



# Australia

<b>Currency</b>	AUD
<b>Infant Seat</b>	<p>Child restraints are compulsory when transporting infants and young children by motor vehicle on Australian roads. All vehicles are fitted with child restraint anchor points.</p> <p>Baby Seats are available at all locations in limited supply. We recommend baby seats are pre-booked to avoid disappointment.</p> <p>A one-off fee will apply per rental. In cases of loss or damage a replacement fee of \$427.35 will be charged to the renter.</p> <p>We offer a child restraint which is the reversible type. When fitted in the reverse position it is suitable for newborn to 6-month old babies with the baby facing the rear of the vehicle. When fitted in the upright position the child restraint is recommended for infants of 6 months to 5 years of age with the infant and restraint facing forward.</p> <p>Our intent is to ensure that our customers receive a level of service that they would expect in ensuring that the child seats (restraints) are correctly fitted, meeting all manufacturers safety standards and requirements.</p> <p>Some of our staff are been trained in the fitting of child safety restraints, and only these staff will be able to fit the restraints, or to advise on what they believe to be the best type of restraint and method of fitting.</p> <p>Please be aware however, that if you have requested a restraint be fitted, that the child restraint you have booked has been installed in the car for your convenience.</p> <p>Please check that the restraint is installed to your requirements before driving off, as we do not take any responsibility for incorrect fitting.</p>
<b>Rate/Day</b>	\$55.00 AUD per Rental \$330.00 replacement
<b>Child Safety Seat</b>	<p>Child restraints are compulsory when transporting infants and young children by motor vehicle on Australian roads. All vehicles are fitted with child restraint anchor points.</p> <p>Child Safety Seats are available at all locations in limited supply. We recommend seats are pre-booked to avoid disappointment. In cases of loss or damage a replacement fee of \$427.35 will be charged to the renter.</p> <p>When fitted in the upright position the child restraint is recommended for infants of 6 months to 5 years of age with the infant and restraint facing forward.</p> <p>Our intent is to ensure that our customers receive a level of service that they would expect in ensuring that the child seats (restraints) are correctly fitted, meeting all manufacturers safety standards and requirements.</p> <p>Some of our staff are been trained in the fitting of child safety restraints, and only these staff will be able to fit the restraints, or to advise on what they believe to be the best type of restraint and method of fitting.</p> <p>Please be aware however, that if you have requested a restraint be fitted, that the child restraint you have booked has been installed in the car for your convenience.</p> <p>Please check that the restraint is installed to your requirements before driving off, as we do not take any responsibility for incorrect fitting.</p>
<b>Rate/Day</b>	\$55.00 AUD per Rental \$330.00 replacement
<b>Child Booster Seat</b>	<p>Child restraints are compulsory when transporting infants and young children by motor vehicle on Australian roads. All vehicles are fitted with child restraint anchor points.</p> <p>A child booster seat which is a moulded child seat and height booster; it is not a child restraint. It elevates the height of a child to enable the alignment of the sash of a lap sash seat belt across the child's shoulder and is recommended for children of 5 to 9 years of age (legal requirement is 7 years of age). In cases of loss or damage a replacement fee of \$427.35 will be charged to the renter.</p> <p>Our intent is to ensure that our customers receive a level of service that they would expect in ensuring that the child seats (restraints) are correctly fitted, meeting all manufacturers safety standards and requirements.</p> <p>Some of our staff are been trained in the fitting of child safety restraints, and only these staff will be able to fit the restraints, or to advise on what they believe to be the best type of restraint and method of fitting.</p> <p>Please be aware however, that if you have requested a restraint be fitted, that the child restraint you have booked has been installed in the car for your convenience.</p> <p>Please check that the restraint is installed to your requirements before driving off, as we do not take any responsibility for incorrect fitting.</p>
<b>Rate/Day</b>	\$30.00 AUD per Rental \$330.00 replacement

<b>GPS Navigation Device</b>	Portable Satellite Navigation systems are available for rental. The units are supplied with cradles to fix to the windscreen of the vehicle and charging units for the batteries. The units are available at all locations subject to availability. We recommend GPS units are pre-booked to avoid disappointment. In cases of loss or damage a replacement fee of 330.00 will be charged to the renter.
<b>Rate/Day</b>	\$18.00 AUD Day \$108.00 AUD max \$330.00 replacement
<b>Ski Racks</b>	
<b>Rate/Day</b>	
<b>Snow Chains</b>	
<b>Rate/Day</b>	
<b>Toll Pass Waiver</b>	
<b>Rate/Day</b>	
<b>Wifi Device</b>	At our Brisbane, Gold Coast, Sydney and Melbourne airport locations we offer mobile Wi-Fi devices to rent on a daily basis. The daily rental rate is AUD 14.00 plus GST. In the case of loss or damage a replacement fee of AUD 180 for the unit, AUD 20 for the cable and AUD 15 for the bag will apply.
<b>Rate/Day</b>	\$14.00 AUD day \$180.00 AUD Replacement
<b>Collision Damage Waiver</b>	<p>All vehicles rented come with a standard cover as below:</p> <p>Mini, Economy, Compact, Compact SUV, Intermediate-Midsize, Intermediate-Midsize SUV, Standard, Standard SUV, Full-size, Mystery vehicle AUD 5,200.00</p> <p>Compact SUV, Compact Commercial Van, Intermediate-Midsize Commercial Van, Intermediate-Midsize Pickup, Full-size Pickup Full-size Elite, Full-size SUV, Full-size Commercial Van, Premium, Premium SUV, Premium Special, Premium Van, Special SUV, Luxury full size, Luxury SUV, 8 seat passenger Van AUD 6,200.00</p> <p>Your Loss or Damage Liability (LDL) is the amount payable by you in the event of loss or damage to the Vehicle even if you are not at fault. Your liability includes damage to the vehicle, damage to other vehicles, a Claims Administration Fee, loss of use, towing and more. For a small daily fee, you can reduce your damage liability.</p> <p>With the purchase of CDW Collision Damage Waiver you will only be liable up to the nominated liability for the cost of repair to your vehicle or any 3rd parties vehicle or property.</p>

<b>Rate/Day</b>	<p>MinMini, Economy, Compact, Compact SUV, Intermediate-Midsize, Intermediate-Midsize SUV, Standard, Standard SUV, Full-size, Mystery vehicle AUD 40.35 (excludes GST) per day reduces your damage liability to AUD 1350.00</p> <p>Compact SUV, Compact Commercial Van, Intermediate-Midsize Commercial Van, Intermediate-Midsize Pickup, Full-size Pickup Full-size Elite, Full-size SUV, Full-size Commercial Van, Premium, Premium SUV, Premium Special, Premium Van, Special SUV, Luxury full size, Luxury SUV, 8 seat passenger Van, 12 seat van AUD 47.10 (excludes GST) per day reduces your damage liability to AUD 1750.00 .</p> <p>If another person has caused the damage; Alamo will attempt to recover all costs from that person or his/her insurer. The amount paid by you towards damage liability will be refunded to you to the extent Alamo is successful in recovering all costs.</p> <p>Where the Vehicle is hired from a remote Location and driven between sunset and sunrise outside a city province, and loss or damage is the result of a single vehicle accident the renter will be liable for all losses incurred.</p>
<b>Collision Damage Waiver (Option 2)</b>	<p>With the purchase of SCDW Super Collision Damage Waiver you will only be liable up to the nominated liability for the cost of repair to your vehicle or any 3rd parties' vehicle or property.</p> <p>Mini, Economy, Compact, Compact SUV, Intermediate-Midsize, Intermediate-Midsize SUV, Standard, Standard SUV, Full-size, Mystery vehicle AUD 48.20 (excludes GST) per day reduces your damage liability to zero.</p> <p>Intermediate-Midsize Pickup, Full-size Pickup, Compact Special, Compact Commercial Van, Intermediate-Midsize Commercial Van, Full-size Elite, Full-size SUV, Full-size Commercial Van, Premium full size, Premium Van, Premium SUV, Premium elite SUV, Full size SUV, Luxury sedan, Luxury SUV, 8-12 seat Passenger Vans AUD 61 (excludes GST) per day reduces your damage liability to zero.</p> <p>If another person has caused the damage; Alamo will attempt to recover all costs from that person or his or her insurer. The amount paid by you towards damage liability will be refunded to you to the extent Alamo is successful in recovering all costs.</p> <p>Where the Vehicle is hired from a remote Location and driven between sunset and sunrise outside a city province, and loss or damage is the result of a single vehicle accident the renter will be liable for all losses incurred.</p>
<b>Rate/Day</b>	<p>\$32.00 AUD - Mini, Economy, Compact, Intermediate and Fullsize  \$36.00 AUD - Fullsize 4dr, Fullsize Elite, Intermediate SUV, Premium Car and Premium Van</p> <p>No Deductible</p>
<b>Theft Protection</b>	
<b>Rate/Day</b>	
<b>Deductible Protection (DP)</b>	
<b>Rate/Day</b>	
<b>Third Party Liability</b>	
<b>Rate/Day</b>	
<b>Personal Accident Insurance (PAI)</b>	
<b>Rate/Day</b>	

<b>Roadside Assistance Protection</b>	<p>This is the roadside assistance service that kicks in where standard breakdown service ends. Premium Roadside Assistance covers those times when you just need a helping hand to get on your way, like fitting a spare tyre or opening a car with the keys locked in.</p> <p>Services offered in the Premium Roadside Assistance program include:</p> <ul style="list-style-type: none"> <li>• Change a flat tyre (install vehicle's spare tyre)</li> <li>• Lockout service if you are locked out of your car</li> <li>• Fuel delivery - up to 15 litres at no charge if you run out of fuel</li> <li>• Jump starting your car if the battery is run flat (lights left on)</li> <li>• AUD 150.00 of accommodation or transport costs (reimbursement of expenses as a result of rental car breakdown)</li> </ul> <p>Premium Roadside Assistance is there to help you 24/7. For a daily fee of AUD 9.00 (excludes GST) for all car groups; customers save on all the above and receive total peace of mind.</p> <p>Please Note: Premium Roadside Assistance will coordinate provider services for you. You will need to be present with the vehicle for Premium Roadside Assistance services to be provided. The relevant phone number to contact can be found on the rental agreement wallet which you will receive when collecting your vehicle.</p>
<b>Rate/Day</b>	\$9.00 AUD
<b>Tire &amp; Windshield Protection (TWP)</b>	<p>This reduces the renters financial liability against damage to Windscreens, Headlights and Tyres to Zero.</p> <p>Mini, Economy, Compact, Compact SUV, Intermediate-Midsize, Intermediate-Midsize SUV, Standard, Standard SUV, Full-size, Mystery Vehicle AUD 14.00 daily premium (excludes GST)</p> <p>Compact Special, Compact Commercial Van, Intermediate-Midsize Commercial Van, Intermediate-Midsize Pickup, Full-size SUV, Full-size Commercial Van, Full-size Pickup, Premium SUV, Premium Elite SUV, 12 Seat Van, Full size SUV, Luxury sedan, Luxury SUV, 12 seat Passenger Van AUD 20.50 daily premium (excludes GST).</p>
<b>Rate/Day</b>	<p>Mini, Economy, Compact, Compact SUV, Intermediate-Midsize, Intermediate-Midsize SUV, Standard, Standard SUV, Full-size, Mystery Vehicle AUD 14.00 daily premium (excludes GST)</p> <p>Compact Special, Compact Commercial Van, Intermediate-Midsize Commercial Van, Intermediate-Midsize Pickup, Full-size SUV, Full-size Commercial Van, Full-size Pickup, Premium SUV, Premium Elite SUV, 12 Seat Van, Full size SUV, Luxury sedan, Luxury SUV, 12 seat Passenger Van AUD 20.50 daily premium (excludes GST).</p>
<b>Additional Protections</b>	<p>Loss Damage Liability (LDL): Your Loss or Damage Liability ("DLD") is the amount payable by you in the event of loss or damage to the Vehicle even if you are not at fault. Your liability includes damage to the vehicle, damage to other vehicles, a Claims Administration Fee, loss of use, towing and more. For a small daily fee, you can reduce your damage liability.</p>
<b>Rate/Day</b>	N/A
<b>Additional Driver</b>	Each additional driver is charged at a flat fee per day of AUD 10.00 (excludes GST).
<b>Rate/Day</b>	\$10.00 AUD Day

<p><b>Age Requirements</b></p>	<p>Minimum driver age of 21 years old. There is no maximum age.  A young driver surcharge of AUD 23.50 per day (excludes GST) applies to all Drivers aged between 21-24 years old.  Drivers aged between 21-24 are restricted to vehicles Mini, Economy, Compact, Compact SUV, Compact Commercial Van, Intermediate, Intermediate pickup and Standard only.  All drivers must have held their licence for a minimum of one year.  If any driver is on a probationary licence there is an additional Probationary Licence Fee of AUD 28.00 per day (excludes GST).</p> <p>Prestige Fleet  For classes Luxury, Premium SUV, Luxury full size, Elite Full Size 4WD, Premium Elite SUV and Luxury SUV there is a minimum drivers age of 30 years old. Local Renters must provide two current forms of ID both confirming home address i.e. Phone bill and Rates bill, documents must have been issued within the last 2 months. A full licence is required to drive any of the prestige fleet.</p>
<p><b>Rate/Day</b></p>	<p>\$23.50 AUD day</p>
<p><b>Cross Border Policy</b></p>	<p>The Renter must not use the Vehicle outside the Permitted Area of Use. If the renter takes the Vehicle outside the Permitted Area of Use their Liability for any loss or damage will increase and any optional damage waiver selected void.  For Vehicles rented in Queensland, New South Wales, Australian Capital Territory, Victoria, Tasmania and South Australia, the permitted area of use DOES NOT include Western Australia or the Northern Territory.  Vehicles may not be driven above the snow line from June to October, on beaches, in watercourses or rivers.  Permitted Area of Use means the area in which the Vehicle may be driven. The Permitted Area of Use is limited as follows:</p> <ol style="list-style-type: none"> <li>1. For those Vehicles-hired outside the Northern Territory and Western Australia, the Permitted Area of Use does not include the Northern Territory or Western Australia.</li> <li>2. For those Vehicles hired from the Northern Territory, the Permitted Area of use does not include any other States or Territories of Australia.</li> <li>3. For those Vehicles hired in the Northern Territory, the Permitted Area of use does not include driving on the road to Jim Jim Gorge and Twin Falls or north of the Oodnadatta Track including the following areas: Mount Dare, Dalhousie Springs, Witjira National Park and Pedirka Desert.</li> <li>4. For those Vehicles hired from Western Australia, the Permitted Area of Use does not include any other states or Territories of Australia and does not include any place further north or East than Exmouth or further east than Kalgoorlie-Boulder Township or Esperance.</li> <li>5. The Permitted Area of Use in Queensland does not include any place further north than Cooktown or in a westerly direction beyond Chillagoe and Georgetown. The Permitted Area of Use does not include the Bloomfield Track coastal route between Cape Tribulation and Cooktown or Fraser Island and Stradbroke Island.</li> <li>6. The Permitted Area of Use in South Australia does not include any place further north than Wilpena or in a westerly direction beyond Ceduna.</li> </ol>

<b>Oneway rentals</b>	<p>Possible to and from most locations. One way drop-fees apply for all valid one-way rentals in Australia. No one ways into or out of Northern Territory, Western Australia and Tasmania.</p> <p>If the renter returns the vehicle to a location that differs from the one noted on the original rental agreement, then a relocation fee based on the KM distance table below will be applied.</p> <p>From 01 KMS to 50 KMS = AUD 51.80  From 51 KMS to 250 KMS = AUD 323.75  From 251 KMS to 500 KMS = AUD 647.50  From 501 KMS to 750 KMS = AUD 1036.00  From 751 KMS+ = AUD 1,295.00 (max charge)</p> <p>All fees exclude GST</p>
<b>Renter Requirement</b>	<p>We accept current Australian, International and overseas licences. Overseas licences that are not easily identifiable as a drivers licence must be accompanied by an International Licence or English translation. Valid driver's licence must be held for a minimum of 12 months.</p>
<b>Payment Policy</b>	<p>A valid credit card or Visa or MasterCard debit card must be provided for all rentals. The credit card holder is listed as the hirer and must be present at the time of rental commencement. NO CASH is accepted for any payments or bond. Charges for options and coverage are to be settled at the commencement of the rental.</p> <p>A credit card fee applies as follows and is applicable to all rental charges (excluding the deposit bond) including any optional items purchased and damage liability charges. There is no refund of credit card surcharges:</p> <p>Union Pay Cards:  Union Pay Cards are accepted if they have the Visa and MasterCard Union Pay logo present on the card.  All credit cards - 0.80% (Excluding GST)</p> <p>Security Bonds  The credit card deposit (by way of pre-authorisation) is up to AUD 200.00.  If customer satisfies the below local renter criteria, up to AUD 1,000.00 (by way of pre-authorisation) is required, along with second proof of ID that shows drivers name and address e.g. utility bill.</p> <ol style="list-style-type: none"> <li>1. Lives locally; within the greater metropolitan area of the city of pick up</li> <li>2. Is a first-time renter with Enterprise (in either Australia and New Zealand)</li> <li>3. Is not a Corporate Renter</li> </ol> <p>Security Bonds - Prestige Fleet  For classes Compact Elite, Premium full size, Luxury full size, premium SUV, Elite Full size 4WD, Premium Elite SUV and Luxury Elite SUV, the credit card deposit (by way of pre-authorisation) is AUD 1,000.00.</p>
<b>Refueling Policy</b>	<p>Vehicles are supplied with a full tank of fuel. Where a vehicle is returned with less than a full tank of fuel, the renter will be charged for fuel and a refuelling fee. A minimum refuelling charge of AUD 25.00 applies if a fuel top up is required. A pre-paid fuel option is available at time of collection at a discounted rate per litre. All fuel charges must be settled by the renter.</p>
<b>Special Equipment</b>	<p>Australia has a significant number of toll roads in particular Brisbane, Melbourne and Sydney all of which are cashless. Tolls vary dependent on the road used and the length of the journey. If a Customer travels through a toll collection point, the Customers credit card will be charged for the toll and an administration fee of AUD 2.75 per Toll (excludes GST). The charge can be delayed by up to a month or more dependent on when the notification is received by us from the toll road operator. If a valid email address is on file, then a revised rental receipt will be emailed advising of the toll road charges.</p> <p>You can pre-pay your toll charges by purchasing a Toll Pass Waiver at time of collection. In ACT, VIC and NSW the daily fee is AUD 30.00 (excluding GST). In WA, NT, SA and QLD the daily fee is AUD 25.00 (excluding GST).</p> <p>Customers may bring their own device but if you bring your own device you do risk being charged twice.</p>
<b>Fleet Mix</b>	
<b>Languages Spoken</b>	English

<b>Driving Side of the Road</b>	
<b>Advanced reservation</b>	Varies by city
<b>Maximum Rental</b>	30 Days
<b>Frequent Flyer</b>	
<b>Freesell</b>	
<b>Delivery &amp; Collection</b>	
<b>After Hours</b>	
<b>Roadside Assistance</b>	
<b>Surcharges</b>	Premium Location Fee (AUPL) - 6-29% depending on city Registration Recov Fee (VRF) - \$6.50 AUD Day
<b>Taxes</b>	Goods & Services Tax (GST) - 10%