



# Belgium

<b>Currency</b>	EURO
<b>Taxes</b>	VAT 21% per rental
<b>Surcharges</b>	BEAP Belgium Airport Fee (20% per rental with 50.00 EUR min rental cap - VAT taxable)
<b>Collision Damage Waiver - Theft Protection (included)</b>	<p>CDW collision damage waiver removes a renter's responsibility to the rental vehicle excluding tires and windshield. CDW is not insurance. Purchasing CDW reduces the renters responsibility to a deductible ranging between 650 EUR and 2000 EUR for a daily fee ranging between 7.49 EUR and 25.75 EUR depending on the car type and length of rental. The daily fee excludes vat and local surcharge. In case of violation such as alcohol, drugs or any other misuse as stated in the terms and conditions, the renter stays responsible for the full value of the damage. If CDW is declined by renter, he or she will be responsible for the full value of the damage to the rental vehicle. In case of damage or theft an administration cost of 40 EUR excluding vat and local fees is applied in addition to the non-waivable excess. All prices are subjected to changes without prior notice.</p> <p>TP1 theft protection is a theft protection product that reduces a renter's responsibility for theft and or damage caused as a result of attempted theft of the rental vehicle or any of its parts. TP1 is not insurance. Purchasing TP1 reduces the renter's responsibility to a deductible ranging between 650 EUR and 2000 EUR for a daily fee ranging between 5.06 EUR and 17.54 EUR depending on the car type and length of rental. The daily fee excludes vat and local surcharge. In case of of negligence such as not having taken measures to ensure the rental vehicles safety and security. The renter is responsible for the full value of the loss. If TP1 is declined by the renter, he or she will be responsible for the full value of the rental vehicle in case of theft or attempted theft. In case of damage or theft an administration cost of 40 EUR excluding vat and local fees is applied in addition to the non-waivable excess. All prices are subjected to changes without prior notice.</p>
<b>Rate/Day</b>	Included
<b>Third Party Liability (included)</b>	SLP supplementary liability protection: third party liability insurance is mandatory in compliance with Belgian law and always included in the price of the rental. It provides unlimited coverage for any damages or injuries caused to a third party other than the driver, the rental vehicle and its contents with an excess of 175 EUR (in case of vehicles in car groups economy, compact, intermediate, full size, standard, premium and luxury). For utility vehicles and cargo vans i.d. CKMR, IKMR, SKMR and FKMR, there is an excess of 350 EUR. In cases of violation such as alcohol, drugs or any other misuse as stated in the terms and conditions the renter is responsible for the full value of the damage caused to the third party and the rental vehicle.
<b>Rate/Day</b>	Included
<b>Personal Accident Insurance (PAI)</b>	Personal accident insurance is an insurance covering the driver of the rental vehicle only. PAI covers bodily injury or death caused by an accident during the use of the rented vehicle. The price of PAI ranges from 2.10 EUR per day up to 4.2 EUR per day. The daily price excludes vat and local surcharges.in case of bodily injury pai compensation covers medical care and in the case of death pai covers funeral costs up to a limit of 495,787 EUR. Several exclusions apply such as involvement in car races, legal reasons, etc. The full terms and conditions are available at the rental station and must be signed by the driver when purchasing this product.
<b>Rate/Day</b>	Ranges between EUR 2,10 per day up to EUR 4,20 per day excl VAT
<b>Tire &amp; Windshield Protection (TWP)</b>	TWP tire and windshield protection waives the renters responsibility for any damage to the tires and windshield of the rental vehicle to zero. The purchase of TP1 theft protection and CDW collision damage waiver is required for renters to qualify for this product. TWP ranges between 1.20 EUR and 4.00 EUR per day depending on car type and length of rental. The daily fee excludes vat and local surcharges. In case of violation such as alcohol, drugs or any other misuse as stated in the terms and conditions, the renter is responsible for the full value of the damage.
<b>Rate/Day</b>	Ranges between EUR 1,20 and EUR 4 per day excl VAT
<b>Super CDW</b>	SCDW super collision damage waiver reduces the renter's responsibility for damage in case of accident, fire or vandalism to the rental vehicle to zero. Third party liability excess and administration costs are also reduced to zero. This product includes TWP tire and windshield protection. The purchase of TP1 theft protection and CDW collision damage waiver is required for renters to qualify for this product. SCDW rates range from 5.80 EUR to 20.50 EUR per day depending on car type and length of rental. Daily fee excluding vat and local surcharge. In case of violation such as alcohol, drugs or any other misuse as stated in the t and c's, the renter stays responsible for the full value of the damage.

<b>Theft Protection 2</b>	TP2 theft waiver reduces excess of TP1 theft protection to zero. purchase of tp1 theft protection and CDW collision damage waiver is required for renters to qualify for the product. TP2 cost per day ranges between 1.20 and 5.20 EUR depending on car type and length of rental. Daily fee excluding vat and local surcharge. In case of negligence such as not having taken measures to ensure the rental vehicles safety and security. The renter is also responsible for the full value of the loss. In case of damage or theft an administration cost of 40eur excluding vat and local fees is applied in addition to the non-waivable excess. All prices are subjected to changes without prior notice.
<b>Zero Risk pack</b>	ZERO RISK PACK is a protection product that includes SCDW, TP2 and TWP. This product reduces the excess to zero for the following: damage in caused by accident, fire or vandalism, theft or attempted theft of the rental vehicle or any of its parts. The purchase of TP1 Theft Protection and CDW collision damage waiver is required for renters to qualify for this product. The cost of ZERO RISK PACK ranges between 7.22 EUR and 31.90 EUR per day depending on car type and length of rental. The daily fee excludes VAT and local surcharges. Third party liability excess and administration costs are reduced to zero. In cases of violation such as the use of alcohol, drugs or any other misuse as stated in the T&C's, the renter is responsible for the full value of the damage. In case of negligence such as not having taken measures to ensure the rental vehicle's safety and security, the renter is also responsible for the full value of the loss.
<b>Zero risk pack plus</b>	ZERO RISK PACK PLUS is a protection product that includes PAI, SCDW, TP2 and TWP. This product reduces the excess to zero for the following: damage in caused by accident, fire or vandalism, theft or attempted theft of the rental vehicle or any of its parts. For specific information on what PAI covers please consult the PAI policy. The purchase of TP1 Theft Protection and CDW collision damage waiver is required for renters to qualify for this product. The cost of ZERO RISK PACK PLUS ranges between 9.32 EUR and 34.00 EUR per day depending on car type and length of rental. The daily fee excludes VAT and local surcharges. Third party liability excess and administration costs are reduced to zero. . In cases of violation such as the use of alcohol, drugs or any other misuse as stated in the T&C's, the renter is responsible for the full value of the damage. In case of negligence such as not having taken measures to ensure the rental vehicle's safety and security, the renter is also responsible for the full value of the loss. PAI coverage will also be void if any terms and conditions are violated.
<b>Partial CDW</b>	CDW2 partial collision damage waiver reduces excess of CDW to partial amount ranging between 300 EUR and 850 EUR. Purchase of TP1 theft protection and CDW collision damage waiver is required for renters to qualify for this product. Collision damage waiver CDW2 for this station ranges between 11.67 EUR and 21.67 EUR per day depending on car type and length of rental. Daily fee excluding vat and local surcharge. In case of violation such as alcohol, drugs or any other misuse stated in the t&cs, the renter stays responsible for the full value of the damage. In the case of damage or theft an administration cost of 40 EUR excluding vat and local fees is applied in addition to the non-waivable excess. All prices are subject to change without prior notice.
<b>Rate/Day</b>	Ranges between EUR 11,67 and EUR 21,67 per day eccl VAT
<b>Roadside Assistance</b>	Enterprise offers roadside assistance included in the daily rate. The assistance will cover vehicle malfunction. Events such as a flat tire, jump start, lockout service, fuel delivery, and key replacement non exhaustive list are not covered by roadside assistance protection. RAP is void and of no effect if at the time of the incident necessitating roadside assistance, the renter or authorized drivers are in violation of the rental agreement, including, without limitation, the prohibited uses and violations set fort therein. In such cases, roadside assistance will be available but standard charges will apply. Enterprise rental locations do not provide direct roadside assistance to the customer. This assistance is provided by touring club Belgium on behalf of enterprise. This service is available 24/7 by calling 012/39 09 444 within the country of rental. Assistance outside the country of rental may be obtained by calling +32 12 39 09 44.
<b>Surcharges</b>	Included
<b>Roadside Assistance Protection Plus</b>	N/A
<b>Rate/Day</b>	N/A
<b>Renter Requirement</b>	All driver's rental and additional drivers must produce a valid driving license at the time of rental. In addition to a valid driving license, the primary renter must further produce an additional photographic identification passport and a major credit card in their own name. Multiple part driving license holders must produce all parts of their license. An international driving permit is required for anyone holding a non-EU driving license. Additional id or further identification checks may be requested if deemed necessary. This may include an identity check with external partners who may check details supplied against databases to which they have access.
<b>Age Requirements</b>	All drivers must be at least 21 years of age or older. Drivers aged 21 - 24 may rent Economy, Compact, Intermediate, Standard and Full-size car groups. Drivers must be at least 25 years old to rent Premium, Special and Luxury car groups. Drivers aged 21-24 years of age will be assessed an additional fee of 12.10 EUR per day up to a maximum of 121.00 EUR per rental. All fees quoted include VAT. All car groups are available for renters 25 years and older at no additional charge.
<b>Payment Policy</b>	Accepted methods of payment: Visa, Mastercard and Amex are accepted. A security deposit on an accepted credit card - Visa, Mastercard and Amex - is required at the time of rental. A minimum deposit will be held on the credit card, ranging from 300 EUR plus the cost of the rental to 2000 EUR plus the cost of the rental depending on vehicle class. Traveler's checks and euro checks are not accepted at any time. Cash and debit cards cannot be used for the deposit but can be used for the payment of the rental on return.

<b>Deposit</b>	Varies between EUR 300 and EUR 2000 plus the cost of the rental, depending on vehicle class
<b>Additional Driver</b>	There will be an additional charge of 12.10 EUR per day up to a maximum of 60.50 EUR per rental for each additional authorized driver. Full rental conditions apply to all additional drivers. All fees quoted include VAT.
<b>Rate/Day</b>	EUR 12,10 per day incl VAT up to EUR 60,50 per rental per driver
<b>Infant Seat</b>	N/A
<b>Rate/Day</b>	N/A
<b>Child Safety Seat</b>	Child Toddler Seat - CST - 24.20 EUR per day, max 60.50 EUR per rental. The special equipment listed above is available on request. A replacement fee will be charged if the equipment is damaged or lost. All fees quoted include VAT.
<b>Rate/Day</b>	EUR 24,20 per day max EUR 60,50 per rental incl VAT
<b>Child Booster Seat</b>	Booster Seat - BST - 6.05 EUR per day, max 30.25 EUR per rental. The special equipment listed above is available on request. A replacement fee will be charged if the equipment is damaged or lost. All fees quoted include VAT.
<b>Rate/Day</b>	EUR 6,10 per day max EUR 30,25 per rental incl VAT
<b>GPS Navigation Device</b>	Global Positioning System - GPS - 12.10 EUR per day, max 121 EUR per rental. The special equipment listed above is available on request. A replacement fee will be charged if the equipment is damaged or lost. All fees quoted include VAT.
<b>Rate/Day</b>	EUR 12,10 per day max EUR 121 per rental incl VAT
<b>Ski Racks</b>	N/A
<b>Rate/Day</b>	N/A
<b>Snow Chains</b>	Snow Chains - SNO - 7.26 EUR per day, max 84.70 EUR per rental. The special equipment listed above is available on request. A replacement fee will be charged if the equipment is damaged or lost. All fees quoted include VAT.
<b>Rate/Day</b>	EUR 7,26 per day max EUR 84,70 per rental incl VAT
<b>Snow Tires</b>	Winter Tires - SNT - 30.25 EUR per day, max 302.50 EUR per rental. The special equipment listed above is available on request. A replacement fee will be charged if the equipment is damaged or lost. All fees quoted include VAT.
<b>Rate/Day</b>	EUR 30,25 per day max EUR 302,50 per rental incl VAT
<b>Safety Kit</b>	"A safety kit consisting of safety triangle and jacket is required by law and provided in all vehicles. In the case of lost or damaged safety kit at the time of rental return the following fees will be charged to customer. Safety triangle 18.15 EUR, Safety Jacket 18.15 EUR. All fees quoted include VAT. "
<b>Rate/Day</b>	Included
<b>Cross Border Policy</b>	Cross border policy: the renter must advise that the vehicle will be taken across an international border at the time of rental. Cross-border travel other than the following countries is not permitted: AT Austria AD Andorra CH Switzerland DE Germany DK Denmark ES Spain FR France FI Finland GB United Kingdom GR Greece IT Italy IE rep of Ireland LU Luxembourg NO Norway NL Netherlands PT Portugal SE Sweden  contact the rental location for additional cross border restrictions. A penalty fee of 4,500 EUR will apply for the unauthorized drop of the rental vehicle in a country prohibited for cross-border travel. A penalty fee of 1,800 EUR will apply for unauthorized drop of the rental vehicle in France, Germany, Luxembourg and the Netherlands. A penalty fee of 4,000 EUR will apply for unauthorized drop of the rental vehicle in a country other than the country of rental origin.
<b>Oneway rentals</b>	One way rentals are allowed between all Enterprise locations within Belgium for retail and tour customers at no additional cost. One way rentals outside of Belgium are not permitted.
<b>Refueling Policy</b>	All rental vehicles are delivered with a full tank of fuel and must be returned in the same condition. If the vehicle is returned with less than a full tank fuel, the renter will be charged for the difference plus an extra refueling service fee of 12.10 EUR inclusive of VAT.
<b>After Hours</b>	N/A
<b>Delivery and Collection</b>	N/A
<b>Languages Spoken</b>	Dutch, French, English
<b>Driving Side of the Road</b>	Right

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