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| Disclaimer | All information, prices and conditions can be changed by the supplier without notifying Target Travel Services. We reserve all rights to change any information on the website without prior notice. The information in the policy is valid for all Alamo bookings, the information may differ per rental or location. Please contact our customer service for specific questions. |
| Currency | AUD |
| Value Added Tax (VAT) | Goods & Services Tax (GST) - 10% |
| Premium Location Fee | Premium Location Fee (AUPL) - 6-34% depending on city Registration recovery Fee AUD 7.50 Contract Fee 3.5% |
| Additional Driver | Each additional driver is charged at a flat fee per day of AUD 11.00 (including VAT/GST). Enterprise/Alamo/National will include the renters spouse or a person living at the same home address as the renter at no additional charge (license address must be the same as renters). |
| Age Requirements | Minimum driver age of 21 years old. There is no maximum age. A young driver surcharge of AUD 23.50 per day (excludes GST) applies to all Drivers aged between 21-24 years old. Drivers aged between 21-24 are restricted to vehicles Mini, Economy, Compact, Compact SUV, Compact Commercial Van, Intermediate, Intermediate pickup and Standard only. All drivers must have held their licence for a minimum of one year. If any driver is on a probationary licence there is an additional Probationary Licence Fee of AUD 28.00 per day (excludes GST). Prestige Fleet For classes Luxury, Premium SUV, Luxury full size, Elite Full Size 4WD, Premium Elite SUV and Luxury SUV there is a minimum drivers age of 30 years old. Local Renters must provide two current forms of ID both confirming home address i.e. Phone bill and Rates bill, documents must have been issued within the last 2 months. A full licence is required to drive any of the prestige fleet. |
| Cross Border Policy | Vehicles can only be driven in Australia. The renter or authorised driver must only use the rental vehicle on a road which is properly formed and constructed as a sealed, metalled or gravel road. YOU MUST NOT USE THE VEHICLE: On beaches, through streams, rivers or flood waters; On fire trails; In the snow; To enter in to, or leave, the Northern Territory, Western Australia or Tasmania; Or Outside the Permitted Area of Use, listed below. WHERE YOU CANNOT DRIVE THE VEHICLE (Outside the Permitted Area of Use): In Queensland: - The Old Telegraph Track section of the road to Cape York, - Boggy Hole (Finke Gorge National Park); - the Old South Road from Maryvale to Finke; - Fraser Island at any time; - The Bloomfield Track north of Cape Tribulation - Beyond Cooktown to the north or Lakeland to the west - On Highway No.27 beyond Chillagoe in a westerly direction - On Highway No.1 beyond Normanton in a southerly direction and no further north than Karumba In the Northern Territory: - The road to Jim Jim Gorge and Twin Falls - North of the Oodnadatta Track, including Mount Dare, Dalhousie Springs, Witjira National Park and Pedirka Desert. - Arnhem Road and Arnhem Land/Gove Peninsula in general. In Western Australia: - Vehicles hired from Perth branches, does not include travel further north or East than Exmouth; further east than Kalgoorlie-Boulder Township or further east than Esperance. - Non-4WD vehicles hired from any other Western Australia location are not permitted to leave the local area without written consent from the hiring location. |
| Damage Waiver | The purchase of Collision Damage Waiver (CDW) reduces the vehicle damage liability. For standard passenger vehicles, the damage waiver liability is 1950 AUD - Damage Waiver Liability. For Standard 8-12 seater Minivans, Full Size, Premium, and Luxury SUVs the damage waiver liability is 2750 AUD and for all electric vehicles, commercial vans, and mine-specific vehicles the damage waiver liability is 3750 AUD. |

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| Exclusive Policy | <p>All rental rates displayed include all compulsory fees and charges. Any optional items elected at the time of collection are subject to GST.</p> <p>Kilometre Restrictions Limited KM restrictions apply in some locations and or car classes. All excess KMS are charged at AUD 0.38 per KM excluding GST Unless otherwise stated.</p> <p>In Darwin there is a 300KM daily In Perth, Mackay, Rockhampton, Townsville, Geelong and Avalon the full-size sedans have a 300KM daily allowance. In Port Macquarie there is a 200KM limit on vehicle classes Economy; 250KM limit on compact, intermediate, standard; 300KM limit on full size, Compact SUV, intermediate SUV and standard SUV In Avalon and Geelong 300KM limit on Compact SUV, intermediate SUV and standard SUV</p> <p>For all locations: Single cab utes, dual cab utes, commercial vans, commercial trucks, compact elite SUV, luxury elite SUV, full size 4WD, premium SUV, Elite 4WD, Premium Elite 4WD, luxury full elite and 12-seater van have a 200KM a day allowance.</p> |
| Forms of Payment | V102024 |
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| One Way Drop Policy | All rentals where the vehicle is not returned to the same location as it was collected from will be subject to a one-way fee. The one-way fee varies based on car category, location, and pick-up date. The exact amount of the one-way fee will be displayed during the reservation process when entering the dates, desired route, and car category. |
| Refueling Service | <p>For convenience, you may purchase a full tank of fuel from the branch at the time of rental, at a price that is competitive with local fuel stations. This method eliminates the need for you to refill the tank before returning. Please, be aware that we are unable to give a refund for unused fuel.</p> <p>If you do not choose our Prepaid Fuel option and do not return the vehicle with a full tank of fuel, we will fill the tank for you and charge you for the costs we incur and the service we provide in doing so. Prices for Prepaying the Fuel vs when we refuel for you vary depending on the location but will be on display at the time of vehicle return.</p> |
| Renter Requirements | <p>We accept current Australian, New Zealand, International and overseas licences. Overseas licences that are not easily identifiable as a drivers licence must be accompanied by an International Licence or certified English translation. Valid drivers licence must be held for a minimum of 12 months.</p> <p>We accept digital mobile drivers licenses (mDL) as long as the phone app is built in compliance with the ISO/IEC 18013-5 international standard. We advise customers who are unsure about whether their digital license would be accepted to bring their physical copy with them.</p> |
| Roadside Protection | <p>Roadside Protection gets you back on the road for all incidents where the renter may be considered at fault. For example, changing a flat tire, Lockout service if you are locked out of your car, Fuel delivery - up to 15 liters at no cost, and jump-starting your car battery if you accidentally leave the lights on.</p> <p>Note: all vehicles have 24/7 standard roadside assistance included with their daily rental rate.</p> |
| Super Collision Damage Waiver | The purchase of Super Collision Damage Waiver (SCDW) reduces the vehicle damage liability to the lowest possible value. The deductible will 1500 AUD for Standard 8-12 seater Minivans, Full Size, Premium, and Luxury SUVs and Commercial Vans or Mine-specific vehicles. For all other vehicles the deductible will be 0 AUD. |
| Supplemental Liability Protection | In Australia as long as the rental vehicle is registered; the Green Slip (CTP - Compulsory Third Party Insurance) covers all injuries including death caused to other road users such as drivers, passengers of other vehicles, pedestrians, cyclists, motor cyclists and pillion passengers if you are at fault in a motor vehicle accident. CTP does not cover damage to property or other vehicles. The CTP provides unlimited indemnity to the insured party and ensures those who are injured have access to funds for services including all reasonable medical costs, treatment and rehabilitation. There is no fixed coverage limit per policy. |
| Tire and Windshield Protection | With Tire and Windshield Protection, damage to these items will incur a \$0 AUD charge. Windshield damage refers to full replacement or repairs to chips, cracks, or stars. Tire damage includes punctures, cuts, and abrasions due to normal driving conditions. |

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