



# Serbia

<b>Currency</b>	EURO
<b>Taxes</b>	VAT 20% per rental
<b>Surcharges</b>	None
<b>Collision Damage Waiver - Theft Protection (included)</b>	Collision damage waiver (CDW): covers the vehicles liability and fire with a deductible amount. For car categories mini MDMR, economy EDMR, EDAR, EXMR 600 EURO, for compact CDMR, compact special CXMR 800 EURO, for compact wagon and automatics CWMR, CDAR, CWAR 1000 EURO, for intermediate IDMR, IDAR 1200 EURO, for intermediate special IXMR, standard SDMR , SDAR, SVMR, SVAR 1800 EURO and for fullsize van FVMR 2000 EURO. CDW does not provide any coverage concerning damages provoked at the underside part of the vehicle, inside part of the vehicle-saloon, wind shields, mirrors and tires. Basic condition is that the damage is not due to infringement of road circulation code. The accident statement should always be supplemented so that the insurances covers will be in effect. In case of car accident and damages police report is mandatory. Without police report the client takes full responsibility.
<b>Rate/Day</b>	Included
<b>Third Party Liability (included)</b>	Supplementary liability protection SLP - third party insurance is a legal requirement and free of charge. It protects the renter/driver and other authorized drivers against liability in the case of third-party bodily injury or death and third party property damage. Third party liability insurance does not cover loss of, or damage to the rental vehicle. Renter/driver is responsible for the full value of the vehicle regardless of fault. (Subject to acceptance of the optional insurance options).
<b>Rate/Day</b>	Included
<b>Personal Accident Insurance (PAI)</b>	Personal accident insurance (PAI) provides cover for the driver and passengers (subject to the permitted number of occupants in the vehicle) in the event of death or permanent disablement per accident. The cost of PAI is 4 EUR per day plus vat. Coverage amounts vary from country to country and may also vary depending on whether an adult or a child is involved. Similarly, partial disability may lead to a lower payment or to no payment at all if disability percentage is below a certain threshold.
<b>Rate/Day</b>	EUR 4 per day excl VAT
<b>Tire &amp; Windshield Protection (TWP)</b>	N/A
<b>Rate/Day</b>	N/A
<b>Super CDW &amp; Theft protection</b>	Super collision damage waiver (SCDW) covers the deductible amount that is applied to the CDW and TP coverage. Daily charge for car categories mini MDMR, economy EDMR, EDAR EXMR is 6 EURO, for compact manual CDMR, CXMR, CWMR and intermediate IDMR, IDAR 8 EURO, for compact automatics CDAR, CWAR, intermediate special IXMR, standard SDMR , SDAR, SVMR, SVAR and for fullsize van FVMR 10 EURO. SCDW does not provide any coverage concerning damages provoked at the underside part of the vehicle, inside part of the vehicle-saloon, wind shields, mirrors and tires. Basic condition is that the damage is not due infringement of road code circulation. The accident statement should always be supplemented so that the insurances covers will be in effect. Police report is mandatory.
<b>Rate/Day</b>	See above
<b>Roadside Assistance</b>	Roadside protection: roadside assistance is provided 24.7 and is free of charge. The 24.7 roadside assistance tel is +381 66441100.
<b>Surcharges</b>	Free of charge
<b>Roadside Assistance Protection Plus</b>	N/A
<b>Rate/Day</b>	N/A
<b>Renter Requirement</b>	Valid International or European Union driving license held for at least 12 months, identity card or passport.
<b>Age Requirements</b>	"AGE REQUIREMENTS: Minimum age for all car groups is 18. Maximum age for all car groups is 70. A fee of 40.00 EUR inclusive of VAT per rental applies to drivers aged 18-20 for all car groups."

<b>Payment Policy</b>	"Visa, AMEX, Diners and Mastercard credit cards are accepted. All cards presented must be in the renter's name. A security deposit will be blocked on the credit card and the estimated cost of the rental will be charged at the time of pickup. The deposit will be released by the cardholder's bank upon notification of return of the vehicle. The car categories Mini & Economy require a deposit of 300 EUR, Compact & Intermediate vehicles require a deposit of 500 EUR and Standard and Fullsize require a deposit of 1000 EUR. Debit cards and cash cards are accepted as forms of payment for the rental or to purchase additional products. The deposit must be paid with a valid credit card. Please enquire at the local branch for details."
<b>Deposit</b>	Mini & Economy EUR 300, Compact & Intermediate EUR 500, Standard & Fullsize EUR 1000
<b>Additional Driver</b>	ADDITIONAL DRIVER: 20 EUR per rental inclusive of VAT for all car groups. All rental terms and conditions apply.
<b>Rate/Day</b>	EUR 20 per rental incl VAT
<b>Infant Seat</b>	Baby Seat - CSI - Daily charge 10.00 EUR, maximum per rental 100.00 EUR inclusive of VAT.
<b>Rate/Day</b>	See above
<b>Child Safety Seat</b>	Child Toddler Seat - CST - Daily charge 10.00 EUR, maximum per rental 100.00 EUR inclusive of VAT.
<b>Rate/Day</b>	See above
<b>Child Booster Seat</b>	Booster Seat - BST - Daily charge 5.00 EUR, maximum per rental 50.00 EUR inclusive of VAT.
<b>Rate/Day</b>	See above
<b>GPS Navigation Device</b>	Global Positioning System - GPS - Daily charge 10.00 EUR, maximum per rental 100.00 EUR inclusive of VAT.
<b>Rate/Day</b>	See above
<b>Ski Racks</b>	N/A
<b>Rate/Day</b>	N/A
<b>Snow Chains</b>	Snow Chains - SNO - are available on request. Daily charge 5.00 EUR, maximum per rental 50.00 EUR inclusive of VAT.
<b>Rate/Day</b>	EUR 5 per day incl VAT
<b>Snow Tires</b>	During the winter season of 15-Nov to 30-Apr and in cases of inclement winter weather conditions in the country of Serbia all rental vehicles are fitted with winter tires in accordance to local road laws. Winter tires are included in all rates.
<b>Rate/Day</b>	Included
<b>Cross Border Policy</b>	"Cross Border Policy: Cross Border rentals are allowed within European countries with the exception of Bulgaria and Romania. A cross border fee of 60.00 EUR per rental applies for cross border travel in the territory of Montenegro, Bosnia and Herzegovina, Macedonia and Kosovo. Prior written authorization is required. There is also an Insurance Fee which applies. Cross border rentals should be requested at least 7 working days prior to the rental pickup date. Please contact our reservations department at +381 112061569 for additional information.  Process and Publication of Green Card: Minimum time of the publication of a Green Card is 7 working days. Charge is 60.00 EUR per rental. The Green Card covers the rented vehicle with basic third party insurance (T.P.I.) as long as it remains within the borders of the country for which it is issued. Roadside Assistance and/or car replacement services whilst driving across borders is available. All fees quoted include VAT. "
<b>Oneway rentals</b>	One way rentals are available intra Serbia and also from Serbian rental offices to select International locations. Please contact our reservations department at +381 112061569 for additional information relative to available one-way routes and respective drop fee pricing. One way rentals intra Serbia are free of charge.
<b>Refueling Policy</b>	Refueling charges: full to full. All vehicles are delivered with a full tank and must be returned in the same condition. In cases when the vehicle is returned with less than a full tank the difference will be charged according to the official rate of enterprise-rent-a-car Serbia. Fees for tank services also apply at a cost of 30 EUR plus VAT.
<b>After Hours</b>	N/A
<b>Delivery and Collection</b>	Delivery and Collection service up to 5 km of city limits is free of charge. Delivery and Collection services outside of the 5 km city limit radius will incur a service charge of 60 EUR for each service. The driver must be present to show their passport and confirm payment method. Please call our Reservation team at +381 112061569 for more information and to request Delivery and Collection service.

<b>Languages Spoken</b>	Serbian, English
<b>Driving Side of the Road</b>	Right
<b>V052020</b>	