



Australia

Currency	AUD
Collision Damage Waiver	The purchase of Collision Damage Waiver (CDW) reduces the vehicle damage liability. For standard passenger vehicles, the damage waiver liability is 1950 AUD - Damage Waiver Liability. For Standard 8-12 seater Minivans, Full Size, Premium, and Luxury SUVs the damage waiver liability is 2750 AUD and for all electric vehicles, commercial vans, and mine-specific vehicles the damage waiver liability is 3750 AUD.
Rate/Day	
Child Safety Seat	<p>Child restraints are compulsory when transporting infants and young children by motor vehicle on Australian roads. All vehicles are fitted with child restraint anchor points.</p> <p>Child Safety Seats are available at all locations in limited supply. We recommend seats are pre-booked to avoid disappointment. In cases of loss or damage a replacement fee of \$427.35 will be charged to the renter.</p> <p>When fitted in the upright position the child restraint is recommended for infants of 6 months to 5 years of age with the infant and restraint facing forward.</p> <p>Our intent is to ensure that our customers receive a level of service that they would expect in ensuring that the child seats (restraints) are correctly fitted, meeting all manufacturers safety standards and requirements.</p> <p>Some of our staff are been trained in the fitting of child safety restraints, and only these staff will be able to fit the restraints, or to advise on what they believe to be the best type of restraint and method of fitting.</p> <p>Please be aware however, that if you have requested a restraint be fitted, that the child restraint you have booked has been installed in the car for your convenience.</p> <p>Please check that the restraint is installed to your requirements before driving off, as we do not take any responsibility for incorrect fitting.</p>
Rate/Day	77.00 AUD per Rental for Child seat 44.00 AUD per rental for Booster seat
GPS Navigation Device	Portable Satellite Navigation systems are available for rental. The units are supplied with cradles to fix to the windscreen of the vehicle and charging units for the batteries. The units are available at all locations subject to availability. We recommend GPS units are pre-booked to avoid disappointment. In cases of loss or damage a replacement fee of 330.00 will be charged to the renter.
Rate/Day	\$20.00 AUD Day \$120.00 AUD max \$363.00 replacement
Super Collision Damage Waiver	The purchase of Super Collision Damage Waiver (SCDW) reduces the vehicle damage liability to the lowest possible value. The deductible will 1500 AUD for Standard 8-12 seater Minivans, Full Size, Premium, and Luxury SUVs and Commercial Vans or Mine-specific vehicles. For all other vehicles the deductible will be 0 AUD.
Supplemental Liability Protection	In Australia as long as the rental vehicle is registered; the Green Slip (CTP - Compulsory Third Party Insurance) covers all injuries including death caused to other road users such as drivers, passengers of other vehicles, pedestrians, cyclists, motor cyclists and pillion passengers if you are at fault in a motor vehicle accident. CTP does not cover damage to property or other vehicles. The CTP provides unlimited indemnity to the insured party and ensures those who are injured have access to funds for services including all reasonable medical costs, treatment and rehabilitation. There is no fixed coverage limit per policy.

Tire and Windshield Protection	With Tire and Windshield Protection, damage to these items will incur a \$0 AUD charge. Windshield damage refers to full replacement or repairs to chips, cracks, or stars. Tire damage includes punctures, cuts, and abrasions due to normal driving conditions.
Roadside Assistance Protection	Roadside Protection gets you back on the road for all incidents where the renter may be considered at fault. For example, changing a flat tire, Lockout service if you are locked out of your car, Fuel delivery - up to 15 liters at no cost, and jump-starting your car battery if you accidentally leave the lights on. Note: all vehicles have 24/7 standard roadside assistance included with their daily rental rate.
Standard Cover	The daily rental rate includes coverage for damage including third-party damages or theft with an excess. This damage excess can be reduced by selecting Collision Damage Waiver (CDW) or Super Collision Damage Waiver (SCDW). The standard excess is 5200 AUD for all standard passenger vehicles. For Standard 8-12 seater Minivans, Full Size, Premium, and Luxury SUVs, the standard excess is 5700 AUD. For all electric vehicles, commercial vans, and mine-specific vehicles the standard excess is 6200 AUD.
Tire & Windshield Protection (TWP)	With the purchase of the Super Collision Damage Waiver (SCDW), you will reduce your vehicle damage liability to the lowest possible value, as per below. \$0.00 AUD for standard passenger vehicles, SUVs, standard 8 to 12-seat minivans, and standard large 4WDs. \$1,500.00 AUD - for all mine spec and commercial trucks, commercial vans, specialty 4WDs, and utilities.
Rate/Day	Mini, Economy, Compact, Compact SUV, Intermediate-Midsize, Intermediate-Midsize SUV, Standard, Standard SUV, Full-size, Mystery Vehicle AUD 14.00 daily premium (excludes GST) Compact Special, Compact Commercial Van, Intermediate-Midsize Commercial Van, Intermediate-Midsize Pickup, Full-size SUV, Full-size Commercial Van, Full-size Pickup, Premium SUV, Premium Elite SUV, 12 Seat Van, Full size SUV, Luxury sedan, Luxury SUV, 12 seat Passenger Van AUD 20.50 daily premium (excludes GST).
Additional Protections	The daily rental rate of your vehicle selected includes cover for damage including third party or theft with an excess as per below. This damage excess can be reduced by selecting Collision Damage Waiver (CDW) or Super Collision Damage Waiver (SCDW). \$5,200.00 AUD Standard Coverage - standard passenger vehicles. \$5,700.00 AUD Standard Coverage - for standard 8 - 12 seat minivans, and standard large 4WDs. \$6,200.00 AUD Standard Coverage - for all mine spec and commercial trucks, vans, 4WDs, and utilities.
Rate/Day	N/A
Additional Driver	Each additional driver is charged at a flat fee per day of AUD 11.00 (including VAT/GST). Enterprise/Alamo/National will include the renters spouse or a person living at the same home address as the renter at no additional charge (license address must be the same as renters).
Rate/Day	\$11.00 AUD Day

Age Requirements	<p>Minimum driver age of 21 years old. There is no maximum age. A young driver surcharge of AUD 23.50 per day (excludes GST) applies to all Drivers aged between 21-24 years old. Drivers aged between 21-24 are restricted to vehicles Mini, Economy, Compact, Compact SUV, Compact Commercial Van, Intermediate, Intermediate pickup and Standard only. All drivers must have held their licence for a minimum of one year. If any driver is on a probationary licence there is an additional Probationary Licence Fee of AUD 28.00 per day (excludes GST).</p> <p>Prestige Fleet For classes Luxury, Premium SUV, Luxury full size, Elite Full Size 4WD, Premium Elite SUV and Luxury SUV there is a minimum drivers age of 30 years old. Local Renters must provide two current forms of ID both confirming home address i.e. Phone bill and Rates bill, documents must have been issued within the last 2 months. A full licence is required to drive any of the prestige fleet.</p>
Rate/Day	\$23.50 AUD day
Cross Border Policy	<p>Vehicles can only be driven in Australia. The renter or authorised driver must only use the rental vehicle on a road which is properly formed and constructed as a sealed, metalled or gravel road.</p> <p>YOU MUST NOT USE THE VEHICLE: On beaches, through streams, rivers or flood waters; On fire trails; In the snow; To enter in to, or leave, the Northern Territory, Western Australia or Tasmania; Or Outside the Permitted Area of Use, listed below.</p> <p>WHERE YOU CANNOT DRIVE THE VEHICLE (Outside the Permitted Area of Use): In Queensland: - The Old Telegraph Track section of the road to Cape York, - Boggy Hole (Finke Gorge National Park); - the Old South Road from Maryvale to Finke; - Fraser Island at any time; - The Bloomfield Track north of Cape Tribulation - Beyond Cooktown to the north or Lakeland to the west - On Highway No.27 beyond Chillagoe in a westerly direction - On Highway No.1 beyond Normanton in a southerly direction and no further north than Karumba</p>
Exclusive Policy	<p>All rental rates displayed include all compulsory fees and charges. Any optional items elected at the time of collection are subject to GST.</p> <p>Kilometre Restrictions Limited KM restrictions apply in some locations and or car classes. All excess KMS are charged at AUD 0.38 per KM excluding GST Unless otherwise stated.</p> <p>In Darwin there is a 300KM daily In Perth, Mackay, Rockhampton, Townsville, Geelong and Avalon the full-size sedans have a 300KM daily allowance. In Port Macquarie there is a 200KM limit on vehicle classes Economy; 250KM limit on compact, intermediate, standard; 300KM limit on full size, Compact SUV, intermediate SUV and standard SUV In Avalon and Geelong 300KM limit on Compact SUV, intermediate SUV and standard SUV</p>

Oneway rentals	All rentals where the vehicle is not returned to the same location as it was collected from will be subject to a one-way fee. The one-way fee varies based on car category, location, and pick-up date. The exact amount of the one-way fee will be displayed during the reservation process when entering the dates, desired route, and car category.
Renter Requirement	We accept current Australian, International and overseas licences. Overseas licences that are not easily identifiable as a drivers licence must be accompanied by an International Licence or English translation. Valid driver's licence must be held for a minimum of 12 months.
Payment Policy	<p>A valid credit card or Visa or MasterCard debit card must be provided for all rentals. The credit card holder is listed as the hirer and must be present at the time of rental commencement. NO CASH is accepted for any payments or bond. Charges for options and coverage are to be settled at the commencement of the rental.</p> <p>A credit card fee applies as follows and is applicable to all rental charges (excluding the deposit bond) including any optional items purchased and damage liability charges. There is no refund of credit card surcharges:</p> <p>Union Pay Cards: Union Pay Cards are accepted if they have the Visa and MasterCard Union Pay logo present on the card. All credit cards - 0.80% (Excluding GST)</p> <p>Security Bonds The credit card deposit (by way of pre-authorisation) is up to AUD 200.00. If customer satisfies the below local renter criteria, up to AUD 1,000.00 (by way of pre-authorisation) is required, along with second proof of ID that shows drivers name and address e.g. utility bill.</p> <ol style="list-style-type: none"> 1. Lives locally; within the greater metropolitan area of the city of pick up 2. Is a first-time renter with Enterprise (in either Australia and New Zealand) 3. Is not a Corporate Renter <p>Security Bonds - Prestige Fleet For classes Compact Elite, Premium full size, Luxury full size, premium SUV, Elite Full size 4WD, Premium Elite SUV and Luxury Elite SUV, the credit card deposit (by way of pre-authorisation) is AUD 1,000.00.</p>
Inclusive Policy	<p>All rental rates displayed include all compulsory fees and charges. Any optional items elected at the time of collection are subject to GST.</p> <p>Kilometre Restrictions</p>
Refueling Policy	<p>For convenience, you may purchase a full tank of fuel from the branch at the time of rental, at a price that is competitive with local fuel stations. This method eliminates the need for you to refill the tank before returning. Please, be aware that we are unable to give a refund for unused fuel.</p> <p>If you do not choose our Prepaid Fuel option and do not return the vehicle with a full tank of fuel, we will fill the tank for you and charge you for the costs we incur and the service we provide in doing so. Prices for Prepaying the Fuel vs when we refuel for you vary depending on the location but will be on display at the time of vehicle return.</p>

Special Equipment	<p>Australia has a significant number of toll roads in particular Brisbane, Melbourne and Sydney all of which are cashless. Tolls vary dependent on the road used and the length of the journey. If a Customer travels through a toll collection point, the Customers credit card will be charged for the toll and an administration fee of AUD 2.75 per Toll (excludes GST). The charge can be delayed by up to a month or more dependent on when the notification is received by us from the toll road operator. If a valid email address is on file, then a revised rental receipt will be emailed advising of the toll road charges.</p> <p>You can pre-pay your toll charges by purchasing a Toll Pass Waiver at time of collection. In ACT, VIC and NSW the daily fee is AUD 30.00 (excluding GST). In WA, NT, SA and QLD the daily fee is AUD 25.00 (excluding GST).</p> <p>Customers may bring their own device but if you bring your own device you do risk being charged twice.</p>
Languages Spoken	English
Driving Side of the Road	Left
Advanced reservation	Varies by city
Maximum Rental	30 Days
Surcharges	<p>Premium Location Fee (AUPL) - 6-34% depending on city</p> <p>Registration recovery Fee AUD 5.60</p> <p>Contract Fee 3.5%</p>
Taxes	Goods & Services Tax (GST) - 10%