



Portugal

Disclaimer	All information, prices and conditions can be changed by the supplier without notifying Target Travel Services. We reserve all rights to change any information on the website without prior notice. The information in the policy is valid for all Alamo bookings, the information may differ per rental or location. Please contact our customer service for specific questions.
Currency	EUR
Value Added Tax (VAT)	VAT 23% per rental (mainland)
Surcharges (Mainland)	Government Admin Rental Fee (GARS - Government contracts only) 4.03 EUR per day PTAP - Portugal Airport Fees 23.58 EUR per rental. (29.00 EUR per rental VAT taxable) VREG - VLF 1.42 EUR per day, 21.34 EUR max per rental. (1.75 EUR per day, 26.25 EUR max per rental VAT taxable) LEGL - Government Rental Fee 1.32 EUR per day. (This fee is not VAT taxable)
Surcharges (Madeira)	Government Admin Rental Fee (GARS - Government contracts only) 4.03 EUR per day PTAP - Portugal Airport Fees 23.58 EUR per rental. (29.00 EUR per rental VAT taxable) VREG - VLF 1.42 EUR per day, 21.34 EUR max per rental. (1.75 EUR per day, 26.25 EUR max per rental VAT taxable) LEGL - Government Rental Fee 1.32 EUR per day. (This fee is not VAT taxable)
Surcharges (Azores)	Government Admin Rental Fee (GARS - Government contracts only) 4.03 EUR per day PTAP - Portugal Airport Fees 23.58 EUR per rental. (27.82 EUR per rental VAT taxable) VREG - VLF 1.42 EUR per day, 21.34 EUR max per rental. (1.68 EUR per day, 25.18 EUR max per rental VAT taxable) LEGL - Government Rental Fee 1.32 EUR per day. (This fee is not VAT taxable)
Additional Damage Waiver	Glass Protection ACDW - Additional Collision Damage Waiver is extra protection which covers damage to the rental vehicle windshield, subject to the terms and conditions of your rental agreement and applicable laws.
Additional Driver	Rental conditions apply to all additional drivers. Additional fees are applicable for each added driver.
Age Requirements	The minimum age requirement to rent all vehicles is 25. There is no maximum rental age. Renters between the age of 18 and 20 may rent all categories except Premium and Luxury. A young driver fee of 9.47 EUR per day applies to all renters between the age of 18 and 20. Young drivers must have held their driving license for a minimum of 1 year. Renters between the age of 21 and 24 may rent all categories except Premium and Luxury. No additional fees apply to these young drivers.
Cross Border Policy	Cross border travel is allowed, and it is necessary to give this information at the counter at pick up time.
Damage Dispute Resolution	If you wish to discuss or dispute any matters concerning damage to your rental vehicle then please contact the Rental Company using the contact information below: customerrelations@guerin.com.pt, +351 21 011 47 12
Damage Waiver	CDW Collision Damage Waiver (CDW) limits the renters financial responsibility for loss and damage to the rental vehicle. If not included in the reservation CDW coverage is an optional protection product which is available for purchase. If the rental agreement terms and conditions were not violated; the renter will be only responsible for the applicable excess: 1180.80 EUR for a Mini and Economy 1970.00 EUR for Compact Manual, Compact Wagon Manual and Compact SUV Manual, Compact Hybrid Automatic 2830.00 EUR for Compact Automatic and Compact Wagon Automatic, Manual and Automatic Intermediate and Int. SUV, Premium and Luxury Wagon This coverage excludes acts of vandalism, tires and rims, windshield, superior and inferior part of the vehicle without collision and non-compliance with the rules of the road.
Excess Reduction	Excess Reduction This complementary product allows to reduce the value of the minimum deductible, varying according to the different groups of vehicles.
Exclusive Policy	Total charges include unlimited KM, Third Party Liability and Government Rental Fee. CDW - Collision Damage Waiver is not included and must be taken unless alternative coverage can be verified at time of rental. Additional protection products may be purchased.
Forms of Payment	Portugal - Mainland, Madeira and Azores Accepted methods of payment: Visa Credit, Mastercard, and American Express are accepted as well as vouchers. DEPOSITS: All customers are required to place a deposit taken in the form of a credit card authorization. Deposits will be blocked on the credit card and the below amounts apply : Mini and Economy: 600 EUR All Other: 1000 EUR In case customers accept the Super CDW or Excess Reduction, the amount to be left is reduced by half (EUR 300 for Mini and Economy, EUR 500 for the remaining groups). The deposit is made at the beginning of the rental for missing fuel, additional days, damages, services, etc. If at the end of the rental, there is some amount to charge relating to any of the mentioned items, this deposit will be used. In case the amount to be charged, at the end of the rental, is higher than the deposit amount, the driver is responsible for the differential amount.
Inclusive Policy	Total charges include unlimited KM, Third Party Liability, CDW- Collision Damage Waiver, TP Theft Protection, Government Rental Fee, Vehicle License Fee, Airport surcharge and VAT. Additional surcharges may apply. Additional protection products may be purchased.

Insurance Policy	Third party insurance Portugal mainland - 50 million Euros cover Alamo cars in accordance with the insurance certificate. The violation of the Alamo rental agreement terms and conditions or unreported accidents may void this insurance. Madeira Island - 50 million Euros cover Alamo cars in accordance with the insurance certificate. The violation of the Alamo rental agreement terms and conditions or unreported accidents may void this insurance.
One Way Drop Policy	All rentals where the vehicle is not returned to the same location as pick-up will be subject to a one-way fee. Domestic and international one-way rentals are permitted to selected locations and must be pre-booked or authorized at the time of pick-up. The one-way fee varies based on car category, location and pick up date. The exact amount of the one-way fee will be displayed during the reservation process when entering the dates, desired route and car category. Madeira is an exception, unidirectional Drops are not possible in Madeira and vehicles rented on the island must be returned at the same pick-up location.
Personal Accident Insurance	PORTUGAL MAINLAND, MADEIRA AND AZORES - PAI Personal Accident Insurance covers the passengers and driver in the event of death or total permanent disability up to a maximum of EUR 15,000 and medical expenses up to a maximum of EUR 1500. The cost of PAI is EUR 5.57 excluding VAT per day for all groups up to a maximum of EUR 83.57 per rental.
Refueling Service	All vehicles are delivered with a full tank of petrol and vehicles must be returned in the same condition. Clients should leave a fuel deposit of 150.00 EUR. If the vehicle is returned with less than a full tank, in addition to petrol shortage an extra charge of 30.00 EUR for refueling service will apply.
Renter Requirements	PORTUGAL MAINLAND, MADEIRA AND AZORES: Renters must have a full current driving license valid at least 1 year-vehicle groups: Economy, Compact and Intermediate full current driving license valid at least 2 years vehicle groups: Premium, FullSize Pass Van and Luxury
Roadside Protection	Roadside Assistance TOP TOP Travel Assistance allows you to have no towing costs or on-site assistance and exempts costs in case of: 1) Forgetting the key inside the vehicle; 2) Immobilization due to lack of fuel; 3) Help in case of a lack of battery; 4) Loss of vehicle key; 5) Immobilization of the vehicle; 6) Fuel change; 7) Travel assistance for punctured tire; 8) Accident with drivers responsibility All services can only be requested through direct contact with Guerin. A service will be diagnosed so that the client can continue his trip. If any damage is caused to the rental vehicle that is not covered by the Road Protection service, the renter will be responsible for it. Road protection is provided 24 hours a day, 7 days a week (365 days)
Super Collision Damage Waiver	Total Car Rental Protection - SCDW This complementary product is available to customers who have purchased CDW or TP (and only for them) and reduces the minimum deductible to zero. Damage caused to windows, wheels (tires and rims), optics, headlights and rear-view mirrors, damage to the lower or upper part of the body, or damage to the interior of the vehicle, are not included. The customer is also covered in the event of damage caused by vandalism.
Supplemental Liability Protection	THIRD PARTY INSURANCE: PORTUGAL MAINLAND, MADEIRA AND AZORES: 50 Million EUR cover Alamo cars in accordance with the insurance certificate. The violation of the Alamo rental agreement terms and conditions or unreported accidents may void this insurance.
Supplemental Liability Protection Exclusions/Voids	Third Party Insurance will be voided if damage is caused by: driving under the influence of drugs or alcohol, unauthorized driver, racing or speed contest competition, unlicensed driver or driver training, driving over state or international borders in violation of the Rental Agreement, towing or pushing, intentional damage, simple negligence, gross negligence or recklessness, driving off of a regularly maintained roadway, using the vehicle for hire, driving in violation of local traffic laws, failure to secure the car keys, or failure to lock or secure the vehicle.
Theft Protection	Theft Protection TP Theft Protection limits the renters financial responsibility for loss by theft of the rental vehicle or components. To activate this protection the presentation of the theft report and the vehicles original key are needed . If not included in the reservation, TP is an optional protection product which is available for purchase at the counter. If Guerin-Enterprise rental agreement terms and conditions were not violated: the renter will be only responsible for the applicable excess which ranges from 1180.80 EUR for a Mini, 1968.00 EUR for a Compact and SUV, 2829.00 EUR for a Premium and Minivan, 3075.00 EUR for Commercial and 3690.00 EUR for the Premium Limousine car group.
Theft Protection Exclusions/Voids	Theft Protection will be voided if damage is caused by: driving under the influence of drugs or alcohol, unauthorized driver, racing or speed contest competition, unlicensed driver or driver training, driving over state or international borders in violation of the Rental Agreement, towing or pushing, intentional damage, simple negligence, gross negligence or recklessness, driving off of a regularly maintained roadway, using the vehicle for hire, driving in violation of local traffic laws, failure to secure the car keys, or failure to lock or secure the vehicle.
Tire and Windshield Protection	Wheels and Window Protection (ACDW) This complementary product consists of eliminating the customers responsibility for isolated glass breakage, damage to wheels (tires and rims), rear view mirrors, headlights and optics.
Toll Pass	Toll Roads are only present in mainland Portugal. All vehicles are equipped with toll devices. The cost of used toll roads is not included in the rental. The toll device allows you to drive through toll roads and SCUTs without stopping. At the end of the car rental period, you will be charged for the recorded movements and use of the service. This service is activated only when you drive through a SCUT and/or toll with the device and you are only billed for the number of days you use the device. There are two types of tolls in Portugal. The traditional motorway toll and the SCUTS. On SCUTS, tolls are simple arcs in the road that identify the vehicle as it passes and calculate the amount to be paid. Due to the delay between the use of the toll road and us being informed about its use, you may see a charge on your account up to 4 weeks after your return date.