



## France

<b>Disclaimer</b>	All information, prices and conditions can be changed by the supplier without notifying Target Travel Services. We reserve all rights to change any information on the website without prior notice. The information in the policy is valid for all Alamo bookings, the information may differ per rental or location. Please contact our customer service for specific questions.
<b>Currency</b>	EUR
<b>Value Added Tax (VAT)</b>	VAT 20% per rental (exception fuel fees which is 13%)
<b>Surcharges</b>	Premium Location Fee €34.50 per rental (included in rate) Vehicle Registration Fee (VLF) €4.01 per rental (included in rate)
<b>Additional Driver</b>	Rental conditions apply to all additional drivers. A fee of 13.00 EUR per day, with a 10 day maximum (130.00 EUR) including VAT, applies.
<b>Age Requirements</b>	To rent a vehicle, the renter must have held a full driving license for a minimum of 1 year for Mini, Economy and Compact (excl Elite) vehicles. 3 years for Intermediate Standard vehicles (excl Standard Passenger Vans) Full size Commercial Vans. 7 years for Compact Elite, Full size, Standard Passenger Vans and Commercial Box Vans. 10 years for Premium and Luxury vehicles. The minimum age to rent is 18 years old. All drivers under the age of 25 will be subject to an additional daily charge.
<b>Additional Chargers &amp; Liabilities</b>	You will be responsible for the following additional charges or liabilities if incurred: <ul style="list-style-type: none"><li>- Additional rental charges for changes you make to the booked rental vehicle, rental period or optional products</li><li>- Damages, theft or third-party liabilities not covered by a protection product in accordance with the rental agreement</li><li>- Any fines or penalty charges relating to the operation of the vehicle during your rental period, such as parking or speeding fines, plus reasonable administration charges</li><li>- Rental charges for late returns</li><li>- Any legal fees incurred collecting any payments due under the terms of the rental agreement</li><li>- A reasonable collection fee if a vehicle is not returned to the original rental office</li><li>- The cost of cleaning the vehicle if you return the vehicle in a dirty condition</li></ul> Any fees imposed by your credit card company or financial institution, including because you make a payment to us overseas. When you complete the rental agreement you will be required to present a valid credit or debit card as security for any charges incurred during your rental. Your signature on the rental agreement will pre-authorise the Rental Company to charge the card for future payments that become due. The Rental Company may also hold a deposit against these future liabilities - see Forms of Payment & Deposits.
<b>Cross Border Policy</b>	Vehicles can be driven in Andorra, Austria, Belgium, Denmark, Finland, Germany, Great Britain, Italy, Liechtenstein, Luxembourg, Monaco, Netherlands, Norway, Portugal, San Marino, Spain, Sweden and Switzerland. A surcharge of 55.00 EUR will apply for all cross border travels which is payable at the rental counter. Vehicles must be returned to France mainland.  In all cases, customers must inform the rental branch of their intention to leave the country with the vehicle and require authorization. Any movement of the vehicle outside of pre-authorized countries will be in breach of the Rental Terms and Conditions. Liability will arise accordingly.  Please note that we are unable to provide any additional equipment that may be compulsory for driving abroad (e.g. breathalyzers, warning triangles, first aid kits etc.) and this responsibility rests on the driver. Customers are therefore required to be aware of any requirements of the destination and any countries or regions customers might travel through. A list of requirements is available from websites such as the AA at: <a href="http://www.theaa.com">www.theaa.com</a> .
<b>Damage Dispute Resolution</b>	Renters wishing to discuss or dispute any matters concerning damage to the rental vehicle may contact our damage recovery department. Please email <a href="mailto:fr.accidents@ehi.com">fr.accidents@ehi.com</a> .
<b>Damage Waiver</b>	Damage Waiver (DW) reduces the liability of the renter in the event of damage to or theft of the vehicle. If DW is not included in the reservation, the renter has full liability for the vehicle. DW is available for purchase and reduces the applicable excess to zero for all cars and SUVs. For Small Cargo Vans the excess can be reduced to 250 EUR, for Medium and Intermediate Cargo Vans to 300 EUR and for Luton Cargo Vans with Tail Lift to 350 EUR.  If included in the reservation, the excess amount for each incident of damage is 1700 EUR for Mini, Economy and Compact cars. For Intermediate Cars and Compact SUVs it is 2000 EUR. Standard vehicles, Minivans with up to 7 seats and all other SUVs have an excess of 2500 EUR. Elite, Premium and Luxury vehicles and 9-seater Passenger Vans have an excess of 3500 EUR.  Small Cargo Vans have an excess of 1500 EUR, Medium and Intermediate Cargo Vans 2500 EUR and Luton Cargo Vans with Tail Lift 3500 EUR.  Before purchasing DW it is advised to determine, if a personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If DW is declined, the renter will be required to pay these charges and seek compensation through their carrier of personal coverage. DW is not insurance.
<b>Damage Waiver Exclusions/Voids</b>	Damage Waiver does not cover: tires, lost, broken and stolen keys, key ring, trackers, any optional accessory, any damage caused by the use of wrong fuel, any failure to take all reasonable measures to look after the vehicle keys or any other device which unlocks the vehicle and/or enables the vehicle to be started. Damage Waiver will be voided if damage is caused by: non authorized driver, person whom has no driving license or does not have the category of vehicle on their license, hire and reward, illegal activity, racing or speed tests or road tests, under the influence of drugs or alcohol, outside the countries listed on page one of the contract, overloading of the vehicle, pushing or towing another vehicle, transporting dangerous materials or substances, not using the vehicle on a public road, in an imprudent or negligent manner, or within the grounds of an airport.
<b>Debit Card Policy</b>	All major debit cards issued by Visa or Mastercard are accepted for all car categories. Certain debit cards such as a prepaid card or a card issued by a neobank won't be accepted for the deposit. For further details, please contact the rental location.
<b>Excess Protection</b>	Excess Protection (EP) is an optional coverage available only if Damage Waiver (DW) is included in the rate. EP reduces the applicable Damage Waiver excess amount to zero for all cars and SUVs. For Small Cargo Vans the excess can be reduced to 250 EUR, for Medium and Intermediate Cargo Vans to 300 EUR and for Luton Cargo Vans with Tail Lift to 350 EUR.  If EP is not included in the reservation, it is available for purchase. Before purchasing EP it is advised to determine, if a personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If EP is declined, the renter will be required to pay these charges up to the Damage Waiver excess amount and seek compensation through their carrier of personal coverage. EP is not insurance.

<b>Excess Protection Exclusions/Voids</b>	Excess Protection does not cover: tires, lost, broken and stolen keys, key ring, trackers, any optional accessory, any damage caused by the use of wrong fuel, any failure to take all reasonable measures to look after the vehicle keys or any other device which unlocks the vehicle and/or enables the vehicle to be started. Excess Protection will be voided if damage is caused by: non authorized driver, person whom has no driving license or does not have the category of vehicle on their license, hire and reward, illegal activity, racing or speed tests or road tests, under the influence of drugs or alcohol, outside the countries listed on page one of the contract, overloading of the vehicle, pushing or towing another vehicle, transporting dangerous materials or substances, not using the vehicle on a public road, in an imprudent or negligent manner, or within the grounds of an airport.
<b>Exclusive Policy</b>	Total charges include road fund license, premium location fee and VAT. Damage waiver is not included and must be taken unless an alternative coverage can be verified at time of rental. Additional surcharges may apply. Additional protection products may be purchased.
<b>Forms of Payment</b>	All major debit and credit cards (issued by either Visa, Mastercard or American Express) are accepted. All cards presented must be in the renter's name. Prepaid cards, Maestro, Visa Electron, V Pay, cards for electronic use only and cards distributed by neobanks can only be accepted for final payment of rental charges. All deposits will need to be taken via a Visa, Mastercard or American Express debit or credit card (excluding previous list of cards) in the renter's name and first name.  A security deposit plus the estimated cost of the rental will be taken at the time of rental. For the categories Mini, Economy, Compact, Intermediate, Standard and People Carriers, a deposit of 250 EUR is required. For all cargo vans, the deposit is 500 EUR. For Elite, Full Size and Convertibles, the deposit is 1,000 EUR. For Premium and Luxury Cars, the deposit is 2,000 EUR and the deposit must be taken in full on one credit card. If a debit card is presented, then an additional one with the same first and last name should be presented. In this case, the deposit will be 1,000 EUR on each card. Cash and Chèques-Vacances are accepted as forms of payment but only at the end of the rental. The initial charges must be taken on a valid debit or credit card.
<b>Inclusive Policy</b>	Total charges include road fund license, damage waiver including theft protection with an excess, third party liability, premium location fee and VAT. Additional surcharges may apply. Additional protection products may be purchased.
<b>One Way Drop Policy</b>	All rentals where the vehicle is not returned to the same location as it is collected from will be subject to a one way fee. The one way fee varies based on car category, location and pick up date. The exact amount of the one way fee will be displayed during the reservation process when entering the dates, desired route and car category.
<b>Personal Effects Coverage</b>	Personal Effects Coverage (PEC) is offered for an additional daily charge. PEC provides the renter and renters passengers with insurance cover for personal effects while they travel. In summary, the product provides cover for theft, damage or loss of baggage, electronic and mobile devices. In addition, delayed personal baggage and loss of travel documents are also covered. This is a summary only. The purchase of PEC is optional and not required to rent a car. The coverage provided by PEC may duplicate your existing coverage and you may wish to determine if your personal coverage is adequate. The PEC insurance coverage cannot exceed 50 days and / or a total amount of 200 EUR charged regardless of the duration of the rental period and is conditional on your compliance with the terms and conditions of the rental agreement and PEC policy.
<b>Refueling Service</b>	If the renter does not choose to purchase an optional fuel product at the start of the rental period and does not return the vehicle with the same level of fuel as at the start of the rental period (as indicated on the Rental Agreement) the renter will be required to pay a refueling service fee calculated as the difference between the fuel level recorded on the Rental Agreement and that recorded upon the return of the vehicle multiplied by the fuel price displayed at the branch, plus a refueling charge of 20 EUR. Unused or excess fuel will not be refunded.  Where the vehicle is an electric vehicle and is returned with less charge than was provided at the start of the Rental Period (such level as indicated on the Rental Agreement Summary), a re-charging fee calculated as the kWhs needed to charge the vehicle to make up the difference between the charge level recorded on the Rental Agreement Summary and that recorded upon the return of the Vehicle multiplied by the kWh price displayed on the Rental Agreement Summary plus, an additional charge as indicated on the Rental Agreement Summary. No unused or excess charge will be refunded.
<b>Renter Requirements</b>	All drivers must present a fully valid and unexpired driving licence. If the driving licence is written in a language and characters different from those of the country of rental, an International Driving Permit is also required. Renters are advised to check whether local authorities require foreign drivers to present an International Driving Permit to avoid the risk of potential fines. Renters with licences from countries that are not part of the International Driving Permit Agreement should carry a certified translation.  All renters must provide a valid identity card or passport. All drivers must have held their full licence for a minimum of one year. All local renters must provide proof of home address in France with a utility or phone bill. Customers picking up a rental vehicle at an airport or railway station must provide a flight itinerary, boarding pass or train ticket showing arrival and departure. Local trains are not accepted for Parisian airports and railway stations.  Please note that we reserve the right to request additional ID or conduct further identification checks if needed, which may include an identity check with an external organisation.
<b>Roadside Protection</b>	Roadside Assistance Protection (RAP) is an optional product and allows customers to waive financial responsibility for tires (excluding the rim), replacement keys costs and all recovery and call charges imposed by our chosen roadside assistance providers as result of a fault caused by renter error. RAP does not apply if there is a breach of the rental agreement. Before purchasing RAP, it is advised to determine if a personal coverage is adequate to cover these charges. If RAP is declined, the renter will be required to pay any applicable charges and seek compensation from the carrier of personal coverage. RAP is not insurance.
<b>Roadside Protection Exclusions/Voids</b>	Roadside Protection does not cover any damage caused by the use of wrong fuel, any failure to take all reasonable measures to look after the vehicle keys or any other device which unlocks the vehicle and/or enables the vehicle to be started. Roadside Protection will be voided if damage is caused by non authorized driver, person whom has no driving license or does not have the category of vehicle on their license, hire and reward, illegal activity, racing or speed tests or road tests, under the influence of drugs or alcohol, outside the countries listed on page one of the contract, over loading of the vehicle, for pushing or towing another vehicle, using the vehicle not on a public road, transporting dangerous materials or substances, in an imprudent or negligent manner, or within the grounds of an airport.
<b>Vehicle Return &amp; Damages</b>	When you return the vehicle, we recommend that you are remain present until the vehicle is inspected by the Rental Company. You may have to wait during busy times. If there is any change in condition of the rental vehicle which exceeds normal wear and tear then this will be recorded by the Rental Company on a written post rental inspection report a copy of which will be provided to you. If you choose not to be present for the post-rental inspection the Rental Company will inspect the vehicle in your absence. In the event of any change of condition that exceeds normal wear and tear to the rental vehicle then the Rental Company will notify you and this will be recorded on a written post rental inspection report. Please note your liability for damage extends until the vehicle is checked in by the Rental Company. Unless otherwise provided in the rental agreement, if you return the vehicle after the Rental Companies business hours, you will remain responsible for any damage or loss in accordance with the rental agreement until the Rental Company reopens and conducts the post-rental inspection. For more information on damage dispute resolution, see the Damage Dispute Policy.  When you complete the rental agreement you will be required to present a valid credit or debit card as security for any charges incurred during your rental. Your signature on the rental agreement will pre-authorise the Rental Company to charge the card for future payments that become due. The Rental Company may also hold a deposit against these future liabilities - see Forms of Payment & Deposits.