



Greece

Currency	EURO
Taxes	24% VAT
Surcharges	Government Admin Rental Fee (GARS - Government contracts only) 4.03 EUR per day, GRAP - Greece Airport Fee 13% per rental (VAT taxable) - ATH Airport, GRAP - Greece Airport Fee 6% per rental (VAT taxable) - AXD,CFU,EFL,GPA,HER,KLX, KVA,PVK and RHO Airports.
Collision Damage Waiver - Theft Protection (included)	<p>The Collision Damage Waiver covers the renters' liability for damages to the rented vehicle under the condition that the damage is not due to infringement of Road Circulation Code, with a deductible amount of:</p> <ul style="list-style-type: none"> •500 EUR plus VAT for car groups MINI & ECONOMY. •700 EUR plus VAT for car groups COMPACT, COMPACT SPECIAL, COMPACT SUV, INTERMEDIATE, INTERMEDIATE SUV. •1200 EUR plus VAT for car groups STANDARD, STANDARD WAGON, FULL SIZE, FULL SIZE VAN, INTERMEDIATE CARGO VAN, STANDARD CARGO VAN. •1700 EUR plus VAT for car groups PREMIUM & LUXURY. <p>CDW does not provide any coverage concerning damages provoked at the underside part of the vehicle, inside part of the vehicle-saloon, wind shields, mirrors, car key damage, the antenna, incorrect fuel, during transportation by ferry without prior written authorization by Enterprise at the time of pick up the car, acts of God, Terrorist Attacks, wheels and tires. If CDW is not including to the Rental Agreement, the renter is liable to pay the total amount of the damages of the rented car.</p> <p>The Accident Statement should always be supplemented so that the insurances' covers will be in effect. If there is a third party involved to an incident, we recommend clients to call the police authorities to the incident. In case of car damage or a car theft, an administration fee (D.A.F.) of 25,00 EUR plus VAT and Airport Fee will be charged to the driver. This charge applies irrelevantly of party at fault.</p> <p>Vehicles returned with stained interior that is not cleaned with normal / common washing, client's will be charged for 85,00 EUR plus VAT for the biological cleaning of the car. If the driver drives the vehicle off the official road network and the vehicle immobilized, the driver will be charged the cost of towing the vehicle from the roadside assistance.</p> <p>Theft Protection reduces the renter's financial responsibility in the event of theft or attempted theft. The excess amount is 500 EUR for Mini and Economy class, 700 EUR for Compact, Intermediate class, and Compact SUV, 1200 EUR for Fullsize, Premium, and Intermediate SUVs class.</p>
Rate/Day	Included
Super Collision Damage Waiver	<p>FDW FULL DAMAGE WAIVER - Full Damage Waiver is optional and reduces the excess amount on CDW to zero - under the condition that the damage is not due to infringement of Road Circulation Code. CDW must be purchased or inclusive for renters to qualify for the purchase of FDW. FDW does not provide any coverage concerning damages provoked at the underside part of the vehicle, inside part of the vehicle-saloon, wind shields, mirrors, car key damage, the antenna, incorrect fuel, acts of God, Terrorist Attacks, during transportation by ferry without prior written authorization by the company at the time of pick up the car, wheels and tires.</p> <p>The Accident Statement should always be supplemented so that the insurances' covers will be in effect. In case of car damage or a car theft, an administration fee (D.A.F.) of 25,00 EUR plus VAT and Airport Fee will be charged to the driver. This charge applies irrelevantly of party at fault. Vehicles returned with stained interior that is not cleaned with normal / common washing, client's will be charged for 85,00 EUR plus VAT for the biological cleaning of the car. If the driver drives the vehicle off the official road network and the vehicle immobilized, the driver will be charged the cost of towing the vehicle from the roadside assistance.</p>
Rate/Day	On request
Third Party Liability (included)	<p>SLP SUPPLEMENTARY LIABILITY PROTECTION (THIRD PARTY LIABILITY)</p> <p>SLP Third Party Liability is included in the rate and covers each person for the amount of up to EUR 1,220,000 for bodily injury and/or death to third parties as well as up to EUR 1,220,000 for third party property damage.</p>
Rate/Day	Included
Personal Accident Insurance (PAI)	Personal accident insurance (PAI) provides cover for the driver for medical expenses up to EUR 350 and EUR 15000 for loss of life or total permanent disablement per accident.
Rate/Day	EUR 4 plus VAT per day

Tire & Windshield Protection (TWP)	N/A
Rate/Day	N/A
Theft protection	<p>THEFT PROTECTION (TP): Covers the rented vehicle against total or partial theft with a deductible amount of:</p> <ul style="list-style-type: none"> •500 Euros plus TAX and surcharges for car groups MINI & ECONOMY. •700 Euros plus TAX and surcharges for car groups COMPACT, COMPACT SUV, INTERMEDIATE, INTERMEDIATE SUV. •1200 Euros plus TAX and surcharges for car groups STANDARD, STANDARD WAGON, FULL SIZE, FULL SIZE VAN, INTERMEDIATE CARGO VAN, STANDARD CARGO VAN. •1700 Euros plus TAX and surcharges for car groups PREMIUM & LUXURY. <p>Attempted theft of the vehicle, car key loss, theft of the personal belongings that were in the vehicle, acts of God and Terrorist Attacks are not covered by any insurance. The car key and the Police Document of vehicle theft that reported by the driver of the car, should always be presented so that the insurances' covers will be in effect. If TW is not including to the Rental Agreement, the renter is liable to pay the value of the rented car.</p>
Rate/Day	Included
Theft protection 2	Full Theft Waiver eliminates the excess amount on Theft Protection. The purchase of Theft Protection is required to purchase Full Theft Waiver. An administration fee of 25 EUR plus VAT will be charged to the driver at the end of the rental in case of vehicle theft.
Rate/Day	TBA
Roadside Assistance	Roadside Assistance is Free of charge and available 24/7. Contact phone number of the road assistance indicated to the signed R.A. and/or provided by the rental agent at the time of pickup the car. It is recommended to contact the branch directly in the event of required roadside assistance. If the driver drives the vehicle off the official road network and the vehicle immobilized, the driver will be charged the cost of towing the vehicle from the roadside assistance.
Surcharges	N/A
Renter Requirement	Valid International or EU Driving License held for at least 12 months, ID Card or Passport is required. National driving license must be presented along the international driving license. For Greek residents a passport is not mandatory however ID Cards are required.
Age Requirements	Minimum rental age is 21 for all car groups. For car groups Compact (CDMR, CDAR, CXMR, CFMN), Intermediate (ICMR, IDMR, IFMR) Fullsize (FVMR) and Premium (PDMR) a young drivers fee of 18.60 EUR per day applies for drivers aged 21-22. The young driver fee does not apply for car groups Mini (MDMR) Economy (EDMR, EDAR) and Compact 2-4 door (CCMR). The maximum rental age is 75.
Payment Policy	<p>ACCEPTED METHODS OF PAYMENT: VISA & MASTERCARD cards are accepted. AMEX is accepted at all branches except of the following: PARGA, CORFU DOWNTOWN, CORFU ACHARAVI, CORFU HOTELS, MILOS, ZAKYNTHOS, CHANIA DOWNTOWN, RETHYMNO, SAMOS, LESVOS/MYTILINI, KOS, KAVALA, THASSOS.</p> <p>Debit cards, prepay cards and UNIONPAY are accepted as forms of payment of the rental or to purchase additional products. UNIONPAY is not accepted to Halkidiki, Kos, Milos, Mytilene/Lesvos, Patra, Milos, Santorini, Ioannina, Kavala, Thassos, Volos, Skiathos, Skopelos, Alonisos and Zakynthos.</p> <p>The deposit amount must be taken on a valid credit card. Please enquire at the local branch for details.</p> <p>All cards presented must be in the renter's name. A security deposit will be blocked to the credit card plus the estimated cost of the rental will be charged at the time of pickup. The deposit that will be blocked on the credit card will be released by the cardholder's bank, upon its notification after vehicle return. The car categories Mini, Economy, Compact and Intermediate require a deposit of 290€, Standard, Full-size vehicles and Cargo Vans require a deposit of 390€ and Premium and Luxury vehicles require a 1000€ deposit.</p>
Deposit	Mini, Economy, Compact, Intermediate EUR 290. Standard, Fullsize, Cargo Vans EUR 390. Premium and Luxury EUR 1000.
Additional Driver	Additional driver charge is 3.72 EUR per day inclusive of VAT per driver with a maximum 2 additional drivers. An International Driving Permit is required. Rental conditions apply to all additional drivers.
Rate/Day	EUR 3,72 per day incl. VAT per driver. Max 2 additional drivers.
Infant Seat	0 to 15 months or 0 to 13 kgs. Infant seats are 3.72 EUR per day. Maximum charge 37.20 EUR. All fees quoted include VAT.
Rate/Day	See above
Child Safety Seat	Up to 4 years or up to 18 kgs. Toddler seats are 3.72 EUR per day. Maximum charge 37.20 EUR. All fees quoted include VAT.
Rate/Day	See above

Child Booster Seat	Booster seats 4 to 7 years or 15 to 30 kgs are 3.72 EUR per day. Maximum charge 37.20 EUR. All fees quoted include VAT.
Rate/Day	See above
GPS Navigation Device	A GPS Navigation System is 9.92 EUR per day. Maximum charge 89.28 EUR. GPS is available at Athens Airport, Athens Downtown offices, Thessaloniki Airport, Chania Airport, Corfu Airport, Rhodes Airport and Heraklion Airport. GPS is on request only at the following locations: Kefalonia Airport, Preveza Airport, Mykonos Airport, Kalamata Airport and Santorini Downtown. All fees quoted include VAT.
Rate/Day	EUR 9,92 per day with a max of EUR 89,28. All fees quoted include VAT.
Ski Racks	N/A
Rate/Day	N/A
Snow Chains	Snow Chains are available all year at all mainland locations - Athens Airport, Athens downtown offices, Thessaloniki Airport, Alexandroupolis Airport, Kavala Airport, Ioannina Airport, Kalamata Airport, Volos, Patra, Parga, Korinthos and Loutraki. Snow chains are 3.72 EUR per day. Maximum charge 37.20 EUR. Snow chains are available on request only. All fees quoted include VAT.
Rate/Day	EUR 3,72 per day, with a max of EUR 37,20. All fees quoted include VAT.
Snow Tires	N/A
Rate/Day	N/A
Cross Border Policy	Vehicles can be driven in Andorra, Austria, Belgium, Bulgaria, Bosnia, Croatia, Czech Republic, Denmark, Finland, France, Gibraltar, Germany, Great Britain, Hungary, Ireland, Italy, Liechtenstein, Luxembourg, Monaco, Netherlands, North Macedonia, Norway, Poland, Portugal, Romania, San Marino, Serbia, Slovakia, Slovenia, Spain, Sweden, Switzerland and the Vatican. Vehicles must be returned to the agreed station in Greece. Out of country travels require approval 5 working days prior to the start of the rental. A surcharge for a Third-Party Insurance (TPI) will apply and must be purchased at the rental counter. The charge is 111.60 EUR excluding airport fees per rental and 24,8 EUR excluding airport fees for each rental day for all car groups except VAN, Mini-bus, BMW X1 (MAN & AUT) and BMW X3. A charge of 111.60 EUR excluding airport fees per rental and 37,2 EUR excluding airport fees for each rental day is applicable for VAN, Minibus and BMW X1 (MAN &AUT). BMW X3 (AUT & MAN) is not available for cross border travels. The vehicle is covered by TPI as long as it is driven inside the borders of the country for which it is issued. Roadside assistance while driving abroad is available. To arrange cross border travel please email reservations@enterprise.gr for assistance.
Oneway rentals	This is on request service and is available in specific locations in Greece. All rentals where the vehicle is not returned to the same location as it is collected will be subject to a one-way fee. One-way rentals must be requested at the time of booking. Unauthorized one-way drops will be charged at the end of the rental. The one-way fee must be paid at the rental counter.
Refueling Policy	Refueling Policy: The rental vehicle is supplied with a full tank of fuel. The vehicle should be returned with the same amount of fuel otherwise the difference shall be charged to the renter according to the official market fuel price.
After Hours	N/A
Delivery and Collection	DELIVERY AND COLLECTION: Delivery and collection is available during office hours within city limits up to a radius of 15 km with a charge of 22.32 EUR per service. Delivery and collection service outside of city limits over the 15 km radius but up to a maximum of an extra 11 km will incur an additional per km fee of 0.74 EUR in addition to the 22.32 EUR service fee. A delivery and collection service fee of 31 EUR applies for Araxos Charter International Airport which is approximately 40 kms from the city of Patra. A service fee of 22.32 EUR applies for deliveries to and from Piraeus Port by our Athens Downtown branch. Deliveries to and from Rafinas and Lavrios harbours serviced by our Athens Downtown office will incur a service charge of 43.40 EUR. All fees quoted include VAT.
Languages Spoken	Greek, English
Driving Side of the Road	Right

V082021