



Poland

Disclaimer	All information, prices and conditions can be changed by the supplier without notifying Target Travel Services. We reserve all rights to change any information on the website without prior notice. The information in the policy is valid for all Alamo bookings, the information may differ per rental or location. Please contact our customer service for specific questions.
Currency	EUR
Value Added Tax (VAT)	VAT 23% per rental
Surcharges	Government Admin Rental Fee (GARS - Government contracts only) 4.03 EUR per day. PLAP - Poland Airport Fees - WAW - Warsaw Frederic Chopin Airport 12.60% per rental - VAT taxable PLAP - Poland Airport Fees - KRK - Krakow Airport 6% per rental - VAT taxable PLAP - Poland Airport Fees - GDN - Gdansk Airport 8% per rental - VAT taxable PLAP - Poland Airport Fees - LCJ - Lodz Airport 6% per rental - VAT taxable PLAP - Poland Airport Fees - WRO - Wroclaw Airport 7% per rental - VAT taxable
Additional Driver	For each authorized additional driver, a charge of EUR 5.20 per day excluding VAT will be applied. Full rental conditions apply to all additional drivers.
Age Requirements	<p>The minimum age requirement for all vehicles is 21 except for the Luxury Elite SUV and the Special Coupe. A young driver fee of 8.00 EUR per day (incl. VAT) applies for all renters between the age of 21 and 24. Renters aged between 21 and 24 must also have held their driving license for a minimum of 1 year to rent Mini, Economy and Compact vehicles and a minimum of 2 years to rent Intermediate, Standard, Fullsize and Premium vehicles.</p> <p>To rent the Luxury Elite SUV or Special Coupe all renters must be over the age of 25 and have held their driving license for a minimum of 2 years.</p>
Alamo Protection Package	Collision Damage Waiver/Super Collision Damage Waiver/Theft Protection Plus is a package of insurance products for customers who do not have basic Collision Damage Waiver and Theft Protection - CDWTP - included in their rates and exempts the customer from financial liability in cases of theft and/or damage to the rental vehicle. This coverage excludes fire damage cover but includes cover for damages to windshields, tires and/or rims, mirrors, undercarriage (including muffler and oil sump), interior (including boot), registration plates, wipers and car aerial.
Cross Border Policy	Vehicles can be driven in all European countries except Albania, Belarus, Bosnia and Herzegovina, Montenegro, Macedonia, Kosovo, Moldova, Russia, Serbia, Turkey, Ukraine. A cross-border fee of 92.25 EUR per rental will apply for all authorized countries and territories. In all cases, customers must inform the rental branch of their intention to leave the country with the vehicle and will require an authorization. Unauthorized cross-border travel will result in a breach of contract and incur a penalty charge of 500 EUR. In the case of travel by the customer to any of the above mentioned countries, the customer shall be charged a contractual penalty of 2500 EUR.
Damage Dispute Resolution	If you wish to discuss or dispute any matters concerning damage to your rental vehicle, then please contact the Rental Company using the contact information below: E-Mail: customerservice@alamocar.pl Phone: +48 665 301 393
Damage Waiver	<p>Collision Damage Waiver/Theft Protection (CDW/TP) reduces the liability of the renter in the event of damage to the bodywork, theft or attempted theft of the vehicle. If CDW/TP is not included in the reservation, the renter has liability up to the full market value of the vehicle. CDW/TP is available for purchase if not included in the booking.</p> <p>If included in the reservation, the excess amounts range between 600 EUR and 3500 EUR depending on car class. Excess will be charged every time a vehicle is damaged.</p> <p>Before purchasing CDW/TP it is advised to determine, if personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If CDW/TP is declined, the renter will be required to pay these charges and seek compensation through their carrier of personal coverage. You must comply with all the rental terms and conditions to receive the benefits of CDW/TP. CDW/TP is not insurance.</p>
Damage Waiver Exclusions/Voids	<p>Collision Damage Waiver and Theft Protection does not cover: wrong fuel or damage from dangerous substances.</p> <p>Collision Damage Waiver and Theft Protection will be voided if damage is caused by: driving under the influence of drugs or alcohol, unauthorized drivers, racing or speed contest or competition, unlicensed driver or driver training, driving over state or international borders in violation of the Rental Agreement, towing or pushing, intentional damage, simple negligence, gross negligence or recklessness, driving off of a regularly maintained roadway, using the vehicle for hire, driving in violation of local traffic laws, failure to secure the car keys, or failure to lock or secure the vehicle.</p>
Exclusive Policy	Cost of rental includes Unlimited mileage and Third Party Insurance (SLP).
Forms of Payment	All major credit cards are accepted. Debit cards and cash payments are not accepted. All cards presented must be in the renters name. A security deposit plus the estimated cost of the rental will be taken at the time of rental. For the car categories Mini to Standard a deposit of 500.00 EUR is required. Passenger and Commercial Vans, Luxury SUVs, Fullsize and Premium vehicles require a deposit of 950.00 EUR. The Luxury Elite vehicles and the Premium Electric vehicles require a deposit of 2500.00 EUR.
Inclusive Policy	Cost of rental includes Collision Damage Waiver/Theft Protection (CDWTP), Third Party Liability (SLP), Unlimited Mileage, Airport Fee and VAT.

One Way Drop Policy	All rentals where the vehicle is not returned to the same location as pick-up will be subject to a one-way fee. Domestic and international one-way rentals are permitted to selected locations and must be pre-booked or authorized at the time of pick-up. The one-way fee varies based on car category, location and pick up date. The exact amount of the one-way fee will be displayed during the reservation process when entering the dates, desired route and car category.
Refueling Service	All vehicles are supplied with a full tank. As a customer you have a choice of how you pay for fuel: Option 1 - Prepay Fuel This option allows the renter to pay for the tank of fuel at the time of rental and return the tank empty. No refunds will be issued for unused fuel. Option 2 - We Refill This option allows the renter to pay Enterprise at the end of the rental for fuel used but not replaced. The refueling charge is 3.00 EUR per litre (excl. VAT). Option 3 - You Refill This option allows the renter to return the vehicle with a full tank to avoid extra fuel charges.
Renter Requirements	All drivers must present a fully valid and unexpired driving license. All drivers must have held their license for at least 1 year. All renters must provide a physical form of valid photo ID such as a passport or government issued photo ID. A valid credit card in the renters name must be presented upon collection of the vehicle. If the driving license is from North America, Caribbean, Latin America, Australia, Asia, Africa or Middle East, an International Driving Permit is also required. Renters with licenses from countries who are not part of the International Driving Permit Agreement should carry a certified translation which must be authorized by a public notary.
Roadside Protection	All information for the roadside provider is listed on the rental contract. Roadside assistance is available 24-7. In case of damage, accident or damaged - lost keys a tow truck from the insurance company is called. If the customer cannot continue his trip with the rented car a replacement will be provided. A phone number of the insurance company 24-7 is given to the customer with the car documents. No fees are charged for roadside assistance in the case of damage or accident. If the customer damages-loses the car keys and in cases of driver negligence or violation of the rental agreement the rental car company will charge the customer for all costs. In the case of the loss of car documentation, renters will be charged with the contractual penalty to the amount of 100 PLN -incl VAT and for the loss of the vehicle keys the penalty will range between 1000-3000 PLN - excl VAT.
Super Collision Damage Waiver	Super Collision Damage Waiver (SCDW) is an optional coverage available for selection by the renter. SCDW is only available to purchase if Collision Damage Waiver/Theft Protection (CDW/TP) is selected or included in the reservation. The purchase of SCDW reduces the customers liability to 0 EUR in cases of damage to the bodywork of the rental vehicle. SCDW does not further reduce the customers liability in cases of theft, damage to the windscreen or tires. In these cases the excess remains between 600 EUR and 3500 EUR as per the Collision Damage Waiver/Theft Protection policy. Before purchasing SCDW it is advised to determine, if a personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If SCDW is declined, the renter will be required to pay these charges up to the Collision Damage Waiver excess amount and seek compensation through their carrier of personal coverage. You must comply with all the rental terms and conditions to receive the benefits of SCDW. SCDW is not insurance.
Super Collision Damage Waiver plus Tires and Windshield Protection	Super Collision Damage Waiver Tire and Windshield Protection (SCDWTWP) is an optional coverage available for selection by the renter. SCDWTWP is only available to purchase if CDW/TP is selected or included in the reservation. The purchase of SCDWTWP waives liability in the event of damage to the bodywork, windshield or tires. SCDWTWP also waives liability in the event of theft or damage caused by attempted theft of the rental vehicle. SCDWTWP does not cover damage caused by fire, loss of keys or misfuelling. Before purchasing SCDWTWP it is advised to determine, if a personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If SCDWTWP is declined, the renter will be required to pay these charges up to the excess amount and seek compensation through their carrier of personal coverage. SCDWTWP is not insurance. For the Luxury Elite vehicles a deposit in the amount of 2500 EUR remains.
Supplemental Liability Protection	Supplementary Liability Protection - Third Party Liability is included in the rate and provides cover up to Euro 5,210,000 for bodily injury and or death to third parties and up to EUR 1,050,000 for damage to third party property.
Supplemental Liability Protection Exclusions/Voids	Supplementary Liability Insurance - Third Party Insurance will be voided if damage is caused by: driving under the influence of drugs or alcohol, racing or speed contest or competition, unlicensed driver or driver training, driving over state or international borders in violation of the Rental Agreement, towing or pushing, intentional damage, simple negligence, gross negligence or recklessness, driving off of a regularly maintained roadway, using the vehicle for hire, or driving in violation of local traffic laws.
Tire and Windshield Protection	Tires and Windshield Protection releases the customer from the financial liability for damage to the windshields, tires and/or rims. TWP does not further reduce the customers liability in case of theft, damage to other car parts different than windshields, tires and/or rims. In these cases the excess remains between 600 EUR and 3500 EUR as per the Collision Damage Waiver/Theft Protection policy.

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