



Germany

Currency	EUR
Taxes	Value added Tax (VAT) 16%
Surcharges	Included
Collision Damage Waiver - Theft Protection (included)	For car classes FDMR, FWMR, FDAR, FWAR, FFMR, FFAR, PDMR, PWMR, PDAR, PWAR, PFAR, FVMR, FVAR, LVMR, LVAR, GVAR and IKMN, the included coverage has a deductible of EUR 1.150. For car classes SKMN, FKMN, OKMN, PKMD and LKMD, the deductible amounts to EUR 1.500. For the car class WDAE, the deductible is 2.500 EUR. For all other car classes a deductible of EUR 950 applies. Reduced liability cover (Excess Protection) is offered at an additional charge at the time of rental.
Rate/Day	Included
Third Party Liability (included)	Included
Rate/Day	Included
Personal Accident Insurance (PAI)	PAI/PEC is offered at time of rental for an additional charge. The maximum Coverage per person is EUR 15.000 in case of death as well as EUR 30.000 in case of injury resulting in disability. The Insurance Claim has to be submitted by the injured party.
Rate/Day	On request
Tire & Windshield Protection (TWP)	Not available
Rate/Day	N/A
Deductible Protection (DP)	Not available
Rate/Day	N/A
Extra Coverage Option (NOC)	Not available
Rate/Day	N/A
Roadside Assistance	Emergency contact details for 24/7 roadside assistance can be found on the rental contract. Customers should call this number if required. Dependent on the circumstances, we reserve the right to not replace the vehicle and pass on specific repair/callout charges to the customer.
Surcharges	Included
Roadside Assistance Protection Plus	Roadside Assistance Protection (RAP) is an agreement between the renter and Enterprise by which Enterprise agrees to contractually waive its right to collect for lock out and lost key service, breakdown call out service, tyre damages, and any glass damages. Coverage is subject to the actions that void RAP, as defined in the rental agreement.
Rate/Day	EUR 7,44 per day
Renter Requirement	All drivers must present a full valid driving license. If the driving license is written in a language and characters different to those of the country of rental, an International Driving Permit is also required. Renters are advised to check whether local authorities require foreign drivers to present an International Driving Permit to avoid the risk of potential fines. Renters with licenses from countries who are not part of the International Driving Permit Agreement should carry a certified translation. All renters must provide a valid identity card or passport. Non-EU licenses are valid for up to 6 months based on the date of the stamp in the renter's passport. After six months, an EU issued driving license is legally required. Please note that we reserve the right to request additional ID or conduct further identification checks if needed which may include an identity check with an external organisation. Upon the United Kingdom leaving the European Union (EU) the requirements for UK Driving license holders driving in EU member states may change. Please check requirements before travelling. Advice on driving in Europe following the United Kingdom leaving the EU may be found at https://www.gov.uk/driving-abroad
Age Requirements	All drivers must be at least 25 years of age to rent a vehicle. Renters 21 to 24 years of age may rent the car categories Mini to Standard, small Passenger Vans, Small and Standard SUVs and Cargo Vans. Renters wishing to rent a Luxury Elite Electric vehicle must be at least 30 years old. There are no age restrictions for any other car classes. A surcharge applies to renters between 21 and 24 years of age. This surcharge is 19,84 EUR per day, 138,88 EUR per week and has no maximum.

Payment Policy	All major debit and credit cards (issued by either Maestro, VPAY, Visa, Mastercard or American Express) are accepted. Cash, checks, Diners Club, Discovery card are not accepted. All cards presented must be in the renter's name. A security deposit of EUR 250 plus the estimated cost of the rental will be taken at the time of rental. If payment is made by credit card, only the estimated cost of rental will be charged and a security deposit will be blocked on the credit card. The car categories Fullsize, Premiums, Large Passenger Vans, Large SUVs and Luxury Elite Electric must be paid via credit card. Prepaid credit cards are not accepted.
Deposit	See above
Additional Driver	Additional drivers must meet all renter requirements. Additional drivers can be added to the contract at any rental branch. Additional charges will apply.
Rate/Day	EUR 12,40 per day per driver, EUR 86,80 per week per driver, no max
Infant Seat	*On request, not available at all homecity locations
Rate/Day	EUR 18 per day, max. EUR 150 per rental
Child Safety Seat	*Only available at the airports
Rate/Day	EUR 18 per day, EUR 90 per week, max. EUR 150 per rental
Child Booster Seat	*On request, not available at all homecity locations
Rate/Day	EUR 8,33 per day, max. EUR 41,67 per rental
GPS Navigation Device	Available
Rate/Day	EUR 10 per day, EUR 42 per week, max. EUR 100 per rental
Ski Racks	*MUC airport only, at request
Rate/Day	EUR 15 per day, EUR 70 per week, max. EUR 120 per rental. EUR 300 to replace
Snow Chains	*MUC airport only, on request
Rate/Day	EUR 10 per day, EUR 60 per week, max. EUR 80 per rental. EUR 100 to replace
Winter Tires	During winter weather conditions (1st Nov - 31st Mar), winter appropriate tires are included in the price.
Rate/Day	Included
Bluetooth	EUR 6,20 per day, EUR 31 per week, max. EUR 62 per rental
Wifi Device	Not available
Rate/Day	N/A
Cross Border Policy	Vehicles can be driven in Andorra, Austria, Belgium, Denmark, Finland, France, Gibraltar, Great Britain, Ireland, Liechtenstein, Luxembourg, Monaco, Netherlands, Northern Italy, Norway, Portugal, Sweden, Switzerland and Spain. Vehicles can also be driven in Croatia, Southern Italy, the Vatican, San Marino, Poland, Slovakia, Slovenia, the Czech Republic and Hungary with exception of vehicles of the brands Audi, BMW, Mercedes, VW, Land Rover, and Jaguar. Luxury Elite Electric Vehicles cannot be rented for cross border travels. Additional charges will apply for all cross border travels. EUR 6,20 per day, EUR 43,40 per week max. EUR 62 per rental. In all cases, customers must inform the rental branch of their intention to leave the country with the vehicle and require authorization.
Oneway rentals	One-way rentals within Germany are allowed. Surcharges will apply. Availability of car classes for one-way bookings may depend on regional restrictions.
Refueling Policy	Renters must return the vehicle with the same fuel level as the time of pick up. If the vehicle is not returned with the same level of fuel the renter will be charged a refuelling service charge based upon the fuel used. The refuelling charge is EUR 4,50 per litre. The renter may choose to prepay for the refuelling service charge at the time of vehicle collection. Please contact the local branch for details.
Grace Period	A day is a complete or partial period of 24 consecutive hours from the start of the Rental Period. On return, a grace period of 29 minutes will be applied if the 24-hour period is exceeded before an extra day applies. Beyond this grace period, an additional day at the local rate will be charged.
Maximum length of rental	There is no maximum length of rental, however the customer will have to go to a local branch every 28 days to have the condition of the vehicle checked.
After Hours	Please contact the local rental branch to enquire about after hours rentals and returns. Additional charges may apply.
Delivery and Collection	Please contact the local rental branch to enquire about delivery and collection. Additional charges will apply.
Fleet Mix	Not available
Languages Spoken	On request
Driving Side of the Road	Right

V092020