driving permit is required for anyone holding a non europe driving license. Additional ID or further identification cecks may be requesteed if deemed necessary. This may includ an identity check with external partner who may ceck details supplied against databases to wich the have acces.
Age Requirements	All drivers must be at least 21 years of age or older. Drivers aged 21 - 24 may rent economy, compact, intermediate, standard and full-size cars. Drivers must be at least 25 years old to rent premium, special and luxury cars. Drivers 21-24 years of age will be assessed an additional fee of 10 EUR per day excluding VAT with a maximum of 100 EUR per rental , local premium location fees and surcharges where applicable. All car classes are available for renters 25 years and older at no additional charge.

Payment Policy	Accepted methods of payment are America Express, Mastercard and Visa. A security deposit is required at the time of pickup for each rental. The minimum deposit is 250 EUR plus the cost of the rental. The deposit can range from 250 EUR to 2000 EUR plus the cost of the rental depending on vehicle class. Travelers checks and euro cheques are not accepted at any time. Debit card and cash may not be used for a deposit but may be used for final payment upon return of the vehicle.
Deposit	Varies between EUR 500 and EUR 2600 plus the cost of the rental, depending on vehicle class
Additional Driver	There will be an additional charge of 10 EUR per day with a maximum of 50 EUR per rental, excluding VAT and location surcharges, for each additional authorized driver. Full rental conditions apply to all additional drivers..
Rate/Day	EUR 10 per day excl VAT
Infant Seat	N/A
Rate/Day	N/A
Child Safety Seat	Child Toddler Seat - CST - 24.20 EUR per day, max 60.50 EUR per rental. The special equipment listed above is available on request. A replacement fee will be charged if the equipment is damaged or lost. All fees quoted include VAT.
Rate/Day	EUR 24,20 per day max EUR 60,50 per rental incl VAT
Child Booster Seat	Booster Seat - BST - 6.05 EUR per day, max 30.25 EUR per rental. The special equipment listed above is available on request. A replacement fee will be charged if the equipment is damaged or lost. All fees quoted include VAT.
Rate/Day	EUR 6,10 per day max EUR 30,25 per rental incl VAT
GPS Navigation Device	Global Positioning System - GPS - 12.10 EUR per day, max 121 EUR per rental. The special equipment listed above is available on request. A replacement fee will be charged if the equipment is damaged or lost. All fees quoted include VAT.
Rate/Day	EUR 12,10 per day max EUR 121 per rental incl VAT
Ski Racks	N/A
Rate/Day	N/A
Safety Kit	"A safety kit consisting of safety triangle and jacket is required by law and provided in all vehicles. In the case of lost or damaged safety kit at the time of rental return the following fees will be charged to customer. Safety triangle 18.15 EUR, Safety Jacket 18.15 EUR. All fees quoted include VAT. "
Rate/Day	Included
Cross Border Policy	Cross border is permitted into the following countries: Austria, Belgium, Bulgaria, Denmark, Finland, France, Germany, Greece, Netherlands, Ireland, Italy, Luxembourg, Norway, Portugal, Spain, Sweden, Switzerland UK. It is not permitted to cross the border into any other country. Customer will just need their driving licence/identity card in order to cross border. There are no additional charges for cross border rentals. Please be advised that due to a change in law in Germany, it is mandatory for all vehicles crossing the border into Germany to have winter tyres fitted during the Snow Icy conditions. Customers will be fined on the spot if they are stopped by police and found to not have the appropriate winter tyres.
Oneway rentals	One way rentals are allowed for all Alamo locations within Belgium for retail and tour customers at no additional cost. One way rentals outside of Belgium are NOT allowed.
Refueling Policy	All vehicles are delivered with a full tank of fuel and must be returned in the same condition. If the vehicle is returned with less than a full tank of fuel, the renter will be charged for the difference plus an extra charge of 10 EUR plus VAT and local fees or surcharges.
Inclusive Policy	Rates include time and distance with per day mileage limitations which vary based on the length of the rental . SLP Third Party Liability, CDW Collision Damage Waiver and TP1 Theft Protection
Exclusive Policy	Rates include time and distance with per per mileage. Limitations which vary based on the length of the rental. SLP third party liability.
One Way Drop Policy	One way rentals are allowed for all Alamo locations within Belgium for retail and tour customers at no additional cost. One way rentals outside of Belgium are NOT allowed.
Miscellaneous Policy	Cross border policy - The renter must advise that the vehicle will be taken across an international border at the time of rental. Cross-border travel other than the following countries is not permitted, A- Austria, AND- Andorra, CH- Switzerland, D- Germany, DK- Denmark, E- Spain, F- France, Fin- Finland, GB- UK, GR- Greece, I- Italy, IRL- Ireland, L- Luxembourg, N- Norway, NL- Netherlands, P- Portugal, S- Sweden, Contact their rental location for additional cross border restrictions. A penalty Fee of 4,500 EUR will apply for the unauthorized drop of the rental vehicle in a country prohibited for cross-border travel. A penalty fee of 1,800 EUR will apply for the unauthorized drop of the rental vehicle in France. Germany, Luxembourg and the Netherlands. A penalty fee of 4,000 EUR will apply for unauthorized drop of the rental vehicle in a country other than the country of rental origin.
Damage waiver	CDW COLLISION DAMAGE WAIVER removes a renters responsibility for damage in case of accident, fire or vandalism to the rental vehicle excluding tires and windshield. CDW is not insurance. Purchasing CDW reduces the renters responsibility to a deductible ranging between 650 EUR and 2000 EUR for a daily fee ranging between 7.49 EUR and 25.75 EUR depending on the car type and length of rental. The daily fee excludes VAT and local surcharge. In case of violation such as alcohol, drugs or any other misuse as stated in the TCs, the renter stays responsible for the full value of the damage. If CDW is declined by the renter, he or she will be responsible for the full value of the damage to the rental vehicle. In case of damage or theft an administration cost of 40 EUR excluding VAT and local fees is applied in addition to the non-waivable excess. All prices are subjected to changes without prior notice.

Pack 1 Protection	ZERO RISK PACK is a protection product that includes SCDW, TP2 and TWP. This product reduces the excess to zero for the following: damage in caused by accident, fire or vandalism, theft or attempted theft of the rental vehicle or any of its parts. The purchase of TP1 Theft Protection and CDW collision damage waiver is required for renters to qualify for this product. The cost of ZERO RISK PACK ranges between 7.22 EUR and 31.90 EUR per day depending on car type and length of rental. The daily fee excludes VAT and local surcharges. Third party liability excess and administration costs are reduced to zero. In cases of violation such as the use of alcohol, drugs or any other misuse as stated in the Terms and Conditions, the renter is responsible for the full value of the damage. In case of negligence such as not having taken measures to ensure the rental vehicles safety and security, the renter is also responsible for the full value of the loss.
Pack 2 Protection	ZERO RISK PACK PLUS is a protection product that includes PAI, SCDW, TP2 and TWP. This product reduces the excess to zero for the following: damage in caused by accident, fire or vandalism, theft or attempted theft of the rental vehicle or any of its parts. For specific information on what PAI covers please consult the PAI policy. The purchase of TP1 Theft Protection and CDW collision damage waiver is required for renters to qualify for this product. The cost of ZERO RISK PACK PLUS ranges between 9.32 EUR and 34.00 EUR per day depending on car type and length of rental. The daily fee excludes VAT and local surcharges. Third party liability excess and administration costs are reduced to zero. . In cases of violation such as the use of alcohol, drugs or any other misuse as stated in the Terms and Conditions, the renter is responsible for the full value of the damage. In case of negligence such as not having taken measures to ensure the rental vehicles safety and security, the renter is also responsible for the full value of the loss. PAI coverage will also be void if any terms and conditions are violated.
Partial Collision	CDW2 PARTIAL COLLISION DAMAGE WAIVER Reduces excess of CDW to partial amount ranging between 300 EUR and 850 EUR. Purchase of TP1 Theft Protection and CDW Collision Damage Waiver is required for renters to qualify for this product. Collision Damage Waiver CDW2 for this Station ranges between 11.67 EUR and 21.67 EUR per day depending on car type and length of rental. Daily fee excluding VAT and local surcharge. In case of violation such as alcohol, drugs or any other misuse as stated in the Ts, the renter stays responsible for the full value of the damage. In case of damage or theft an administration cost of 40 EUR excluding VAT and local fees is applied in addition to the non-waivable excess. All prices are subjected to changes without prior notice.
Personal Accident Insurance	PAI PERSONAL ACCIDENT INSURANCE is an insurance covering the driver of the rental vehicle only. PAI covers bodily injury or death caused by an accident during the use of the rented vehicle. The price of PAI ranges from 2.10 EUR per day up to 4.2 EUR per day. The daily price excludes VAT and local surcharges. In the case of bodily injury PAI compensation covers medical care, and in the case of death PAI covers funeral costs up to a limit of 495,787 EUR. Several exclusions apply such as involvement in car races, legal reasons, etc. The full T Cs are available at the rental station and must be signed by the driver when purchasing this product.
Super Collision Damage Waiver	SCDW super collision damage waiver reduces the renters responsibility for damage in case of accident, fire or vandalism to the rental vehicle to zero. Third party liability excess and administration costs are also reduced to zero. This product includes TWP tire and windshield protection. The purchase of TP1 theft protection and SCDW collision damage waiver is required for renters to qualify for this product. SCDW rates range from 5.80 EUR to 20.50 EUR per day depending on car type and length of rental. Daily fee excluding VAT and local surcharge. In case of violation such as alcohol, drugs or any other misuse as stated in the terms and conditions, the renter stays responsible for the full value of the damage.
Tire and Windshield Protection	Tire and windshield protection waives the renters responsibility for any damage to the tires and windshield of the rental vehicle to zero. The purchase of TP1 theft protection and CDW collision damage waiver is required for renters to qualify for this product. TWP ranges between 1.20 EUR and 4.00 EUR per day depending on car type and length of rental. The daily fee excludes VAT and local surcharges. In case of violation such as alcohol, drugs or any other misuse as stated in the terms and conditions, the renter is responsible for the value of the damage.
Damage Dispute Resolution	If you wish to discuss or dispute any matters concerning damage to your rental vehicle then please contact the Rental Company using the contact information below: info@rentacar.be, +32 12 39 09 40
Supplemental Liability Protection	All the vehicles in our fleet are insured against damage or injuries caused to a third party and/or third party property as a result of an accident involving the hire vehicle. You must comply with all the rental company's terms and conditions in order to receive the benefit of the insurance provisions.
After Hours	N/A
Delivery and Collection	N/A
Languages Spoken	Dutch, French, English
Driving Side of the Road	Right

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