



Czech Republic

Disclaimer	All information, prices and conditions can be changed by the supplier without notifying Target Travel Services. We reserve all rights to change any information on the website without prior notice. The information in the policy is valid for all Alamo bookings, the information may differ per rental or location. Please contact our customer service for specific questions.
Currency	EUR
Value Added Tax (VAT)	VAT 21% per rental
Surcharges	Government Admin Rental Fee (GARS - Government contracts only) 4.03 EUR per day. 19% Prague Airport Fee 20% Prague Rail PLF CZRL - Road Fund CZVF - Vehicle License 1.20 EUR (VAT taxable) Registration Fee 0.90 EUR (VAT taxable)
Additional Driver	All additional drivers must meet all rental requirements. Additional drivers can be added at any rental location and at any time during the rental. An additional driver fee of 36.30 EUR (incl. VAT) per rental applies.
Age Requirements	Renters aged 21-23 may rent the Mini, Economy and Compact categories only. The minimum age requirement for all other categories is 24. A young driver fee of 36.30 EUR (incl. VAT) per rental period applies for all renters aged 21-24 at time of pick-up.
Cross Border Policy	<p>Outside of Czech Republic, vehicles can be driven in Austria, Belgium, Croatia, Denmark, Hungary, Germany, Norway, Netherlands, Poland, Portugal, France, Italy, Slovakia, Slovenia, Spain, Sweden, Switzerland and Luxembourg only. In all cases, customers must inform the rental branch of their intention to leave the country with the vehicle. Outside of the Czech Republic, the renter is responsible for the vehicles compliance with local road laws, vehicle standards, compulsory equipment, and vehicle requirements. The customer is also responsible for paying any applicable toll or vignette when travelling abroad.</p> <p>Cross border fee 1 of 35 EUR without VAT / 42.35 EUR with VAT per 30-day period allows the renter to travel to Slovakia, Germany, Poland and Austria only.</p> <p>Cross border fee 2 of 60 EUR without VAT / 72.60 EUR per 30-day period allows the renter to travel to Netherland, Belgium, Luxembourg, Hungary, Slovenia, and Switzerland. This fee also permits travel to Slovakia, Germany, Poland and Austria and is charged solely and not in addition to Cross border fee 1.</p> <p>Cross border fee 3 of 100 EUR without VAT / 121 EUR per 30-day period allows the renter to travel to Italy, Croatia, France and Denmark. This fee also permits travel to Slovakia, Germany, Poland, Austria, Netherland, Belgium, Luxembourg, Hungary, Slovenia, and Switzerland and is charged solely and not in addition to Cross border fee 1 and Cross border fee 2.</p> <p>Cross border fee 4 of 300 EUR without VAT / 363 EUR per 30-day period allows the renter to travel to Spain and Sweden. This fee also permits travel to Slovakia, Germany, Poland, Austria, Netherland, Belgium, Luxembourg, Hungary, Slovenia, Switzerland, Italy, Croatia, France and Denmark and is charged solely and not in addition to Cross border fee 1, Cross border fee 2 and Cross border fee 3.</p> <p>Cross border fee 5 of 350 EUR without VAT / 423.50 EUR per 30-day period allows the renter to travel to Portugal and Norway. This fee also permits travel to Slovakia, Germany, Poland, Austria, Netherland, Belgium, Luxembourg, Hungary, Slovenia, Switzerland, Italy, Croatia, France, Denmark, Spain and Sweden and is charged solely and not in addition to Cross border fee 1, Cross border fee 2, Cross border fee 3 and Cross border fee 4.</p> <p>Unauthorized cross border travels will result in a breach of contract and incur a fee of 1210 EUR (incl. VAT).</p>
Damage Dispute Resolution	If you wish to discuss or dispute any matters concerning damage to rented vehicle during your rental, please contact us using email address damages@ehiglobal.cz
Damage Waiver	<p>Collision Damage Waiver (CDW) reduces the liability of the renter in the event of damage to the bodywork, theft or attempted theft of the vehicle. If CDW is not included in the reservation, the renter has liability up to the full market value of the vehicle. If not included in the booking, CDW is an optional coverage available for purchase.</p> <p>If included in the reservation or purchased, the excess amount is 1000 EUR for all car classes. Excess will be charged every time a vehicle is damaged/stolen.</p> <p>Before purchasing CDW it is advised to determine, if personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If CDW is declined, the renter will be required to pay these charges and seek compensation through their carrier of personal coverage. CDW is not insurance.</p>
Damage Waiver Exclusions/Voids	<p>Collision Damage Waiver does not cover: rims, wheel covers, windshield, tires, interior damage, roof damage, undercarriage damage, damage from riots or civil unrest, damage from dangerous substances, damage caused by the use of the wrong fuel or any failure to take all reasonable measures to look after the vehicle keys or any other device which unlocks the vehicle and/or enables the vehicle to be started.</p> <p>Collision Damage Waiver will be voided if damage is caused by: failure to secure the vehicle keys, failure to lock the vehicle, unauthorised repairs on the vehicle, use by an unauthorised driver, use by an unlicensed driver, use for hire and reward, use of vehicle for any illegal purpose or deliberately causing injury or damage to property, racing, pacemaking, teaching someone to drive, use whilst under the influence of alcohol or drugs, use of the vehicle outside of the country without our permission, overloaded with more passengers than seatbelts, towing, use off road, transporting dangerous or noxious substances, willful or wanton negligence.</p>
Excess Reduction	<p>Excess Reduction (ER) is an optional coverage available for selection by the renter. ER is only available to purchase if Collision Damage Waiver (CDW) is selected or included in the reservation. The purchase of ER reduces the customers liability to 0 EUR in cases of damage to the bodywork of the rental vehicle. ER does not cover theft or damage caused by attempted theft. ER also does not cover damage to tires, vehicle interior, undercarriage, hub caps, rims, windscreens, loss of keys or misfuelling.</p> <p>Before purchasing ER it is advised to determine, if a personal coverage is adequate to cover damage, theft, loss of revenue, administration fees, diminishment of value, and any towing, storage or impound fees. If ER is declined, the renter will be required to pay these charges up to the Damage Waiver excess amount and seek compensation through their carrier of personal coverage. ER is not insurance.</p>
Excess Reduction Exclusions/Voids	<p>Excess Reduction will be voided in the event of: failure to secure the vehicle keys, failure to lock the vehicle, unauthorised repairs on the vehicle, use by an unauthorised driver, use by an unlicensed driver, use for hire and reward, use of vehicle for any illegal purpose or deliberately causing injury or damage to property, racing, pacemaking, teaching someone to drive, use whilst under the influence of alcohol or drugs, use of the vehicle outside of the country without our permission, overloaded with more passengers than seatbelts, towing, use off road, transporting dangerous or noxious substances, willful or wanton negligence.</p>

Exclusive Policy	Basic rental price includes unlimited mileage, Third Party Insurance (SLP), compulsory safety equipment, highway vignette for the Czech Republic. Additional optional services (products) can be purchased. Coverage products such as Collision Damage Waiver (CDW), Excess Reduction (ER), Tires and Windshield Protection (TWP), Roadside Assistance Protection (RAP) and additional equipment (i.e. child seats, navigation, ski/roof racks) are not included, but can be rented.
Forms of Payment	All major credit cards, issued by either VISA, MasterCard, American Express or Diners Club are accepted. All cards presented must be in the renters name. Prepaid cards, cash, checks and debit cards are not accepted. A security deposit plus the estimated cost of the rental will be taken at the time of rental. The deposit amount is 1000 EUR for all car classes. Failure to provide a credit card in the renters name with sufficient available funds will lead to a refusal of rental.
Inclusive Policy	Basic rental price includes unlimited mileage, Third Party Insurance (SLP), Collision Damage Waiver (CDW), compulsory safety equipment, highway sticker for the Czech Republic. Additional optional services (products) can be purchased. Coverage products such as Excess Reduction (ER), Tires and Windshield Protection (TWP), Roadside Assistance Protection (RAP) and additional equipment (i.e. child seats, navigation, ski/roof racks) are not included, but can be rented.
Loyalty Availability	
Miscellaneous Policy	All the information shown on this page is a brief summary of the lessors terms and conditions, which are available at every branch in the Czech Republic. The lessor will also send the full text of the terms and conditions by email upon request. Please direct your request to customer.service@alamocar.cz
One Way Drop Policy	All rentals where the vehicle is not returned to the same location as pick-up will be subject to a one-way fee. Domestic and international one-way rentals are permitted to selected locations and must be pre-booked or authorized at the time of pick-up. The one-way fee varies based on car category, location and pick up date. The exact price of the one-way fee will be displayed during the reservation process when entering the dates, desired route and car category.
Refueling Service	All vehicles are supplied with a full tank. As a customer you have a choice of how you pay for fuel: Option 1 - Prepay Fuel This option allows the renter to pay for the tank of fuel at the time of rental and return the tank empty. No refunds will be issued for unused fuel. Option 2 - We Refill This option allows the renter to pay Alamo at the end of the rental for gas used but not replaced. Price per litre will be stated on the rental agreement and an additional administration fee of 10.90 EUR (incl. VAT) is applicable. Option 3 - You Refill This option allows the renter to return the vehicle with a full tank to avoid extra fuel charges.
Renter Requirements	All drivers must present a full valid driving license. All renters must also provide a valid photo ID such as a passport or EU ID card. A valid credit card in the renters name with sufficient available funds, must be presented upon collection of the vehicle. If the driving license is issued by a country outside the European Union, an International Driving Permit is also required. Renters are advised to check whether local authorities require foreign drivers to present an International Driving Permit to avoid the risk of potential fines. Customers with licenses from countries who are not members of the European Union and have not acceded, seceded or ratified the 1968 Vienna Convention on Road Traffic or the 1949 Geneva Convention on Road Traffic are not able to rent a vehicle. Please note that we reserve the right to request additional ID or conduct further identification checks if needed which may include an identity check with an external organization.
Roadside Protection	Roadside Protection is an optional coverage available for selection by the renter. Roadside Protection covers the costs of on-site assistance and towing (if the issue cannot be resolved on-site). The Roadside assistance services are available daily from 8am to 8pm within the territory of the Czech Republic only. Roadside Protection does not cover misfuelling, replacement vehicle keys or running out of fuel. You must adhere to all rental terms and conditions to receive the benefit of Roadside Assistance Protection. In cases of rental vehicle mechanical failure through no fault of the renter, Roadside Assistance will be provided at no cost to all renters. This service will include a tow and a replacement vehicle. Roadside protection does not cover reimbursement for any assistance and/or similar services, which the customer has arranged themselves with an external (third party) provider.
Supplemental Liability Protection	Supplemental Liability Protection (Third Party Insurance) is required by law and included in all rates. This protection provides the renter and any authorized drivers up to 35 000 000 CZK (1 250 000 EUR) coverage against property damage. Separately supplemental liability protection provides 35 000 000 CZK (1 250 000 EUR) coverage against bodily injury including death. The two limits cannot be combined to give an overall higher limit.
Supplemental Liability Protection Exclusions/Voids	Supplemental Liability Protection will be voided in the event of: failure to secure the vehicle keys, failure to lock the vehicle, unauthorized repairs on the vehicle, use by an unauthorized driver, use by an unlicensed driver, use for hire and reward, use of vehicle for any illegal purpose or deliberately causing injury or damage to property, racing, pacemaking, teaching someone to drive, use whilst under the influence of alcohol or drugs, use of the vehicle outside of the country without our permission, overloaded with more passengers than seatbelts, towing, use off road, transporting dangerous or noxious substances, willful or wanton negligence.
Tire and Windshield Protection	Tires and Windshield Protection (TWP) is an optional protection available for selection by the renter. TWP provides cover to the tires and windscreen of the hire vehicle only. If TWP is accepted, the excess amount is 0 EUR on the tires and windshield. If TWP is not purchased, the customer will be held liable for the full value of damages on tires and windscreens.
Tire and Windshield Protection Exclusions/Voids	Tire and Windshield Protection will be voided in the event of: failure to secure the vehicle keys, failure to lock the vehicle, unauthorized repairs on the vehicle, use by an unauthorized driver, use by an unlicensed driver, use for hire and reward, use of vehicle for any illegal purpose or deliberately causing injury or damage to property, racing, pacemaking, teaching someone to drive, use whilst under the influence of alcohol or drugs, use of the vehicle outside of the country without our permission, overloaded with more passengers than seatbelts, towing, use off road, transporting dangerous or noxious substances, willful or wanton negligence.
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