



Greece

Disclaimer	All information, prices and conditions can be changed by the supplier without notifying Target Travel Services. We reserve all rights to change any information on the website without prior notice. The information in the policy is valid for all Alamo bookings, the information may differ per rental or location. Please contact our customer service for specific questions.
Currency	EUR
Value Added Tax (VAT)	24,00%
Surcharges	Government Admin Rental Fee (GARS - Government contracts only) 4.03 EUR per day GRAP - Greece Airport Fee 13% per rental (VAT taxable) - ATH Airport GRAP - Greece Airport Fee 6% per rental (VAT taxable) - AXD,CFU,EFL,GPA,HER,KLX, KVA,PVK and RHO Airports.
Additional Driver	Additional drivers must meet all renter requirements. Additional drivers can be added to the contract at any rental branch. The daily charge per additional driver is 4.00 EUR plus VAT and Apt. Fee.
Age Requirements	The minimum age to rent is 21 for categories MINI and ECONOMY. For all other categories minimum age to rent is 23 yrs. Underage 23 yrs old drivers may rent vehicles - CARGO VAN excluded, at a daily surcharge of 12.40 EUR excluding airport fee. There are no restrictions or surcharges for drivers aged 23 and older.
Cross Border Policy	<p>This is an On-Request service and is available in specific locations in Greece. Requires written approval 5 working days prior to the start of the rental. To arrange cross-border travel please email reservations@enterprise.gr for written approval.</p> <p>The vehicles can be driven in Andorra, Austria, Belgium, Bulgaria, Bosnia, Croatia, Czech Republic, Denmark, Finland, France, Gibraltar, Germany, Great Britain, Hungary, Ireland, Italy, Liechtenstein, Luxembourg, Monaco, Netherlands, North Macedonia, Norway, Poland, Portugal, Romania, San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland, and the Vatican. Vehicles must be returned to the agreed station in Greece.</p> <p>Surcharges apply and must be paid at the rental counter. The surcharges are 90 EUR plus VAT Ap. Fee per rental and 30 EUR plus VAT Ap. Fee for each rental day for MINI, ECONOMY, COMPACT, and INTERMEDIATE car groups. All other car groups are not available for cross borders travel.</p> <p>The vehicles are covered by TPI as long as are driven inside the borders of the country for which it is issued, and no other insurances are available for out-of-Greece rental. Roadside assistance while driving abroad is not available, the cost of the car repatriation in Greece is covered by the driver. A replacement car cannot be offered outside the Greek borders.</p> <p>If the rental is over 1 month, an additional surcharge of 90 EUR plus VAT Apt. Fee must be issued at extra cost and 30 EUR plus VAT Apt. Fee for each rental day.</p>
Damage Waiver	<p>CDW reduces the liability you are responsible for in the event of damage to and or theft of the vehicle under the condition that the damage is not due to infringement of the Road Circulation Code. If the CDW is not included in the Rental Agreement Summary, Renter is responsible for the total cost of the damages to the rented vehicle or the value of the vehicle in case of loss or theft. CDW is not insurance. CDW excess amounts applicable are:</p> <p>Car Categories Deductible Mini, Economy, Compact 800 EUR Intermediate, Standard 1000 EUR Full-Size, Van 1400 EUR Premium, Luxury, Electric Elite 2000 EUR</p> <p>The Accident report should always be supplemented so that the insurance covers will be in effect. In case of car damage or car theft, an administration fee (D.A.F.) of 25,00 EUR plus VAT and Airport Fee will be charged to the driver. This charge applies irrelevantly to the party at fault. If liability for the accident lies with a third party and the renter provides a police report and a signed accident report during or at the end of the rental at the branch, and full reimbursement is paid to the owner by the insurance company of the third party, the owner will reimburse any damage charges paid by Renter except the Accident administration fees that are charged irrelevantly to the party at fault. Renter agrees to cooperate and assist Owner and Owners insurers with any inquests concerning any recourse against a third party.</p>
Damage Waiver Exclusions/Voids	<p>Exclusions / Voids: The vehicle is prohibited to be used, for infringement of provisions of the Greek Road Circulation Code, for purposes opposite to the Greek laws. CDW does not cover tires, lost keys, key fobs, transponders, damage caused using the wrong fuel, any damage or loss caused by the failure to take all reasonable measures to safeguard the vehicle or the keys or any other device which unlock the vehicle and/or enable the vehicle to be started, and roof or undercarriage damage to the Vehicle.</p> <p>CDW will be voided if damage is caused by: unauthorized driver, anyone using a vehicle without the correct license or anyone under the age of 21, use of the vehicle for hire or reward, use of the vehicle for any illegal purpose or deliberately causing injury, loss or damage to property or person, use of the vehicle for racing, testing or teaching someone to drive, use of vehicle whilst under the influence of drinks or drugs, overloading the vehicle with passengers, overloading the vehicle above the maximum legal weight, using the vehicle outside the Greek territory without our written permission, towing, using the vehicle off-road, transporting fish, meat, fruit, vegetables, live or dead animals, any kind of packaged liquid or dangerous or noxious substances, using the vehicle in a reckless manner, using the vehicle on an aerodrome, airfield, airport or military installation, failing to report an accident to us during / or at the return of the car using the Accident Report, or failing to lock the vehicle.</p>
Delivery and Collection	<p>This is an on-request service and should be requested for approval prior to your arrival at reservations@enterprise.gr. For deliveries and collections within a 15 km radius, a flat charge of 30.00 EUR plus VAT and surcharges applies and must be paid locally. For distances exceeding 15 km, an additional charge of 0.70 EUR plus VAT and surcharges per km applies, and must be paid locally as well. Restrictions for certain locations apply as follows:</p> <p>From Athens branches to Piraeus Port: 30.00 EUR plus VAT each way, From Athens branches to Lavrio or Rafina Ports: 80.00 EUR plus VAT each way, From Rhodes branches to Rhodes Port or vice versa: 30.00 EUR plus VAT and surcharges each way, From the Mykonos branch to Mykonos Ports or vice versa: 50.00 EUR plus VAT each way.</p>

Excess Reduction	<p>The purchase of ER requires the purchase of CDW. CDW inclusions and exclusions/voids are applicable. This cover reduces your deductible to the following amounts:</p> <p>Car Categories: Mini, Economy, Compact: 300 EUR Car Categories: Intermediate, Standard: 400 EUR Car Categories: Full-Size, Van: 600 EUR Car Categories: Premium, Luxury, Electric Elite: 1000 EUR</p> <p>In case of car damage or car theft, an administration fee (D.A.F.) of 25,00 EUR plus VAT and Airport Fee will be charged to the driver and is not refundable since it applies irrelevantly to the party at fault.</p> <p>Note! A deductible will still be applicable for Tire and Windshield related incidents. You can buy additional coverage for tires and windshield which also lowers your deductible on those items to zero.</p>
Exclusive Policy	<p>RETAIL AND TOUR. TOTAL RENTAL CHARGES INCLUDE UNLIMITED MILEAGE, SUPPLEMENTARY LIABILITY PROTECTION, SLPIS THIRD PARTY LIABILITY, AIRPORT FEE AND VAT. CORPORATE RENTALS. TOTAL RENTAL CHARGES INCLUDE UNLIMITED MILEAGE, SUPPLEMENTARY LIABILITY PROTECTION, AND AIRPORT FEE. ADDITIONAL PROTECTION PRODUCTS MAY BE PURCHASED. ALL EXTRA SPECIAL EQUIPMENT AND PROTECTION PRODUCTS NOT INCLUDED IN THE PACKAGE ARE SUBJECT TO AIRPORT FEE AND VAT.</p>
Forms of Payment	<p>The following cards are accepted forms of payment and are required for all rentals at the time of pickup of the car. All cards presented must be in the renters name.:</p> <p>*Visa (Credit and Debit cards). *MasterCard (Credit and Debit cards). *American Express (except to Alexandroupolis, Parga, All Corfu downtown locations and Hotels, Milos, Zakynthos, Patra, Chania DT, Rethymno, Samos all branches, Lesvos/Mytiline all branches, Kos, Kavala, Thassos). *Unionpay (except to Alexandroupolis, Chalkidiki branches, Kos, Milos, Mytilene/Lesvos all branches, Patra, Santorini, Ioannina, Kavala, Thasos, Volos, Skiathos, Skopelos, Allonisos and Zakynthos). *Prepaid cards (Visa or MasterCard logo only) *Revolut cards are not acceptable.</p> <p>The driver is responsible upon receipt of the car to pay the amount of rent and any extras purchased on the spot.</p> <p>The amount of the guarantee is blocked on a valid credit card or debit card of the driver or co-drivers mentioned in the contract. Please contact the local branch for clarifications. At the pickup, the guarantee amount will be blocked to the renters credit card or debit card and will not be available for use until the end of the rental (not debited from your account). It will be released by the cardholders bank after the end of the rental. It totally depends on the cardholders bank when the amount will be released. We are not responsible for any insufficient fund charges or bank fees related to this process.</p> <p>Guarantee amounts hold: Car Categories: MINI, ECONOMY, COMPACT, INTERMEDIAT: 290 EUR Car Categories: STANDARD, FULL SIZE, VAN: 390 EUR Car Categories: PREMIUM, LUXURY, ELECTRIC ELITE: 1000 EUR</p>
Inclusive Policy	<p>TOTAL RENTAL CHARGES INCLUDE UNLIMITED MILEAGE, COLLISION DAMAGE WAIVER CDW, THEFT PROTECTION TP, SUPPLEMENTARY LIABILITY PROTECTION SLPIS THIRD PARTY LIABILITY, AIRPORT FEE AND VAT. ADDITIONAL PROTECTION PRODUCTS MAY BE PURCHASED. ALL EXTRA SPECIAL EQUIPMENT AND PROTECTION PRODUCTS NOT INCLUDED IN THE PACKAGE ARE SUBJECT TO AIRPORT FEE AND VAT.</p>
One Way Drop Policy	<p>This is on request service and is available in specific locations in Greece. All rentals where the vehicle is not returned to the same location as it is collected will be subject to a one-way fee. One-way rentals must be requested at the time of booking. Unauthorized one-way drops will be charged at the end of the rental. The one-way fee must be paid at the rental counter. For further information, the available routes and charges please send your request prior to your arrival to reservations@enterprise.gr.</p>
Personal Accident Insurance	<p>Covers the driver of the vehicle of up to 15.000,00 Euro in case of total or partial disability or death due to an accident, while driving the rented car.</p>
Refueling Service	<p>Renters must return the vehicle with the same fuel level as at the time of pick up. If the vehicle is not returned with the same level of fuel the renter will be charged a refuelling service charge based upon the fuel used. Please contact the local branch for details.</p>
Renter Requirements	<p>All drivers must present a full valid driving license and a valid identity card or passport. All drivers must have held their full license for a minimum of 1 year. Renters carrying a national driving license from an EU member state (Austria, Belgium, Bulgaria, Croatia, Cyprus, Czech Republic, Denmark, Estonia, Finland, France, Germany, Greece, Holland, Hungary, Ireland, Italy, Latvia, Lithuania, Luxembourg, Malta, Poland, Portugal, Romania, Slovakia, Slovenia, Spain, Sweden) and from Switzerland, United Kingdom, U.S.A., Canada, Australia, Gibraltar, Norway, Iceland, Lichtenstein, do not require an International Driving Permit.</p> <p>All National Driving Licenses with Latin Characters issued by the following countries are accepted in Greece: Albania, Armenia, Azerbaijan, Bahamas, Bahrain, Belarus, Bosnia and Herzegovina, Brazil, Central African Republic, Chile, Congo, Costa Rica, Cuba, Ecuador, North Macedonia, Georgia, Ghana, Guyana, Indonesia, Iran, Iraq, Israel, Ivory Coast, Kazakhstan, Kenya, Kuwait, Kyrgyzstan, Liberia, Mexico, Moldova, Monaco, Mongolia, Montenegro, Morocco, Nigeria, Northern Ireland, Norway, Pakistan, Peru, Philippines, Qatar, Russia, San Marino, Saudi Arabia, Senegal, Serbia, Seychelles, South Africa, South Korea, Tajikistan, Thailand, Tunisia, Turkey, Turkmenistan, Ukraine, United Arab Emirates, Uruguay, Uzbekistan, Venezuela, Vietnam and Zimbabwe.</p> <p>Renters carrying a valid national driving license which has been issued by a state in which no international driving license is issued (i.e., China), do require a certified translation in English or in Greek. For all other countries, a valid International Driving Permit is required along with the national driving license. Renters are advised to check whether local authorities require foreign drivers to present an International Driving Permit to avoid the risk of potential fines.</p>

Roadside Protection	<p>24/7 roadside assistance is available throughout Greece.</p> <p>Exclusions: Exhausted battery jump-start, refueling service in case of immobilization of the vehicle due to accidental run out of fuel tank, lost or damaged vehicle key, on-site assistance in case of tire breakdowns, towing service, forced unlocking of the vehicle if the keys are locked inside the vehicle.</p> <p>Contact phone number of the road assistance indicated to the signed R.A. and/or provided by the rental agent at the time of pick up the car. It is recommended to contact the branch directly in the event of required roadside assistance. If the driver drives the vehicle to non-asphalt roads and the vehicle is immobilized, the driver will be charged the cost of towing the vehicle from the roadside assistance.</p> <p>This cover does not apply in case of violation of the Rental Terms and Conditions or if the wrong fuel has been added to the car. The replacement cost of the lost or damaged key will be charged to the driver.</p>
Super Collision Damage Waiver	<p>Full Damage Waiver is optional and reduces the excess amount on CDW to zero - under the condition that the damage is not due to infringement of Road Circulation Code. CDW must be purchased or inclusive for renters to qualify for the purchase of FDW. FDW does not provide any coverage concerning damages provoked at the underside part of the vehicle, inside part of the vehicle-saloon, wind shields, mirrors, car key damage, the antenna, incorrect fuel, acts of God, Terrorist Attacks, during transportation by ferry without prior written authorization by the company at the time of pick up the car, wheels and tires.</p> <p>The Accident Statement should always be supplemented so that the insurances covers will be in effect. In case of car damage or a car theft, an administration fee (D.A.F.) of 25,00 EUR plus VAT and Airport Fee will be charged to the driver. This charge applies irrelevantly of party at fault. Vehicles returned with stained interior that is not cleaned with normal / common washing, clients will be charged for 85,00 EUR plus VAT for the biological cleaning of the car. If the driver drives the vehicle off the official road network and the vehicle immobilized, the driver will be charged the cost of towing the vehicle from the roadside assistance.</p>
Supplemental Liability Protection	<p>(Required by Greek Law): Included</p> <p>Covers third parties in case of death or bodily injuries including the passengers of the rented car (except the driver of the rented car) and the damages of the third parties vehicles.</p> <p>Coverage limits:</p> <p>a) Third Parties Bodily Injury up to 1.300.000 , per person, per accident (except the driver of the rented vehicle).</p> <p>b) Third Parties Property Damage up to 1.300.000 , - including passengers of the rented vehicle per accident (except the driver of the rented vehicle).</p>
Supplemental Liability Protection Exclusions/Voids	<p>Supplementary Liability Insurance - Third Party Liability will be voided if: driving under the influence of drugs or alcohol, unauthorized drivers, racing or speed contest or competition, unlicensed driver or driver training, driving over state or international borders in violation of the Rental Agreement, towing or pushing, intentional damage, simple negligence, gross negligence or recklessness, driving off of a regularly maintained roadway, using the vehicle for hire, driving in violation of local traffic laws, failure to secure the car keys, or failure to lock or secure the vehicle.</p>
Tire and Windshield Protection	<p>This product is available in specific locations in Greece. Tires and Windshield protection is an optional coverage that reduces the renters financial responsibility in the event of damage to the tires and/or windshield and the undercarriage of the vehicle subject to the terms and conditions of your rental contract and applicable laws.</p> <p>It is available for an additional fee and reduces the excess for damage to the undercarriage, the tires, or the windshield of the vehicle to ZERO. If not included in your reservation, CDW is required to be able to purchase Tire and Windshield protection. The accident report should always be supplemented so that the insurance covers will be in effect. In case of car damage or car theft, an administration fee (D.A.F.) of 25,00 EUR plus VAT and Airport Fee will be charged to the driver. This charge applies irrelevantly to the party at fault.</p>
Zero Excess	<p>The purchase of ZE requires the purchase of CDW. CDW inclusions and exclusions are applicable. The product is not available for Premium and Luxury car categories. This cover reduces your deductible to the following amounts:</p> <p>Car Categories: Mini, Economy, Compact: Zero Car Categories: Standard, Intermediate: Zero Car Categories: Full-Size, Van: Zero Car Categories: Premium, Luxury, Electric Elite: N/A</p> <p>In case of car damage or car theft, an administration fee (D.A.F.) of 25,00 EUR plus VAT and Airport Fee will be charged to the driver and is not refundable since it applies irrelevantly to the party at fault.</p> <p>Note! A deductible will still be applicable for Tire and Windshield related incidents. You can buy additional coverage for tires and windshield which also lowers your deductible on those items to zero.</p>

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